

COMPARING REGULATION IN 178 ECONOMIES

# Doing Business 2008

DOING BUSINESS 2008

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# Contents

*Doing Business 2008* is the fifth in a series of annual reports investigating the regulations that enhance business activity and those that constrain it. *Doing Business* presents quantitative indicators on business regulations and the protection of property rights that can be compared across 178 economies—from Afghanistan to Zimbabwe—and over time.

Regulations affecting 10 stages of a business's life are measured: starting a business, dealing with licenses, employing workers, registering property, getting credit, protecting investors, paying taxes, trading across borders, enforcing contracts and closing a business. Data in *Doing Business 2008* are current as of June 1, 2007. The indicators are used to analyze economic outcomes and identify what reforms have worked, where, and why.

The *Doing Business* methodology has limitations. Other areas important to business—such as a country's proximity to large markets, the quality of its infrastructure services (other than those related to trading across borders), the security of property from theft and looting, the transparency of government procurement, macroeconomic conditions or the underlying strength of institutions—are not studied directly by *Doing Business*. To make the data comparable across countries, the indicators refer to a specific type of business—generally a limited liability company operating in the largest business city.

The methodology for 3 of the *Doing Business* topics changed for *Doing Business 2008*: dealing with licenses, employing workers and enforcing contracts. See Data notes for details. Three new topics—not paying bribes, opportunities for women and infrastructure—are under development. The analysis is described in What to expect.

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# Doing Business

## Overview

This year Eastern Europe and the former Soviet Union surpassed East Asia in the ease of doing business (figure 1.1). Several of the region's countries have gone even further, surpassing many Western European economies. Estonia, the most business friendly of the former socialist bloc, ranks 17 on the ease of doing business. Georgia and Latvia are also in the top 25.

The result is a boom in new businesses. Georgia now has 15 registered businesses per 100 people (same as Malaysia). The Czech Republic and Slovakia have 13 (same as Singapore). Estonia and Poland have 12 (same as Hong Kong, China). Some of these new businesses have become global leaders in their field—for example, the Estonian-born software company Skype and the Czech carmaker Škoda.

As in previous years, Eastern European countries

dominate the list of top reformers in 2006/07, with Croatia, FYR Macedonia, Georgia and Bulgaria reforming the most. Croatia is a top reformer for the second year running, Georgia for the third.

Many others are reforming too. Two hundred reforms—in 98 economies—were introduced between April 2006 and June 2007. Reformers simplified business regulations, strengthened property rights, eased tax burdens, increased access to credit and reduced the cost of exporting and importing.

Across regions, Eastern Europe and Central Asia reformed the most, followed by South Asia and rich countries (figure 1.2). Latin America reformed the least. The pickup in South Asia was led by India, which rose 12 ranks on the ease of doing business. The slowdown in Latin America could be a result of a busy election year:

FIGURE 1.1

### Which region is the most business friendly in 2007?

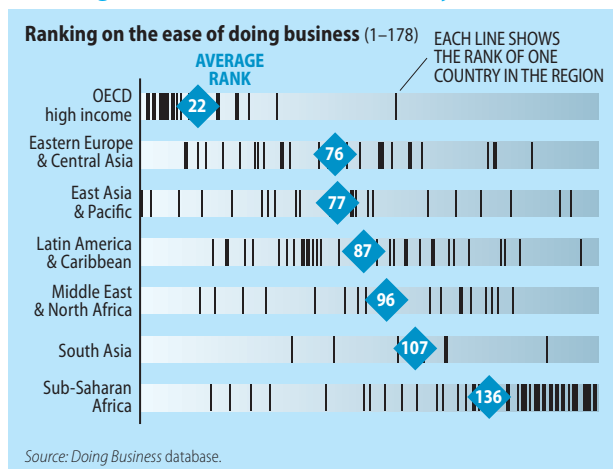


FIGURE 1.2

### Most reform in Eastern Europe & Central Asia—again



TABLE 1.1  
The top 10 reformers in 2006/07

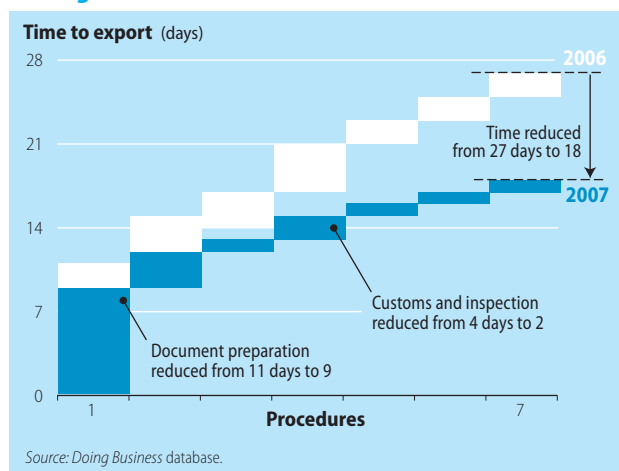
Economy	Starting a business	Dealing with licenses	Employing workers	Registering property	Getting credit	Protecting investors	Paying taxes	Trading across borders	Enforcing contracts	Closing a business
Egypt	✓	✓		✓	✓			✓		
Croatia	✓			✓	✓					✓
Ghana	✓			✓	✓			✓	✓	
Macedonia, FYR	✓	✓					✓			
Georgia	✓	✓		✓	✓	✓				✓
Colombia						✓	✓	✓		
Saudi Arabia	✓				✓			✓		
Kenya	✓	✓		✓	✓					
China		✓			✓					✓
Bulgaria		✓					✓		✓	

Note: Economies are ranked on the number and impact of reforms. First, *Doing Business* selects the economies that reformed in 3 or more of the *Doing Business* topics. Second, it ranks these economies on the increase in rank on the ease of doing business from the previous year. The larger the improvement, the higher the ranking as a reformer.

Source: *Doing Business* database.

13 countries saw new governments sworn in. Earlier analysis suggests that the region might experience a reform boom next year, as nearly 85% of reforms take place in the first 15 months of a new government.<sup>1</sup>

Egypt is the top reformer for 2006/07, improving in 5 of the 10 areas studied by *Doing Business* (table 1.1). Egypt's reforms went deep. They made starting a business easier, slashing the minimum capital requirement from 50,000 Egyptian pounds to 1,000 and halving start-up time and cost. Fees for registering property were reduced from 3% of the property value to a low fixed fee. With more properties registered and less evasion, revenue from title registrations jumped by 39% in the 6 months after the reform. New one-stop shops were launched for traders at the ports, cutting the time to import by 7 days and the time to export by 5. The first private credit bureau was established. And builders now face less bureaucracy in getting construction permits.

FIGURE 1.3  
Making trade easier in India

Croatia is the runner-up, with reforms in 4 of the *Doing Business* areas. Two years ago registering a property in Croatia took 956 days. Now it takes 174. Croatia also sped company start-up, consolidating procedures at the one-stop shop and allowing pension and health services registration online. Two procedures and 5 days were cut from the process. Credit became easier to access: a new credit bureau got off the ground, and a unified registry now records all charges against movable property in one place. In the first 2 months €1.4 billion of credit was registered. Finally, amendments to the Croatian insolvency law introduced professional requirements for bankruptcy trustees and shortened timelines.

### Large emerging economies—fast reformers

China, Egypt, India, Indonesia, Turkey and Vietnam all improved in the ease of doing business.

In China a new property law put private property rights on equal footing with state property rights. The law also expanded the range of assets that can be used as collateral to include inventory and accounts receivable. China also passed a new bankruptcy law. The law gives secured creditors priority to the proceeds from their collateral. And construction became easier, with electronic processing of building permits reducing delays by 2 weeks.

India rivaled this pace of reform. Traders can now submit customs declarations and pay customs fees online before the cargo arrives in port. It takes 18 days to meet all the administrative requirements to export—in 2006 it took 27 (figure 1.3). The credit bureau expanded to include payment histories on businesses as well as individuals. And reformers introduced an electronic collateral registry for security

rights granted by companies.

Other big emerging markets also made large reforms. Russia established a new credit bureau. Indonesia strengthened investor protections and expanded credit information by removing the minimum size cutoff for loans covered by the public credit registry.

Vietnam also strengthened investor protections, with a new enterprise law and securities act. A secured transactions decree allows businesses to use a wider range of assets as collateral, easing access to credit. Nigeria introduced electronic procedures at the company registry and sped start-up time by 9 days. And reforms reduced the time to obtain building permits from 90 days to 30. Turkey cut its corporate income tax from 30% to 20% and introduced electronic customs procedures, reducing the time to export by 6 days and the time to import by 10.

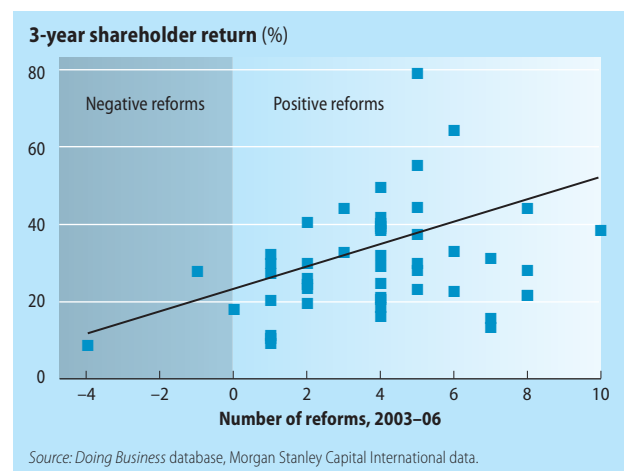
Investors are taking note. They look for upside potential, and they find it in economies that are reforming—regardless of the starting point. Indeed, equity returns are highest in countries that are reforming the most (figure 1.4). With emerging markets aggressively improving their business regulations, there has hardly been a better time to invest.

### Reform in Africa—uneven

Some African countries have reformed, led by Ghana and Kenya—both top 10 reformers. In southern Africa several have reformed, with Madagascar, Mauritius and Mozambique taking the lead (figure 1.5). Mauritius now ranks 27 on the ease of doing business, the highest among African countries. In West and Central Africa, however, little reform took place outside Burkina Faso and Ghana.

FIGURE 1.4

#### Shareholders benefit from reform



### Easing business entry—the most popular reform

Reforms to ease the entry of new firms were the most popular in 2006/07 (figure 1.6). Thirty-nine countries made start-up simpler, faster or cheaper. The second most popular were reforms to cut taxes and simplify their administration. Some reforms are harder, requiring new legislation and the political tradeoffs that come with it. Only 10 countries revised their bankruptcy laws. And the fewest positive reforms took place in the area of employing workers. Eight countries increased the flexibility of labor regulations; 4 made them more rigid.

The 3 boldest reforms, driving the biggest improvements in the *Doing Business* indicators:

- Saudi Arabia's easing of business start-up.
- Georgia's increase in investor protections.
- Russia's opening of its new credit bureau.

Saudi Arabia eliminated layers of bureaucracy that had previously made it one of the toughest places in the world to start a business. The reforms cut 6 procedures for forming a new company—speeding processes at the Ministry of Commerce, merging publication requirements and allowing social security registration online. The time for start-up dropped from 39 days to 15.

But most dramatic was Saudi Arabia's elimination of the minimum capital requirement. Saudi entrepreneurs once had to set aside \$124,464—the fifth largest minimum capital requirement in the world. No more. New business owners can now put that capital to work immediately—hiring staff, renting office space and marketing new products.

Georgia made investing safer. Amendments to its securities law eliminated loopholes that allowed corporate insiders to expropriate minority investors. Reform-

FIGURE 1.5

#### Who reformed the most in Africa in 2006/07?

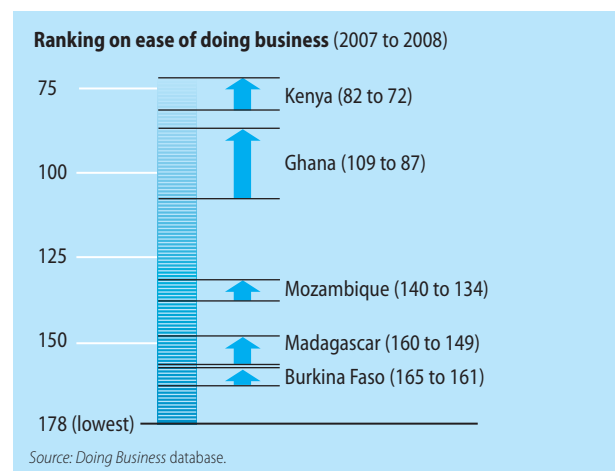
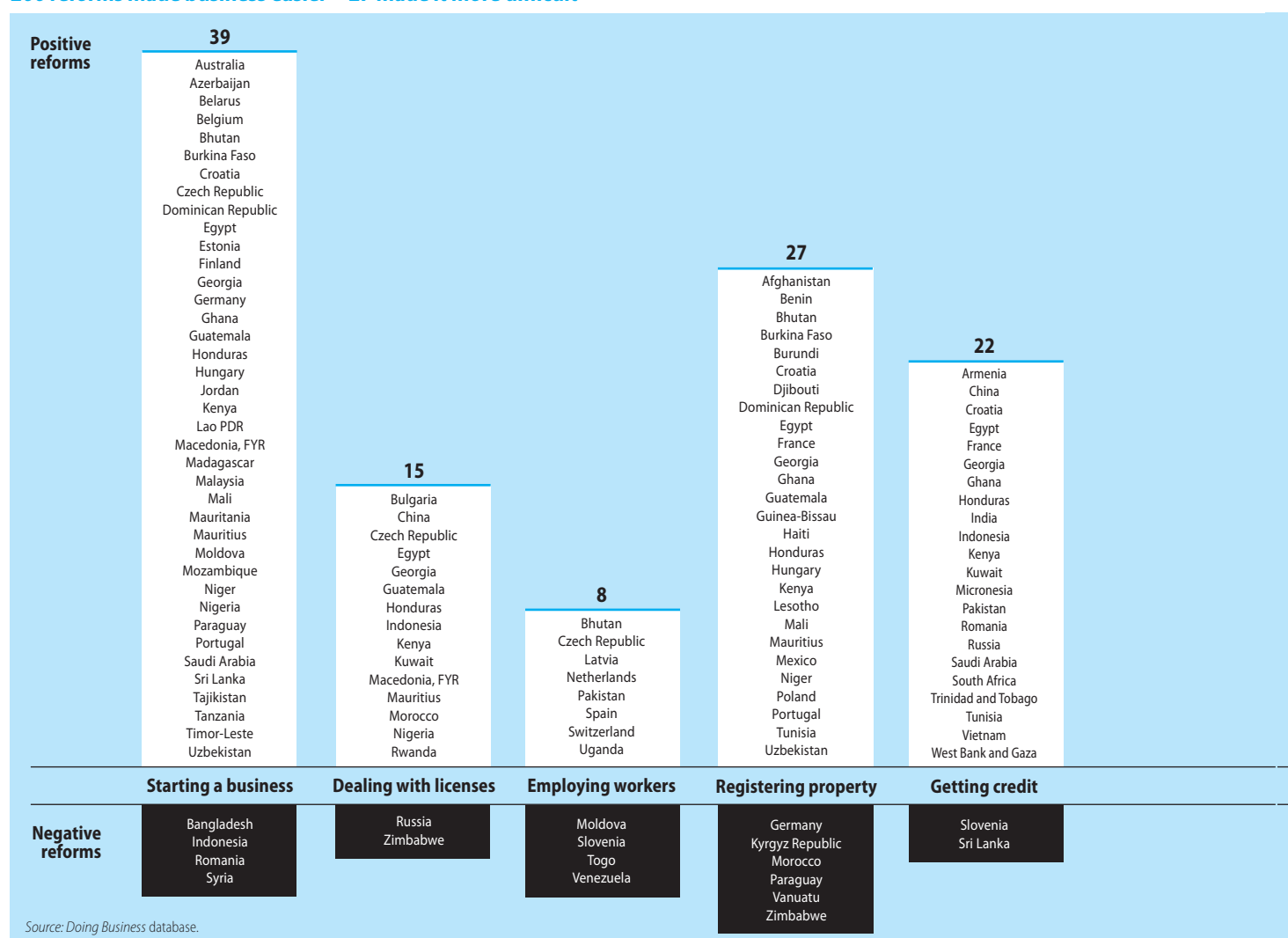


FIGURE 1.6

**200 reforms made business easier—27 made it more difficult**

ers increased disclosure requirements for directors' conflicts of interest, detailed stricter duties to the firm for directors and heightened penalties for self-dealing.

Russia's first credit bureau started up in 2006 and by July 2007 had extended its coverage to more than 6 million people. Before, banks had no central database to tap when judging a client's creditworthiness. Now they can turn to the new bureau for data on both individuals and firms—and for positive as well as negative information (for example, on payment history and number and frequency of late payments).

Some countries slipped backward. Venezuela had the largest negative reforms. Doing business there was already hard. In 2006/07 it got harder. Exporters now need a separate license for each transaction. To get the license, they must submit proof of identity and solvency—documents that themselves must be frequently renewed. The time to export stretched to 45 days, barely faster

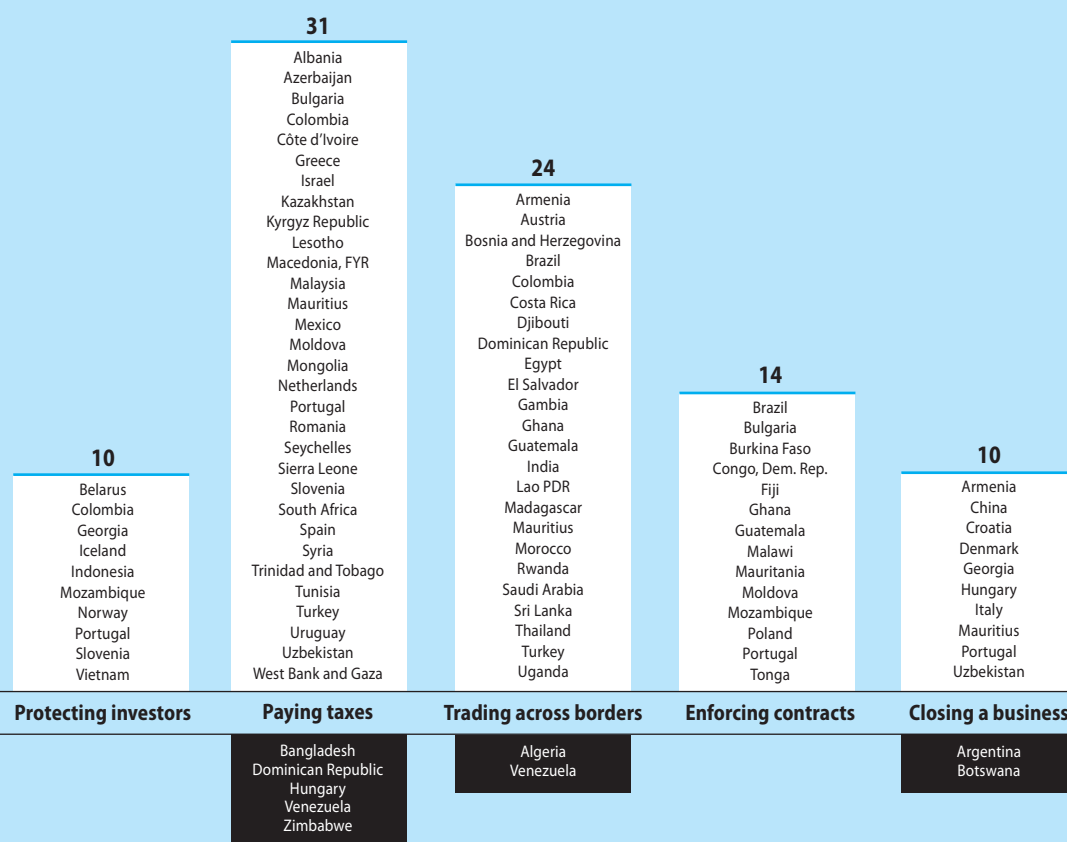
than in landlocked Burundi. But slow clerks need not worry about losing their job: Venezuela also expanded its ban on firing workers to cover anyone who earns less than 3 times the minimum wage.

### Singapore—number 1, again

For the second year running, Singapore tops the rankings on the ease of doing business (table 1.2). New Zealand, the United States and Hong Kong (China) follow close behind. Denmark is next, demonstrating that countries can be business friendly and provide strong social protections.

Georgia and Saudi Arabia entered the top 25. Many countries with the most business-friendly regulations continued to reform, such as Australia, Denmark, the Netherlands, Norway and Switzerland. Some stopped—and slipped in the rankings. The message: if you are not reforming, another country will overtake you.





Rankings on the ease of doing business do not tell the whole story. The indicator is limited in scope: it covers only business regulations. It does not account for a country's proximity to large markets, the quality of its infrastructure services (other than those related to trading across borders), the security of property from theft and looting, the transparency of government procurement, macroeconomic conditions or the underlying strength of institutions.

Still, a high ranking on the ease of doing business does mean that the government has created a regulatory environment conducive to operating a business.

### Opportunities for women

Payoffs from reform can be large. Higher rankings on the ease of doing business are associated with more growth, more jobs and a smaller share of the economy in the informal sector.<sup>2</sup> Take Mexico, where reforms cut

the time to establish a business from 58 days to 27. A recent study reports the payoffs: the number of registered businesses rose by nearly 6%, employment increased by 2.6%, and prices fell by 1% because of the competition from new entrants.<sup>3</sup>

The benefits are especially large for women. Countries with higher scores on the ease of doing business have larger shares of women in the ranks of both entrepreneurs and workers (figure 1.7). Consider Uganda. Complex start-up regulations there allowed more contact between entrepreneurs and public officials—and more chances for bribery. Women were seen as easy targets: 43% of female entrepreneurs reported harassment from government officials, while only 25% of all entrepreneurs did. When reformers simplified business start-up, business registrations shot up. The increase in first-time business owners was 33% higher for women than men.

TABLE 1.2

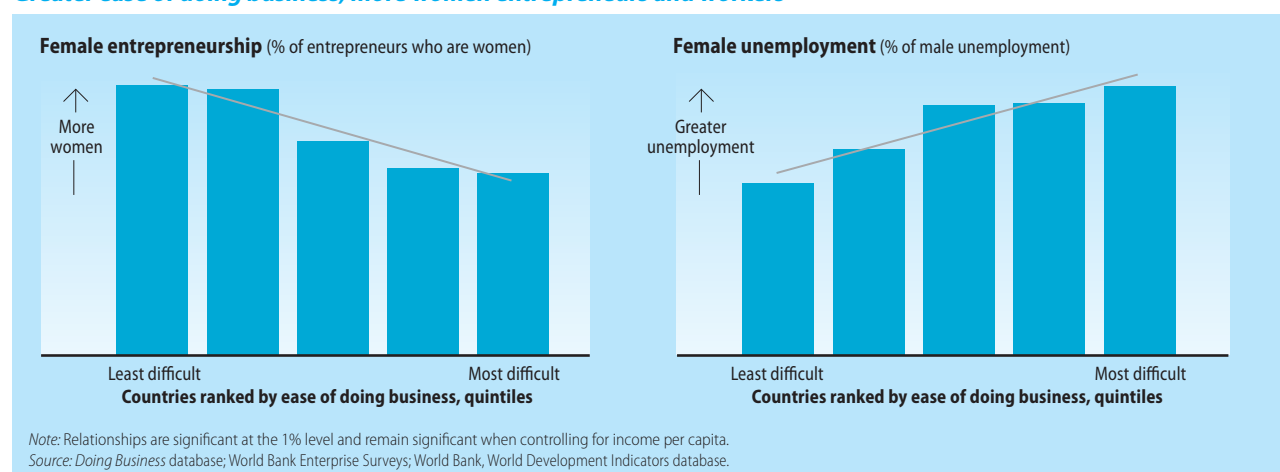
**Rankings on the ease of doing business**

2008 rank	Economy	2008 rank	Economy	2008 rank	Economy
1	Singapore	61	Samoa	121	Honduras
2	New Zealand	62	Vanuatu	122	Brazil
3	United States	63	Jamaica	123	Indonesia
4	Hong Kong, China	64	St. Kitts and Nevis	124	Lesotho
5	Denmark	65	Panama	125	Algeria
6	United Kingdom	66	Colombia	126	Egypt
7	Canada	67	Trinidad and Tobago	127	Malawi
8	Ireland	68	United Arab Emirates	128	Ecuador
9	Australia	69	El Salvador	129	Morocco
10	Iceland	70	Grenada	130	Tanzania
11	Norway	71	Kazakhstan	131	Gambia
12	Japan	72	Kenya	132	Cape Verde
13	Finland	73	Kiribati	133	Philippines
14	Sweden	74	Poland	134	Mozambique
15	Thailand	75	Macedonia, FYR	135	Iran
16	Switzerland	76	Pakistan	136	Albania
17	Estonia	77	Dominica	137	Syria
18	Georgia	78	Brunei	138	Uzbekistan
19	Belgium	79	Solomon Islands	139	Ukraine
20	Germany	80	Jordan	140	Bolivia
21	Netherlands	81	Montenegro	141	Iraq
22	Latvia	82	Palau	142	Suriname
23	Saudi Arabia	83	China	143	Sudan
24	Malaysia	84	Papua New Guinea	144	Gabon
25	Austria	85	Lebanon	145	Cambodia
26	Lithuania	86	Serbia	146	Djibouti
27	Mauritius	87	Ghana	147	Comoros
28	Puerto Rico	88	Tunisia	148	Haiti
29	Israel	89	Marshall Islands	149	Madagascar
30	Korea	90	Seychelles	150	Rwanda
31	France	91	Vietnam	151	Benin
32	Slovakia	92	Moldova	152	Zimbabwe
33	Chile	93	Nicaragua	153	Tajikistan
34	St. Lucia	94	Kyrgyz Republic	154	Cameroon
35	South Africa	95	Swaziland	155	Côte d'Ivoire
36	Fiji	96	Azerbaijan	156	Togo
37	Portugal	97	Croatia	157	Mauritania
38	Spain	98	Uruguay	158	Mali
39	Armenia	99	Dominican Republic	159	Afghanistan
40	Kuwait	100	Greece	160	Sierra Leone
41	Antigua and Barbuda	101	Sri Lanka	161	Burkina Faso
42	Luxembourg	102	Ethiopia	162	Senegal
43	Namibia	103	Paraguay	163	São Tomé and Príncipe
44	Mexico	104	Guyana	164	Lao PDR
45	Hungary	105	Bosnia and Herzegovina	165	Equatorial Guinea
46	Bulgaria	106	Russia	166	Guinea
47	Tonga	107	Bangladesh	167	Angola
48	Romania	108	Nigeria	168	Timor-Leste
49	Oman	109	Argentina	169	Niger
50	Taiwan, China	110	Belarus	170	Liberia
51	Botswana	111	Nepal	171	Eritrea
52	Mongolia	112	Micronesia	172	Venezuela
53	Italy	113	Yemen	173	Chad
54	St. Vincent and the Grenadines	114	Guatemala	174	Burundi
55	Slovenia	115	Costa Rica	175	Congo, Rep.
56	Czech Republic	116	Zambia	176	Guinea-Bissau
57	Turkey	117	West Bank and Gaza	177	Central African Republic
58	Peru	118	Uganda	178	Congo, Dem. Rep.
59	Belize	119	Bhutan		
60	Maldives	120	India		

Note: The rankings for all economies are benchmarked to June 2007 and reported in the Country tables. Rankings on the ease of doing business are the average of the country rankings on the 10 topics covered in *Doing Business 2008*. See Ease of doing business for details.

Source: *Doing Business* database.

FIGURE 1.7

**Greater ease of doing business, more women entrepreneurs and workers**

In some countries explicit discrimination in laws compounds the effects of complex regulations. Women in the United Arab Emirates and Yemen are forbidden to work at night. And now so are women in Kuwait, thanks to a new law passed in June 2007. In Zimbabwe married women need permission from their husband to register land. In the Democratic Republic of Congo they need their husband's consent to start a business. Women run only 18% of the small businesses there. In neighboring Rwanda, which has no such regulations, women run more than 41% of small businesses.<sup>4</sup>

The idea behind some of these regulations may be to protect women. But they backfire, taking work away from willing workers and business opportunities away from entrepreneurs. Women end up in the informal economy: they are 3 times as likely as men to be hired informally in most developing countries. In these jobs they receive no social benefits. And if they are abused by their employer, they have limited legal recourse.

Some countries are taking action. Lesotho passed a law in November 2006 allowing married women to own and transfer property and engage in legal acts without their husband's signature. Before the reform the law classified women as legal minors.

### What gets measured gets done

Publishing comparative data on the ease of doing business inspires governments to reform. Since its start in October 2003 the *Doing Business* project has inspired or informed 113 reforms around the world. In 2006 Georgia targeted the top 25 list and used *Doing Business* indicators as benchmarks of its progress. It now ranks 18 on the ease of doing business, and the government

has set an even more ambitious goal. Saudi Arabia and Mauritius have targeted the top 10. Both have made tremendous progress: Saudi Arabia now ranks 23, and Mauritius 27.

Mozambique is reforming several aspects of its business environment, with the goal of reaching the top rank on the ease of doing business in southern Africa. The result: it rose by 6 places in the rankings.

Comparisons among cities within a country are even stronger drivers of reform. The time to obtain a business license in India ranges from 159 days in Bhubaneshwar to 522 in Ranchi. The time to register property, from 35 days in Hyderabad to 155 in Calcutta. A hypothetical Indian city with the country's top performance in each of the *Doing Business* indicators would rank 55 places higher on the ease of doing business than Mumbai. The Indian government is taking action. This year India is the top reformer in trading across borders (table 1.3).

TABLE 1.3

**Top reformers in 2006/07 by indicator set**

<b>Starting a business</b>	Saudi Arabia
<b>Dealing with licenses</b>	Georgia
<b>Employing workers</b>	Czech Republic
<b>Registering property</b>	Ghana
<b>Getting credit</b>	Croatia
<b>Protecting investors</b>	Georgia
<b>Paying taxes</b>	Bulgaria
<b>Trading across borders</b>	India
<b>Enforcing contracts</b>	Tonga
<b>Closing a business</b>	China

Source: *Doing Business* database.

Reforms go beyond the fixes that improve the *Doing Business* rankings. When the Philippines issued a decree to lower administrative fees, it covered all types of licenses and permits, not just those measured in *Doing Business*. In Malawi and Rwanda reformers are using the indicators to encourage simplification across all government agencies. Kenya is reforming all business licenses.

To help reformers, this year the *Doing Business* project published a book of 11 case studies of successful reforms.<sup>5</sup> These span the globe—from El Salvador to Serbia, from Egypt to Nigeria—and show what it takes to succeed. In cooperation with the U.S. Agency for International Development, *Doing Business* also created a prize to recognize leading reformers. The first one went to Zurab Nogaideli, the prime minister of Georgia.<sup>6</sup> Since then, several reformist governments—such as those in Azerbaijan, Guatemala and Mozambique—have studied the Georgian reform experience for ideas on how to reform.

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## Notes

1. World Bank (2006b, p. 5).
2. Djankov, McLiesh and Ramalho (2006) and World Bank (2005a).
3. Bruhn (2007).
4. The percentages of businesses run by women are from the 2006 World Bank Enterprise Surveys, available at <http://www.enterprisesurveys.org>.
5. World Bank (2007a).
6. For more on those recognized as leading reformers, go to <http://www.reformersclub.org>.

# Doing Business

## Starting a business

Starting a business in the Democratic Republic of Congo is not easy. It takes 13 procedures and 155 days—and costs 5 times the annual income per capita. It's worse for women: they need the consent of their husband. If you are a single woman, or if your husband refuses consent or suffers from mental illness, a judge decides whether you can become a businesswoman. The result: only 18% of small businesses are run by women. In neighboring Rwanda, which has no such regulations, more than 41% are.<sup>1</sup>

Thirty-nine countries made it easier for entrepreneurs to start a new business in 2006/07. Eighteen of them reformed for the second year in a row, including Burkina Faso, Egypt, Guatemala and Madagascar. Eastern Europe and Central Asia had 11 reforms. So did Africa, keeping up its growing pace of reform. Mauritius

and Georgia entered the top 10 on the ease of starting a business (table 2.1).

Reform pays off. In 2005 Mexico was among the top reformers in simplifying business entry. It cut the time needed to establish a business from 58 days to 27. A recent study reports the results: the number of registered businesses rose by nearly 6%, employment increased by 2.6%, and prices fell by 1% because of the competition from new entrants.<sup>2</sup> Another study estimates that the size of the informal sector in Peru would drop from 60% of the economy to 37% if entry regulations were as simple as those in the United States.<sup>3</sup> Much remains to be done: starting a business takes less than a week in New York, 72 days in Lima.

Cumbersome start-up procedures prevent people from getting out of poverty. Some entrepreneurs still

TABLE 2.1  
Where is it easy to start a business—and where not?

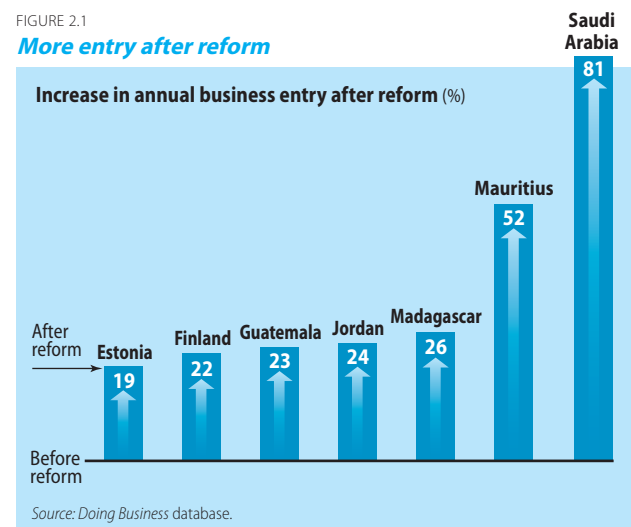
Easiest	Rank	Most difficult	Rank
Australia	1	Syria	169
Canada	2	Haiti	170
New Zealand	3	Guinea	171
United States	4	Equatorial Guinea	172
Ireland	5	Angola	173
United Kingdom	6	Eritrea	174
Puerto Rico	7	Yemen	175
Mauritius	8	Togo	176
Singapore	9	Chad	177
Georgia	10	Guinea-Bissau	178

Note: Rankings are the average of the country rankings on the procedures, time, cost and paid-in minimum capital for starting a business. See Data notes for details.

Source: Doing Business database.

FIGURE 2.1

### More entry after reform



start businesses, but only informal ones. Without access to courts and credit, and in constant fear of inspections, informal businesses remain small. A survey in Guinea-Bissau found that, controlling for industry, formal businesses hire 4 times as many workers and produce 4 times as much output as informal ones.<sup>4</sup> That's why many informal businesses are first in the queue when reform makes it easier to legalize operations, resulting in big jumps in registrations (figure 2.1).

### Who is reforming?

Saudi Arabia was the top reformer in business start-up in 2006/07 (figure 2.2). Last year it had the fifth largest paid-in minimum capital requirement in the world, at \$124,464. In June 2007 the country scrapped that requirement. It also merged publication requirements, combined several procedures at the Ministry of Commerce and launched online social security registration. That reduced the number of procedures from 13 to 7, the time from 39 days to 15, and the cost from 59% of income per capita to 32%.

Four of the top 10 reformers were in Eastern Europe and Central Asia. FYR Macedonia, a repeat top reformer, abolished the paid-in minimum capital requirement. So did Georgia. Belarus launched a one-stop shop that cut 6 procedures and 3 weeks from the start-up process. Estonia cut start-up time from 35 days to 7 by introducing standard articles of association, available on the registry's website. Notaries are now optional, and registration fees are a fixed amount rather than a percentage of capital. These changes cut start-up costs in half.

Another 7 countries in Eastern Europe and Central Asia introduced substantial reforms. Among these, Hun-

And once a large number of informal businesses legalize their operations, staying informal is no longer profitable.<sup>5</sup> Most clients require receipts—because otherwise they'll lose value added tax rebates and other tax benefits. In a short time informality ceases to be an issue. In Slovakia less than 2% of businesses now see informal competition as an issue. In 1999 a third did. Since then Slovakia has slashed the days to start a business from 103 to 25.

gary created standard documents. Croatia streamlined processes at the one-stop shop. Tajikistan simplified licensing requirements, saving entrepreneurs more than 2 weeks. Since the start of *Doing Business* in 2003, 24 of the region's 28 countries have simplified start-up. After 5 years of reform the average time to start a business is now 26 days, approaching that in OECD high-income countries (figure 2.3).

But catching up with rich countries is increasingly tough—they are reforming too. In 2006/07 Portugal eliminated outdated start-up formalities such as registering company books. Belgium—another repeat top 10 reformer—and Germany made registration and publication electronic. Finland reduced its minimum capital requirement by almost 70%. Australia cut registration fees in half. Its start-up process is the least burdensome (table 2.2).

Most African countries focused on improving technology at the business registry. Mauritius launched a virtual one-stop shop linking the commercial registry and tax and local authorities through a central electronic database. Requiring 6 procedures and 7 days, business entry in Mauritius is as easy as in the United Kingdom.

FIGURE 2.2

#### Top 10 reformers in business start-up

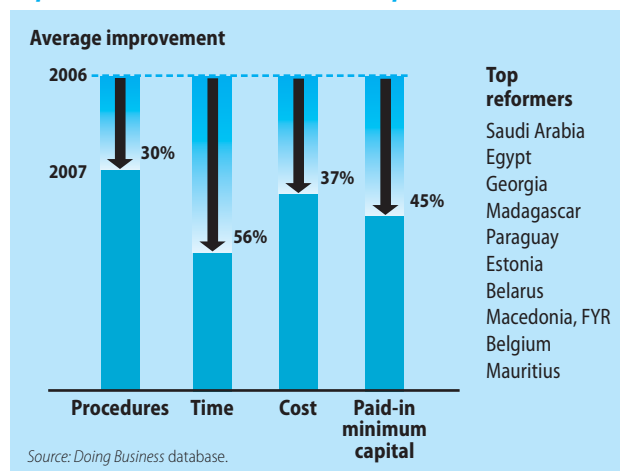


FIGURE 2.3

#### Biggest improvement in Eastern Europe & Central Asia

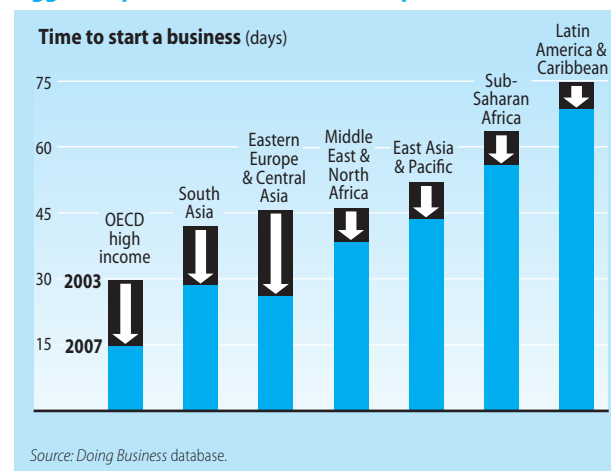


TABLE 2.2

**Who regulates business start-up the least—and who the most?****Procedures (number)**

<b>Fewest</b>		<b>Most</b>	
Australia	2	Bolivia	15
Canada	2	Montenegro	15
New Zealand	2	Philippines	15
Belgium	3	Venezuela	16
Finland	3	Guinea-Bissau	17
Sweden	3	Brazil	18
Afghanistan	4	Brunei	18
Denmark	4	Uganda	18
Ireland	4	Chad	19
Tonga	4	Equatorial Guinea	20

**Time (days)**

<b>Least</b>		<b>Most</b>	
Australia	2	Brunei	116
Canada	3	Angola	119
Belgium	4	Equatorial Guinea	136
Iceland	5	Venezuela	141
Singapore	5	São Tomé and Príncipe	144
Denmark	6	Brazil	152
Turkey	6	Congo, Dem. Rep.	155
United States	6	Haiti	202
France	7	Guinea-Bissau	233
Madagascar	7	Suriname	694

**Cost (% of income per capita)**

<b>Least</b>		<b>Most</b>	
Denmark	0.0	Djibouti	206.6
New Zealand	0.1	Togo	245.7
Ireland	0.3	Burundi	251.0
Sweden	0.6	Guinea-Bissau	255.5
United States	0.7	Gambia	279.0
Puerto Rico	0.8	West Bank and Gaza	280.4
United Kingdom	0.8	Angola	343.7
Singapore	0.8	Congo, Dem. Rep.	487.2
Australia	0.8	Liberia	493.3
Canada	0.9	Sierra Leone	1,075.2

**Paid-in minimum capital**

<b>Most</b>	<b>% of income per capita</b>	<b>US\$</b>
Central African Republic	531	1,912
Oman	542	51,947
Togo	546	1,912
Timor-Leste	595	5,000
Niger	736	1,912
Jordan	795	21,157
Ethiopia	960	1,728
Guinea-Bissau	1,007	1,912
Yemen	2,003	15,225
Syria	3,673	57,670

Note: Sixty-five countries have no paid-in minimum capital requirement.  
Source: Doing Business database.

TABLE 2.3

**One-stop shops—the most popular reform in 2006/07****Created or improved one-stop shop**

Belarus, Burkina Faso, Croatia, Egypt, Guatemala, Jordan, Madagascar, Mauritius, Paraguay, Uzbekistan

**Sped registration through administrative reforms**

Bhutan, Dominican Republic, Malaysia, Mali, Moldova, Mozambique, Nigeria, Saudi Arabia, Sri Lanka, Timor-Leste

**Streamlined or abolished licensing procedures**

Bhutan, Ghana, Honduras, Kenya, Lao PDR, Mauritius, Tajikistan, Tanzania

**Simplified and standardized document requirements at registry**

Burkina Faso, Estonia, Finland, Hungary, Portugal, Uzbekistan

**Abolished or reduced paid-in minimum capital requirement**

Egypt, Finland, Georgia, FYR Macedonia, Saudi Arabia

**Introduced online procedures**

Belgium, Estonia, Germany, Hungary, Mauritius

**Cut or simplified publication**

Egypt, Germany, Mozambique, Portugal, Saudi Arabia

**Reduced costs or taxes**

Australia, Mauritania, Mozambique, Niger

**Reformed company seal requirement**

Azerbaijan, Sri Lanka, Tanzania

**Introduced statutory time limits on registration**

Czech Republic, Uzbekistan

Source: Doing Business database.

Nigeria used computerization to further speed company name verification and registration. Ghana's computerization of its registry is expediting name searches and application processes. Thanks to this as well as licensing reforms, delays fell by 39 days. Tanzania is computerizing its registry too. It also reduced start-up fees from 92% of annual income to 47%. Kenya improved processes at the company registry, saving entrepreneurs 10 days.

Other African countries cut unnecessary procedures (table 2.3). Burkina Faso simplified documentation requirements. Madagascar, again a top reformer, changed publication formalities and dropped the validation of signatures at the mayor's office. It cut 10 procedures to 5, and the time from 3 weeks to 1. Mozambique revised its 1888 commercial code and reformed the business registry. Entrepreneurs no longer have to wait for 3 months to publish their articles of association in the official gazette; the registry publishes extracts online. And the use of notaries is now optional. Start-up cost dropped by two-thirds, and the time from 113 days to 29. Not all news is good for businesses in Mozambique: the minimum capital requirement was raised tenfold and is now equivalent to the average yearly income.

In Latin America and the Caribbean, the Dominican Republic, Guatemala and Honduras reformed for the second year running, joined by Paraguay. More is



needed. Latin American entrepreneurs starting a business face 10 procedures on average, compared with 6 in OECD high-income countries. More than half the procedures come after the business is registered, including municipal licenses and inspections. In 2006/07 Honduras reformed municipal licenses and reduced start-up time by 3 weeks. Paraguay took a different approach: it launched a one-stop shop, merging procedures and cutting the time in half—to 35 days.

Egypt was the second biggest reformer in the world. It slashed its minimum capital requirement from 50,000 Egyptian pounds to 1,000. The one-stop shop now processes the tax registration, the publication and the chamber of commerce membership. The reforms cut start-up cost and time by more than half, and reduced 10 procedures to 7. Elsewhere in the Middle East, Jordan improved the operation of its one-stop shop but failed to

reduce the minimum capital requirement. At 8 times the annual income, few Jordanians can afford it.

Sri Lanka made the most progress in South Asia. A new companies act eliminated burdensome approvals and introduced a flat registration fee. Company seals and notaries were made optional. Procedures were reduced from 8 to 5, and the time for start-up from 50 days to 39. Bhutan abolished 2 procedures and sped registration. Pakistan simplified tax registration. India is implementing electronic filing.

East Asia made the fewest reforms in 2006/07. Malaysia sped name checking and registration, reducing delays by a week. Timor-Leste eliminated approvals by the Ministry of Land. Indonesia slipped backward, adding a week of delays with additional approvals at the regional level. It now has the longest time for business start-up among Asian economies.

## What to reform?

Since 2003, 93 countries have simplified business start-up through 146 reforms. Here are the 5 most successful reforms:

- Cut the minimum capital requirement.
- Introduce a one-stop shop.
- Standardize incorporation documents.
- Cut antiquated formalities.
- Allow online start-up.

### Cut the minimum capital requirement

The easiest reform of business entry—one that can be done with the stroke of a pen—is to cut the capital requirement. Some countries justify the capital requirement as protecting creditors, as protecting the company against insolvency and as protecting consumers against bad products. But this makes little sense. Lenders base their decisions on commercial risk, not whether a business meets a government-imposed capital requirement. And in many countries minimum capital can be paid with in-kind contributions or withdrawn immediately after registration—hardly of value in insolvency. Recovery rates in bankruptcy are no higher in countries with capital requirements than in those without.

In about 20 economies the capital requirement is still a major obstacle to starting a business. In these, an entrepreneur needs to put up at least 3 times the average annual income to register—and often much more. Aside from Timor-Leste, all are in Africa and the Middle East. Syria has the highest requirement, with minimum capi-

tal equivalent to 37 times the annual income per capita (see table 2.2). Yemen comes next, requiring 20 times the average annual income. Few Yemenis can afford to operate a business legally. The result is widespread informality, the highest in the region.

Here's a question for the governments of Syria, Yemen, Guinea-Bissau, Ethiopia, Jordan, Niger, Timor-Leste, Togo, Oman, the Central African Republic, Djibouti, Mauritania, Eritrea, Guinea, Mali, Burkina Faso, Chad, Benin, Madagascar and the United Arab Emirates: if a high minimum capital requirement is beneficial, why doesn't a single rich country have one?

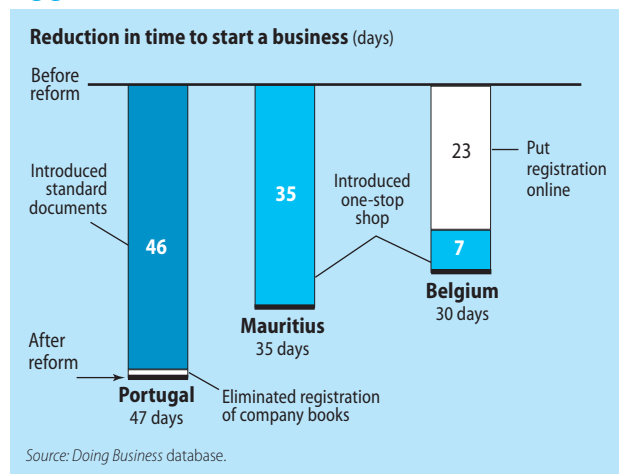
### Introduce a one-stop shop

One-stop shops have been the most common reform in business start-up—24 countries have created one since 2003. On average this has cut 5 procedures from the start-up process and more than halved delays. One-stop shops can show results quickly. Morocco created one in 6 months; Cairo and Alexandria, in Egypt, did so in less than a year.

Reformers have chosen different ways to merge procedures. In Eastern Europe and Central Asia most countries—including Belarus, Georgia, Hungary, Kazakhstan, Lithuania, FYR Macedonia and Russia—have delegated formalities such as tax and statistical registrations to the company registrar. In Latin America one-stop shops bring officials from different agencies together in one location—such as in El Salvador, Guatemala, Nicaragua and Paraguay. This arrangement works when these officials have decision power. That's



FIGURE 2.4

**Big gains from standard documents**

not always the case: in Nicaragua the one-stop shop has to forward applications to other agencies and await their approval. Delays have hardly budged.

Reformers may use one-stop shops to create momentum for bigger reforms. Portugal created its first one-stop shop in 1998—but its biggest drop in time came only in 2005, when it introduced standard incorporation documents (figure 2.4). Before, processing start-up applications took 3 weeks.

### Standardize incorporation documents

In El Salvador 70% of new business applications are rejected for flawed or insufficient paperwork. In Kazakhstan, 65%. By contrast, the rejection rate is only 3% in Canada, 8% in the United Kingdom and 10% in Mauritius.

Why the difference? Standard incorporation documents. With these, entrepreneurs ensure legality without visiting notaries and lawyers. And the workload eases at the registry, preventing errors and speeding processing. After Estonia introduced standard documents, processing time at the registry fell from 15 days to 1. Entrepreneurs saved another 2 weeks by avoiding the use of notaries. Another 64 countries have standard forms—including China, Egypt, Malaysia, Oman, Slovakia and South Africa.

### Cut antiquated formalities

Some requirements are leftovers from a bygone era. These should be cut. One example is the requirement for a company seal or stamp—still on the books in 81 countries. In 7 of these, entrepreneurs have to get official approval to make a seal. In Lao PDR the Ministry of Industry and Commerce designs the seal, while the Minis-

try of Public Security issues a permit to the entrepreneur to carve and register it.

In earlier centuries a seal symbolized the legal identity of a business and authenticated all its contracts. Now most documents are sent electronically. More than 100 countries have regulations allowing electronic signatures. These cost nothing and are more difficult to forge.

### Allow online start-up

In Denmark an entrepreneur can start a business without leaving the house. Using the Internet, the entrepreneur can obtain a digital signature, register with the commercial registry and tax authority and submit the incorporation documents. All data are automatically validated—no public officials are involved. The entrepreneur receives a business identification number online, and the company notice is published on the web.

Making registration electronic is one of the most effective ways to speed start-up. Since 2003, 13 countries have introduced electronic registration, including Belgium, Ireland, Mauritius and Norway. This cut the average time to start a business in those countries from 40 days to 17. And with no contact between the entrepreneur and the public official, no bribes can change hands.

Online start-up works best in countries with high Internet penetration and laws allowing electronic signatures. As a start, countries can introduce online name search and publication or computerize registration records. Since 2005 Germany, FYR Macedonia, Mozambique and Serbia have made the company establishment notice electronic, saving up to 3 months in waiting time. Online name checking is now available in Croatia, Moldova, Nigeria and Vietnam. Such reforms can be cheap. When Guatemala made registry records electronic, it took 5 months to scan nearly 2 million files, all at a cost of \$100,000.

### Notes

1. The percentages of businesses run by women are from the 2006 World Bank Enterprise Surveys (<http://www.enterprisesurveys.org>).
2. Bruhn (2007).
3. Antunes and Cavalcanti (2007).
4. These numbers are calculated based on data from the 2006 World Bank Enterprise Surveys for Africa (<http://www.enterprisesurveys.org>).
5. Masatlioglu and Rigolini (2006).

# Doing Business

## Dealing with licenses

Sextus Julius Frontinus, water commissioner of Rome in AD 97, wrote the first regulation for the maintenance of the city water system. It starts with this: “Anyone who wishes to draw water for private use must make an official application and deliver in person to the commissioner a written authorization from the emperor.”<sup>1</sup> The regulation was prompted by widespread “puncturing” of the aqueducts—illegal water connections. Sadly, it could not be enforced. With more than a million citizens living in ancient Rome, the emperor would have spent most of his time reviewing water applications.

The new inspection rules for construction in Harare would have made Frontinus proud. In an effort to prevent illegal construction, the chief building inspector or his deputy now conducts all building inspections. The downside is a mounting backlog, in a city where it already

takes 952 days and \$38,347 to obtain all construction approvals. The official construction sector has shrunk to 2% of GDP, and the government periodically bulldozes illegally built houses to show resolve. Zimbabwe ranks 172 on the ease of dealing with licenses (table 3.1).

Georgia used to be like Zimbabwe. Just 3 years ago getting a construction permit for a commercial warehouse in Tbilisi required 29 different procedures. Before even applying for the permit a builder needed permission from agencies as diverse as the Center of Archaeology at the Academy of Science and the Inspector of Sanitary Observation. Illegal construction activity was widespread. In 2004 less than 45% of ongoing construction projects in Tbilisi had permits.

Things have changed. Georgia was one of the top reformers in business licensing in each of the past 3

TABLE 3.1  
Where is it easy to deal with licenses—and where not?

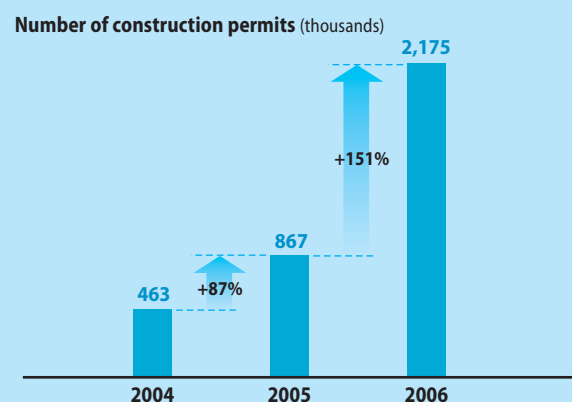
Easiest	Rank	Most difficult	Rank
St. Vincent and the Grenadines	1	Burkina Faso	169
New Zealand	2	Tanzania	170
Belize	3	Burundi	171
Marshall Islands	4	Zimbabwe	172
Singapore	5	Kazakhstan	173
Denmark	6	Ukraine	174
St. Kitts and Nevis	7	China	175
Maldives	8	Liberia	176
Kenya	9	Russia	177
Micronesia	10	Eritrea	178

Note: Rankings are the average of the country rankings on the procedures, time and cost to comply with formalities to build a warehouse. See Data notes for details.

Source: Doing Business database.

FIGURE 3.1

More construction permits issued in Georgia since reform



Source: Bagaudinova, Omran and Shavurov (2007).

years, reducing the types of activities subject to licensing from 909 to 159. In the construction industry (which *Doing Business* studies as an example of licensing) Georgia eliminated many of the approvals required to obtain a construction permit and introduced a one-stop shop for licensing, a “silence is consent” rule and statutory time limits—while maintaining procedures necessary for regulating in the public interest. The number of procedures needed to build a warehouse dropped to 12. The time required fell by nearly 3 months. The approval process for building a warehouse in Georgia is now more efficient than in all EU countries except Denmark. The result: in 2006 the number of construction permits issued in Georgia was 151% higher than in 2005 and 370% higher

than in 2004 (figure 3.1). Construction grew from 6.4% of the Georgian economy in 2003 to more than 9% in 2006.

The transition to legal construction is not without pain. On July 20, 2007, the residents of downtown Tbilisi woke to the sound of sirens. Fire brigades had begun demolishing a 13-story building that had gone up before the reform and was now in danger of collapsing because of faulty engineering. The building had no project or operating license—and didn’t even show up in the city plan. Yet it towered over the surrounding houses, kept from falling over by steel beams. To avoid the many approval procedures, the building company had simply paid off the mayor. Who loses out? The people who bought apartments and now must find a new place to live.<sup>2</sup>

## Who is reforming?

Fifteen countries made it easier to comply with building requirements in 2006/07. Eastern Europe had the biggest reforms—in Bulgaria, the Czech Republic, Georgia and FYR Macedonia. Africa followed, with reforms in Kenya, Mauritius, Nigeria and Rwanda. The Middle East and North Africa was next, with reforms in Egypt, Kuwait and Morocco. Three countries—Georgia, Guatemala and Kenya—reformed for the second year in a row.

Some countries reviewed all business licenses required and eliminated unnecessary ones. Kazakhstan cut the number of licensed activities from 426 to 100. Uzbekistan extended the minimum term for a business license from 1 year to 5. And it now allows 13 business activities—including tourism, auditing, brokerage services and securities market operations—to be licensed for life. Kenya eliminated 110 licenses and simplified 8

others. The government plans to cut another 314 licenses and simplify 599 more.

“I recently received a call from the city council to follow up on plans I had submitted—completely unheard of before,” comments a Kenyan architect. Such services have become more common since the minister of housing and lands launched a rapid response initiative in November 2006. Getting a building permit used to take 80 days. It required clearances from 6 agencies and review by a ministerial committee. The new initiative removed the committee review, shortening the time to obtain a permit by 30 days (figure 3.2).

Simplifying procedures was the most popular reform in construction licensing in 2006/07 (table 3.2). Mauritius combined its development and building per-

FIGURE 3.2

### Cutting time to obtain licenses

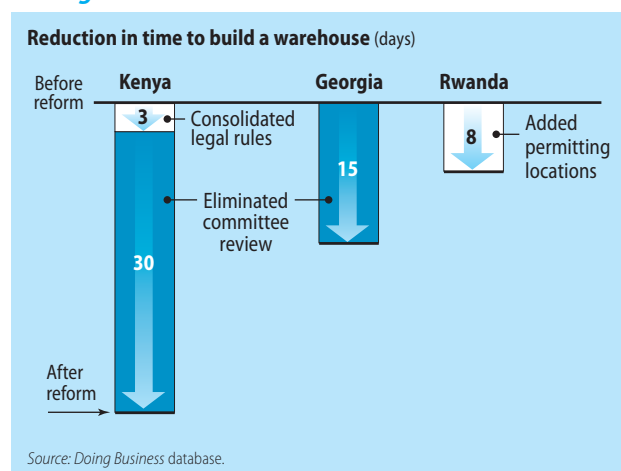


TABLE 3.2

### Simplifying licensing—the most popular reform in 2006/07

#### Simplified licensing and inspection procedures

Bulgaria, Czech Republic, Georgia, Guatemala, Indonesia, Kenya, Mauritius, Rwanda

#### Established statutory time limits for issuing licenses

FYR Macedonia, Mauritius, Nigeria

#### Introduced electronic processing of applications

China, Honduras, Kuwait, Morocco

#### Adopted new building code

Czech Republic, Nigeria

#### Introduced fast-track procedures

Czech Republic, Georgia

#### Introduced private inspections

Czech Republic

#### Lowered fees

Egypt

Source: Doing Business database.

TABLE 3.3

**Who regulates licensing the least—and who the most?****Procedures (number)**

<b>Fewest</b>		<b>Most</b>	
Denmark	6	Brunei	32
New Zealand	7	Burkina Faso	32
Vanuatu	7	Guinea	32
Sweden	8	Tajikistan	32
Chad	9	El Salvador	34
Grenada	9	Czech Republic	36
Maldives	9	China	37
St. Lucia	9	Kazakhstan	38
Jamaica	10	Sierra Leone	47
Kenya	10	Russia	54

**Time (days)**

<b>Least</b>		<b>Most</b>	
Korea	34	Ukraine	429
Finland	38	Suriname	431
United States	40	Bosnia and Herzegovina	467
Vanuatu	51	Lesotho	601
Marshall Islands	55	Côte d'Ivoire	628
Solomon Islands	62	Iran	670
New Zealand	65	Russia	704
Belize	66	Cambodia	709
Denmark	69	Zimbabwe	952
St. Kitts and Nevis	72	Haiti	1,179

**Cost (% of income per capita)**

<b>Least</b>		<b>Most</b>	
United Arab Emirates	1.5	Kazakhstan	2,130
Brunei	5.2	Tanzania	2,366
Trinidad and Tobago	5.9	Guinea-Bissau	2,607
Palau	6.1	Serbia	2,713
St. Vincent and the Grenadines	9.2	Niger	2,824
Malaysia	10.0	Russia	3,788
Hungary	10.4	Burundi	9,939
Thailand	10.7	Zimbabwe	11,799
Australia	13.2	Afghanistan	21,231
United States	13.4	Liberia	61,049

Source: Doing Business database.

mits into one. The dual permit is now issued in 2 weeks, reducing the time to complete formalities by 55 days. In Guatemala the Ministry of Environment eliminated duplications in procedures by placing its staff in municipal offices and the Ministry of Healthcare, cutting the time by 60 days. Russia abolished the notification permit re-

quired to begin construction (which was separate from the construction permit), saving entrepreneurs 20 days. But more needs to be done in a country where the permitting process still takes almost 2 years.

Other countries focused on cutting delays. The Czech Republic streamlined provisions of its new building code, speeding construction approvals by 50 days. Builders can now apply for 2 permits at the same time, and a simple notification has replaced the occupancy permit. Indonesia introduced a simplified process and new temporary permits that allow construction to begin while the full permit is being approved, cutting the time to obtain a building permit from 49 days to 21. In FYR Macedonia it now takes only 1 day to obtain proof of landownership—59 days less than in 2006. Rwanda sped the issuance of building and occupancy permits by 24 days after transferring authorities from the prefecture to the municipality. Nigeria shifted approval to local authorities and equipped their staff with computers and training, shortening the time for building authorizations from 90 days to 42.

Another popular reform was to make processes electronic. Honduras launched electronic processing of applications for fixed telephone lines, cutting the time for approval from 2 weeks to 1. Kuwait installed a new automated system in all agencies responsible for issuing technical approvals. The time to obtain an approval for a phone line dropped from 30 days to 20, for electricity from 2 weeks to 1, and for a water plan from 14 days to 5. In China, Beijing and Shanghai now process applications for construction permits electronically and allow construction companies to apply for safety certificates online, reducing delays by 2 weeks. But more remains to be done: to complete construction permitting in China still takes 37 procedures and 336 days (table 3.3).

Morocco set up an electronic one-stop shop for construction permits at the end of 2006, reducing the time to obtain a building permit from 30 days to 20. More can be done. The commission that issues approvals reviews projects by neighborhood. Two weeks can pass waiting for your neighborhood's turn in the commission's schedule.

## What to reform?

In the past 3 years 42 countries have reformed their construction licensing regulations. Here are the 5 most successful reforms:

- Reduce licensing requirements.
- Make information easily available.
- Introduce online license applications.
- Curb inspections.
- Consolidate project clearances.

### Reduce licensing requirements

Reducing business licensing requirements demands action by many ministries. Here are 2 ways to make it happen. First, make the ministry of finance or the prime minister's office responsible for implementation, since other ministries respond best when their budgets depend on it. Second, commit to a target reduction in the administrative costs of issuing and regulating licenses and set up a measuring system to ensure that it is achieved. This holds regulators accountable.

The Netherlands, with the best such reform yet, has done both. The government set a target of reducing the administrative burden by 25% by 2007. The minister of finance was responsible for achieving the target, reporting to parliament every 6 months. Uncooperative ministries could see their budget cut. An independent agency, the Advisory Board on Administrative Burden, was established to monitor progress and publicize its findings. The program aims to save €4 billion. Its savings from streamlining tax requirements alone are estimated at €600 million. And Dutch entrepreneurs have saved €11.3 million from simplifications in construction licensing.<sup>3</sup> The advisory board also vets new regulatory proposals before they reach parliament—to stop creeping reregulation, a common problem.

Other European countries are starting to benefit from this experience, as Dutch reformers are lobbying the European Union to adopt similar targets. Several governments—in the Czech Republic, Denmark and the United Kingdom—have already done so. The European Commission recently announced a target of reducing administrative burdens by 25%—similar to the Dutch approach. Since EU regulations account for about 40% of all business regulations in the 27 member countries, there is a lot to gain.<sup>4</sup> Comprehensive reforms like these are not just for rich countries. With its plan to cut 424 unnecessary licenses well under way, Kenya is the first African country to show how poor ones can gain too.

### Make information easily available

In China public utilities are now required to publish online their service fees, time limits for issuing approvals and ways to launch complaints. Another way to save entrepreneurs time: help them navigate the process for a building permit by making all the forms and requirements—including step-by-step charts on procedures—available at municipal offices. When Latvia did this, it cut processing time by 2 months. FYR Macedonia, as part of its recent reforms, distributed an electronic construction permitting package with documents and manuals to all 84 of its municipalities, along with posters and flyers explaining each step for applicants.

### Introduce online license applications

In Singapore builders submit all permit applications electronically. Developers in Austria, Denmark, Iceland, Malaysia, Norway and the United States also complete their applications online. Some developing countries with adequate Internet penetration—such as El Salvador, Honduras and Mexico—are introducing online systems too. This reform saves time for both entrepreneurs and government officials. It also removes the contact between them—and the chance for bribe payments along with it.

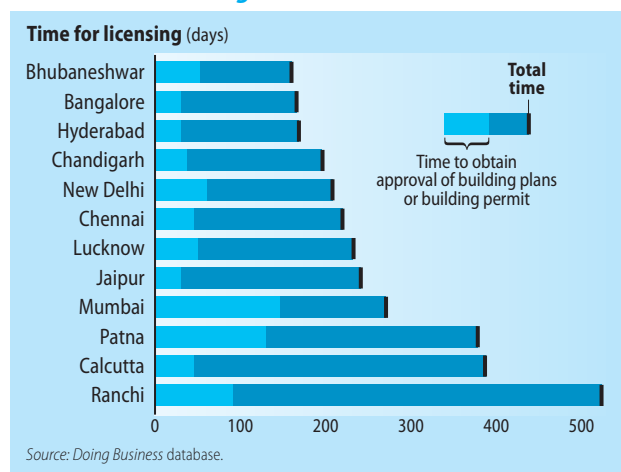
### Curb inspections

In Burkina Faso inspectors visit construction sites every 2 weeks and charge \$240 in fees. In Denmark and Singapore there is only one inspection and it's free. But no one would argue that buildings in Copenhagen and Singapore are less safe than those in Ouagadougou.

Inspections are needed to ensure construction quality. But in many countries inspection fees and fines are viewed as an important source of government revenue. That needs to change. Recent studies show that eliminating unnecessary and redundant procedures can increase revenue. Kenya reported a revenue increase of up to 33% after replacing dozens of local permits with a single business permit.<sup>5</sup>

One way to make inspections more efficient is to privatize them. The Czech Republic just did so, by creating a new independent profession—authorized inspectors. By hiring an authorized inspector, an entrepreneur can speed the process of getting a building permit by up to 5 weeks. The inspector issues a certificate confirming that the project documentation is in compliance with the building code and that the building can be constructed.

FIGURE 3.3

**Construction licensing in India—fastest in Bhubaneswar**

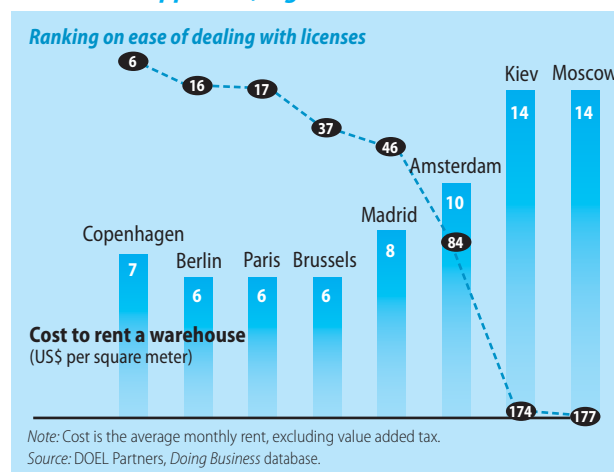
Finland introduced private inspections in 2004. In the United States 25% of inspectors work for private architectural and engineering services firms, conducting inspections for a fee or on a contract basis. One in 10 construction and building inspectors is self-employed.

**Consolidate project clearances**

In Mauritania applicants for a building permit have to follow up at least twice with each of 7 different departments in the municipality to make sure their application gets processed and approved. Why not centralize all project clearances in a single office at the municipality? That's what Italy did, and the process is much faster now that developers no longer have to make separate trips to the fire, worker safety, water, sanitation, health, project design and tax departments. Another 34 countries—from Armenia to Canada to Panama—have consolidated approvals to simplify the licensing process.

Consolidating project clearances requires reform at the municipal level of government. In India, for example, approving a construction permit takes about 5 months for the municipality of Mumbai—but only 1 month for the municipalities of Hyderabad and Jaipur (figure 3.3). To reduce the delays in Mumbai, the Maharashtra state government is introducing a single window for clearances.

FIGURE 3.4

**Slow license approvals, high warehouse rents**

Such reforms encourage investment in property development. That lowers costs for end users. In Kiev, where construction approvals take 429 days, the monthly cost to rent a warehouse averages \$14 a square meter. That's twice what an entrepreneur pays in Copenhagen, where licensing takes only 69 days, or Paris, where it takes 137 (figure 3.4). Reforms pay off for governments too. A recent study in the United States showed that a 3-month acceleration in permit approvals on a 22-month project cycle could increase property tax revenue by 16.5% and construction spending for local governments by 5.7%.<sup>6</sup>

**Notes**

1. Sextus Julius Frontinus, "On the Water Management of the City of Rome," translated by R. H. Rodgers, University of Vermont, Burlington, 2003 (<http://www.uvm.edu/~rrodgers/Frontinus.html>).
2. The municipality of Tbilisi has offered the residents compensation so they can buy apartments elsewhere.
3. Advisory Board on Administrative Burden (2007).
4. Ladegaard, Djankov and McLiesh (2007).
5. Devas and Kelly (2001).
6. PricewaterhouseCoopers (2005).



# Doing Business

## Employing workers

In the 1970s symphony orchestras in the United States started using “blind” auditions—where the performer plays behind a screen so the evaluator can hear the music but not see the person. The result: the share of women among new hires shot up by 75%.<sup>1</sup>

Bias against the hiring and promotion of women still exists in some countries. In a few, it is explicit in the regulations. In the Democratic Republic of Congo, the United Arab Emirates and Yemen women are forbidden to work at night. In Lao PDR women are prohibited from performing certain types of manual work. In others, bias is simply the prevailing practice. The example of symphony orchestra hiring is telling—nothing in the rules discriminated against female musicians.

To protect workers from discrimination and other unfair employment practices, countries turn to regulation. The International Labour Organization has estab-

lished a set of fundamental principles and rights at work covering the right to collective bargaining, the elimination of forced labor, the abolition of child labor and the elimination of discrimination in hiring and work practices.<sup>2</sup>

Beyond these regulations and principles, governments struggle to strike the right balance between labor market flexibility and job stability. Many countries err on the side of excessive rigidity, to the detriment of businesses and workers alike. In Sierra Leone, for example, it costs an employer 189 weeks in severance pay to dismiss a worker. Venezuelan laws ban firing any low-paid workers. These are among the countries with the most rigid employment regulations (table 4.1).

In these and other countries laws created to protect workers often hurt them—especially women, youth and unskilled workers. Their employment opportunities vanish (figure 4.1). They end up in the informal economy. Women are 3 times as likely as men to be hired informally. In these jobs they receive no social benefits. And if they are abused by their employer, they have fewer protections.

More flexible labor regulations boost job creation. And they don't mean giving up protections. Georgia has some of the most flexible labor regulations in the world and it has ratified all the core labor standards of the International Labour Organization. Few can argue that workers are exploited in Denmark, another of the top 10 on the ease of employing workers. Workers in these countries have the best protection—flexible labor regulations that give them the opportunity for a job in the formal sector and easy transitions from one job to another.

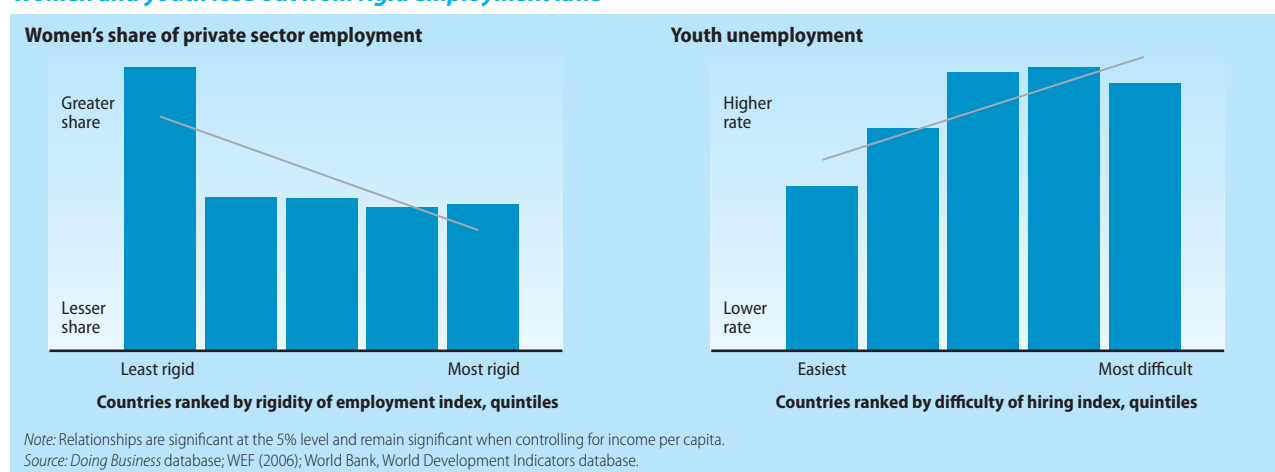
TABLE 4.1  
**Where is it easy to employ workers—and where not?**

<b>Easiest</b>	<b>Rank</b>	<b>Most difficult</b>	<b>Rank</b>
United States	1	Sierra Leone	169
Singapore	2	Panama	170
Marshall Islands	3	Congo, Dem. Rep.	171
Georgia	4	Angola	172
Brunei	5	Paraguay	173
Tonga	6	Guinea-Bissau	174
Maldives	7	Equatorial Guinea	175
Australia	8	São Tomé and Príncipe	176
Palau	9	Bolivia	177
Denmark	10	Venezuela	178

*Note:* Rankings are the average of the country rankings on the difficulty of hiring, rigidity of hours, difficulty of firing and cost of firing indices. See Data notes for details.

*Source:* Doing Business database.

FIGURE 4.1

**Women and youth lose out from rigid employment laws**

The collection of data on the flexibility of labor regulations has spurred significant new research: 112 studies have used these *Doing Business* data. One set of studies finds that rigid labor regulation reduces jobs. In the Indian state of Maharashtra, for example, a study finds that rigid labor laws have resulted in 15% fewer jobs being created in the retail sector. Instead, store owners buy expensive computer equipment so they can run their operations with fewer workers.<sup>3</sup>

A second set of studies analyzes the effects of trade openness on the economy in the presence of flexible

labor regulations. A study of 90 developing countries finds that exporting businesses grew faster where labor regulations were flexible.<sup>4</sup> Another study shows that this growth is due in part to the ability of these exporters to operate in industries with high volatility in demand. For example, textile exporters, whose business is driven by changes in fashion, thrive in countries with flexible regulation.<sup>5</sup> A third study estimates that in an open economy, flexible labor regulation can increase annual growth by up to 1.5%.<sup>6</sup>

## Who is reforming?

Twelve countries made significant changes to their labor regulations in 2006/07. Eight increased flexibility; 4 made regulations more rigid. Eastern Europe and Central Asia had the greatest number of positive reforms, followed by Western Europe and Africa (table 4.2).

The Czech Republic was the top reformer, adopting a new labor code that replaced its 1965 code. The new law provides for more flexible working hours. It also eases restrictions on dismissals. Before the reform an employer could dismiss an employee for economic reasons only if the employee could not be reassigned to another position or retrained. The new law eliminates this requirement. It also reduces notice periods for dismissals from 3 months to 2. Firing costs remain the same, however, because severance pay rose by a month.

Latvia extended the maximum duration of fixed-term contracts from 2 years to 3, making it easier to hire new workers when demand is high without imposing high costs for dismissal if demand declines.

Labor laws in rich countries, already among the most flexible, continued to evolve (table 4.3). Both Switzerland and the Netherlands made working hours more flexible. Switzerland eased restrictions on weekend work. And a new law in the Netherlands increases allowable overtime hours and extends the period for averaging them.

Reforms in Spain made it easier for employers to convert workers' contracts from fixed term to open

TABLE 4.2

**More flexible working hours—a popular reform in 2006/07****Made working hours more flexible**

Czech Republic, Netherlands, Pakistan, Switzerland, Uganda

**Extended limits on temporary work**

Bhutan, Latvia, Togo

**Offered incentives to make temporary workers permanent**

Spain

**Made firing more difficult**

Bhutan, Czech Republic, Latvia, Moldova, Venezuela

**Increased restrictions on fixed-term employment**

Slovenia, Togo

Source: Doing Business database.



TABLE 4.3

**Who regulates employment the least—and who the most?****Rigidity of employment index (0–100)**

Least		Most	
Hong Kong, China	0	Equatorial Guinea	66
United States	0	Guinea-Bissau	66
Singapore	0	Romania	66
Maldives	0	Angola	69
Marshall Islands	0	Congo, Rep.	69
Australia	3	Panama	69
Uganda	3	Niger	70
Canada	4	Congo, Dem. Rep.	74
Jamaica	4	Bolivia	79
Palau	4	Venezuela	79

**Firing cost (weeks of salary)**

Least		Most	
Denmark	0	Ecuador	135
New Zealand	0	Argentina	139
United States	0	Mozambique	143
Puerto Rico	0	Sri Lanka	169
Afghanistan	0	Ghana	178
Iraq	0	Zambia	178
Marshall Islands	0	Sierra Leone	189
Micronesia	0	Zimbabwe	446
Palau	0	Bolivia	not possible
Tonga	0	Venezuela	not possible

**Nonwage labor cost (% of salary)**

Least		Most	
13, including:		Hungary	34
Bangladesh	0	Czech Republic	35
Botswana	0	Slovakia	35
Cambodia	0	Brazil	37
Comoros	0	Italy	37
Eritrea	0	Ukraine	38
Ethiopia	0	Belarus	39
Lesotho	0	China	44
Maldives	0	France	47
West Bank and Gaza	0	Belgium	55

Note: "Not possible" indicates a full ban on firing low-paid workers for economic reasons.  
Source: *Doing Business* database.

ended. The reforms lowered nonwage labor costs and some types of severance payments and offered incentives to make temporary workers permanent. Businesses and workers welcomed the more flexible arrangements: 126,901 conversions took place in July and August 2006, a 204% increase over the same period the previous year.

In Africa, Uganda and Togo adopted new labor laws. Uganda's employment act removed restrictions on weekend work. Employers and employees are free to set the legally required rest day anytime they choose. And there is no required premium for working on a rest day, except for overtime. But the law also requires employers to notify unions and the labor commissioner before dismissing 10 or more redundant workers. Togo's new law extends the maximum duration of fixed-term contracts from 24 months to 48. But it limits fixed-term contracts to temporary tasks, reducing the ease of hiring overall.

In South Asia, Pakistan extended overtime limits for retail workers from 150 hours a year to 624 and made working hours more flexible. Bhutan went much further, implementing its first labor code. The law removes the 12-month limit on fixed-term contracts, eases restrictions on night work and does away with mandatory pay premiums for daytime overtime.

Bhutan's law also prohibits forced labor, discrimination, sexual harassment and child labor. And it replaces protections that hurt workers with ones that make sense. For example, before the reform it was illegal for a pregnant woman to work past 9:00 p.m.—even a woman just 1 month into her pregnancy. Now a pregnant employee can work past 9:00 p.m. if she chooses. More important, the new law prohibits firing a woman on the grounds of pregnancy.

Some countries made their employment regulations more rigid. Venezuela extended its prohibition on redundancy dismissals to workers earning up to 3 times the minimum wage. Moldova increased its severance pay requirements from 20 weeks to 28.7. And Slovenia reduced the maximum duration of fixed-term contracts to 24 months.

## What to reform?

Since 2004, 35 countries have made their labor laws more flexible (figure 4.2). Another 15 have made them more rigid. Here are 4 reforms that create job opportunities—especially for women, youth and the unskilled—by making it easier for businesses to operate:

- Allow flexible working hours.
- Introduce apprentice wages.
- Lower dismissal costs.
- Raise and equalize mandatory retirement ages.

### Allow flexible working hours

In Ukraine overtime is allowed only under exceptional circumstances—such as to respond to natural disasters or avoid the destruction of property. In Côte d'Ivoire employees cannot work more than 75 hours of overtime a year—even if they want to. In Panama only specially designated businesses can operate on Sundays. In Algeria a woman can work at night only if she has a special exception granted by a labor inspector. These laws were created to protect employees. But they usually backfire—and take work away from willing workers.

Businesses sometimes need longer workweeks to respond to seasonal increases in demand. Reformers in the Czech Republic and Serbia have responded by allowing businesses to shift their work schedules with rising demand. Hours worked can be averaged over a 6-month period—a year in the Czech Republic, if established by collective agreement. Bhutan's new Labor and Employment Act provides for more flexible night work schedules by removing the previous 7-hour cap on night shifts and replacing it with extra pay for overtime at night.

FIGURE 4.2

### More labor law reforms in Eastern Europe & Central Asia



Seventy-five countries permit flexible night work and allow employees to work up to 50 hours a week for 2 months a year to respond to a seasonal increase in demand—for example, to serve as a lifeguard at the beach in the summer or to sell Christmas trees in the winter.

### Introduce apprentice wages

Apprentice contracts exist in nearly all rich countries along with about 25 others, including Burkina Faso, Chile, Madagascar, Thailand and Tunisia. These allow businesses to hire first-time employees for a portion—typically 75%—of the mandatory wage for a short period. The workers can get training and the opportunity for a job, and the businesses have an incentive to keep the workers once they have invested in their training. This is an easy reform to introduce: beneficiaries are easy to target and political opposition is unlikely, especially in countries with high youth unemployment.

### Lower dismissal costs

In the Republic of Congo an employer who wishes to dismiss redundant workers must first write to the workers' representatives, seeking their guidance. Then the employer must obtain the authorization of a commission headed by the labor inspector. If the dismissal is approved, the employer must choose whom to lay off according to the order set out in the law, taking into account seniority and other factors. And the workers can choose to appeal the decision to the minister of labor.

Zambia has no third-party notification requirements. But a worker with 20 years of service is entitled to 40 months' severance pay. In Sri Lanka the law mandates 39 months' severance pay when the layoff is due to economic downturn. These rules hit businesses at the worst possible time—when layoffs are needed because of falling demand for their products.

Some of these requirements were created with good intentions. But high firing costs scare employers away from creating jobs. Women and youth are affected most. One study shows that tougher regulation of dismissals in Chile increased relative employment for middle-aged men at the expense of women, youth and unskilled workers.<sup>7</sup> In Peru reductions in dismissal costs in the 1990s brought more women into the formal sector. And wages for women rose relative to those for men.<sup>8</sup>

Another way to ease dismissal costs is to offer unemployment insurance rather than severance pay. This is a viable reform in middle-income and rich countries.

In Austria employers contribute to a fund from which they may withdraw if a worker is made redundant after 3 years of employment. In St. Kitts and Nevis severance payments are made from a government-administered fund that employers pay into over time. In Italy employers deposit a portion of each employee's salary into a designated fund over the course of the employment relationship. In these countries employers do not have to pay additional severance when dismissing workers because of redundancy.

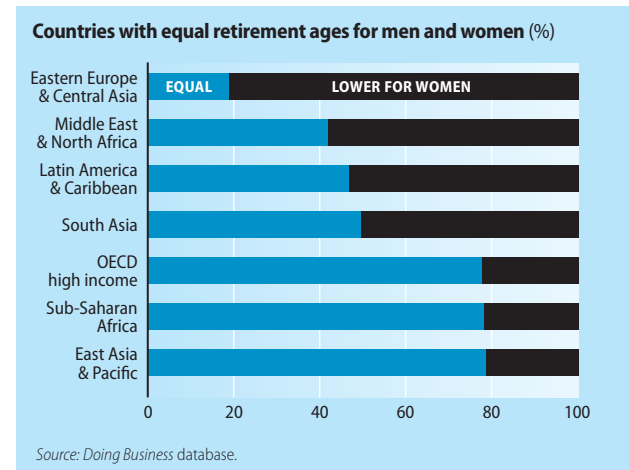
### Raise and equalize mandatory retirement ages

Every country with an aging population faces a choice: raise the mandatory retirement age or face the collapse of the pension system. Pension systems have not kept pace with changing demographics. Most Western European countries introduced their 65-year retirement age before World War II. Life expectancies have risen by a decade, but the retirement age stands unchanged. Requiring more years at work would reduce the burden on social security and make it easier for governments to reduce taxes on business.

When raising retirement ages, reformers can take the opportunity to equalize them. In Russia women live 12 years longer than men on average. But they must retire at age 55, while men retire at 60. Worldwide, women live 4 years longer than men on average. But half of countries force women to retire earlier than men. The retirement age gap is largest in Eastern Europe and Central Asia (figure 4.3). The idea may be to benefit women. Instead, earlier retirement reduces their pension pay and career opportunities.

FIGURE 4.3

### Equality in retirement age—lowest in Eastern Europe



The European Union has obliged members to adopt identical retirement ages. Germany just revised its labor law: starting in 2029, both men and women will retire at 67. Other countries should follow. Women will see higher retirement pay. And businesses will be able to keep their productive workers longer.

### Notes

1. Goldin and Rouse (2000).
2. ILO (1998).
3. Amin (2007).
4. López-Córdova (2007).
5. Cunat and Melitz (2007).
6. Freund and Bolaky (2007).
7. Montenegro and Pagés (2003).
8. Saavedra (1998).

# Doing Business

## Registering property

“The process is slow for everyone, but especially for women. I wanted to sell our store last year, but since my husband was abroad, I had to wait 2 months for him to return and sign. When he signed the papers for me, the deal went through—after 3 more months of bureaucracy,” says Catherine in Lesotho. This just changed. A law passed in November 2006 allows married women in Lesotho to transfer property without their husband’s signature.

Making it easier to transfer property is good for entrepreneurs. Land and buildings account for between half and three-quarters of the wealth in most economies.<sup>1</sup> And with formal property titles, entrepreneurs can obtain mortgages on their land or homes and start businesses. Banks prefer land and buildings as collateral because they are impossible to move or hide. In Zambia 95% of commercial bank loans to businesses are secured by land, in Indonesia 80%, and in Uganda 75%.<sup>2</sup>

But a large share of the property in developing countries is not formally registered. In 2000 Peruvian economist Hernando de Soto estimated the value at \$9.3 trillion, calling it “dead capital.”<sup>3</sup> Unregistered property limits financing opportunities for new businesses and expansion opportunities for existing ones. In Ethiopia 57% of firms cite access to land as their main obstacle, as do 35% in Bangladesh and 25% in Kenya and Tanzania.<sup>4</sup> Recognizing these bottlenecks, some governments have started extensive property titling programs. Others have focused on making property transfers cheaper and faster.

The 10 countries that make property registration easiest are the same as in last year’s report—with New Zealand again at the top (table 5.1). But some at the bottom of the rankings have changed. Uzbekistan moved up 53 places after it cut fees. Guinea-Bissau moved out of the bottom 10 by reducing the property transfer tax by 8 percentage points.

Countries that make property registration simple, fast and cheap have more properties registered formally. That leads to greater access to finance and greater opportunities to invest.<sup>5</sup> Country experience shows the benefits of formalizing title and keeping it that way. Thailand’s land reform program has issued more than 8.5 million property titles and created one of the most efficient registration systems in the world. For people who received formal titles, land values and investment almost doubled, and access to credit increased threefold.<sup>6</sup>

TABLE 5.1  
Where is registering property easy—and where not?

Easiest	Rank	Most difficult	Rank
New Zealand	1	Afghanistan	169
Armenia	2	Burkina Faso	170
Saudi Arabia	3	Bangladesh	171
Lithuania	4	Sierra Leone	172
Slovakia	5	Nigeria	173
Norway	6	Brunei	174
Sweden	7	Maldives	175
Iceland	8	Marshall Islands	176
United Arab Emirates	9	Micronesia	177
United States	10	Timor-Leste	178

Note: Rankings are the average of the country rankings on the procedures, time and cost to register property. See Data notes for details.

Source: Doing Business database.

Peru's experience is just as striking. Since the late 1990s the time required to formalize property has fallen from 6 years to 33 days. More than 1.3 million titles have been issued, and two-thirds of those issued to individuals have gone to women. The benefits of secure title for

women are especially great. Studies in India, Honduras and Nicaragua show that poor women's access to property is associated with more investment in the household, especially in children's health and education.<sup>7</sup>

## Who is reforming?

Twenty-seven countries made property registration easier in 2006/07. Most made the process faster through administrative reform. A few simplified it. Some of the biggest gains were in lowering registration costs. On average the top 10 reformers cut the time and cost by a third (figure 5.1).

Ghana made the most progress. A ministerial directive cut the requirement to register deeds of sale with the land commission. Before, entrepreneurs would have to wait 135 days for the commission to issue a registration number. And then they would have to register yet again with the land title registry. With the stroke of a pen the bottleneck is now gone, and the delays with it (figure 5.2).

For the second year running, Africa had the most reforms. Kenya liberalized the profession of land valuers. With more people able to practice, the wait for valuations fell from 34 days to 7. Mali cut delays with quicker services for property registration at the tax authority. But the biggest trend was to slash costs (table 5.2). Burundi abolished its 7% property registration tax. Benin cut registration taxes from 12% of the property value to 8%, Burkina Faso from 15% to 10%, Guinea-Bissau from 10% to 2%, Mauritius and Niger from 10% to 5%.

More is needed. Africa accounts for 9 of the 10 most expensive countries in which to register property. And

even with the reforms, costs remain steep. With all costs added in, registration in Burkina Faso still costs 12.2% of the property value. In Burundi the cost is 11.5%—and in Niger, 9%.

Eastern Europe and Central Asia saw 5 reforms. Uzbekistan reduced the notarization fee from 10% of the property value to a fee based on surface area. The cost to register property fell from 10.5% of the property value to 1.4%. Poland converted registration fees from a percentage to a fixed fee, lowering the cost to only 0.5%. In Hungary a second registry operating in Budapest reduced the backlog and cut the time from 78 days to 63. Croatia's computerization of the land registry cut the time from 399 days to 174. Georgia cut the requirement to use notaries in property registration.

In Latin America and the Caribbean reforms targeted delays. The Dominican Republic made the region's biggest reform—passing 6 laws in the past year alone to restructure the registration process—and cut the time from 107 days to 60. Guatemala now allows registrars to sign documents electronically, speeding the process at the registry by a week. Honduras cut delays by imposing time limits and publishing more information online. And Haiti's tax administration hired 60 university interns to reduce the backlog of registrations. The time dropped from 683 days to 405—still a long wait.

FIGURE 5.1

### Top 10 reformers in registering property

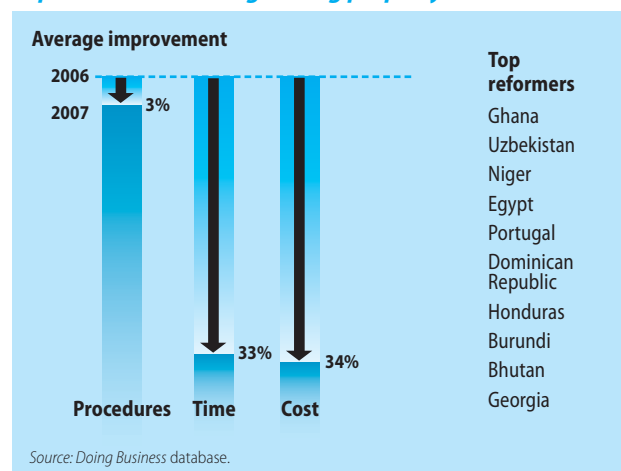


FIGURE 5.2

### Making it easier to register property in Ghana

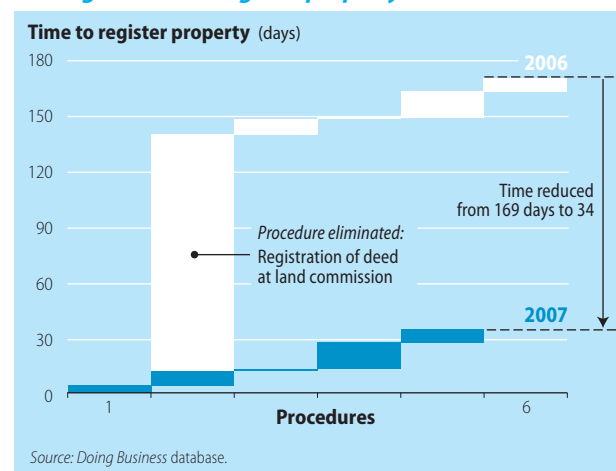


TABLE 5.2

**Lower cost to register—a popular reform in 2006/07****Reduced taxes or fees**

Benin, Burkina Faso, Burundi, Egypt, Guinea-Bissau, Mauritius, Mexico, Niger, Poland, Uzbekistan

**Sped procedures in the registry**

Croatia, Djibouti, Dominican Republic, Haiti, Honduras, Hungary, Lesotho, Mali, Niger, Tunisia

**Computerized procedures, put procedures online**

France, Guatemala, Portugal

**Combined and reduced procedures**

Afghanistan, Georgia, Ghana

**Sped procedures in the court**

Bhutan

**Allowed private valuers to complete valuations**

Kenya

Source: Doing Business database.

Egypt was the top reformer in the Middle East and North Africa. Fees were cut from 3% of the property value to a low fixed fee of 2,000 Egyptian pounds (\$350). The total cost to register dropped from 5.9% to 1%. Djibouti reorganized procedures in the registry to cut the time from 49 days to 40. Tunisia digitized property records, allowing notaries to check files more efficiently.

In South Asia, Afghanistan eased registration by eliminating 2 government approvals and simplifying forms. In Bhutan, where registration takes place in the courts, 2 new judges were assigned to deal with cases more promptly. One month was cut from the process.

Rich countries continue to use new technologies to speed property registration. Portugal digitized its registry records, cutting the time from 81 days to 42. France now allows notaries to work online, checking encumbrances, sending property contracts to the registry and receiving confirmation numbers—all electronically.

The countries of East Asia and Pacific distinguished themselves by making no improvements—for the second year running. It was not for lack of need. The region ranks fourth on the ease of registering property, after the OECD high-income countries, Eastern Europe and Central Asia, and the Middle East and North Africa. Several Pacific countries have no functioning property registration. And the only country in the region that reformed in 2006/07 slipped backward. Vanuatu increased the cost of registration from 7% of the property value to 11%.

Another 5 countries made registering property more difficult. The cost to register in the Kyrgyz Re-

TABLE 5.3

**Who regulates property registration the least—and who the most?****Procedures (number)**

Fewest		Most	
Norway	1	Swaziland	11
Sweden	1	Eritrea	12
Netherlands	2	Greece	12
New Zealand	2	Uzbekistan	12
Oman	2	Ethiopia	13
Thailand	2	Liberia	13
United Kingdom	2	Uganda	13
Vanuatu	2	Algeria	14
Armenia	3	Brazil	14
Lithuania	3	Nigeria	14

**Time (days)**

Least		Most	
New Zealand	2	Togo	295
Sweden	2	Solomon Islands	297
Thailand	2	Bosnia and Herzegovina	331
Lithuania	3	Angola	334
Norway	3	Gambia	371
Armenia	4	Rwanda	371
Iceland	4	Slovenia	391
Kyrgyz Republic	4	Haiti	405
Saudi Arabia	4	Bangladesh	425
Netherlands	5	Kiribati	513

**Cost (% of property value)**

Least		Most	
Saudi Arabia	0.0	Côte d'Ivoire	16.9
Bhutan	0.0	Cameroon	17.8
Belarus	0.1	Senegal	19.5
Kiribati	0.1	Comoros	20.8
Slovakia	0.1	Chad	21.2
New Zealand	0.1	Mali	21.2
Georgia	0.1	Nigeria	22.2
Azerbaijan	0.2	Zimbabwe	25.0
Russia	0.3	Congo, Rep.	27.3
Switzerland	0.4	Syria	28.1

Source: Doing Business database.

public more than doubled after notary fees rose. With less than half of rural properties registered, the change will increase informality. Morocco now requires entrepreneurs to visit 3 tax agencies to obtain tax clearance. Germany, Paraguay and Zimbabwe increased registration fees. Registering property in Zimbabwe costs 25% of the property's value (table 5.3).



## What to reform?

Since 2004 *Doing Business* has recorded 87 reforms in 64 countries that made it easier to register property. Some countries reformed in successive years—Australia, Croatia, the Dominican Republic, Ecuador, Egypt, El Salvador, Georgia, Ghana, Honduras, Mali, Poland and Tanzania. The 5 most effective reforms:

- Simplify and lower fees.
- Introduce fast-track procedures.
- Make the registry electronic.
- Take registration out of the courts.
- Make the use of notaries optional.

## Simplify and lower fees

Lowering fees is the simplest way to ease property registration. A more significant reform is to introduce a fixed fee. Seventeen countries have fixed fees, including Armenia, Estonia, Italy and New Zealand as well as reformers such as Egypt, Poland and Uzbekistan. Charging fees on a percentage basis encourages fraudulent declarations of property values. To counter evasion, many governments increase regulation, making the process more complex with physical inspections or record checking at the cadastre. Delays and bribes increase. A fixed fee avoids all this.

Less radical reformers can simply lower percentage fees. Forty-four countries have done so since 2004. This doesn't mean reducing revenues. When India cut its stamp duties from 10% of the property value to 5%, revenue jumped by 20%. In Burkina Faso registrations rose by 27% in the 5 months after this year's reduction in the

transfer tax. In Egypt revenue from title registrations increased by 40% between the 6 months before the reform and the 6 months after (figure 5.3). More affordability usually means more registrations and less evasion. Property registries then have better information on property values and who owns what. And that supports the collection of capital gains and property taxes.

## Introduce fast-track procedures

To register property in Lithuania, entrepreneurs must obtain a certificate of execution and a land and building reappraisal. This takes 9 days. Then they apply for transfer of title at the registry, which takes another 20 days. But if they don't want to wait, they can pay a higher official fee and cut delays from 29 days to 3. "I need the title now for collateral to expand my business. If I wait, I lose customers," says one property owner.

Fast-track procedures help prioritize the work of the registry and allow entrepreneurs to focus on their business. Such procedures can save 2 months in Ukraine, 21 days in Argentina, 20 in Russia, 15 in Kazakhstan and Slovakia and 10 in Mongolia.

Another 56 countries try to expedite registration by setting time limits at the registry. This works best when registrars are evaluated on whether they meet the targets. One example is Botswana. The days to register property in Gaborone fell by 25% in 2005 after time limits were imposed and compliance monitored in annual staff performance evaluations. Spain went one step further: if the registrars miss their 15-day deadline, they must cut their fees by 30%.

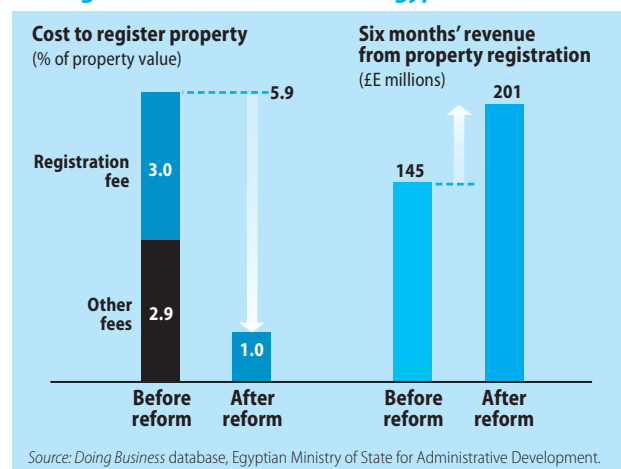
## Make the registry electronic

"It is almost impossible to find records of past land transactions. All records are paper, and the filing system broke down long ago. If there is a fire, we have no records at all," says a public official in Rwanda. It takes 371 days to register property in Kigali.

Countries that transfer records from paper to electronic form always benefit from shorter processing times. Going electronic also makes it easier to identify errors and overlapping titles, improving title security. Croatia digitized land records as part of its far-reaching land reform—and reduced the time for registration by more than 70%. Guatemala has seen the time to register fall from 69 days to 30 since completing its electronic system in 2005. El Salvador, Georgia, Honduras, Poland, Portugal and Tunisia have recorded similar gains.

FIGURE 5.3

### Cutting fees increased revenue in Egypt



The next step is to put procedures online. This works when people using the registration services (notaries, lawyers, the public) have Internet access. The Netherlands and New Zealand are leaders in online property registration and, with Internet penetration above 70%, use is brisk.

Other countries can benefit from putting individual procedures rather than the entire system online. Costa Rica allows transfer taxes to be paid online. Brazil has made judicial certificates available over the Internet. Bosnia and Herzegovina recently allowed property records to be checked online. Latvia has done so since 2004.

### Take registration out of the courts

In 2004 the Dominican Republic took some property registration procedures out of the courts and made them administrative. The time to register property fell by 44%. El Salvador took registration out of the courts in 1999, cutting several months from the time. Honduras and Serbia are following suit.

In countries where courts are involved in registering property, the process takes 70% longer on average. And judges who deal with property registration have less time for their main work—resolving disputes. Taking registration out of the courts means that it can be more easily linked with the agency responsible for the cadastre, as Norway has done. That makes it easier to detect overlapping and duplicate titles, improving the security of property rights.

### Make the use of notaries optional

In Senegal entrepreneurs pay a notary fee of 4.5% of the property value to authenticate a sale deed. Then they pay another 15% when the registry reviews and authenticates it again. In Honduras the notary charges 4% to verify the contract, and the registry costs another 1.6%. Burundi, Costa Rica, Mali and more than 40 other countries require this double verification.

Here are 2 ways to reduce cost and delay. First, provide standard deeds and registration documents. These reduce delays by ensuring fewer mistakes and eliminating the need to scrutinize documents before registration. Registration is just 2 steps in Thailand—pick up standard documents from the Ministry of Commerce, then proceed to the land office to register the transfer. The registration is done in 2 days. Second, in countries where laws require deeds to be notarized, such as Rwanda, reformers can give notary powers to the registrars. When Portugal did this, notary fees fell by between 28% and 60% in less than a year.

Notaries have useful purposes. But their functions in property registration are irrelevant in countries where registry officials perform the same tasks. And in countries where notaries are responsible for registration, costs are 33% higher than average. Three of 4 countries manage property registration without mandating the use of notaries. Property rights are no less secure, and efficiency is greater. Some property owners still use notaries, but they do so by choice.

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## Notes

1. Fleisig, Safavian and de la Peña (2006).
2. Data are from World Bank Enterprise Surveys conducted in 2006/07 (<http://www.enterprisesurveys.org>).
3. De Soto (2000).
4. Data are from World Bank Enterprise Surveys conducted in 2006/07 (<http://www.enterprisesurveys.org>).
5. Field (2006).
6. Feder (2002).
7. Beegle and Strauss (1996) and Katz and Chamorro (2003).



# Doing Business

## Getting credit

Credit is now more accessible in Panama, thanks to an ambitious reform of the credit bureau law in early 2006. Before the reform many of Panama's 300,000 small and medium-size businesses—employing 68% of the country's workers—were cut off from access to formal credit. So were more than 40% of Panamanian adults, mostly the poorest. They were forced to rely instead on pawnshops and street lenders.

This was despite advanced financial markets. With more than 80 national and foreign banks, Panama has one of the highest ratios of domestic credit to GDP in Latin America. But the 2002 credit bureau law prohibited collecting payment information from utility firms. That made it harder for poor people and small firms without bank loans or credit cards to build a credit history. And the system was opaque for borrowers: they could see the information stored in the credit bureau only by requesting a report in person at its main offices in Panama City or the city of David. “We were seen as the ‘bad guy’ who was denying credit to people,” recalls German Espinosa, an officer at the Panamanian Credit Association.<sup>1</sup>

Lenders look at a borrower's credit history in deciding whether to extend credit and what interest to charge.<sup>2</sup> They also want to know whether they can recover their

money if a borrower defaults. The main way to recover bad debt is by taking collateral. By giving creditors the right to an asset on default, collateral also reduces a lender's costs of screening loan applicants.

Where credit registries and effective collateral laws are lacking—as they are in most poor countries—banks make fewer loans.<sup>3</sup> Credit to the private sector averages 8% of GDP in the 10 economies ranking at the bottom on how well credit registries and collateral laws facilitate credit markets (table 6.1). In the top 10 economies it exceeds 130% of GDP.

TABLE 6.1  
Where is getting credit easy—and where not?

Easiest	Rank	Most difficult	Rank
United Kingdom	1	Uganda	169
Hong Kong, China	2	Burundi	170
Australia	3	Lao PDR	171
Germany	4	Marshall Islands	172
Malaysia	5	Palau	173
New Zealand	6	Timor-Leste	174
Canada	7	Uzbekistan	175
Israel	8	Madagascar	176
Singapore	9	Afghanistan	177
United States	10	Cambodia	178

Note: Rankings are based on the sum of the strength of legal rights index and the depth of credit information index. See Data notes for details.

Source: Doing Business database.

## Who is reforming?

Croatia was the top reformer in 2006/07, improving both its collateral regulations and the availability of credit information. In September 2006 a new collateral registry started operations—and creditors leapt at the opportunity to use this new resource in deciding on loans. In May 2007 a new private credit bureau started distributing information. Coverage of borrowers in credit information systems shot up from 0 to 72%. At that rate it won't be long before Croatia ranks among the economies with the most coverage (table 6.2).

Another 15 economies improved their credit information systems in 2006/07. Armenia and Russia saw new private credit bureaus get off the ground, both providing online access to credit data. The credit bureaus in India and Saudi Arabia now cover information on businesses, not just individuals. Egypt's first private credit bureau will soon start distributing information to clients.

The most popular reform to credit information was to expand the range of data available on borrowers (table 6.3). Georgia added payment information from electricity and telecommunications companies. Kenya incorporated data from retailers and telecommunications companies. Kuwait's credit bureau now includes information from furniture sellers—and those in Saudi Arabia and Trinidad and Tobago information from mobile phone companies. Bosnia and Herzegovina expanded the number of trade creditors providing information on firms, tripling coverage. Colombia's bureau membership jumped from 1,450 to 2,100 in a year after more trade creditors started contributing data. In Brazil credit unions and microfinance institutions started sub-

mitting credit information to the public registry. And Honduras tripled its coverage of borrowers by adding new suppliers of information and persuading existing ones to provide all their data.

Some countries revised their credit information regulations. Kenya's central bank issued new regulations requiring banks to report information on defaults to the private credit bureau. In Honduras the National Commission of Banks and Insurance certified the private credit bureau, guaranteeing that borrowers can access their data once a year for free. Serbia now requires lenders to request a credit report before giving a loan. South Africa requires lenders to check their customers' overall debt levels and guarantees borrowers the right to access and challenge their credit records. The public registry in Belarus issued regulations guaranteeing that borrowers can inspect their data.

The biggest pickup in reform was in the Middle East and North Africa (figure 6.1). Tunisia's credit registries now record all loans, expanding coverage of borrowers by 25%. West Bank and Gaza tripled coverage with a similar reform. In Saudi Arabia the public registry closed as the private bureau expanded coverage by 60-fold. Morocco now has legislation in place for a bidding process to establish one or more private bureaus. Egypt's new private bureau will use the data feed between commercial banks and the central bank, avoiding duplicate investments in data transmission technology.

Elsewhere, public registries expanded coverage by lowering or removing the threshold at which loans are included. Indonesia's public registry eliminated its minimum loan cutoff of 50 million rupiah (\$5,460), increasing

TABLE 6.2  
**Who has the most credit information—and who the least?**

### Borrowers covered as a share of adults

Most	%	Least	%
Argentina	100	Algeria	0.19
Australia	100	Mauritania	0.18
Canada	100	Rwanda	0.17
Iceland	100	Djibouti	0.16
Ireland	100	Chad	0.15
Israel	100	Ethiopia	0.15
New Zealand	100	Madagascar	0.08
Norway	100	Yemen	0.07
Sweden	100	Nigeria	0.04
United States	100	Guinea	0.02

Note: The rankings reflected in the table include only economies with public or private credit registries (122 in total). Another 56 economies have no credit registry and therefore no coverage.  
Source: Doing Business database.

TABLE 6.3  
**More credit information—the most popular reform in 2006/07**

### Expanded set of information collected in credit registry

Georgia, Honduras, India, Indonesia, Kenya, Kuwait, Pakistan, Saudi Arabia, Trinidad and Tobago, Tunisia, West Bank and Gaza

### Established new credit registry or bureau

Armenia, Croatia, Egypt, Russia

### Revised credit information regulations

Honduras, Kenya, South Africa

### Allowed out-of-court enforcement of collateral

Ghana, Honduras, Romania, Vietnam

### Established unified collateral registry

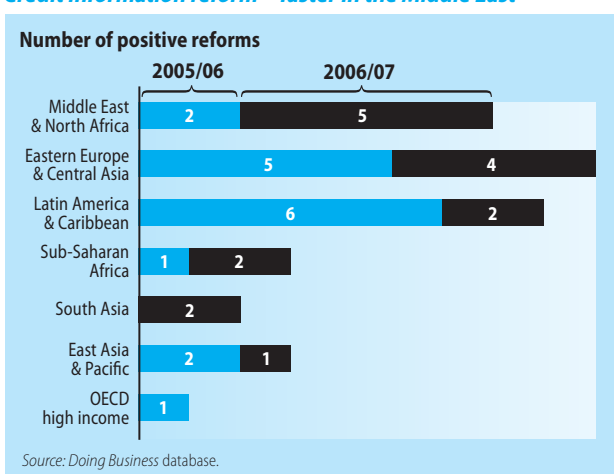
Croatia, France, India, Micronesia

### Expanded range of assets that can be used as collateral

China, Croatia, Vietnam

Source: Doing Business database.

FIGURE 6.1

**Credit information reform—faster in the Middle East**

coverage of loans by 150%. Pakistan eliminated its loan threshold of 500,000 Pakistan rupees (\$8,350), boosting coverage by 20 times. Central Africa's monetary union computerized its registry, allowing information to be distributed on all loans above 10,000 CFA francs (\$20) rather than 5,000,000 (\$10,400) as before.

Sri Lanka slipped backward. It raised its minimum loan cutoff from 100,000 Sri Lanka rupees (\$900) to 500,000 (\$4,500) and restricted the availability of information on repaid defaults to 1 year.

Reforms also strengthened legal rights for borrowers and lenders. Nine countries made it easier to create and enforce collateral. China made the most progress, exiting the bottom 10 list on the strength of legal rights for borrowers and lenders (table 6.4). A new bankruptcy law gives secured creditors priority in receiving proceeds from their collateral if the borrower becomes insolvent. And a new property law expands the range of assets that can be used as collateral to include inventory and accounts receivable. Before the reform Chinese businesses held more than \$2 trillion in "dead capital"—assets that could not be used as collateral because of restrictions in laws. With the new property law, some of these assets

TABLE 6.4

**Who has the most legal rights for borrowers and lenders—and who the least?**

Strength of legal rights index (0–10)

Most		Least	
Hong Kong, China	10	Timor-Leste	2
United Kingdom	10	Tunisia	2
Albania	9	Bolivia	1
Australia	9	Burundi	1
New Zealand	9	Ecuador	1
Singapore	9	Egypt	1
Slovakia	9	Madagascar	1
Denmark	8	Rwanda	1
Ireland	8	Afghanistan	0
Malaysia	8	Cambodia	0

Note: See Data notes for details on the index.

Source: Doing Business database.

can be used for loans to expand businesses.

Two other countries expanded the range of assets that can be used as collateral. Vietnam now allows businesses to use all types of assets and debt. Croatia's new law permits inventory to be used as collateral as long as the location of the goods is specified.

A big trend in collateral reforms was to set up collateral registries. France, the top reformer in getting credit in 2005/06, launched a nationwide online registry of movable collateral. India introduced an electronic registry for security rights granted by companies. Micronesia implemented its first secured transactions law and also launched an online collateral registry. The registry applies to all assets and all types of creditors and debtors.

Making out-of-court enforcement possible was another popular reform to collateral laws. Ghana's new insolvency act allows secured creditors to enforce their security directly rather than waiting for a judge to review their claims and order enforcement. Honduras now permits borrowers to agree with lenders on direct enforcement by notaries. Going through the courts used to take years.

## What to reform?

Since 2004 *Doing Business* has recorded 79 reforms to credit information in 56 countries—and 42 reforms to collateral laws in 32 countries (figure 6.2). The experience of these countries points to 5 reforms that help entrepreneurs get loans:

- Expand the range of information available in credit registries.
- Eliminate legal obstacles to sharing credit information.
- Allow all types of assets to be used as collateral.
- Establish registries for all collateral.
- Permit out-of-court enforcement of collateral.

### Expand the range of information available in credit registries

Include information on telephone and electricity payments in the credit reporting. That way, people who've never had a bank loan or a credit card can still build a credit history. And avoid limits on this coverage. Panama allows utility information to be included, but only after the consumers give their written permission—making data on such payments expensive to collect.

Credit reporting also is more valuable when it includes both data on defaults over the past 5 years and data on on-time payments. That allows lenders to evaluate the borrowing capacity of clients. And it lets good borrowers benefit from more and cheaper lending. For banks, past payment behavior is the best indicator of future payment behavior.

### Eliminate legal obstacles to sharing credit information

Credit registries store sensitive information, making credit reporting an easy target for critics. The best way to counter their concerns is to introduce laws that safeguard borrowers' privacy and create incentives for registries to maintain high-quality data. Legislation can guarantee borrowers the right to inspect their data, obliging the credit bureau to send them the data for review once a year free of charge. Such legislation is under review in 13 countries.

Many countries—including Bolivia, the Dominican Republic, El Salvador and Honduras—have such regulations in place for private bureaus but not public credit registries. Costa Rica and Malaysia allow borrowers to check their files in public registries but not private bureaus. There is no reason for the different treatment.

### Allow all types of assets to be used as collateral

Alejandro, an Internet service provider in Guatemala, describes getting a loan: "I was able to use my business equipment and frequencies as collateral. But they required detailed descriptions in the contract of each of our 6,000-odd units of equipment, including their serial number, brand and model. We hired a technician to help. The contract was 127 pages long! And when we update our equipment in a year, we'll need to renegotiate the loan."

Countries that require specific descriptions of assets in collateral agreements make it impossible for a borrower to use changing pools of assets (such as inventory or receivables), future assets (such as crops) or the entire business as collateral. This is especially costly for small firms, which are less likely to own real property and instead need to rely on receivables and movable property as collateral.

A better way is to permit general descriptions in loan agreements, allowing the use of all types of assets as collateral—present and future, tangible and intangible. Bosnia and Herzegovina, Denmark, France, Peru, Serbia, Ukraine and Vietnam have done so since 2004. When Slovakia allowed general descriptions, credit to the private sector jumped by 10%. More than 70% of the new credit was secured by movables and receivables. Even without such radical change, reformers can ease access to credit by broadening the range of assets that can be used as collateral to include such asset classes as accounts receivable (as China did in 2007), inventory (as Croatia did in 2006) and future assets (as Japan did in 2005).

FIGURE 6.2

**Collateral reform—Eastern Europe & Central Asia shows the way**

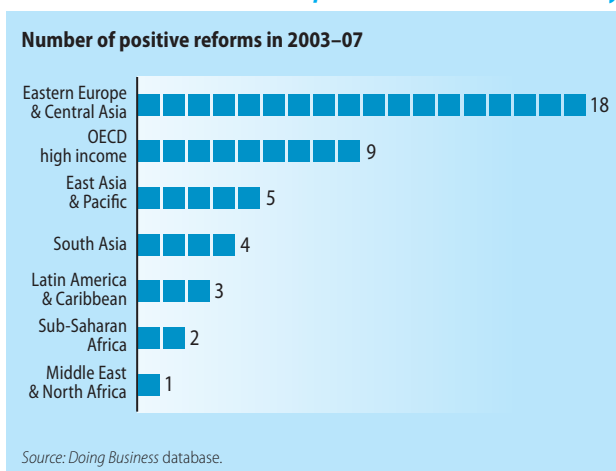
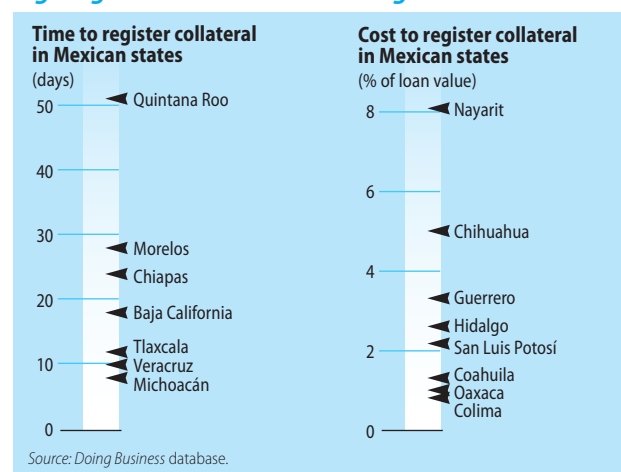


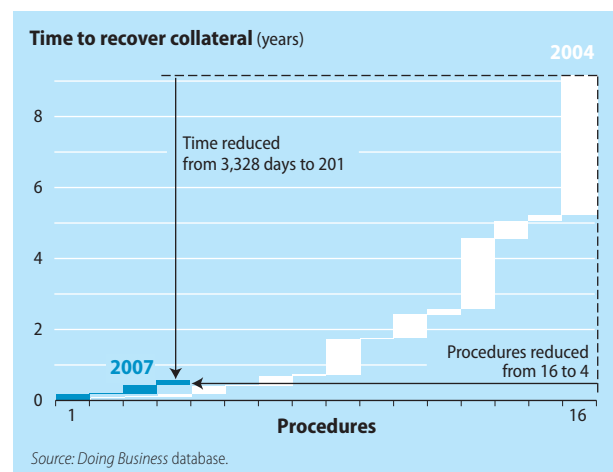
FIGURE 6.3

**Big range in the time and cost to register collateral****Establish registries for all collateral**

In Syria charges over movable property are possible only if there is a corresponding registry—now the case only for vehicles, vessels and intellectual property. Turkey has a similar system. The solution: allow all types of assets to be used as collateral and create a unified registry enabling creditors to notify others of their claim. Eastern Europe has led the way in such reforms: in the past decade 12 of the region's 15 countries have created unified registries of charges over movable collateral. Other countries—from Nepal to Vietnam—are in the process of doing so. With the costs of technology falling, establishing a unified registry has never been easier.

Once established, the most efficient registries require only an administrative review for completeness of the application rather than a legal authentication, which stalls the registration process. The time and cost of registering can also be an obstacle. In Mexico, for example, it takes 8 days to register collateral in Michoacán but 51 days in Quintana Roo. And it costs 0.8% of the loan value in Colima but 8.1% in Nayarit (figure 6.3).

FIGURE 6.4

**Easier to recover collateral in India****Permit out-of-court enforcement of collateral**

Allowing creditors to enforce collateral out of court is one of the toughest reforms, opposed by both borrowers and the judiciary. But the benefits can be great. Peru's recent reform to allow out-of-court enforcement reduced enforcement time from more than 2 years (longer than the economic life of many assets) to 3 months. Other reformers—such as Armenia, the Kyrgyz Republic and Slovakia—saw similar gains. Borrowers benefit the most. When creditors know they can enforce their collateral if a borrower defaults, they are more likely to lend in the first place.

Summary proceedings are an important backstop to out-of-court enforcement, which could wind up in the courts if debtors appeal. Only 2 pieces of evidence need to be presented to a court in a summary proceeding: a valid security agreement and proof of default. In the 56 countries with summary proceedings, enforcing collateral takes half as long as in the countries that rely on other judicial measures. When India introduced summary proceedings in 2004, the time to enforce collateral fell from more than 9 years to as little as 6 months (figure 6.4).

**Notes**

1. Bustelo (2007).
2. Djankov, McLiesh and Shleifer (2007).
3. Sorge and Zhang (2007).

# Doing Business

## Protecting investors

Mexican investors had a good year in 2006. A new securities law came into effect, replacing outdated regulations with greater investor protections.<sup>1</sup> The stock market soared—equity prices rose by 55% for the year. The good fortune continued into 2007. In June the courts upheld the new law against an appeal by its fiercest opponent, one of the country's richest businessmen. The ruling preserved the law's protections for small shareholders.<sup>2</sup> Stock prices rose even further.

Mexico's reforms helped small investors—by providing for broad disclosure of related-party transactions,<sup>3</sup> clear obligations for company directors and managers and easy access to the courts when investors are harmed. Economies that regulate self-dealing—the use of corporate assets for personal gain—see greater equity investment and lower concentration of ownership.<sup>4</sup> A recent study of Bulgaria found exactly that: tougher investor

protections from a 2002 securities law reform stopped a growing flow of delistings from the stock exchange and led to higher equity values.<sup>5</sup>

New Zealand provides the greatest protection against self-dealing (table 7.1). Singapore comes in second. Self-dealing is just one corporate governance failure, but it is the most important. Other investor protections—such as election of directors, disclosure of remuneration or rules on takeover bids—are relevant mostly for richer countries in a position to develop large share markets.

Several developing countries protect investors well. South Africa ranks among the top 10, and Mauritius comes in at 11. But across 178 economies, it is the rich ones that regulate self-dealing the most (figure 7.1). They require greater disclosure for companies, impose stronger duties on directors and make it easier for investors to

TABLE 7.1

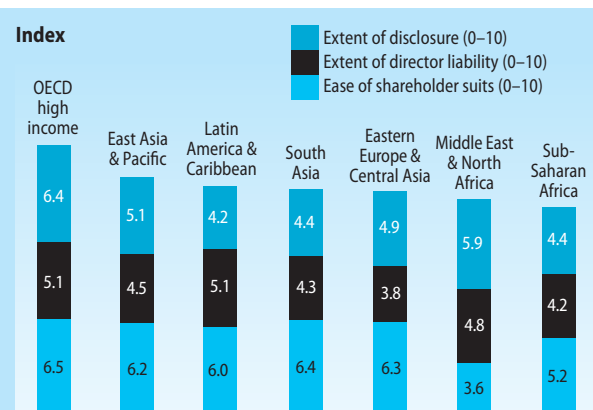
### Where are investors protected—and where not?

Most protected	Rank	Least protected	Rank
New Zealand	1	Guinea	169
Singapore	2	Micronesia	170
Hong Kong, China	3	Palau	171
Malaysia	4	Venezuela	172
Canada	5	Djibouti	173
Israel	6	Suriname	174
United States	7	Swaziland	175
Ireland	8	Lao PDR	176
South Africa	9	Tajikistan	177
United Kingdom	10	Afghanistan	178

Note: Rankings are on the strength of investor protection index. See Data notes for details.  
Source: Doing Business database.

FIGURE 7.1

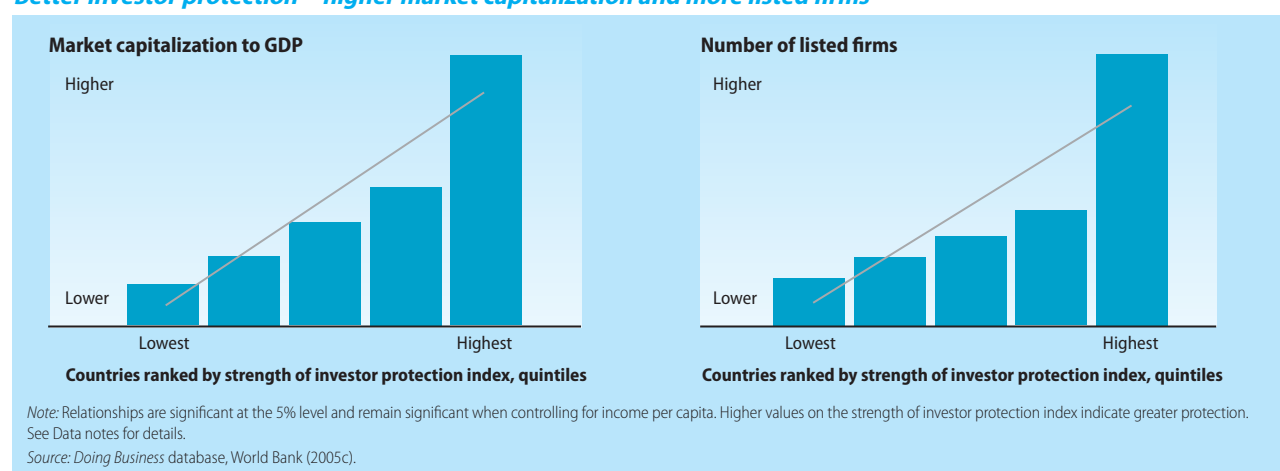
### Fewest investor protections in Africa



Source: Doing Business database.



FIGURE 7.2

**Better investor protection—higher market capitalization and more listed firms**

confront negligent or fraudulent directors in court.

Across regions, Latin America requires the least disclosure of related-party transactions. Countries in Eastern Europe and Central Asia regulate directors' duties only minimally, imposing vague obligations that cannot easily be challenged. And court rules in the Middle East and North Africa make it difficult for small investors to gather evidence. Investors in Syria, for example, have no access to internal company documents when bringing suit. That makes it easy for insiders to hide misconduct.

Both disclosure and extensive approval requirements

and private rights of action for minority shareholders are important for developing strong equity markets. Countries that provide both protections have larger and more active stock markets, smaller block premiums and higher rates of new listings (figure 7.2).<sup>6</sup> One example: 2 months after Georgia adopted new securities rules, the country's largest winemaker listed on the Tbilisi stock exchange, and 4 other companies have since started the listing process. In addition, reforms aimed at countering self-dealing are associated with higher equity returns. Investors look for upside potential, and they find it in reforming markets.

## Who is reforming?

Ten economies strengthened their investor protections in 2006/07 (table 7.2). Georgia was the top reformer. A revised securities law limits the possibility of self-dealing in several ways. The law defines "interested parties" in a transaction and requires supervisory board or shareholder approval for related-party transactions. It requires companies to immediately notify the securities commission of a related-party transaction and post a

notice of the deal, its terms and the conflict of interest on their own website or that of the Georgian stock exchange. Firms must also include such information in their annual report.

The Georgian reforms also allow investors to appeal harmful actions of directors to the court and demand compensation—including a refund of the benefiting director's personal profit. To receive these damages, investors need only prove that the transaction could have had better terms and conditions. "Now directors will think twice before entering into transactions with related parties," says a corporate lawyer in Georgia. All this comes with a clear goal: "We have reformed; we are offering you protections. Now it is your turn to invest in Georgia," says a government official.

Mozambique was the runner-up in reforms, adopting a new commercial code that replaced legislation dating to 1888. The new code makes it easier to hold directors and controlling shareholders liable for misconduct in 4 ways. First, it permits derivative suits—suits by minority investors against company directors in the

TABLE 7.2

**Greater disclosure—the most popular reform in 2006/07****Increased disclosure requirements**

Belarus, Colombia, Georgia, Iceland, Indonesia, Vietnam

**Defined duties for directors and controlling shareholders**

Georgia, Mozambique, Portugal

**Regulated approval of related-party transactions**

Norway, Slovenia

**Passed a new securities law**

Vietnam

*Source:* Doing Business database.

TABLE 7.3

**Where are investor protections strong—and where not?****Extent of disclosure index (0–10)**

<b>Most</b>		<b>Least</b>	
Bulgaria	10	Afghanistan	0
China	10	Albania	0
France	10	Lao PDR	0
Hong Kong, China	10	Maldives	0
Ireland	10	Micronesia	0
Malaysia	10	Palau	0
New Zealand	10	Sudan	0
Singapore	10	Swaziland	0
Thailand	10	Switzerland	0
United Kingdom	10	Tajikistan	0

**Extent of director liability index (0–10)**

<b>Most</b>		<b>Least</b>	
Cambodia	9	Bulgaria	1
Canada	9	China	1
Israel	9	Afghanistan	0
Malaysia	9	Dominican Republic	0
New Zealand	9	Marshall Islands	0
Singapore	9	Micronesia	0
Trinidad and Tobago	9	Palau	0
United States	9	Suriname	0
Hong Kong, China	8	Tajikistan	0
South Africa	8	Vietnam	0

**Ease of shareholder suits index (0–10)**

<b>Easiest</b>		<b>Most difficult</b>	
Kenya	10	Afghanistan	2
New Zealand	10	Cambodia	2
Colombia	9	Syria	2
Hong Kong, China	9	Venezuela	2
Ireland	9	Yemen	2
Israel	9	Guinea	1
Mauritius	9	Morocco	1
Mozambique	9	Rwanda	1
Singapore	9	Djibouti	0
United States	9	Iran	0

Source: Doing Business database.

company's name. Second, it provides a detailed list of directors' duties to the company. The previous code assigned directors a vague responsibility to "act in good faith." Third, the code introduced special liability for controlling shareholders, including board approval for decisions that may be harmful to the company. These guidelines for controlling shareholders are demanding—and unique in the world. Finally, the new code gives investors the right to review company documents. If company officials refuse, investors can turn to government inspectors to investigate.

The reform raised Mozambique's score on the extent of director liability index from 2 to 4—and its score on the ease of shareholder suits index from 6 to 9, among the highest in the world (table 7.3). As a local lawyer

says, "More information, more chances to win in court."

Vietnam adopted new securities and enterprise laws. The securities law sets up a new securities exchange and trading center. The enterprise law mandates investor involvement in major company actions—for example, transactions exceeding 35% of the assets of the company. The law also increases disclosure for related-party transactions. And it introduces fiduciary duties for directors—but fails to provide a way to enforce those duties. No commercial tribunals in Vietnam have jurisdiction over investor suits against directors.

Last year Belarus ranked among the countries with the least disclosure of corporate dealings. This year it jumped 22 places in the strength of investor protection rankings. A new law requires greater annual disclosure to shareholders and approval of related-party transactions by disinterested shareholders (those without a personal stake in the deal). But shareholder involvement in major decisions comes at a price: directors cannot be held liable for damages if shareholders approve. So if a director persuades the majority of shareholders to support a deal and the deal goes bad, the opposing minority cannot challenge it in court.

Other countries also increased disclosure. Iceland extended requirements for immediate and annual disclosure to all nonlisted public corporations and leapt 17 places in the strength of investor protection rankings. Indonesia now requires more detailed information on companies' activities in their annual report. And Colombia, under its new Decree 3139, requires listed companies to report more information to investors. Before the reform, listed companies had to report any "relevant" or "extraordinary" event—a subjective standard that was open to abuse. The new decree maintains the broad "relevant" requirement but lists specific events that must be disclosed to the financial authorities. It also requires a company to report extensive information before going public.

European countries continued to strengthen protections. Slovenia now requires boards to obtain the prior approval of shareholders in transactions affecting 25% or more of the company's assets. Norway expanded the definition of related-party transactions that shareholders must approve. Portugal made it easier for shareholders to sue by lowering the threshold for derivative suits from 5% of the share capital to 2%. Finland and Ireland implemented a European Union directive to make capital markets more transparent.<sup>7</sup> And the European Commission opened consultations on creating one-stop shops for company information (such as the prospectus, annual report and ownership levels) in member states.



With these, potential investors in Copenhagen, for example, can access information about a company in Greece. Disagreements about harmonizing disclosure forms have delayed implementation.

The most active financial markets reform continually. Japan and the United Kingdom both have company acts that are less than 2 years old. The U.S. Securities and

Exchange Commission issued more than 50 rules or amendments in the past 3 years. And Hong Kong (China), now a top destination for new listings, has increased disclosure requirements each of the past 3 years. A note to market regulators: if your country's laws on investor protection haven't changed in the past 5 years, they're out of date.

## What to reform?

First, get the basics right. Investor protections are not the first point of reform for many countries. Poor countries would do better to ease business start-up, simplify property registration and strengthen collateral laws first. Too many countries get the order wrong. Take Mozambique. The Maputo stock exchange was established in 1999, before the country had reformed its commercial, investment and trade laws. It lists only 1 domestic company (a brewery, Cervejas de Moçambique), 1 international corporation and 5 government bonds. But a recent overhaul of basic corporate laws will likely attract other listings to the exchange.<sup>8</sup>

Once a country has the basics, it can help protect investors against self-dealing. Since 2005, 43 reforms aimed at this have taken place in 34 economies (table 7.4). Hong Kong (China) is the star reformer, appearing each year among the top 10. Here are the 3 most effective reforms:

- Open company activities to investor scrutiny.
- Require disinterested shareholder approval.
- Where courts are strong, help investors bring suit.

### Open company activities to investor scrutiny

Investor protections start with transparency of corporate dealings. Require public reports for large transactions involving directors, as in Poland. Involve shareholders more in corporate decisions, as in South Africa. And open company books for inspection, as in Egypt. Investors need to know what stakes directors have in proposed deals so they can stop harmful activities—or sue for damages.

More disclosure is possible in rich and poor countries alike. The Internet makes distributing financial and ownership information cheap. Malaysia and Thailand, with among the most stringent disclosure rules, require extensive online disclosure on related-party transactions before they go to a vote by the company's disinterested shareholders. Ghana requires directors to disclose any personal interest in a proposed transaction to their fel-

TABLE 7.4  
Simple solutions and where they have worked

<b>Increased disclosure of related-party transactions</b>
Belarus, Canada, Colombia, Georgia, Iceland, Indonesia, Israel, Italy, Mexico, Pakistan, Peru, Poland, Romania, Spain, Sweden, Thailand, Turkey, United Kingdom, Vietnam
<b>Defined duties for directors and controlling shareholders</b>
Georgia, Jamaica, Mozambique, Namibia, Portugal, Spain
<b>Regulated approval of related-party transactions</b>
Israel, Jamaica, New Zealand, Norway, Thailand
<b>Made it easier to sue directors</b>
Germany, Korea, Mexico, Tanzania
<b>Strengthened audit committees</b>
Costa Rica, India, Indonesia, Thailand
<b>Gave shareholders access to company documents</b>
China, Hong Kong (China), Mozambique
<b>Increased penalties for self-dealing</b>
Malaysia, Pakistan

Source: Doing Business database.

low board members, detailing both the nature and the extent of that interest. If the transaction is approved, the company's annual report must fully describe the terms of the deal and the director's conflict of interest. In Switzerland, in contrast, no public disclosure is required—not even in the annual report.

### Require disinterested shareholder approval

In Colombia and 2 dozen other countries related-party transactions automatically trigger a vote by the company's disinterested shareholders. In 9 of these countries an external auditor does a thorough review of the transaction and reports to the shareholders before the vote takes place. Compare that with Ecuador, where large deals involving company insiders need sign-off by only one person—a manager, director, president or whoever is named in the bylaws. This invites abuse.

Shareholder approval is easily undermined by loopholes, however. Investors in Cameroon vote on related-party transactions months after they have taken place. By then it's too late to undo a bad deal. Lebanese shareholders vote at the annual meeting for all related-party transactions arising during the coming year—turning

shareholder involvement into a meaningless rubber stamp. Still other countries, such as Slovakia, exempt related-party transactions from shareholder scrutiny when they occur in the “ordinary course of business.” The problem is, Slovak law doesn’t say what falls outside the “ordinary course of business.” Companies easily bypass shareholder approval.

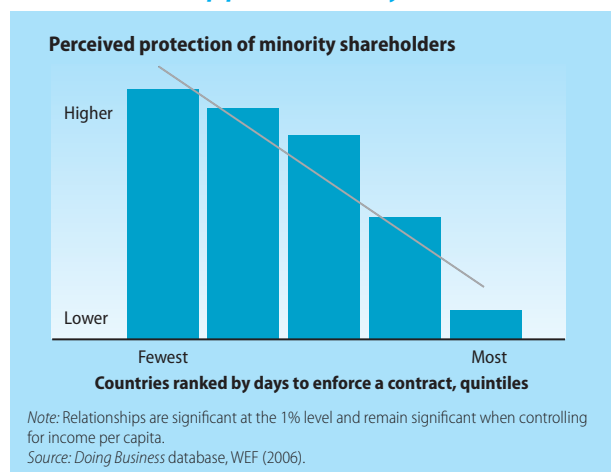
### Where courts are strong, help investors bring suit

Many countries restrict private lawsuits by investors, relying instead on government inspectors to police corporate activities. This has 2 weaknesses. First, no government can investigate every possible crime, especially in poor countries. Second, criminal penalties paid to the state do nothing to repay investors for the loss of their investment. When investors can sue, the damage awards go directly to compensate investors or the company harmed.

Hong Kong (China) does it right. Strict disclosure rules expose company decisions to investors, regulators and the press almost immediately. Unhappy investors can sue directors for multiple misdeeds—including improper personal gains, oppression of minority shareholder interests and negligence in running the company. Once in court, plaintiff investors have full access to company documents to find evidence for proving their case. Cambodia goes only halfway—it permits investors to sue company insiders for a variety of offenses, but

FIGURE 7.3

### Efficient courts help protect minority shareholders



court rules block plaintiffs from gathering the evidence needed to prove their case.<sup>9</sup> The result? No cases are brought because proving them is nearly impossible.

Even the best of rules are useless if courts are weak. Papua New Guinea, Maldives and Slovenia have strong protections on the books allowing investors to bring suit and gather evidence. But even simple commercial disputes take a long time to resolve—591, 665 and 1,350 days, respectively. Less abuse of investors is seen where courts perform well (figure 7.3).

## Notes

1. See Johns and Lobet (2007).
2. Jesus Aranda, “Niega la Corte a Tv Azteca amparo contra artículos de la ley del mercado de valores,” *La Jornada*, June 28, 2007, <http://www.jornada.unam.mx/2007/06/28/index.php?section=economia&article=025n1eco>.
3. Transactions between a director or controlling shareholder and the company, such as the example considered by *Doing Business*.
4. Djankov and others (forthcoming).
5. Atanasov, Ciccotello and Gyoshev (2006).
6. See Djankov and others (forthcoming).
7. European Union Directive 2004/109/EC.
8. Moss (2006).
9. Cigna and Enriques (2005).

# Doing Business

## Paying taxes

“In Sweden we pay taxes online. The corporate income tax, value added tax, labor contributions and property tax are filed on a single form. Doesn’t everyone do it that way?” asks Astrid, a Swedish business owner.

Not yet. In Papua New Guinea, Syria and Zimbabwe tax forms are brought in person to the tax office and “discussed” with a tax officer to make sure calculations are correct. To comply with regulations on taxes and contributions<sup>1</sup> in the Republic of Congo, a company must make 89 payments a year, spend 106 days and pay 65.4% of its profits. Meanwhile, the company has to fill out 50 pages of forms for corporate income taxes, 50 for labor taxes and contributions and 36 for consumption taxes. Only Belarus and Ukraine have a more burdensome tax system.

The ease of paying taxes can range from filing a

single online form in Sweden to making 124 payments a year in Belarus. Investors make their choices accordingly. Countries with more payments have fewer formal businesses per capita and lower rates of business entry (figure 8.1).<sup>2</sup> In Brazil, for example, the Simples program, which eases tax requirements for small businesses, increased business registrations in the retail sector by 13 percent compared with the year before the program started.<sup>3</sup>

Countries that make it easier to pay taxes and contributions also have higher rates of workforce participation, and lower rates of unemployment, among women.<sup>4</sup> The reason is simple: a burdensome tax system disproportionately hurts smaller businesses, especially in the services sector, and this is where most women work. In Colombia, where women outnumber men almost 2 to 1 among the unemployed, small businesses have to pay 82.4% of their

FIGURE 8.1

### More burdensome taxes and contributions, fewer formal businesses

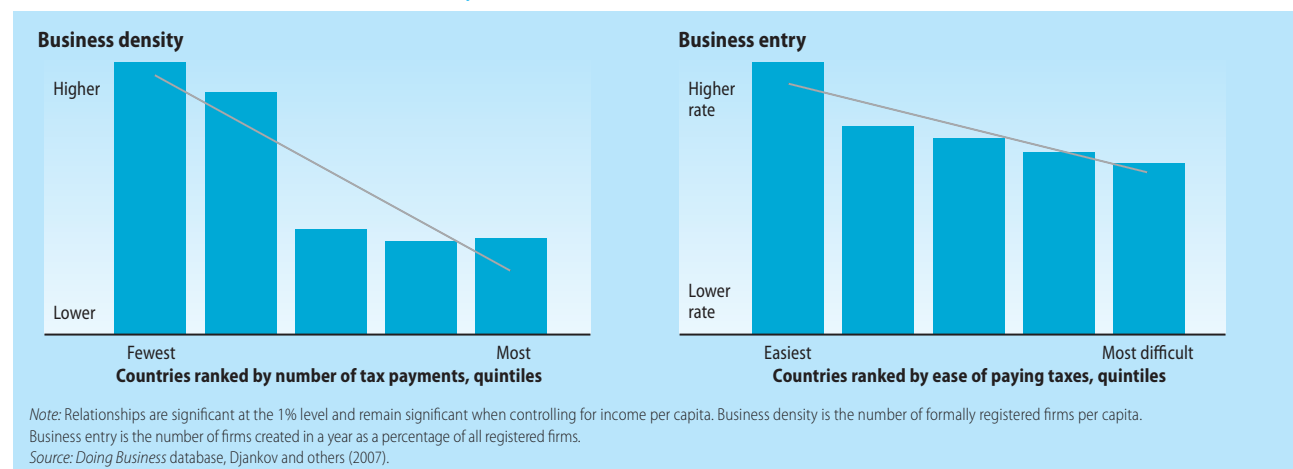


TABLE 8.1

**Where is it easy to pay taxes—and where not?**

<b>Easiest</b>	<b>Rank</b>	<b>Most difficult</b>	<b>Rank</b>
Maldives	1	Panama	169
Singapore	2	Jamaica	170
Hong Kong, China	3	Mauritania	171
United Arab Emirates	4	Bolivia	172
Oman	5	Gambia	173
Ireland	6	Venezuela	174
Saudi Arabia	7	Central African Republic	175
Kuwait	8	Congo, Rep.	176
New Zealand	9	Ukraine	177
Kiribati	10	Belarus	178

Note: Rankings are the average of the country rankings on the number of payments, time and total tax rate. See Data notes for details.

Source: Doing Business database.

**Who is reforming?**

Thirty-one economies made it easier to pay taxes in 2006/07. Reducing the corporate income tax rate was the most popular reform, done in 27 economies (table 8.2). Moldova, Mongolia, Sierra Leone, Syria, Turkey and Uruguay made major revisions in their tax codes. Colombia, Israel, the Kyrgyz Republic, South Africa, Uruguay and Uzbekistan reduced the number of taxes paid by businesses by consolidating or eliminating taxes. Azerbaijan, Bulgaria, Colombia, Lesotho, Malaysia, the Netherlands, Turkey and Uzbekistan simplified the process of paying taxes by introducing or expanding electronic filing and reducing the frequency of payments.

Bangladesh, the Dominican Republic, Hungary, Venezuela and Zimbabwe increased the tax burden on businesses. Bangladesh raised its corporate income tax from 37.5% of profits to 40%. Only Comoros and São Tomé and Príncipe have higher corporate income tax. The Dominican Republic passed a law requiring companies to submit paper receipts every month. Hungary introduced a temporary 4% tax on profits (the solidarity tax) and increased employers' labor contributions by 3.5 percentage points—both with the aim of reducing the budget deficit. Venezuela introduced 3 new taxes. Zimbabwe increased the road tax and the tax on check transactions. It also introduced a new corporate tax form to accompany each quarterly payment. That increased the time for tax compliance by 40 hours a year.

Bulgaria was the top reformer in 2006/07: it reduced the corporate tax from 15% to 10% and employers' labor taxes by 7 percentage points (table 8.3). And online filing is now widely used for corporate income tax and social security contributions.

commercial profits, make 69 tax payments a year and spend 47 days to comply with all tax requirements. This is changing, thanks to a new tax law enacted by the congress in late 2006.

There is good news: paying taxes is now easier, especially in Eastern Europe and Central Asia, which had the most reforms in 2006/07. Revenues are growing as well. For example, the Czech Republic saw its tax revenue rise by 2% after reducing the corporate income tax between 2004 and 2005.<sup>5</sup> This is part of a longer global trend—the tax burden on businesses has decreased every year since 1985.<sup>6</sup> A few places—much of Africa, some countries of the former Soviet Union and several Latin American countries—have yet to catch on (table 8.1).

Turkey was the runner-up in reforms. It reduced the top rate for corporate income tax from 30% in 2005 to 20% in 2006 and introduced a new corporate tax code. Turkey also reduced the tax on interest from 18% to 15% in 2006 and simplified other taxes, such as the property tax and the tax on check transactions. And it improved e-filing, reducing the time businesses need to comply with tax regulations by 31 hours.

Eastern Europe and Central Asia accounted for about a third of the reforms in 2006/07. Besides Bulgaria, 8 countries reduced the corporate income tax and 6 reduced social contributions paid by employers. Uzbekistan reduced the corporate tax from 15% in 2005 to 12% in 2006 and 10% in 2007. It gradually reduced labor contributions from 33% in 2004 to 24% in 2007. And it expanded the single tax payment regime for small

TABLE 8.2

**Reducing tax rates—the most common reform in 2006/07****Reduced profit tax**

Azerbaijan, Bulgaria, Colombia, Côte d'Ivoire, Greece, Israel, Kazakhstan, Kyrgyz Republic, Lesotho, FYR Macedonia, Malaysia, Mauritius, Mexico, Moldova, Mongolia, Netherlands, Portugal, Slovenia, South Africa, Spain, Syria, Trinidad and Tobago, Tunisia, Turkey, Uruguay, Uzbekistan, West Bank and Gaza

**Reduced labor taxes or contributions**

Albania, Bulgaria, Israel, Kyrgyz Republic, Mexico, Moldova, Netherlands, Romania, Seychelles, Slovenia, South Africa, Uzbekistan

**Simplified process of paying taxes**

Azerbaijan, Bulgaria, Colombia, Lesotho, Malaysia, Netherlands, Turkey, Uzbekistan

**Revised tax code**

Moldova, Mongolia, Sierra Leone, Syria, Turkey, Uruguay

**Eliminated taxes**

Colombia, Israel, Kyrgyz Republic, South Africa, Uruguay, Uzbekistan

Source: Doing Business database.

TABLE 8.3

**Major cuts in corporate income taxes in 2006/07**

Region	Changes in corporate income tax rate (%)
Eastern Europe & Central Asia	Azerbaijan 24 to 22
	Bulgaria 15 to 10
	Kyrgyz Republic 20 to 10
	FYR Macedonia 15 to 12
	Moldova 18 to 15
	Slovenia 25 to 23
	Turkey 30 to 20
Sub-Saharan Africa	Uzbekistan 15 to 12
	Côte d'Ivoire 35 to 27
	Lesotho 35 to 25
	Mauritius 25 to 22.5
Latin America & Caribbean	South Africa 12.5 to 10 <sup>a</sup>
	Colombia 35 to 34
	Mexico 29 to 28
	Trinidad and Tobago 30 to 25
OECD high income	Uruguay 30 to 25
	Greece 29 to 25
	Netherlands 29.6 to 25.5
	Portugal 27.5 to 26.5
Middle East & North Africa	Spain 35 to 32.5
	Israel 31 to 29
	Syria 35 to 28
	Tunisia 35 to 30
East Asia & Pacific	West Bank and Gaza 16 to 15
	Malaysia 28 to 27
	Mongolia 30 to 25

a. Data are for the secondary company tax, paid on top of the corporate income tax.  
Source: *Doing Business* database.

businesses. Moldova is taking the most ambitious step: reducing the corporate income tax from 15% to 0% in 2008 after already lowering it from 18% in 2006. FYR Macedonia committed to reducing the corporate income tax from 15% in 2006 to 12% in 2007 and 10% in 2008.

In Eastern Europe the main motivation for simplifying taxes is joining and being competitive in the European Union. That creates pressure on Western European countries to simplify taxes too. The Netherlands reduced the top rate for corporate income tax from 31.5% in 2005 to 29.6% in 2006 and 25.5% in 2007. It also reduced 3 of the labor contributions. And it introduced e-filing for social security contributions, greatly simplifying the process of paying taxes.

Six countries reformed in Africa. Sierra Leone reduced a cascading sales tax—a sales tax that must be paid on raw materials and cannot be deducted upon sale of the final product—from 15% to 10%. Next year it is likely to complete the process of replacing this tax with a value added tax. Four other African countries lowered their profit tax, and 2 reduced labor contributions. But Africa is still the region with the highest tax rates—with

TABLE 8.4

**Who makes paying taxes easy—and who does not?****Payments (number per year)**

Fewest		Most	
Maldives	1	Venezuela	70
Sweden	2	Jamaica	72
Hong Kong, China	4	Dominican Republic	74
Norway	4	Kyrgyz Republic	75
Singapore	5	Montenegro	88
Afghanistan	6	Congo, Rep.	89
Kiribati	7	Romania	96
Latvia	7	Ukraine	99
Mauritius	7	Uzbekistan	118
New Zealand	8	Belarus	124

**Time (hours per year)**

Least		Most	
Maldives	0	Czech Republic	930
United Arab Emirates	12	Azerbaijan	952
Singapore	49	Vietnam	1,050
Luxembourg	58	Bolivia	1,080
Oman	62	Armenia	1,120
Switzerland	63	Nigeria	1,120
New Zealand	70	Belarus	1,188
St. Lucia	71	Cameroon	1,400
Ireland	76	Ukraine	2,085
Seychelles	76	Brazil	2,600

**Total tax rate (% of profit)**

Lowest		Highest	
Vanuatu	8.4	Eritrea	84.5
Maldives	9.1	Uzbekistan	96.3
United Arab Emirates	14.4	Mauritania	107.5
Kuwait	14.4	Argentina	112.9
Saudi Arabia	14.5	Belarus	144.4
Zambia	16.1	Central African Republic	203.8
West Bank and Gaza	17.1	Congo, Dem. Rep.	229.8
Botswana	17.2	Sierra Leone	233.5
Samoa	19.8	Burundi	278.7
Lesotho	20.8	Gambia	286.7

Source: *Doing Business* database.

the Central African Republic, the Democratic Republic of Congo, Sierra Leone, Burundi and Gambia each requiring businesses to pay more than 200% of their profits (table 8.4).

In Latin America and the Caribbean, Trinidad and Tobago made the biggest reduction in the total tax rate by cutting the profit tax by 5 percentage points. Uruguay passed a new tax law that eliminates 15 taxes, simplifies the social contributions and reduces the profit, personal income and value added taxes. Colombia eliminated the system of adjustment for inflation, simplifying tax computation.

Four economies in the Middle East and North Africa made their tax law more business friendly. While the main focus of reforms was reducing the profit tax, some countries went beyond that. Israel eliminated the stamp duty. Syria developed a large-taxpayer unit to make it easier for large businesses to pay taxes.

Only 2 countries reformed in East Asia and Pacific, the region with the second lowest tax rate (figure 8.2). Mongolia put in place new laws for the corporate income, value added and personal income taxes, including a new flat tax for individual income. Malaysia reduced the profit tax by 1 percentage point (with another 1 percentage point reduction planned by 2008) and simplified online tax filing.

### What to reform?

Tax reforms are usually controversial, attracting intense political debate. The choice is often perceived as being between lower taxes with more votes but potentially less government revenue—and higher rates with discontented voters but potentially smaller fiscal deficits. In reality there is often no tradeoff between revenues and votes. Since 2005, 90 reforms in 65 economies have pointed to the 4 most successful reforms:

- Introduce online filing.
- Combine taxes.
- Simplify tax administration.
- Reduce tax rates and broaden the base.

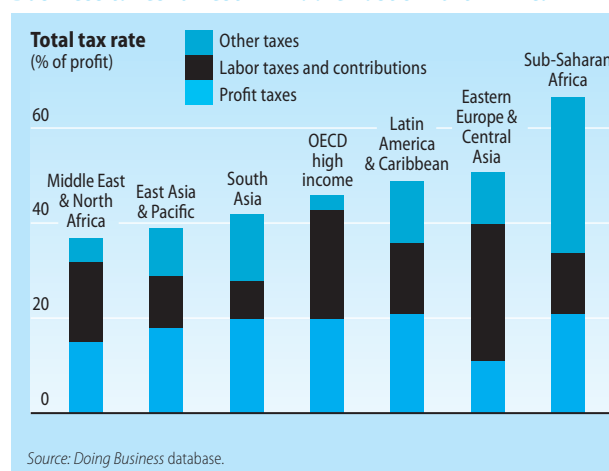
Of those 65 economies, 4 improved their tax system every year: Albania, Bulgaria, Mexico and Moldova. Eighteen others reformed twice: the Czech Republic, Estonia, Ghana, Greece, Hungary, India, Israel, Latvia, Lesotho, Lithuania, Morocco, the Netherlands, Pakistan, Senegal, Sierra Leone, Spain, Turkey and Uzbekistan.

### Introduce online filing

A quarter of the world's countries have electronic filing and payment of business taxes. That means no need for paper documents—and no need for personal interaction with tax officers. A third of the world's countries now use electronic payment such as bank transfer—and half use payment by check. In Mozambique the tax authority favors check payments by clearing them faster than bank transfers. But this choice has not been incident free: some checks were deposited in accounts belonging to tax officers.

FIGURE 8.2

### Business taxes lowest in Middle East & North Africa



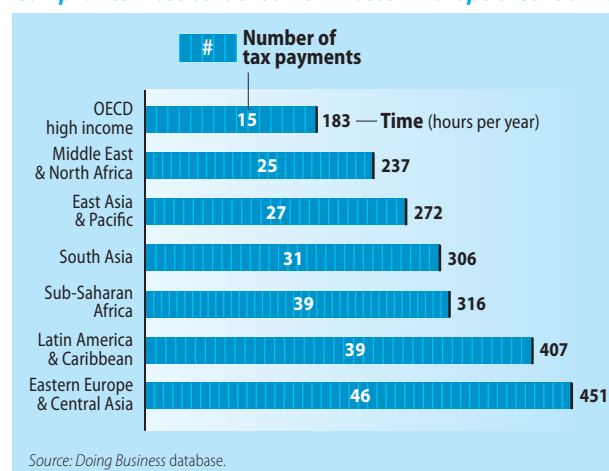
### Combine taxes

Almost 50% of countries have more than one labor tax or contribution, 27% more than one tax on profits and 41% more than one tax on property. If the base is the same (salaries, profits or property value), why not just combine these? Having multiple taxes increases the bureaucratic burden for both the taxpayer and the tax administration. Poland has the highest administrative costs of tax collection among OECD countries, at 2.62% of revenue.<sup>7</sup> The reason? A business has to make 41 tax payments a year, including 4 different labor taxes. Many countries in Eastern Europe and Central Asia have a similar burden (figure 8.3). In contrast, tax administration in Sweden costs only 0.59% of revenue, since all business taxes can be paid online.

Several countries have joint tax payments. Bosnia and Herzegovina combines 3 labor contributions—and

FIGURE 8.3

### Compliance most burdensome in Eastern Europe & Central Asia





Uruguay 4—in one monthly payment. In Portugal companies can pay 2 taxes on profits together.

### Simplify tax administration

More than half of countries require special accounting books for tax purposes. Two-fifths have more than one law per type of tax. So businesses spend a lot of time complying with tax regulations (figure 8.4). Making the tax rules for businesses complex is unlikely to bring more revenue—quite the opposite. Countries that don't require special books have 10% more revenue (as a percentage of GDP) on average than countries that do. And having a clear tax law increases tax revenue by 6% on average.<sup>8</sup>

Clarity on audit rules can make a big difference. While the vast majority of countries have a system of self-assessment for calculating taxes, only about 16% use risk analysis as the basis for their tax audits. Yet tax audits are a big opportunity for bribes. Using clear rules (and even statistical analysis) to determine who and how to audit can reduce this opportunity and increase tax revenue. Indeed, countries with audits based on risk analysis have higher tax revenue as a percentage of GDP—18% higher on average—despite having lower tax rates.

The reason is that businesses have fewer incentives to hide revenues. One example: a 2007 study of transition economies finds that businesses that report frequent tax audits are also 17% less likely to borrow from banks. Instead, they resort to informal lenders. That way the borrowed money stays out of the tax records.<sup>9</sup>

FIGURE 8.4

### More complexity, more time paying taxes

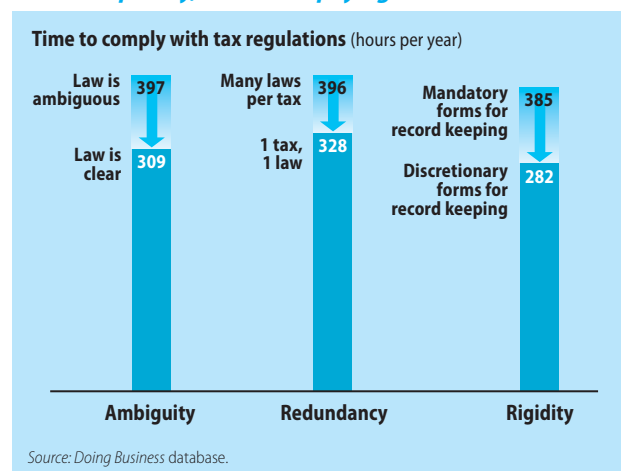
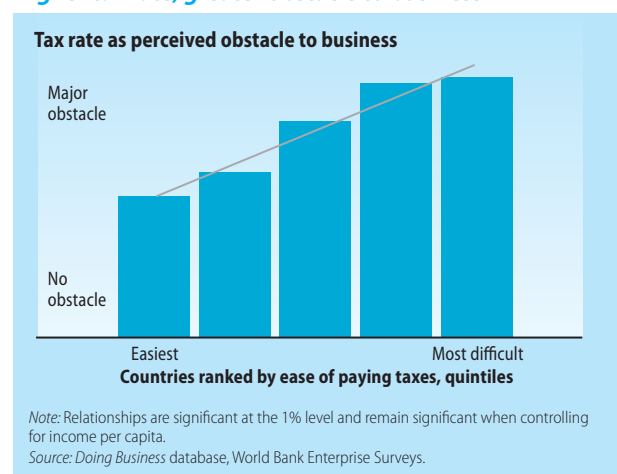


FIGURE 8.5

### Higher tax rate, greater obstacle to business



### Reduce tax rates and broaden the base

High tax rates can force companies into the informal sector (figure 8.5). In the Democratic Republic of Congo, with taxes as high as twice the commercial profit for a company with a profit margin of 20%, businesses have a strong incentive to evade taxes. Indeed, half the country's manufacturing activity is in the informal sector.<sup>10</sup> Such countries can increase tax revenue by lowering rates and persuading more businesses to comply with the new tax system. Even countries with a smaller informal sector can gain from this strategy. Greece saw its corporate tax revenue grow from 4% of GDP to 5% after reducing the corporate tax rate in 2005.

### Notes

1. *Doing Business* measures taxes and contributions paid by a standardized business. The indicator includes taxes as defined by the system of national accounts (compulsory unrequited payments to general government) as well as government-mandated contributions such as compulsory payments to the employee social security where the statutory incidence is on the employer. See Data notes for details.
2. Djankov and others (2007).
3. Monteiro and Assunção (2006).
4. Alesina and Ichino (2007) and Azmat, Guell and Manning (2006).
5. World Bank, World Development Indicators database.
6. Slemrod (2004).
7. OECD (2007).
8. World Bank, World Development Indicators database.
9. Safavian and Wimpey (2007).
10. Schneider (2005).

# Doing Business

## Trading across borders

Tarik, a fish exporter from Yemen, knows the benefits of reform: “If I export fresh tuna to Germany, I get \$5.20 a kilo. If I export frozen tuna to Pakistan, I get \$1.10 a kilo. I would like everything to go to Germany. But it takes so long to comply with all the exporting procedures that the fresh tuna frequently goes bad. So only 15% of the fish is sent to Germany. My factory exports 2,000 tons of tuna a year. You make the calculation.” Here it is: Tarik loses \$7 million a year because exporting from Yemen takes 33 days on average.

Twenty-four countries made it easier to trade in 2006/07. Yemen wasn’t one of them. Most countries sped the approvals to import and export. Reforms took place in rich countries like Austria, large emerging markets like Brazil, India and Thailand, and poor countries like Djibouti and Uganda. Africa led, accounting for a third

of the reforms. Globally, the time needed to comply with export requirements fell by nearly 1 day (figure 9.1).

Still, in many countries trading across borders is more difficult than it need be. It takes a trader in the Central African Republic 57 days to complete all export formalities. The trader has to submit 8 documents to a range of government agencies, and spend \$4,581, before the container leaves the port in Yaoundé, in neighboring Cameroon. That puts the Central African Republic at 172 in the rankings on the ease of trading across borders (table 9.1). In Angola a vessel arriving at the port of Luanda has to wait 8 days before berthing. In the rainy season delays go up to 14 days.

Much is lost from delays in trading. The longest are in Africa (figure 9.2). Each additional day that an export product is delayed reduces exports by more than 1%. For

FIGURE 9.1

### Speeding trade—especially in South Asia

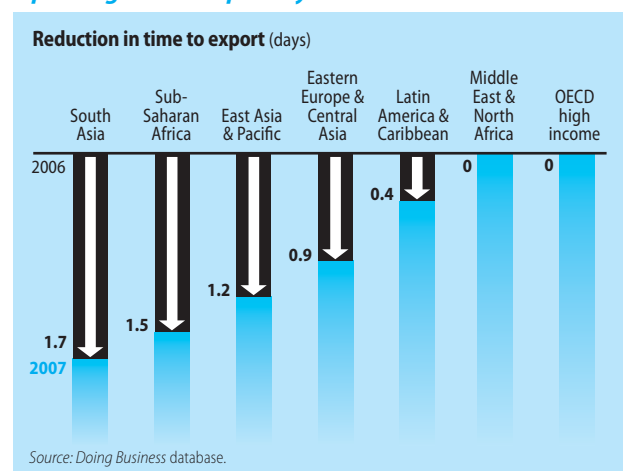


TABLE 9.1

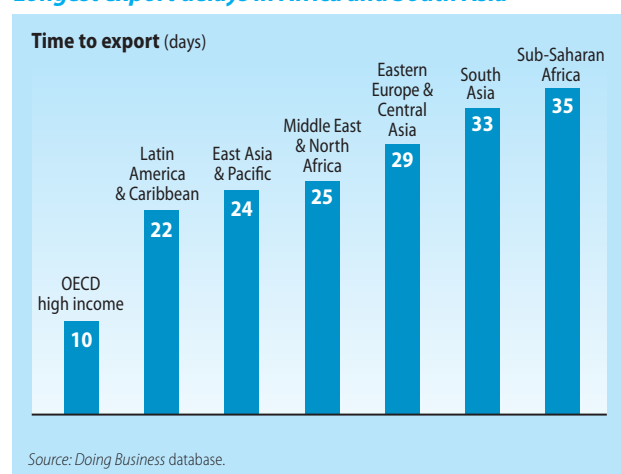
### Where is trading easy—and where not?

Easiest	Rank	Most difficult	Rank
Singapore	1	Zimbabwe	169
Denmark	2	Burkina Faso	170
Hong Kong, China	3	Congo, Rep.	171
Norway	4	Central African Republic	172
Finland	5	Azerbaijan	173
Sweden	6	Afghanistan	174
Estonia	7	Iraq	175
Israel	8	Tajikistan	176
Panama	9	Kyrgyz Republic	177
Germany	10	Kazakhstan	178

Note: Rankings are the average of the country rankings on the documents, time and cost required to import and export. See Data notes for details.

Source: Doing Business database.

FIGURE 9.2

**Longest export delays in Africa and South Asia**

time-sensitive agricultural products, reducing delays by 10% increases exports by more than 30%.<sup>1</sup> Often, just a few days less in exporting formalities can bring you into the market. Just ask Tarik.

There are other benefits of reform. In a survey of large multinationals, 65% indicated that they would add new investments in Africa and the Middle East if it were easier to trade.<sup>2</sup> Instead, many prefer to locate in Eastern Europe, closer to home. One example: in 2005 Tunisia lost a bid for a new factory for a German car manufacturer—and the 1,700 jobs it would have created. Romania was chosen instead.<sup>3</sup>

Easier trade across borders can diversify exports and boost employment.<sup>4</sup> In developing countries women benefit the most, because female workers dominate many export-oriented industries. In Kenya, for example, women make up 75% of workers in the cut-flower industry, the country's most successful exporter.<sup>5</sup>

**Who is reforming?**

India was the top reformer in trading across borders in 2006/07. It introduced online customs declarations for imports and exports. Arriving ships now submit their cargo manifests electronically, allowing the clearance process to begin even before the ship docks. These reforms helped cut delays for exporters and importers by 7 days. On average the top 10 reformers each cut the time to export by 5 days.

In Bosnia and Herzegovina customs clearance sped up sharply, thanks to a new online system. Traders submit their customs declarations electronically and get a response within 30 minutes. Before, this was done face-to-face with customs officials, a long process and a great opportunity to extract bribes. Another 13 reformers set up or improved electronic exchange of information between traders and customs (table 9.2).

Several African countries reformed. Uganda extended online declarations for traders to more border crossings across the country and is linking its new systems with Kenya's. That will speed transit trade through the port of Mombasa to Uganda. In Ghana delays at the Tema port were cut by 2 days with the construction of a new terminal and the creation of a system that allows into the port area only trucks ready to load or unload cargo. The changes also cut trading time for Burkina Faso, a landlocked neighbor.

Mauritius introduced a computerized risk management system for customs clearance. Now less than 30% of cargo undergoes physical inspection. Rwanda par-

tially privatized the customs bonded warehouse, making it cheaper for traders to store goods there. Because of greater competition from newly built warehouses, prices for storage dropped by 40%.

Countries in Eastern Europe and Central Asia continued to reform. Armenia introduced electronic transmission of trading documents, reducing the time to prepare and submit documents to customs by 3 days. FYR Macedonia eliminated duplicate customs procedures at its borders. Waiting time fell by 75%.

Some of the reduction in delays for the region's exporters comes from an unusual source: the entry of foreign banks. "Banking services are improving every day.

TABLE 9.2

**Electronic data interchange—the most popular reform in 2006/07****Introduced or improved electronic data interchange system**

Armenia, Austria, Bosnia and Herzegovina, Brazil, Costa Rica, Djibouti, Ghana, Guatemala, India, Madagascar, Rwanda, Sri Lanka, Thailand, Turkey, Uganda

**Improved customs administration**

Colombia, Costa Rica, Dominican Republic, Egypt, El Salvador, Guatemala, India, Mauritius, Morocco, Turkey

**Introduced risk-based inspections**

Austria, Bosnia and Herzegovina, Brazil, Egypt, Guatemala, India, Uganda

**Improved procedures at ports**

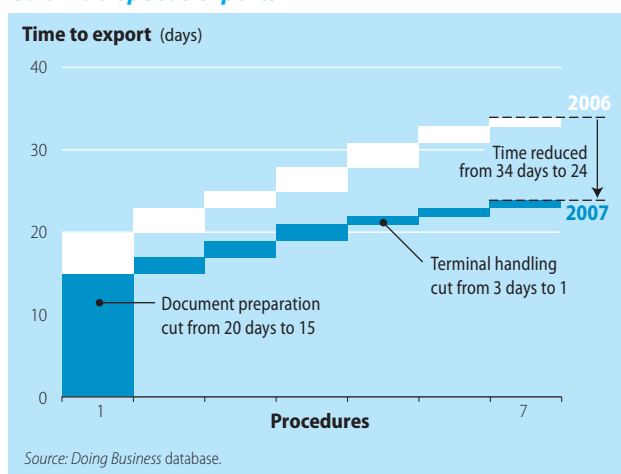
Colombia, Djibouti, Egypt, Gambia, Ghana, Madagascar, Saudi Arabia

**Implemented border cooperation agreements**

Bosnia and Herzegovina, Lao PDR, Thailand, Turkey, Uganda

Source: Doing Business database.

FIGURE 9.3

**Colombia speeds exports**

Banks from Germany and Greece are opening branches in Albania, and the time to obtain a letter of credit has dropped from 14 days to 7,” says Murati, an Albanian exporter. Similar improvements took place in Bulgaria and Croatia.

Customs reforms sped up in Central America, inspired by the recently signed free trade agreements with the United States. Costa Rica cut trading time by more than a week by allowing traders to submit declarations electronically. Guatemala made it easier to pay customs duties by setting up online payment. El Salvador intro-

duced a one-stop shop for importers, bringing together different government ministries and agencies involved in issuing clearances.

The Dominican Republic abolished the requirement for a consular invoice. Before, all trading documents had to be validated at consulates overseas. Brazil upgraded its online declaration system, reducing data requirements by 50%. Colombia expanded operating hours at the ports, improved roads to the ports and introduced selective customs inspections of cargo. All these helped cut the time to export by 10 days (figure 9.3).

In the Middle East and North Africa, Saudi Arabia abolished the requirement for a consular certificate. Much of the information required for customs clearance can now be submitted electronically, reducing trading time by 2 days. Djibouti’s customs extended its working hours to weekends and national holidays. And the container terminal, now under new ownership, was refurbished. Morocco applied risk management to customs clearance, halving clearance time. Algeria hastened the approval of licenses for customs brokers. The number of brokers increased, and customs fees dropped by 40%.

In South Asia, Sri Lanka introduced electronic submission of customs declarations, cutting the time for trading by 7 days. Pakistan continued to expand its on-line declaration system to other parts of the country.

## What to reform?

In the past 3 years 55 countries have undertaken 68 reforms to speed trading. Pakistan reformed every year. Austria, China, Egypt, Ghana, Guatemala, India, Jamaica, Mauritius, Pakistan, Rwanda and Yemen reformed twice. Five reforms are most successful in reducing delays and improving export opportunities:

- Limit physical inspections.
- Go online.
- Shorten inland delays in Africa.
- Measure delays at the border.
- Shift from cutting tariffs to cutting delays.

### Limit physical inspections

Imports and exports need to undergo several types of inspections—for tax, security, environmental, border control and health and safety reasons. There is no reason these cannot be done at the same time. “At the port there are 5 government agencies that stop your cargo—quality control, port security, police, state security and bomb squad. All of them demand bribes,” says Tunde, a freight

forwarder in Nigeria. It used to be like that in Pakistan. No more.

Pakistan made risk assessment a priority in its trade reform. “Our studies indicate that up to 80% of trade is by responsible and legitimate businesses and does not pose a threat to the country or its exchequer,” writes the customs office.<sup>6</sup> So Pakistan limited physical inspections to the riskiest consignments. These inspections dropped from 100% of cargo before reform to less than 5% today. Now 70% of cargo is cleared in 1 hour, compared with an average of 10 days in 2004. Fewer inspections don’t mean less revenue—customs revenue is up by 20%.

Reform wasn’t easy. Pakistan had failed earlier.<sup>7</sup> This time customs reforms started with simple administrative improvements. Success in these brought support for further reforms.

Border agencies can combine their teams to reduce the burden on traders. One study estimated that in 2003 exporting from the Kyrgyz Republic to Russia by land took 208 hours and that 60% of this was waiting time at the borders—thanks to multiple inspections by customs, phytosanitary officers, immigration officers

and the border police.<sup>8</sup> It used to be like that in Bosnia and Herzegovina. Now there is a single inspection. “The clearance process is very smooth—no delays at all unless you fill in your forms incorrectly,” says Sarko, a freight forwarder. Similar reforms have taken place in El Salvador and Georgia.

### **Go online**

In 2005 Kenya set up an electronic system for processing customs declarations. In 2 years clearance times dropped by half. “We have not even started exploiting the potential of our information technology systems,” says Buyonge, a Kenyan revenue authority official.

The reforms did not start smoothly. Many traders did not have the Internet access needed to use the new system. At first port congestion worsened. The International Freight and Warehousing Association initiated a court action against the Kenyan revenue authority and won. The court ruled that the old paper-based system had to be restored. The deadlock was broken when the reformers invited the main freight forwarders for consultation. Discussions led to more operational support to make it easier to use the new system. Now nearly all large cross-border trades are submitted online.

### **Shorten inland delays in Africa**

Often goods get delayed because of numerous checks on the roads. Traveling from Lagos to Abidjan (992 kilometers), a trucker faces 69 checkpoints. From Abidjan to Ouagadougou (1,122 kilometers) there are “only” 37. The situation is similar in the Central African Republic and Chad, adding to the already high cost of trading (table 9.3).

Reforms often involve cross-border cooperation—important, because transit regulations often impose restrictions, such as quotas on the number of trucks allowed from neighboring countries. Accords with neighbors can speed the release of transit goods.

### **Measure delays at the border**

In Tanzania the tax authority carries out an annual exercise of random checks across border points. In August 2005 the average time to process documents for imports, from arrival to entry into the country, was 8 days, 23 hours across seaports; 6 days, 15 hours across airports; and 3 days, 9 hours across land crossings. In August 2006 the exercise was repeated to monitor the pace of improvements. In a year, thanks to this and other efforts, delays for importers had been reduced by a quarter on average.

Georgia’s customs office is going even further. With the help of the U.S. Agency for International Development, evaluators were posted at random times at the 2 main border crossings (Sarphi and Red Bridge) and the 4 customs terminals (Adlia, Opiza, Lasare and Barvil). Their task was to clock the speed at which inbound cargo is processed. Interesting differences emerged: while processing trucks takes 28 minutes on average at the Red Bridge crossing, it takes 52 minutes at Sarphi. Similar differences were recorded at customs terminals.<sup>9</sup> Customs is now setting up a bonus system to reward teams of customs officials that process goods faster than their colleagues. The bonus is substantial: 2 months’ salary for each customs official on a winning team.

### **Shift from cutting tariffs to cutting delays**

Trade reformers still focus too much on cutting tariffs and not enough on cutting delays for exporters and importers. This attention is misplaced: a recent study finds that the cost of import delays exceeds tariff costs in every region, while the cost of export delays exceeds tariff costs in every region but East Asia and Western Europe.<sup>10</sup>

According to the same study, in Africa the cost of delays is 4 times the tariff payments African exporters face. This is corroborated by a striking number: despite the many U.S. trade preferences for African exporters under the African Growth and Opportunity Act, Africa accounts for only 0.23% of U.S. imports.<sup>11</sup> Similarly, only 8.6% of the European Union’s imports come from countries in Africa, the Pacific and the Caribbean—all beneficiaries of tariff preferences under the Cotonou agreement.

TABLE 9.3

**Who makes exporting easy—and who does not?****Documents (number)**

<b>Fewest</b>		<b>Most</b>	
Canada	3	Burkina Faso	11
Estonia	3	Congo, Rep.	11
Micronesia	3	Mauritania	11
Panama	3	Namibia	11
Denmark	4	Afghanistan	12
Finland	4	Angola	12
France	4	Kazakhstan	12
Hong Kong, China	4	Malawi	12
Norway	4	Fiji	13
Singapore	4	Kyrgyz Republic	13

**Time (days)**

<b>Least</b>		<b>Most</b>	
Denmark	5	Eritrea	59
Estonia	5	Niger	59
Singapore	5	Angola	64
Hong Kong, China	6	Kyrgyz Republic	64
Luxembourg	6	Afghanistan	67
Netherlands	6	Chad	78
United States	6	Uzbekistan	80
Canada	7	Tajikistan	82
Germany	7	Kazakhstan	89
Ireland	7	Iraq	102

**Cost (US\$ per container)**

<b>Least</b>		<b>Most</b>	
China	390	Uzbekistan	2,550
Singapore	416	Azerbaijan	2,715
Finland	420	Kazakhstan	2,730
Malaysia	432	Uganda	2,940
United Arab Emirates	462	Niger	2,945
Iceland	469	Rwanda	2,975
Brunei	515	Tajikistan	3,000
Pakistan	515	Iraq	3,400
Norway	518	Central African Republic	4,581
Hong Kong, China	525	Chad	4,867

Source: Doing Business database.

**Who makes importing easy—and who does not?****Documents (number)**

<b>Fewest</b>		<b>Most</b>	
Denmark	3	Tajikistan	11
Sweden	3	Congo, Rep.	12
Canada	4	Eritrea	13
Estonia	4	Fiji	13
Hong Kong, China	4	Kyrgyz Republic	13
Ireland	4	Russia	13
Israel	4	Zimbabwe	13
Norway	4	Azerbaijan	14
Panama	4	Kazakhstan	14
Singapore	4	Central African Republic	18

**Time (days)**

<b>Least</b>		<b>Most</b>	
Singapore	3	Eritrea	69
Denmark	5	Rwanda	69
Estonia	5	Afghanistan	71
Hong Kong, China	5	Burundi	71
United States	5	Kyrgyz Republic	75
Luxembourg	6	Kazakhstan	76
Netherlands	6	Tajikistan	83
Sweden	6	Iraq	101
Germany	7	Chad	102
Norway	7	Uzbekistan	104

**Cost (US\$ per container)**

<b>Least</b>		<b>Most</b>	
Singapore	367	Uganda	2,990
Malaysia	385	Mongolia	3,197
Finland	420	Iraq	3,400
China	430	Burkina Faso	3,522
Iceland	443	Burundi	3,705
United Arab Emirates	462	Uzbekistan	4,050
Norway	468	Tajikistan	4,500
Hong Kong, China	525	Central African Republic	4,534
Denmark	540	Rwanda	4,970
El Salvador	540	Chad	5,520

**Notes**

1. Djankov, Freund and Pham (2007).
2. ERT (2005).
3. Muller-Jentsch (2005).
4. Dennis and Shepherd (2007).
5. World Bank (2005b).
6. Pakistan Customs Office, "PACCS Salient Features," <http://www.paccs.gov.pk/DesktopDefault.aspx?tabindex=0&tabid=8> (accessed May 17, 2007).
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8. ESCAP (2003).
9. USAID (2006).
10. Hummels (2007).
11. Bureau, Chakir and Gallezot (2006).



# Doing Business

## Enforcing contracts

Why do many Italians live with their parents? A recent study finds that renting an apartment is difficult in countries where the courts are slow.<sup>1</sup> In Italy resolving disputes in the courts takes 1,210 days on average, so landlords hesitate to rent to young people.

Running efficient courts is a challenge for many governments, even in rich countries such as Italy and Slovenia. In 2006 Slovenia adopted a law obliging the government to pay plaintiffs up to €5,000 per case as a fine for delayed justice. This came after the European Court of Human Rights ruled that the Slovenian government had failed to deliver justice within a reasonable time. Slovenian courts outdo those in Djibouti and Guinea-Bissau in trying the patience of plaintiffs, taking 1,350 days on average to resolve a dispute.

Sometimes governments are to blame for the heavy caseloads in the courts. In Bosnia and Herzegovina state

utility companies bring truckloads of claims for unpaid bills to the courthouse. These represented 70% of the court backlog in 2006/07. In India the government is the biggest litigator—mostly on tax matters. That country has one of the least efficient judiciaries in the world (table 10.1).

The primary role of the judiciary is to enhance justice, fairness and equity. But efficient courts do much more—they help the economy grow. A recent study finds that in countries with expedient courts, such as Lithuania, adopting a creditor protection law increases bank lending by 27% on average. But such a law makes little difference in countries with slow courts, such as Serbia, increasing bank lending by only 7%.<sup>2</sup>

In many countries only the rich can afford to resolve disputes through the courts. For the rest, justice is out of reach. In Indonesia recovering an overdue debt of \$2,840 (twice the annual income per capita) would often cost more in court and attorney fees than the amount claimed. In Papua New Guinea a creditor might pay as much as \$1,700 to recover a debt of \$1,540 (again twice the average income). In Mozambique the fees for collecting a debt of \$680 can be more than the amount claimed. Businesses have little incentive to use the courts.

TABLE 10.1  
Where is enforcing contracts easy—and where not?

Easiest	Rank	Most difficult	Rank
Hong Kong, China	1	Central African Republic	169
Luxembourg	2	Belize	170
Latvia	3	Syria	171
Iceland	4	Cameroon	172
Singapore	5	Congo, Dem. Rep.	173
Austria	6	Suriname	174
Finland	7	Bangladesh	175
United States	8	Angola	176
Norway	9	India	177
Korea	10	Timor-Leste	178

Note: Rankings are the average of the country rankings on the procedures, time and cost to resolve a commercial dispute through the courts. See Data notes for details.

Source: Doing Business database.

## Who is reforming?

In 2006/07, 14 countries reformed contract enforcement. Almost half the reforms were in Africa—in Burkina Faso, the Democratic Republic of Congo, Ghana, Malawi, Mauritania and Mozambique. Eastern Europe followed, with reforms in Bulgaria, Moldova and Poland. For the third straight year no major reforms took place in South Asia, the region with the longest court delays (figure 10.1).

Tonga was the top reformer, cutting the time to enforce contracts from 510 days to 350. A newly appointed chief justice introduced case management, transferring 90% of all cases—criminal, commercial and land—from paper to computer. Cases are now monitored daily. If they remain inactive for 3 months, the judge summons the parties and asks whether they plan to pursue the dispute. In this way 472 cases that had been dormant for years were uncovered and dropped. Others were put on a strict timetable.

The reforms also raised the threshold for the magistrates courts fivefold, to 10,000 pa'anga (\$5,230), allowing more cases to use a simpler procedure. And new rules of procedure for the supreme court provide for court referral to mediation in civil cases for the first time. Court staff are undergoing training in Australia.

Elsewhere in the Pacific, Fiji reformed. Judges now focus exclusively on deciding legal disputes. A magistrate was appointed to deal with other matters, such as assessing damages after liability has been established.

The big trend in Africa was to introduce specialized commercial courts. All 6 African reformers did so. Since October 2006, 4 judges in Burkina Faso have been dealing exclusively with commercial cases in

Bobo-Dioulasso and Ouagadougou. Getting there wasn't easy—the reform had been in the works since 1990. The Democratic Republic of Congo did it faster. Four years after being created on paper, commercial courts in Kinshasa started operating in November 2006. New rules for these courts set strict deadlines, such as 8 days to appeal judgments. Still, the cost of going to court is among the highest in the world (table 10.2).

Ghana's commercial courts, now fully operational, have reduced the time to enforce a contract from 552 days to 487. In Mauritania separate commercial courts

TABLE 10.2  
Where is enforcing contracts the most efficient—and where the least?

### Procedures (number)

Fewest		Most	
Ireland	20	Guinea	50
Singapore	22	Kuwait	50
Hong Kong, China	24	United Arab Emirates	50
Rwanda	24	Belize	51
Netherlands	25	Iraq	51
Austria	26	Oman	51
Iceland	26	Timor-Leste	51
Luxembourg	26	Sudan	53
Belgium	27	Syria	55
Czech Republic	27	Brunei	58

### Time (days)

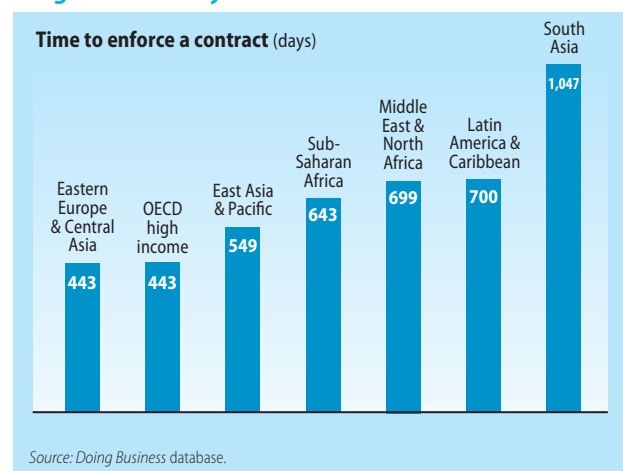
Fastest		Slowest	
Singapore	120	Sri Lanka	1,318
Kyrgyz Republic	177	Trinidad and Tobago	1,340
Uzbekistan	195	Colombia	1,346
Lithuania	210	Slovenia	1,350
Hong Kong, China	211	India	1,420
New Zealand	216	Bangladesh	1,442
Belarus	225	Guatemala	1,459
Kazakhstan	230	Afghanistan	1,642
Korea	230	Suriname	1,715
Finland	235	Timor-Leste	1,800

### Cost (% of claim)

Least		Most	
Bhutan	0.1	Comoros	89.4
Iceland	6.1	Cambodia	102.7
China	8.8	Burkina Faso	107.4
Luxembourg	8.8	Papua New Guinea	110.3
United States	9.4	Indonesia	122.7
Norway	9.9	Malawi	142.4
Poland	10.0	Mozambique	142.5
Korea	10.3	Sierra Leone	149.5
Finland	10.4	Congo, Dem. Rep.	151.8
Germany	11.8	Timor-Leste	163.2

FIGURE 10.1

### Longest court delays in South Asia



Source: Doing Business database.

have replaced the commercial chambers in the general courts. And in March 2007, 2 commercial judges were added to the 3 judges who had been dealing with all civil matters in Maputo, Mozambique's capital.

More recently, in May 2007, the commercial division of the Blantyre high court in Malawi started hearing cases above 50,000 kwacha (\$350). The court had been scheduled to start earlier, but the procurement rules of a major donor delayed the disbursement of money needed to equip the courthouse.

Also in May 2007 Rwanda adopted a law to replace the 12 commercial chambers in the general courts with 3 separate specialized courts, 1 of them in Kigali. The new courts have a separate budget and court rules tailored to resolving commercial disputes. This followed earlier reforms that abolished the requirement for 2 lay judges to assist each professional judge in hearing commercial cases. No one had volunteered to work as a lay judge, as this implied no pay, so no commercial cases were heard between March 2004 and March 2006.

In Eastern Europe reformers in Bulgaria, Moldova and Poland focused on making the enforcement of judgments more efficient and reducing judicial corruption.

Bulgaria introduced private bailiffs in 2006/07, shortening the time to enforce a judgment from 150 days to 125. In Poland judgments are now immediately enforceable, with no need for a separate enforcement procedure. For debt collection, creditors will soon be able to choose the most effective bailiff in each district court, because the restriction of one bailiff per district court was abolished. Poland also changed its procedural code. Now new evidence can be presented for only 2 weeks after the trial starts, and judges can impose fines on parties *and* their attorneys for adjourning cases by relying on false facts. Another common delaying tactic—filing counterclaims—has been restricted. The average time to obtain a judgment fell from 730 days to 580.

TABLE 10.3

**Specialized commercial courts—still a popular reform in 2006/07**
**Introduced specialized commercial courts**

Burkina Faso, Democratic Republic of Congo, Ghana, Malawi, Mauritania, Mozambique

**Made enforcement of judgments more efficient or cheaper**

Brazil, Bulgaria, Burkina Faso, Poland

**Expanded scope of small claims courts or introduced simplified rules for small claims**

Guatemala, Portugal, Tonga

**Established case management**

Fiji, Tonga

**Made efforts to reduce judicial corruption**

Bulgaria, Moldova

**Streamlined appeal**

Brazil

Source: *Doing Business* database.

To fight corruption, Bulgaria and Moldova introduced random allocation of court cases to judges and doubled judges' salaries. Bulgaria also made the selection and appointment of judges more transparent.

In Latin America, Brazil continued its efforts to make enforcement easier by allowing assets to be sold through private rather than public sales only. Creditors can often get a higher price that way. Brazil now also obliges debtors to tell their creditors where their goods are. If debtors do not cooperate, they risk a penalty of 20% of the claim. Guatemala focused on expanding its small claims courts; they can now hear cases up to \$7,850, rather than \$2,000 as before.

Portugal was the only rich country to reform (table 10.3). Since 2006 it has experimented with 4 pilot courts—2 near Lisbon and 2 near Porto. The 4 pilot courts apply simplified rules to debt collection cases below €15,000. If successful by 2008, the reform will be extended to the rest of the country. This reform is based on the model used in the United Kingdom, a country that continues to inspire court reform worldwide.

## What to reform?

*Doing Business* has documented 65 reforms in contract enforcement since 2004. Some countries—Brazil, Burundi, Germany, the Philippines, Poland, Portugal, Rwanda and Serbia—have reformed more than once. Five reforms made the biggest difference:

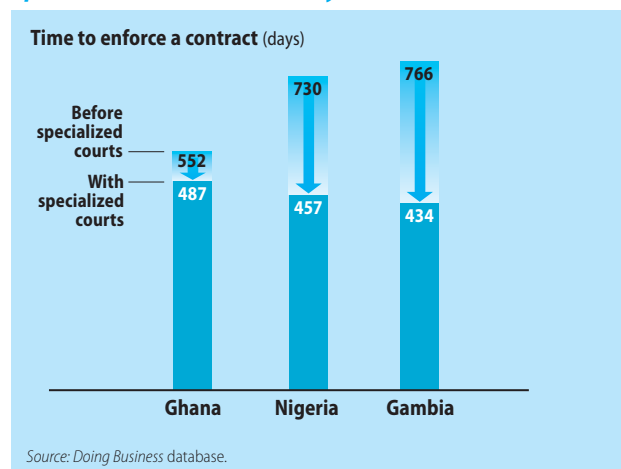
- Introduce specialized commercial courts.
- Streamline appeals.
- Make the enforcement of judgments faster and cheaper.
- Introduce case management.
- Introduce e-courts.

### Introduce specialized commercial courts

Six of the reformers in 2006/07 introduced specialized courts. Other countries, such as Azerbaijan and Egypt, will do so in the coming months. Countries with specialized courts resolve commercial disputes about 30% faster on average than those without them (figure 10.2). And if reforms in the specialized courts yield satisfied users, they embolden governments to try broader reforms.

Success with specialized courts also can bring unreasonable demand. One example is Peru. The Lima commercial courts, in operation since April 2005, made headlines in 2006 for deciding cases in less than a year. In February 2007 the judiciary ordered the transfer to them of 11,000 enforcement cases—about 11 times their caseload—flooding the commercial courts and increasing average delays.

FIGURE 10.2  
**Specialized courts reduce delays**



## Streamline appeals

A number of countries have reformed their appeals processes, respecting the right to appeal while limiting abuses. A balance can be achieved by excluding only the smallest cases from appeals and by allowing the higher courts to accept only cases that are new and fundamentally important to the country. In Sweden commercial cases can be appealed, but the appeals court now decides which cases to consider.

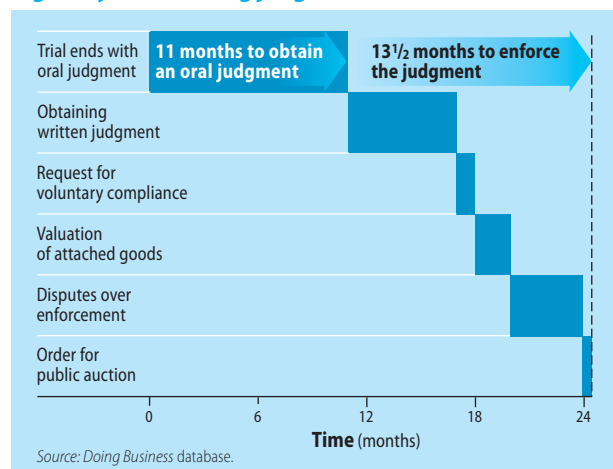
In Brazil and Denmark the supreme court now determines which cases it will decide. Still, judges are overwhelmed. The supreme court in Brazil issues opinions in 700 times as many cases as that in the United States.

### Make the enforcement of judgments faster and cheaper

On average 30% of the total time to resolve a commercial dispute—the number of days from the time a case is filed until payment is made to the winning party—is spent enforcing the judgment. Sometimes enforcement actions take years. In Côte d'Ivoire, for example, enforcing the judgment takes more than half the total time spent to resolve a dispute. Obtaining a written copy of the judgment and resolving disputes over enforcement are the biggest bottlenecks (figure 10.3).

Several countries—Brazil, the Czech Republic, Finland, FYR Macedonia, Poland and Romania—have recently reformed enforcement laws. In Poland creditors can attach debtors' goods while the case is being appealed. If debtors want to keep possession of their goods during appeal, they must give a financial guarantee instead. Since last year courts in the Czech Republic can order all financial institutions in the country to check

FIGURE 10.3  
**Big delays in enforcing judgments in Côte d'Ivoire**



whether the debtor holds an account with them and, if so, to automatically pay a judgment from that account. Before, creditors themselves had to identify the banks where debtors held an account. In Romania a new law allows creditors to attach credit balances and accounts receivable. In FYR Macedonia private bailiffs have started operating, shortening the average time to enforce a judgment from 90 days to 60.

In some countries creditors pay a registration tax to obtain an original copy of the judgment. Without it, they cannot start enforcement proceedings. In the Central African Republic and the Democratic Republic of Congo creditors pay 6% of the judgment amount as a registration tax. Cameroon, Guinea and Niger impose a 5% tax. In 2006/07 Burkina Faso reduced its registration tax from 4% to 2%. Côte d'Ivoire reduced its tax from 5% to 2.5%.

### **Introduce case management**

Case management involves monitoring and managing cases in the court docket from the moment the action is filed until the moment it is finally decided. Analyzing court workloads can help predict trends and plan strategically.

Case management is successful if court data are simultaneously being computerized and if support functions such as case tracking, document management, deadline reminders and scheduling of hearings are done automatically. In 2006/07 the Philippines introduced such procedures for 60% of all lower courts in Manila.

Case management also makes it possible to measure the performance of judges. And measuring performance enhances performance—even for judges. If lazy judges are not disciplined and hard-working ones not compensated or promoted, performance suffers.

In countries such as Nicaragua judges continue to oppose case management and performance measurement by arguing that they would interfere with their independence. The rationale for this opposition lies elsewhere. Randomly assigning cases to judges, by using case management software, can prevent shopping for the judge most willing to accept bribes. In 2006 FYR Macedonia introduced such software in its effort to fight judicial corruption. By July 2007 the country's judicial council had brought charges of corruption against 10 judges.

### **Introduce e-courts**

Litigants in New York have been able to access case data and documents through the Internet since 2006. Lawyers in Milan can upload case information in a bar code that court staff scan and transfer to a case management database. In 2006 Singapore introduced 3G mobile phones to conduct virtual court hearings and a pilot project allowing pretrial conferences by e-mail. Austria, Finland, Germany, Ireland and the United Kingdom set up online systems with simplified procedures for dealing with small claims. These claims previously took up most of the courts' time.

In rich countries such as Australia, Denmark, Finland, Norway, the Netherlands and Portugal businesses can file court cases electronically. Some middle-income countries, such as Brazil, the Czech Republic, Slovakia and Turkey, made it possible to submit claims by e-mail using electronic signatures.

Courts in some poor countries are going high-tech too. In India, for example, the supreme court, many high courts and even some district courts have their own website where businesses can download forms, look at the court's schedule for the day, check the status of a case or read the judge's orders. The supreme court even allows electronic filing of cases. That saves lawyers time and money, because they no longer need to go to the courthouse to pick up forms or receive the judge's order.

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### **Notes**

1. Casas-Arce and Saiz (2006).
2. Safavian and Sharma (forthcoming).

# Doing Business

## Closing a business

Ahmed, the former owner of a clothing shop in Abu Dhabi, made some bad business decisions that forced him to close shop last year. Hesitant to strike out on his own again, he has been looking for a job—to no avail. “No one wants to hire me,” he complains. “There’s a stigma to having a business that went bankrupt.” It was worse in past centuries. The penalty for declaring bankruptcy in ancient Rome was slavery or being cut to pieces. The choice was left to the creditor. By the Middle Ages the treatment of insolvent debtors had softened. In Northern Italy bankrupt debtors hit their naked backside against a rock 3 times before a jeering crowd and cried out, “I declare bankruptcy.” In England bankrupt debtors were often pilloried or thrown into prison and occasionally had an ear cut off.

Attitudes toward bankruptcy are one major obstacle for reformers drafting bankruptcy laws. But there are other good reasons why few bankruptcy reforms take place. First, bankruptcy reforms are complex: they typically involve making changes not only in the bankruptcy code but also in the code of civil procedure and the administration of the judiciary. That may take years. Second, in developing countries a large share of businesses are in the informal sector, and bankruptcy is not a priority reform. Only 10 economies undertook significant bankruptcy reforms in 2006/07.

It’s not that reforms are not needed—in many countries creditors recover almost nothing (table 11.1). And everyone agrees on the goals of a good bankruptcy regime. The first goal is to maximize the total value of proceeds received by creditors, shareholders, employees and other stakeholders. Businesses should be rehabili-

tated, sold as a going concern or liquidated—whichever generates the greatest total value. The second is to rehabilitate viable businesses and liquidate unviable ones. In other words, bankruptcy law should be neither hard on good businesses nor soft on bad ones. The third is to provide for a smooth, predictable transition in the priority of claims as the company moves from a good financial state to a bad one—and thus reduce investors’ risk. That goal is achieved by maintaining the absolute priority of claims in bankruptcy.

Why reform bankruptcy? Bankruptcy reform is less glamorous and takes longer than setting up a one-stop business registry. But having laws that deal effectively with troubled businesses helps get entrepreneurs to the one-stop shop in the first place. Easier exit means easier entry. One study shows that reforms to encourage a fresh start

TABLE 11.1

### Where is it easy to close a business—and where not?

<b>Easiest</b>	Recovery rate	<b>Most difficult</b>	Recovery rate
Japan	92.6	Liberia	7.8
Singapore	91.3	Mauritania	7.8
Norway	90.7	Suriname	7.4
Canada	88.8	Venezuela	6.6
Finland	88.2	Philippines	4.2
Ireland	87.1	Haiti	3.1
Denmark	87.0	Micronesia	3.1
Netherlands	86.7	Congo, Dem. Rep.	2.9
Belgium	85.5	Zimbabwe	0.1
United Kingdom	84.6	Central African Republic	0.0

*Note:* Rankings are based on the recovery rate: how many cents on the dollar claimants (creditors, tax authorities and employees) recover from the insolvent firm. See Data notes for details.  
*Source:* Doing Business database.



have raised rates of new business creation by 8–9%.<sup>1</sup> The freedom to fail, and to do so through an efficient process, puts people and capital to their most effective use. The result is more productive businesses and more jobs.

That's not all. A functioning bankruptcy system

reassures creditors that if things go wrong, they stand a good chance of getting their money back. So they are more likely to lend, and to require less collateral than they would otherwise.

## Who is reforming?

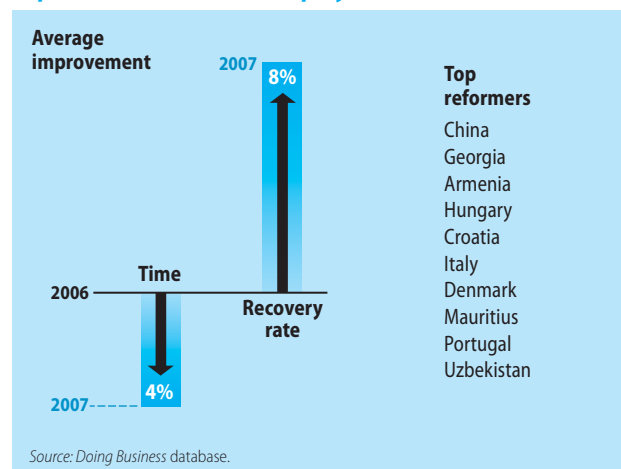
China was the top reformer in bankruptcy in 2006/07. Its Enterprise Bankruptcy Law, 12 years in the making, took effect on June 1, 2007. The law, China's first regulating the bankruptcy of private enterprises since 1949, significantly strengthens creditors' powers. Secured creditors with claims created after the law was passed now rank first in payment priority, even over tax and new wage claims. Another first for China: a reorganization procedure for restructuring insolvent companies. The introduction of creditors' meetings and committees gives creditors more say. Finally, the new law introduces bankruptcy administrators to operate insolvent companies during bankruptcy proceedings.

Five countries in Eastern Europe and Central Asia join China as top reformers this year (figure 11.1). Georgia, the number 2 reformer, passed a new law that maximizes the value of debtors' assets, sets shorter time limits, regulates bankruptcy trustees and strengthens creditors' rights. In place of a liquidation process that takes 3.5 years on average, the law establishes bankruptcy procedures that should take less than 1 year in the event of reorganization and just 6 months if the business is slated for liquidation. That would allow Georgia to enter the top 10 list on the speed of resolving bankruptcy (table 11.2).

Armenia passed a new law that incorporates time

FIGURE 11.1

### Top 10 reformers in bankruptcy



limits into the reorganization procedure. Secured creditors no longer vote on a reorganization plan unless the plan involves their pledged property. But the law explicitly prohibits the debtor's owners from voting as well, so creditors will have a greater say. Hungary passed a law that in most cases grants secured creditors absolute priority to the proceeds from the sale of their collateral. Croatia introduced educational and professional requirements for bankruptcy trustees and shortened timelines.

In April 2007 Uzbekistan issued a decree on voluntary winding-up of companies outside regular bankruptcy. The decree simplifies procedures and provides that if the tax authority does not conduct a tax inspection in time, the company pays only its self-assessed taxes. The decree also exempts financial assistance by the company's owners from income taxes and sets out the

TABLE 11.2

### Where is bankruptcy the most efficient—and where the least?

Time (years)

Least		Most	
Ireland	0.4	Ecuador	5.3
Japan	0.6	Indonesia	5.5
Canada	0.8	Haiti	5.7
Singapore	0.8	Philippines	5.7
Belgium	0.9	Belarus	5.8
Finland	0.9	Angola	6.2
Norway	0.9	Czech Republic	6.5
Belize	1.0	Maldives	6.7
Iceland	1.0	Mauritania	8.0
Spain	1.0	India	10.0

Cost (% of estate)

Least		Most	
Colombia	1.0	Dominican Republic	38.0
Kuwait	1.0	Marshall Islands	38.0
Norway	1.0	Micronesia	38.0
Singapore	1.0	Philippines	38.0
Brunei	3.5	Solomon Islands	38.0
Finland	3.5	Venezuela	38.0
Georgia	3.5	Sierra Leone	42.0
Japan	3.5	Ukraine	42.0
Korea	3.5	Liberia	42.5
Oman	3.5	Central African Republic	76.0

Source: Doing Business database.

procedure for notifying the company's creditors.

Three rich economies improved their bankruptcy systems. Italy reformed for the second year in a row. Italian trustees now have broader discretion to maximize recovery for creditors in asset sales. This is expected to result in more sales of companies as going concerns. Denmark granted the courts more power to oversee trustees and make sure they act efficiently; this has already shortened bankruptcy proceedings. Portugal created fast-track procedures for the voluntary liquidation of businesses. Now an entrepreneur can wind up a company at the registry office. The changes, similar to the recently adopted fast-track provisions for starting a business, are intended to reduce the administrative burden of voluntary closings.

Mauritius made debt enforcement easier by passing the Borrower Protection Act 2007. Before, asset sales took place through a long "sale by levy" process that failed to realize the assets' market value. The new law allows land and buildings to be sold at private auction (table 11.3). Mauritius was Africa's only reformer. Three regions—Latin America, the Middle East and North Africa and South Asia—saw no reforms.

Two countries made bankruptcy more difficult in 2006/07. Botswana amended its Insolvency Act to give wage claims preference over the claims of secured credi-

TABLE 11.3  
**Increasing creditors' rights—a popular reform in 2006/07**

<b>Granted priority to secured creditors</b>
China, Hungary, Uzbekistan
<b>Introduced or shortened time limits on bankruptcy procedures</b>
Armenia, Georgia
<b>Established reorganization procedure</b>
China, Georgia
<b>Set up one-stop shop for voluntary liquidation</b>
Portugal, Uzbekistan
<b>Introduced professional requirements for trustees</b>
Croatia, Georgia
<b>Strengthened trustees' role</b>
Denmark, Italy
<b>Allowed sale at private auction</b>
Mauritius

Source: Doing Business database.

tors. This could dampen creditors' interest in extending credit. Meanwhile, Argentina stripped bankruptcy judges of jurisdiction over labor lawsuits and exempted such claims from the automatic stay applicable to claims. Now labor suits are to be concluded at the labor courts before presentation to the bankruptcy court for verification. Argentina also enhanced employees' right to demand payment of wage claims out of a distressed company's assets. A company must set aside 1% of its gross revenue to satisfy labor claims—even if it failed to turn a profit.

## What to reform?

Forty countries have implemented bankruptcy reforms since 2003 (figure 11.2). Many of these reforms were long overdue. That's especially so for poor and middle-income countries, where bankruptcy laws are 40 years old on average. In contrast, rich countries have laws that average 5 years in age. By now the largest emerging economies—such as Brazil, China, India, Indonesia, Thailand and Vietnam—have all introduced significant bankruptcy reforms. Eight types of reform were most effective:

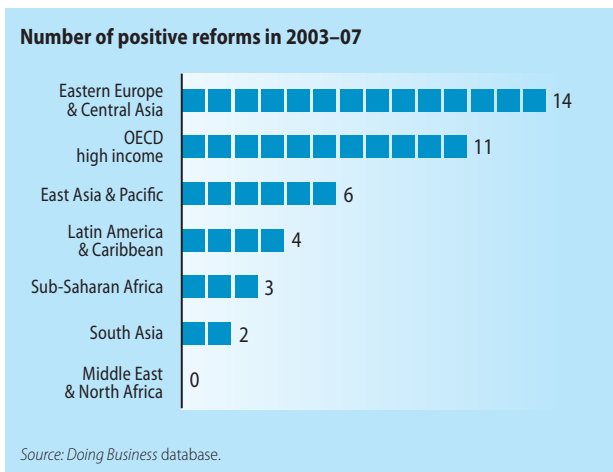
- Minimize dependence on the courts.
- Establish specialized courts.
- Shift power to creditors.
- Limit appeals.
- Introduce time limits.
- Use the Internet to post decisions and publicize auctions.
- Introduce floating charges.
- Develop the trustee profession.

## Minimize dependence on the courts

In many countries, improving bankruptcy means improving the courts. The reason is that winding up or reorganizing a company often depends on the judicial system, with courts and court-appointed trustees directing proceedings. Thirteen of the top 25 economies on the ease of closing a business also rank among the top 25 on the ease of enforcing contracts.

One solution is to minimize the involvement of judges. In some economies with efficient bankruptcy, courts play only a limited role, if any. In Australia, Hong Kong (China), Singapore and the United Kingdom secured creditors can appoint a receiver to take control of a distressed company. This happens without any court involvement. The receiver then manages the company in preparation for selling its assets. More often than not the business is sold as a whole unit. The recent reforms in Georgia and Mauritius are based on the same idea. Other countries—such as Portugal and Uzbekistan in 2006/07—have made voluntary liquidation an administrative process.

FIGURE 11.2

**Few reforms in South Asia, none in the Middle East****Establish specialized courts**

Other economies—including the Dominican Republic, Georgia, Moldova, Tanzania, Thailand and Uganda—have made it easier to process bankruptcy cases by creating specialized commercial or even bankruptcy courts. Specialization increases efficiency.<sup>2</sup> Judges can more easily gain expertise in bankruptcy and will be better equipped to deal with issues of insolvent businesses. Bosnia and Herzegovina and Ghana have created bankruptcy sections within commercial courts, with specially trained judges and innovative management systems to deal with court backlogs.

**Shift power to creditors**

Many economies have altered the roles and responsibilities of stakeholders in bankruptcy proceedings. Those that have strengthened the power of creditors include China, France, Indonesia, Korea, FYR Macedonia, Poland, Puerto Rico, Romania, Serbia, Slovakia, the United States and Vietnam. In Poland the creditors' committee now decides whether a business should be reorganized or liquidated. In France, Korea and Slovakia the creditors' committee votes on reorganization plans. Before, the court made the final decision.

Strengthening creditors' rights—for example, by establishing creditors' committees—increases their confidence in the bankruptcy process. A bankruptcy case is likely to result in the continuation of the underlying business in countries that allow creditors to appoint or replace an administrator and have access to the administrator's report. In contrast, such an outcome occurs in only 34% of countries that do not grant creditors such rights.

Several economies have given priority in bankruptcy claims to creditors. Bosnia and Herzegovina, China, Finland, FYR Macedonia and Vietnam granted a higher priority ranking to secured creditors. France gave a “super secured” position to creditors that lend money to distressed companies, making it easier for such companies to obtain new loans and continue operating.

**Limit appeals**

Another solution is to limit procedural appeals. In El Salvador the wait for a first-instance court to hand down its decision in a debt enforcement case can last up to 3 years. Appeals may drag the litigation out for another year or more. In both El Salvador and Slovenia, where the initial decision can be appealed to 2 higher levels of courts, restricting appeals to just 1 would speed bankruptcy proceedings. In Spain appeals no longer suspend debt recovery.

Restricting the number of appeals, or allowing debt recovery to proceed even when there is an appeal, is a simple way to make bankruptcy more efficient.<sup>3</sup> When used as a delay tactic, appeals reduce recovery rates, which depend on how quickly the business or its assets are sold.

**Introduce time limits**

FYR Macedonia, Poland, Portugal, Serbia, Slovakia, Spain and the United States have all either introduced or shortened statutory deadlines for bankruptcy proceedings. Imposing time limits also makes bankruptcy cheaper: reforms in Bulgaria, Estonia and the United Kingdom have halved bankruptcy costs. But some countries have bucked the trend. Thailand abolished a 1999 regulation limiting appeals, making it easier for debtors to abuse the appeals process and prolong bankruptcy.

**Use the Internet to post decisions and publicize auctions**

Where court reform is difficult, reformers can take advantage of the Internet. Croatia has launched a website, called “Judges Web,” where the court posts information on decisions in bankruptcy cases and announcements of asset sales. Assets are more likely to fetch a higher price, because detailed descriptions and even pictures can be posted for long periods. Before, sales would typically draw few buyers because they were advertised only on a certain day and in a certain newspaper. FYR Macedonia and Serbia plan to introduce similar websites.

### Introduce floating charges

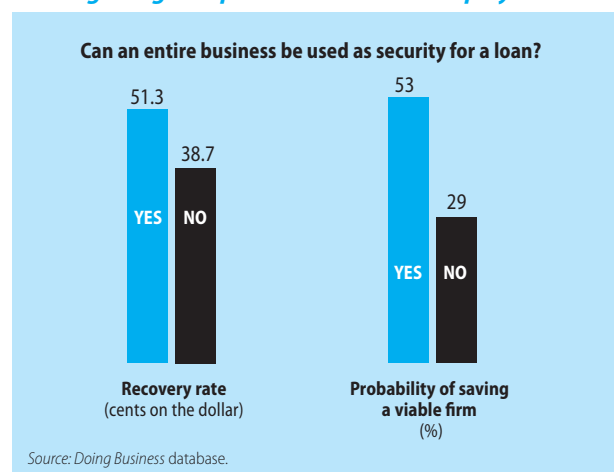
Reformers need not focus on bankruptcy law alone. Denmark and several Eastern European countries have introduced floating charges (or similar enterprise charges) over the past decade. These are instruments through which companies grant a general security—covering even future assets—over their entire business. With them, viable businesses are more likely to be sold as a going concern in liquidation and foreclosure proceedings, since the charge prevents creditors from laying claim to different assets of the company. Creditors gain maximum flexibility in enforcing their security. They also recover more: countries that allow floating charges have higher recovery rates than countries that don't allow them (figure 11.3).

### Develop the trustee profession

Finally, several middle-income countries have taken steps to develop the profession and role of bankruptcy trustees, who play an important part in reorganization. Argentina, Chile, Serbia and Slovakia require trustees to have certain educational or business qualifications and to pass an exam. Serbia established a special agency to

FIGURE 11.3

#### *Floating charges improve results in bankruptcy*



supervise the profession and introduced ethical standards that all administrators must abide by.<sup>4</sup> Chile stopped paying trustees a fixed monthly salary and linked their pay to the proceeds realized from asset sales. That encourages trustees to maximize returns by selling distressed assets quickly and removes any incentive to drag out the bankruptcy process.

### Notes

1. Armour and Cumming (2006).
2. World Bank (2005a).
3. Djankov and others (2006).
4. Yap (2007).

## What to expect

*Doing Business 2009* will bring updates to the 10 sets of indicators reported in this year's edition. It may also incorporate some further improvements in methodology.

Beyond this, *Doing Business 2009* will reflect research on 3 new topics: not paying bribes, opportunities for women and infrastructure (starting with electricity). It will present the findings either as new analysis on the benefits of reforms or as new or developing sets of indicators. Whether the analysis and indicators become a standard part of *Doing Business* depends on the quality of the research and the ability to sustain the new indicators. Quality will be judged by academic peers, through the journal refereeing process. Sustainability will be judged on the basis of the cost of producing these indicators every year.

The choice of these research topics is natural. The research to construct indicators on not paying bribes and on infrastructure is motivated by evidence from the World Bank Enterprise Surveys on the main obstacles businesses face.<sup>1</sup> Corruption and poor access to infrastructure appear among the top constraints to business growth in most African countries, in many Middle Eastern and South Asian countries and in some Central American countries (figure 12.1).

Earlier editions of *Doing Business* have shown that burdensome business regulations hurt women the most. But more analysis is needed on what types of reforms

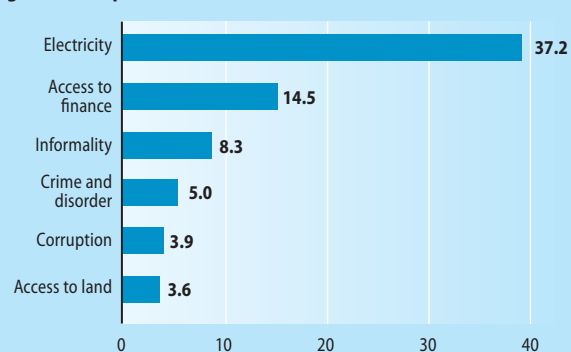
most benefit working women. Expanding job and business opportunities for women is likely to have a large impact on economic growth. Precisely how large can be measured if new data are collected and analyzed. That's what the *Doing Business* team is set to do.

This chapter describes the analysis so far and the work that will take place in the coming year. The research on not paying bribes is most advanced, followed by the analysis on opportunities for women and the preliminary work on infrastructure.

FIGURE 12.1

### Top obstacles to enterprises in Africa

Firms ranking each factor as the main obstacle to firm growth and performance in 2006 (%)



Source: World Bank Enterprise Surveys.

## Not paying bribes

In June 2005 the U.S. media reported that the previous year a defense contractor had bought the house of a U.S. congressman, Randy Cunningham, for \$1,675,000. A month later the contractor put the property back on the market, where it eventually sold for \$975,000. At the time Cunningham was a member of the defense appropriations committee. Soon after purchasing the house, the contractor began to receive tens of millions of dollars in defense and intelligence contracts.

Cunningham resigned in late 2005 after pleading guilty to accepting at least \$2.4 million in bribes and underreporting his income the previous year. In March 2006 he received a prison sentence of 8 years and 4 months.

This case would have taken longer to resolve had Cunningham not underreported his income in the disclosure forms that all members of the U.S. Congress file annually. The ability of the media and prosecutors to access these disclosures and point out inconsistencies made all the difference.

That is the focus of ongoing research by the *Doing Business* team: the ability of citizens, the media and prosecutors to monitor whether the actions of government officials are dictated by their private interests.<sup>2</sup> In every country the texts of relevant laws and regulations are collected. As for existing *Doing Business* topics, local partners are identified as contributors, in this case partners knowledgeable about the rules on public procurement and disclosure. Two global partnerships, one with PricewaterhouseCoopers Legal Services and one with Lex Mundi law firms, are also helping verify data.

In 80% of countries that require members of the legislature to disclose their financial or business interests, disclosure requirements also apply to the executive. In countries where there are separate regulations for each branch, both sets are compiled.

Some examples: OECD high-income countries require extensive disclosure on the business interests of public officials. All but one require annual public disclosure on such things as sources of income other than the official's salary, all equity stakes held and all positions held on company boards of directors—as well as disclosure of interests when deciding on laws or contracts that may affect their income (for example, a contract that may be awarded to a business in which a public official has a stake). In South Asia only a third of countries require such disclosure.

Even where public officials are required to make such disclosures, there are differences. In Austria, New Zealand, Switzerland and the United Kingdom legislators are required to disclose the names of all companies in which they have a business interest. In other countries legislators must report only the value of equity holdings and other investments, without naming the companies in which assets are held.

Many countries prohibit legislators from serving on company boards or as company officers. These include the Czech Republic, Georgia, Israel, Russia and Vietnam. Others, such as Lithuania and Slovenia, go even further, prohibiting any employment outside parliament.

Across the current research sample, 79% of countries require disclosure of interests. Among these, more than half mandate that these disclosures be available for public scrutiny. Half a dozen countries, mostly in Latin America and the Caribbean, allow disclosure to the public only when certain conditions are met.

Physical access to disclosures also varies. In the United Kingdom disclosures are available on the House of Commons website. In Pakistan they are published in the official gazette each year. In Moldova the registrar will e-mail you disclosures upon request. In more than a dozen countries you would have to pay the registrar a visit to access disclosures. In some, you would need to submit a request to the chairing committee of the parliament, which decides whether to grant access to disclosures.

In every country where public disclosure is mandated by law, the research team has requested the files of the first 5 members of parliament in alphabetical order. The process of obtaining these disclosures is documented in a time-and-motion study like those done for existing *Doing Business* indicators. The disclosure forms received are then studied to assess the extensiveness and completeness of the information filed.

What remains to be done? The analysis of collected data has started, with a first research paper expected in November 2007. The findings will then be subjected to peer review.

A second area of work is to compare these newly constructed indicators with existing ones. Three previous initiatives have informed the discussion on transparency. The first, conducted by Transparency International, is based on a number of perception surveys. The second, by the World Bank Institute, has similar sources of data but uses a more rigorous methodology for aggregation.



The third is the most recent, conducted by Global Integrity.<sup>3</sup> Like the ongoing *Doing Business* research in this area, it also covers public disclosure. Unlike the *Doing*

*Business* research, its main source of information is local experts on disclosure requirements, not an analysis of the text of the law.

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## Opportunities for women

The *Doing Business* project commits to a 2-year research program on reforms that improve the job and business opportunities for women. The analysis will be developed in 3 directions.

First, it will identify laws and regulations that discriminate against women. For example, until 2006 Lesotho's law hindered women from becoming landowners and engaging in legal acts such as entering into a contract. Similarly, 2 dozen countries have labor laws that prevent women from having the same freedom to work as men. One example is Kuwait, which in June 2007 passed a law prohibiting women from working between 8 p.m. and 7 a.m., even if they want to. A few countries consider women legal minors and do not allow them standing in court. Instead, a woman must be represented by her husband, father or brother. And several countries do not allow married women to start a business on their own, requiring their husband's consent.

Several other areas of regulation, now beyond the scope of *Doing Business*, also reduce opportunities for women to find a job or start a business. One is inheritance law. In some regions, such as East Africa, women have fewer inheritance rights than men. That makes it harder to show collateral to the bank when starting a business. More important, it sometimes makes it impossible for women to provide for their children if their husband leaves or dies. Other regulatory requirements—such as the need to obtain a husband's consent before getting a passport, or to locate a business in licensed commercial premises—may also indirectly affect women's ability to participate fully in business. The research will study the legal restrictions that women face in such areas.

Second, analyses will identify the traditional reforms

—as captured in existing *Doing Business* indicators—that have the biggest benefits for women. Reforms that reduce informality disproportionately benefit women, because they make up a large share of the informal economy. This year's report documents the link between the ease of doing business and the shares of women among workers and among entrepreneurs (see figure 1.7, page 7). In the next 2 years research will focus on reforms that do the most to increase these shares. This work will use the World Bank Enterprise Surveys, which have data on women entrepreneurs and the share of women in total employment since 2005.

Third, the *Doing Business* team will prepare case studies on women entrepreneurs and describe the reasons for their success as well as the main obstacles they face in expanding their business. These case studies may identify additional reforms that the study of laws and regulations might have missed. In particular, even after a government reforms, the prevailing practice takes some time to change.

In areas such as these, the case studies can lead to communication campaigns to promote the benefits of reform. In Uganda, for example, women's groups formed a coalition to lobby for reforms in business law that would especially benefit women. The result: more awareness of the need for reform and new bills drafted by the Ministry of Finance, now awaiting approval by the attorney general. These include the Companies Bill, the Chattels Transfer Act and personal property and securities laws.

Findings in these 3 areas of research will be reported in a stand-alone publication on opportunities for women. Just as for existing *Doing Business* indicators, all research will be subjected to peer review at academic journals.

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## Infrastructure

A variety of indicators on infrastructure services are available. But these typically measure outcomes: kilometers of paved roads, number of telephone lines, percentage of households connected to running water. Indicators like these have 2 limits. First, since building infrastructure is expensive, the cross-country comparisons show an obvious pattern: rich countries have good infrastructure, and

poor countries don't. Second, if a reformist government wants to make its mark by improving infrastructure services, it can do little to change these indicators in a short time. Heavy investment is needed.

What a reformer can do is adopt regulation that facilitates expansion in infrastructure services. A reformer can also simplify the process of hooking up to these services for new businesses. These are the 2 aspects of

infrastructure services on which the *Doing Business* team is constructing new indicators.

The first set of indicators builds on a specific case: an unexpected rise in electricity demand in the country has created opportunities for expansion. The case study documents the process that a private or public utility goes through to procure the components needed to extend the electricity distribution grid.

The second set looks at the process of obtaining a power connection, a water connection and a telephone line for a newly constructed building. The number of procedures for getting these services, and the associated time and cost, are recorded. The study does not compare prices of these services after the building is connected. That would involve detailed knowledge of subsidy policies, which is beyond the scope of *Doing Business*.

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## Notes

1. The World Bank Enterprise Surveys collect information on the main constraints that businesses perceive as well as some hard data on the time and cost of complying with particular regulations. The surveys in Latin America are done in cooperation with the Inter-American Development Bank. Those in Eastern Europe and the former Soviet Union are done in cooperation with the European Bank for Reconstruction and Development. Each year more than 30 surveys are conducted. Data for more than 100 countries are available at <http://www.enterprisesurveys.org>.
2. The research is done jointly with scholars at Dartmouth College, Harvard University and the University of Nice.
3. For information, go to <http://www.globalintegrity.org/> and look for Global Integrity Index 2006.

# Doing Business

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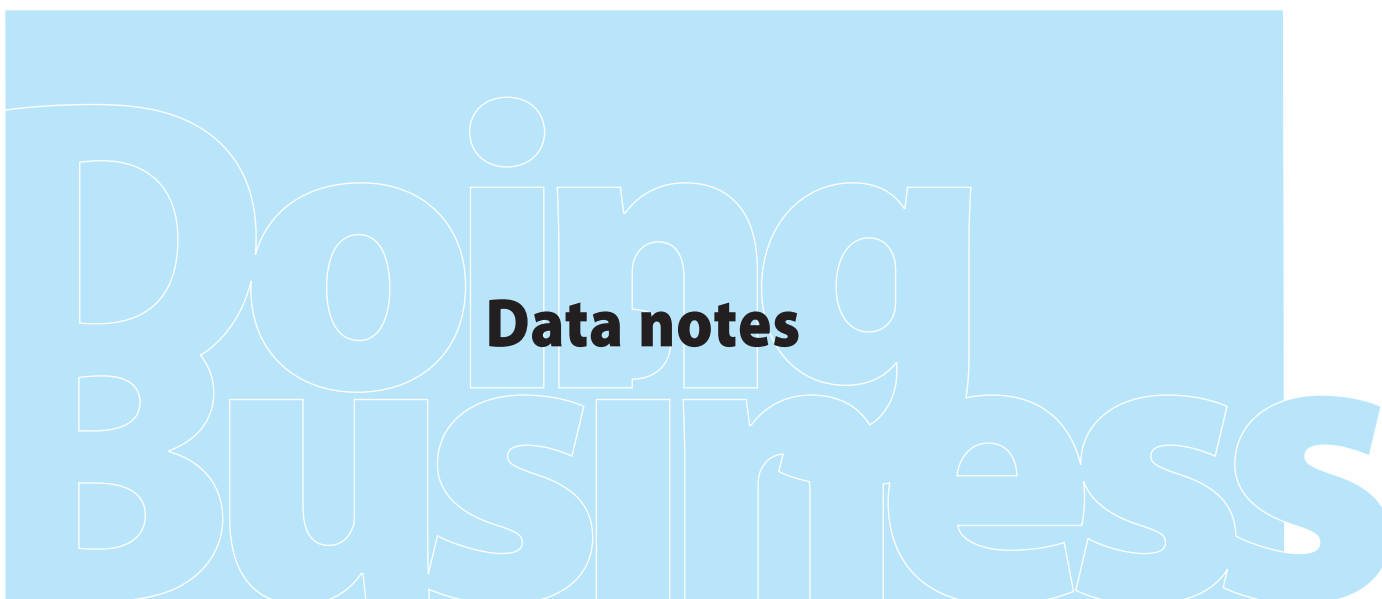
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The indicators presented and analyzed in *Doing Business* measure business regulation and the protection of property rights—and their effect on businesses, especially small and medium-size domestic firms. First, the indicators document the degree of regulation, such as the number of procedures to start a business or register commercial property. Second, they gauge regulatory outcomes, such as the time and cost to enforce a contract, go through bankruptcy or trade across borders. Third, they measure the extent of legal protections of property, for example, the protections of investors against

looting by company directors or the range of assets that can be used as collateral according to secured transactions laws. Fourth, they measure the flexibility of employment regulation. Finally, a set of indicators documents the tax burden on businesses. For details on how the rankings on these indicators are constructed, see *Ease of doing business*, page 82.

The data for all sets of indicators in *Doing Business 2008* are for June 2007. Three new countries—Brunei, Liberia and Luxembourg—were added to the sample, now comprising 178 economies.

## Methodology

The *Doing Business* data are collected in a standardized way. To start, the *Doing Business* team, with academic advisers, designs a survey. The survey uses a simple business case to ensure comparability across countries and over time—with assumptions about the legal form of the business, its size, its location and the nature of its operations. Surveys are administered through more than 5,000 local experts, including lawyers, business consultants, accountants, freight forwarders, government officials and other professionals routinely administering or advising on legal and regulatory requirements (table 13.1). These experts have several (typically 4) rounds of interaction with the *Doing Business* team, through conference calls, written correspondence and country visits. For *Doing Business 2008* team members visited 71 countries to verify data and recruit respondents. The data from surveys are subjected to numerous tests for robustness, which lead to revisions or expansions of the information collected.

The *Doing Business* methodology offers several advantages. It is transparent, using factual information about what laws and regulations say and allowing multiple interactions with local respondents to clarify potential misinterpretations of questions. Having representative samples of respondents is

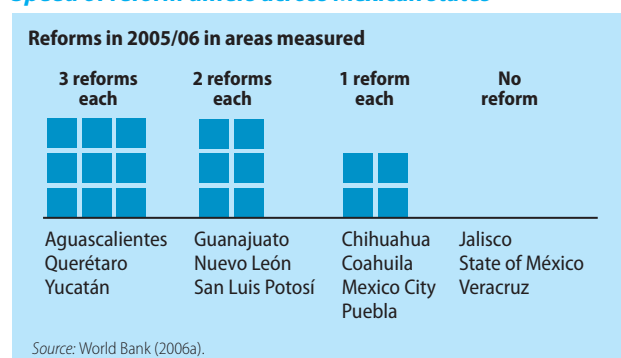
not an issue, as the texts of the relevant laws and regulations are collected and answers checked for accuracy. The methodology is inexpensive and easily replicable, so data can be collected in a large sample of economies. Because standard assumptions are used in the data collection, comparisons and benchmarks are valid across countries. And the data not only highlight the extent of obstacles to doing business; they also identify their source and point to the needed reform.

TABLE 13.1  
How many experts does *Doing Business* consult?

Indicator set	Number of contributors
Starting a business	970
Dealing with licenses	495
Employing workers	661
Registering property	753
Getting credit	695
Protecting investors	484
Paying taxes	701
Trading across borders	912
Enforcing contracts	676
Closing a business	659

Source: *Doing Business* database.

FIGURE 13.1

**Speed of reform differs across Mexican states****Limits to what is measured**

The *Doing Business* methodology has 5 limitations that should be considered when interpreting the data. First, the collected data refer to businesses in the country's most populous city and may not be representative of regulation in other parts of the country. To address this limitation, subnational *Doing Business* indicators were created for 5 economies in 2006/07: Bangladesh, Brazil, India, Mexico and Pakistan. Eight other subnational studies are under way—for China, Colombia, Egypt, Morocco, Nigeria, the Philippines, Russia and Ukraine. Some of the existing studies are updated annually, such as those in Mexico and the South Asian economies. These subnational studies point to significant differences in the speed of reform and the ease of doing business across cities in the same country (figure 13.1).

Second, the data often focus on a specific business form—a limited liability company of a specified size—and may not be representative of the regulation on other businesses, for example, sole proprietorships. Third, transactions described in a standardized case study refer to a specific set of issues and may not represent the full set of issues a business encounters. Fourth, the measures of time involve an element of judgment by the expert respondents. When sources indicate different estimates, the time indicators reported in *Doing Business* represent the median value of several responses given under the assumptions of the standardized case.

Finally, the methodology assumes that a business has full information on what is required and does not waste time when completing procedures. In practice, completing a procedure may take longer if the business lacks information or is unable to follow up promptly. Alternatively, the business may choose to disregard some burdensome procedures. For both reasons the time delays reported in *Doing Business 2008* would differ from the perceptions of entrepreneurs reported in the World Bank Enterprise Surveys or other perception surveys.

**Changes in what is measured**

The methodology for 3 of the *Doing Business* topics—dealing with licenses, employing workers and enforcing contracts—improved this year. For dealing with licenses, 3 changes were made. First, the case study now applies

to builders that are fully licensed and insured at the start of the project. As a result, procedures that involve insuring or licensing the construction business are no longer counted. Second, inspections are now assumed to take 1 day to complete even where there is a delay between the request for an inspection and its occurrence. This change was made to eliminate discretion in interpreting the time that respondents report for inspections. Third, preconstruction inspections were added to the list of procedures; these affect mainly countries in the former Soviet Union. The first 2 changes reduce the number of procedures and delays associated with the case study; the third increases them.

For employing workers, improvements were made to align the *Doing Business* methodology with International Labour Organization (ILO) conventions. It is now possible for an economy to receive the highest score on the ease of employing workers—indicating the most flexible labor regulations—and comply with all 187 ILO conventions. Two main changes were made. First, the calculation of firing costs was modified so that 8 or fewer weeks of salary now receives a score of 0 for purposes of calculating the rankings on the ease of employing workers. Second, restrictions on night work such as higher overtime premiums or limitations on scheduling work hours are no longer coded as rigidities. Both changes result in more flexibility in employment regulations as coded in *Doing Business*.

For enforcing contracts, the list of procedures was revised to accommodate procedural differences between civil and common law. For example, in civil law countries the judge appoints an independent expert, while in common law countries parties send the court a list of their expert witnesses. Two assumptions were added, on attaching the defendant's goods prior to judgment and on providing expert opinions. To indicate the overall efficiency of court procedures, 1 procedure is now subtracted for countries that have specialized commercial courts and 1 procedure for countries that allow electronic filing of court cases. Finally, the cost indicator now includes all fees for enforcing judgments.

**Data corrections**

The laws and regulations underlying the *Doing Business* data are available on the *Doing Business* website at <http://www.doingbusiness.org>. All the sample surveys and the details underlying the indicators are also published on the website. Questions on the methodology and challenges to data can be submitted through the site's "Ask a Question" function.

*Doing Business* publishes 8,900 indicators each year. To create these indicators, the team measures more than 52,000 data points, each of which is made available on the *Doing Business* website. Since the publication of *Doing Business 2007*, 20 economies have challenged last year's data. In several cases the government reviewed every data point measured. These reviews resulted in corrections to 47 data points. These changes are reflected in the ease of doing business index. They are also reflected in the database on the website.

## Economy characteristics

### Gross national income (GNI) per capita

*Doing Business 2008* reports 2006 income per capita as published in the World Bank's *World Development Indicators 2007*. Income is calculated using the Atlas method (current US\$). For cost indicators expressed as a percentage of income per capita, 2006 GNI in local currency units is used as the denominator. GNI data were not available from the World Bank for the Republic of Congo, Iraq, Oman, Puerto Rico, Saudi Arabia, the United Arab Emirates, West Bank and Gaza or Zimbabwe. In these cases GDP or GNP per capita data and growth rates from the Economist Intelligence Unit 2006 country profiles and the U.S. State Department 2007 country profiles were used.

### Region and income group

*Doing Business* uses the World Bank regional and income group classifications, available at <http://www.worldbank.org/data/countryclass>. Throughout the report the term *rich economies* refers to the high-income group, *middle-income economies* to the upper-middle-income group and *poor economies* to the lower-middle-income and low-income groups.

### Population

*Doing Business 2008* reports midyear 2006 population statistics as published in *World Development Indicators 2007*.

## Starting a business

*Doing Business* records all procedures that are officially required for an entrepreneur to start up and formally operate an industrial or commercial business. These include obtaining all necessary licenses and permits and completing any required notifications, verifications or inscriptions for the company and employees with relevant authorities.

After a study of laws, regulations and publicly available information on business entry, a detailed list of procedures is developed, along with the time and cost of complying with each procedure under normal circumstances and the paid-in minimum capital requirements. Subsequently, local incorporation lawyers and government officials complete and verify the data.

Information is also collected on the sequence in which procedures are to be completed and whether procedures may be carried out simultaneously. It is assumed that any required information is readily available and that all agencies involved in the start-up process function without corruption. If answers by local experts differ, inquiries continue until the data are reconciled.

To make the data comparable across countries, several assumptions about the business and the procedures are used.

### Assumptions about the business

The business:

- Is a limited liability company. If there is more than one type of limited liability company in the country, the limited liability form most popular among domestic firms is chosen. Information on the most popular form is obtained from incorporation lawyers or the statistical office.
- Operates in the country's most populous city.
- Is 100% domestically owned and has 5 owners, none of whom is a legal entity.
- Has start-up capital of 10 times income per capita at the end of 2006, paid in cash.

- Performs general industrial or commercial activities, such as the production or sale of products or services to the public. The business does not perform foreign trade activities and does not handle products subject to a special tax regime, for example, liquor or tobacco. It is not using heavily polluting production processes.
- Leases the commercial plant and offices and is not a proprietor of real estate.
- Does not qualify for investment incentives or any special benefits.
- Has at least 10 and up to 50 employees 1 month after the commencement of operations, all of them nationals.
- Has a turnover of at least 100 times income per capita.
- Has a company deed 10 pages long.

### Procedures

A procedure is defined as any interaction of the company founder with external parties (for example, government agencies, lawyers, auditors or notaries). Interactions between company founders or company officers and employees are not counted as procedures. Procedures that must be completed in the same building but in different offices are counted as separate procedures. If founders have to visit the same office several times for different sequential procedures, each is counted separately. The founders are assumed to complete all procedures themselves, without middlemen, facilitators, accountants or lawyers, unless the use of such a third party is mandated by law. If the services of professionals are required, procedures conducted by such professionals on behalf of the company are counted separately.

Both pre- and postincorporation procedures that are officially required for an entrepreneur to formally operate a business are recorded (table 13.2).

Procedures required for official correspondence or transactions with public agencies are also included. For example, if a company seal or stamp is required on official documents, such as tax declarations, obtaining the seal or stamp is counted. Similarly, if a company must open a bank account

TABLE 13.2

**What does starting a business measure?****Procedures to legally start and operate a company**

- Preregistration (name verification, notarization)
- Registration in the economy's most populous city
- Postregistration (social security registration, company seal)

**Time required to complete each procedure**

- Does not include time spent gathering information
- Each procedure starts on a separate day
- Procedure completed once final document is received
- No prior contact with officials

**Cost required to complete each procedure**

- Official costs only, no bribes
- No professional fees unless services required by law

**Paid-in minimum capital**

- Deposited in a bank or with a notary before registration begins

Source: *Doing Business* database.

before registering for sales tax or value added tax, this transaction is included as a procedure. Shortcuts are counted only if they fulfill 4 criteria: they are legal, they are available to the general public, they are used by the majority of companies, and avoiding them causes substantial delays.

Only procedures required of all businesses are covered. Industry-specific procedures are excluded. For example, procedures to comply with environmental regulations are included only when they apply to all businesses conducting general commercial or industrial activities. Procedures that the company undergoes to connect to electricity, water, gas and waste disposal services are not included.

### Time

Time is recorded in calendar days. The measure captures the median duration that incorporation lawyers indicate is necessary to complete a procedure with minimum follow-up with government agencies and no extra payments. It is assumed that the minimum time required for each procedure is 1 day. Although procedures may take place simultaneously, they cannot start on the same day (that is, simultaneous procedures start on consecutive days). A procedure is considered completed once the company has received the final document, such as the company registration certificate or tax number. If a procedure can be accelerated for an additional cost, the fastest procedure is chosen. It is assumed

that the entrepreneur does not waste time and commits to completing each remaining procedure without delay. The time that the entrepreneur spends on gathering information is ignored. It is assumed that the entrepreneur is aware of all entry regulations and their sequence from the beginning but has had no prior contact with any of the officials.

### Cost

Cost is recorded as a percentage of the country's income per capita. It includes all official fees and fees for legal or professional services if such services are required by law. Fees for purchasing and legalizing company books are included if these transactions are required by law. The company law, the commercial code and specific regulations and fee schedules are used as sources for calculating costs. In the absence of fee schedules, a government officer's estimate is taken as an official source. In the absence of a government officer's estimate, estimates of incorporation lawyers are used. If several incorporation lawyers provide different estimates, the median reported value is applied. In all cases the cost excludes bribes.

### Paid-in minimum capital

The paid-in minimum capital requirement reflects the amount that the entrepreneur needs to deposit in a bank or with a notary before registration and up to 3 months following incorporation and is recorded as a percentage of the country's income per capita. The amount is typically specified in the commercial code or the company law. Many countries have a minimum capital requirement but allow businesses to pay only a part of it before registration, with the rest to be paid after the first year of operation. In Germany in June 2007 the minimum capital requirement for limited liability companies was €25,000, of which at least €12,500 was payable before registration. The paid-in minimum capital recorded for Germany is therefore €12,500, or 42.8% of income per capita. In Serbia the minimum capital requirement was €500, of which only half needed to be paid before registration. The paid-in minimum capital recorded for Serbia is therefore €250, or 8% of income per capita.

*This methodology was developed in Djankov and others (2002) and is adopted here with minor changes.*

## Dealing with licenses

*Doing Business* records all procedures required for a business in the construction industry to build a standardized warehouse. These procedures include submitting all relevant project-specific documents (for example, building plans and site maps) to the authorities; obtaining all necessary clearances, licenses, permits and certificates; completing all required notifications; and receiving all necessary inspections. *Doing Business* also records procedures for obtaining all utility connections. Procedures necessary to register the property so that it can be used

as collateral or transferred are also counted. The survey divides the process of building a warehouse into distinct procedures and calculates the time and cost of completing each procedure in practice under normal circumstances.

Information is collected from experts in construction licensing, including architects, construction lawyers, construction firms, utility service providers and public officials who deal with building regulations, including approvals and inspections. To make the data comparable across countries, several assumptions about the business, the warehouse project and the procedures are used.



## Assumptions about the construction company

The business (BuildCo):

- Is a limited liability company.
- Operates in the country's most populous city.
- Is 100% domestically and privately owned.
- Has 5 owners, none of whom is a legal entity.
- Is fully licensed and insured to carry out construction projects, such as building warehouses.
- Has 20 builders and other employees, all of them nationals with the technical expertise and professional experience necessary to obtain construction permits and approvals.
- Has at least 1 employee who is a licensed architect and registered with the local association of architects.
- Has paid all taxes and taken out all necessary insurance applicable to its general business activity (for example, accidental insurance for construction workers and third-person liability insurance).
- Owns the land on which the warehouse is built.

## Assumptions about the warehouse project

The warehouse:

- Has 2 stories, both above ground, with a total surface of approximately 14,000 square feet (1,300.6 square meters). Each floor is 9 feet, 10 inches (3 meters) high.
- Has road access and is located in the periurban area of the country's most populous city (that is, is on the fringes of the city but still within its official limits). It is not located in a special economic or industrial zone.
- Is located on a land plot of 10,000 square feet (929 square meters) that is 100% owned by BuildCo and is registered in the cadastre and land registry.
- Is a new construction (there was no previous construction on the land).
- Has complete architectural and technical plans prepared by a licensed architect.
- Will be connected to the following utilities—electricity, water, sewerage (sewage system, septic tank or their equivalent) and one land phone line. The connection to each utility network will be 32 feet, 10 inches (10 meters) long.
- Will require a 10-ampere power connection and 140 kilowatts of electricity.
- Will require up to 100 cubic meters of water daily.
- Will be used for general storage activities, such as storage of books or stationery. The warehouse will not be used for any goods requiring special conditions, such as food, chemicals or pharmaceuticals.
- Will include all technical equipment required to make the warehouse fully operational.
- Will take 30 weeks to construct (excluding all delays due to administrative and regulatory requirements).

## Procedures

A procedure is any interaction of the company's employees or managers with external parties, including government agencies, notaries, the land registry, the cadastre, utility companies, public and private inspectors and technical experts apart from in-house architects and engineers. Interactions between company employees, such as development of the warehouse plans and inspections conducted by employees, are not counted as procedures. Procedures that the company undergoes to connect to electricity, water, sewerage and phone services are included. All procedures that are legally or in practice required for building a warehouse are counted, even if they may be avoided in exceptional cases.

## Time

Time is recorded in calendar days. The measure captures the median duration that local experts indicate is necessary to complete a procedure in practice. It is assumed that the minimum time required for each procedure is 1 day. If a procedure can be accelerated legally for an additional cost, the fastest procedure is chosen. It is assumed that BuildCo does not waste time and commits to completing each remaining procedure without delay. The time that BuildCo spends on gathering information is ignored. It is assumed that BuildCo is aware of all building requirements and their sequence from the beginning.

## Cost

Cost is recorded as a percentage of the country's income per capita. Only official costs are recorded. All the fees associated with completing the procedures to legally build a warehouse are recorded, including those associated with obtaining land use approvals and preconstruction design clearances; receiving inspections before, during and after construction; getting utility connections; and registering the warehouse property. Nonrecurring taxes required for the completion of the warehouse project also are recorded. The building code, information from local experts and specific regulations and fee schedules are used as sources for costs. If several local partners provide different estimates, the median reported value is used.

## Employing workers

*Doing Business* measures the regulation of employment, specifically as it affects the hiring and firing of workers and the rigidity of working hours. The data on employing workers are based on a detailed survey of employment regulations that is completed by local lawyers and public officials. Employment laws and regulations as well as secondary sources are reviewed to ensure accuracy.

To make the data comparable across countries, several assumptions about the worker and the business are used.

### Assumptions about the worker

The worker:

- Is a 42-year-old, nonexecutive, full-time, male employee.
- Has worked at the same company for 20 years.
- Earns a salary plus benefits equal to the country's average wage during the entire period of his employment.
- Is a lawful citizen who belongs to the same race and religion as the majority of the country's population.
- Resides in the country's most populous city.
- Is not a member of a labor union, unless membership is mandatory.

### Assumptions about the business

The business:

- Is a limited liability company.
- Operates in the country's most populous city.
- Is 100% domestically owned.
- Operates in the manufacturing sector.
- Has 201 employees.
- Is subject to collective bargaining agreements in countries where such agreements cover more than half the manufacturing sector and apply even to firms not party to them.
- Abides by every law and regulation but does not grant workers more benefits than mandated by law, regulation or (if applicable) collective bargaining agreement.

### Rigidity of employment index

The rigidity of employment index is the average of 3 subindices: a difficulty of hiring index, a rigidity of hours index and a difficulty of firing index. All the subindices have several components. And all take values between 0 and 100, with higher values indicating more rigid regulation.

The difficulty of hiring index measures (i) whether fixed-term contracts are prohibited for permanent tasks; (ii) the maximum cumulative duration of fixed-term contracts; and (iii) the ratio of the minimum wage for a trainee or first-time employee to the average value added per worker. A country is assigned a score of 1 if fixed-term contracts are prohibited for permanent tasks and a score of 0 if they can be used for any task. A score of 1 is assigned if the maximum cumulative duration of fixed-term contracts is less than 3 years; 0.5 if it is 3 years or more but less than 5 years; and 0 if fixed-term con-

tracts can last 5 years or more. Finally, a score of 1 is assigned if the ratio of the minimum wage to the average value added per worker is 0.75 or more; 0.67 for a ratio of 0.50 or more but less than 0.75; 0.33 for a ratio of 0.25 or more but less than 0.50; and 0 for a ratio of less than 0.25. In the Central African Republic, for example, fixed-term contracts are prohibited for permanent tasks (a score of 1), and they can be used for a maximum of 4 years (a score of 0.5). The ratio of the mandated minimum wage to the value added per worker is 0.64 (a score of 0.67). Averaging the 3 values and scaling the index to 100 gives the Central African Republic a score of 72.

The rigidity of hours index has 5 components: (i) whether night work is unrestricted; (ii) whether weekend work is unrestricted; (iii) whether the workweek can consist of 5.5 days; (iv) whether the workweek can extend to 50 hours or more (including overtime) for 2 months a year to respond to a seasonal increase in production; and (v) whether paid annual vacation is 21 working days or fewer. For each of these questions, if the answer is no, the country is assigned a score of 1; otherwise a score of 0 is assigned. For example, Serbia imposes restrictions on night work (a score of 1) and weekend work (a score of 1), allows 6-day workweeks (a score of 0), permits 50-hour workweeks for 2 months (a score of 0) and requires paid vacation of 20 working days (a score of 0). Averaging the scores and scaling the result to 100 gives a final index of 40 for Serbia.

The difficulty of firing index has 8 components: (i) whether redundancy is disallowed as a basis for terminating workers; (ii) whether the employer needs to notify a third party (such as a government agency) to terminate 1 redundant worker; (iii) whether the employer needs to notify a third party to terminate a group of 25 redundant workers; (iv) whether the employer needs approval from a third party to terminate 1 redundant worker; (v) whether the employer needs approval from a third party to terminate a group of 25 redundant workers; (vi) whether the law requires the employer to consider reassignment or retraining options before redundancy termination; (vii) whether priority rules apply for redundancies; and (viii) whether priority rules apply for reemployment. For the first question an answer of yes for workers of any income level gives a score of 10 and means that the rest of the questions do not apply. An answer of yes to question (iv) gives a score of 2. For every other question, if the answer is yes, a score of 1 is assigned; otherwise a score of 0 is given. Questions (i) and (iv), as the most restrictive regulations, have greater weight in the construction of the index.

In Tunisia, for example, redundancy is allowed as grounds for termination (a score of 0). An employer has to both notify a third party (a score of 1) and obtain its approval (a score of 2) to terminate a single redundant worker, and has to both notify a third party (a score of 1) and obtain its approval (a score of 1) to terminate a group of 25 redundant workers. The law mandates consideration of retraining or alternative placement before termination (a score of 1). There are priority rules for termination (a score of 1) and reemployment (a score of 1). Adding the scores and scaling to 100 gives a final index of 80.



## Nonwage labor cost

The nonwage labor cost indicator measures all social security payments (including retirement fund; sickness, maternity and health insurance; workplace injury; family allowance; and other obligatory contributions) and payroll taxes associated with hiring an employee in fiscal 2006. The cost is expressed as a percentage of the worker's salary. In Honduras, for example, the taxes paid by the employer amount to 9.5% of the worker's wages and include 7% for social security, 1% for professional training and 1.5% for the pension contribution.

## Firing cost

The firing cost indicator measures the cost of advance notice requirements, severance payments and penalties due when terminating a redundant worker, expressed in weekly wages. If the firing cost adds up to 8 or fewer weeks of salary, a score of 0 is assigned for the purposes of calculating the aggregate ease of doing business ranking. If the cost adds up to more than 8 weeks of salary, the score is the number of weeks. One month is recorded as 4 and 1/3 weeks. In Mozambique, for example, an employer is required to give 90 days' notice before a redundancy termination, and the severance pay for a worker with 20 years of service equals 30 months of wages. No penalty is levied. Altogether, the employer pays the equivalent of 143 weeks of salary to dismiss the worker.

*This methodology was developed in Botero and others (2004) and is adopted here with minor changes.*

## Registering property

*Doing Business* records the full sequence of procedures necessary when a business purchases land and a building to transfer the property title from another business so that the buyer can use the property for expanding its business, as collateral in taking new loans or, if necessary, to sell to another business. Every procedure required by law or necessary in practice is included, whether it is the responsibility of the seller or the buyer or must be completed by a third party on their behalf. Local property lawyers, notaries and property registries provide information on procedures as well as the time and cost to complete each of them.

To make the data comparable across countries, several assumptions about the parties to the transaction, the property and the procedures are used.

### Assumptions about the parties

The parties (buyer and seller):

- Are limited liability companies.
- Are located in the periurban area of the country's most populous city.
- Are 100% domestically and privately owned.
- Have 50 employees each, all of whom are nationals.
- Perform general commercial activities.

### Assumptions about the property

The property:

- Has a value of 50 times income per capita. The sale price equals the value.
- Is fully owned by the seller.
- Has no mortgages attached and has been under the same ownership for the past 10 years.
- Is registered in the land registry or cadastre, or both, and is free of title disputes.

- Is located in a periurban commercial zone, and no rezoning is required.
- Consists of land and a building. The land area is 6,000 square feet (557.4 square meters). A 2-story warehouse of 10,000 square feet (929 square meters) is located on the land. The warehouse is 10 years old, is in good condition and complies with all safety standards, building codes and other legal requirements. The property of land and building will be transferred in its entirety.
- Will not be subject to renovations or additional building following the purchase.
- Has no trees, natural water sources, natural reserves or historical monuments of any kind.
- Will not be used for special purposes, and no special permits, such as for residential use, industrial plants, waste storage or certain types of agricultural activities, are required.
- Has no occupants (legal or illegal), and no other party holds a legal interest in it.

### Procedures

A procedure is defined as any interaction of the buyer or the seller, their agents (if an agent is legally or in practice required) or the property with external parties, including government agencies, inspectors, notaries and lawyers. Interactions between company officers and employees are not considered. All procedures that are legally or in practice required for registering property are recorded, even if they may be avoided in exceptional cases. It is assumed that the buyer follows the fastest legal option available and used by the majority of property owners. Although the buyer may use lawyers or other professionals where necessary in the registration process, it is assumed that it does not employ an outside facilitator in the registration process unless legally or in practice required to do so (table 13.3).

TABLE 13.3

**What does registering property measure?****Procedures to legally transfer title on real property**

- Preregistration (checking for liens, notarizing sales agreement)
- Registration in the economy's most populous city
- Postregistration (paying taxes, filing title with municipality)

**Time required to complete each procedure**

- Does not include time spent gathering information
- Each procedure starts on a separate day
- Procedure completed once final document is received
- No prior contact with officials

**Cost required to complete each procedure**

- Official costs only, no bribes
- No value added or capital gains taxes included

Source: Doing Business database.

**Time**

Time is recorded in calendar days. The measure captures the median duration that property lawyers, notaries or registry officials indicate is necessary to complete a procedure. It is assumed that the minimum time required for each procedure is 1 day. Although procedures may take place simultaneously,

they cannot start on the same day. It is assumed that the buyer does not waste time and commits to completing each remaining procedure without delay. If a procedure can be accelerated for an additional cost, the fastest legal procedure available and used by the majority of property owners is chosen. If procedures can be undertaken simultaneously, it is assumed that they are. It is assumed that the parties involved are aware of all regulations and their sequence from the beginning. Time spent on gathering information is not considered.

**Cost**

Cost is recorded as a percentage of the property value, assumed to be equivalent to 50 times income per capita. Only official costs required by law are recorded, including fees, transfer taxes, stamp duties and any other payment to the property registry, notaries, public agencies or lawyers. Other taxes, such as capital gains tax or value added tax, are excluded from the cost measure. Both costs borne by the buyer and those borne by the seller are included. If cost estimates differ among sources, the median reported value is used.

**Getting credit**

*Doing Business* constructs measures of the legal rights of borrowers and lenders and the sharing of credit information. The first set of indicators describes how well collateral and bankruptcy laws facilitate lending. The second set measures the coverage, scope, quality and accessibility of credit information available through public and private credit registries.

The data on the legal rights of borrowers and lenders are gathered through a survey of financial lawyers and verified through analysis of laws and regulations as well as public sources of information on collateral and bankruptcy laws. The data on credit information sharing are built in 2 stages. First, banking supervision authorities and public information sources are surveyed to confirm the presence of public credit registries and private credit information bureaus. Second, when applicable, a detailed survey on the public or private credit registry's structure, law and associated rules is administered to the credit registry. Survey responses are verified through several rounds of follow-up communication with respondents as well as by contacting third parties and consulting public sources. The survey data are confirmed through teleconference calls or on-site visits in all countries.

**Strength of legal rights index**

The strength of legal rights index measures the degree to which collateral and bankruptcy laws protect the rights of borrowers and lenders and thus facilitate lending. The index includes 7 aspects related to legal rights in collateral law and 3 aspects in bankruptcy law. A score of 1 is assigned for each of the following features of the laws:

- General rather than specific description of assets is permitted in collateral agreements.

- General rather than specific description of debt is permitted in collateral agreements.
- Any legal or natural person may grant or take security in the property.
- A unified registry operates that includes charges over movable property.
- Secured creditors have priority outside of bankruptcy.
- Secured creditors, rather than other parties such as government or workers, are paid first out of the proceeds from liquidating a bankrupt firm.
- Secured creditors are able to seize their collateral when a debtor enters reorganization; there is no "automatic stay" or "asset freeze" imposed by the court.
- Management does not stay during reorganization. An administrator is responsible for managing the business during reorganization.
- Parties may agree on out-of-court enforcement by contract.
- By law, and without the need for a contract, creditors may both seize and sell collateral out of court without restriction.

The index ranges from 0 to 10, with higher scores indicating that collateral and bankruptcy laws are better designed to expand access to credit.

**Depth of credit information index**

The depth of credit information index measures rules affecting the scope, accessibility and quality of credit information available through either public or private credit registries. A score of 1 is assigned for each of the following 6 features of the public registry or the private credit bureau (or both):

- Both positive credit information (for example, loan amounts and pattern of on-time repayments) and negative

information (for example, late payments, number and amount of defaults and bankruptcies) are distributed.

- Data on both firms and individuals are distributed.
- Data from retailers, trade creditors or utility companies as well as financial institutions are distributed.
- More than 2 years of historical data are distributed. Registries that erase data on defaults as soon as they are repaid obtain a score of 0 for this indicator.
- Data on loans below 1% of income per capita are distributed. A registry must have a minimum coverage of 1% of the adult population to score a 1 for this indicator.
- By law, borrowers have the right to access their data in the largest registry in the country.

The index ranges from 0 to 6, with higher values indicating the availability of more credit information, from either a public registry or a private bureau, to facilitate lending decisions. If the registry is not operational or has coverage of less than 0.1% of the adult population, the score on the depth of credit index is 0.

In Turkey, for example, both a public and a private registry operate. Both distribute positive and negative information (a score of 1). The private bureau distributes data only on individuals, but the public registry covers firms as well as individuals (a score of 1). The public and private registries share data among financial institutions only; no data are collected from retailers or utilities (a score of 0). The private bureau distributes more than 2 years of historical data (a score of 1). The public registry collects data only on loans of \$3,493 (64% of income per capita) or more, but the private bureau collects information on loans of any value (a score of 1). Borrowers have the right to access their data in both the private and the public registry (a score of 1). Summing across the indicators gives Turkey a total score of 5.

### Public credit registry coverage

The public credit registry coverage indicator reports the number of individuals and firms listed in a public credit registry with current information on repayment history, unpaid debts or credit outstanding. The number is expressed as a percentage of the adult population. A public credit registry is defined as a database managed by the public sector, usually by the central bank or the superintendent of banks, that collects information on the creditworthiness of borrowers (persons or businesses) in the financial system and makes it available to financial institutions. If no public registry operates, the coverage value is 0.

### Private credit bureau coverage

The private credit bureau coverage indicator reports the number of individuals and firms listed by a private credit bureau with current information on repayment history, unpaid debts or credit outstanding. The number is expressed as a percentage of the adult population. A private credit bureau is defined as a private firm or nonprofit organization that maintains a database on the creditworthiness of borrowers (persons or businesses) in the financial system and facilitates the exchange of credit information among banks and financial institutions. Credit investigative bureaus and credit reporting firms that do not directly facilitate information exchange among banks and other financial institutions are not considered. If no private bureau operates, the coverage value is 0.

*This methodology was developed in Djankov, McLiesh and Shleifer (2007) and is adopted here with minor changes.*

## Protecting investors

*Doing Business* measures the strength of minority shareholder protections against directors' misuse of corporate assets for personal gain. The indicators distinguish 3 dimensions of investor protection: transparency of related-party transactions (extent of disclosure index), liability for self-dealing (extent of director liability index) and shareholders' ability to sue officers and directors for misconduct (ease of shareholder suits index). The data come from a survey of corporate lawyers and are based on securities regulations, company laws and court rules of evidence.

To make the data comparable across countries, several assumptions about the business and the transaction are used.

### Assumptions about the business

The business (Buyer):

- Is a publicly traded corporation listed on the country's most important stock exchange. If the number of publicly traded companies listed on that exchange is less than 10, or if there is no stock exchange in the country, it

is assumed that Buyer is a large private company with multiple shareholders.

- Has a board of directors and a chief executive officer (CEO) who may legally act on behalf of Buyer where permitted, even if this is not specifically required by law.
- Is a food manufacturer.
- Has its own distribution network.

### Assumptions about the transaction

- Mr. James is Buyer's controlling shareholder and a member of Buyer's board of directors. He owns 60% of Buyer and elected 2 directors to Buyer's 5-member board.
- Mr. James also owns 90% of Seller, a company that operates a chain of retail hardware stores. Seller recently closed a large number of its stores.
- Mr. James proposes to Buyer that it purchase Seller's unused fleet of trucks to expand Buyer's distribution of its food products. Buyer agrees. The price is equal to 10% of Buyer's assets and is higher than the market value.

- The proposed transaction is part of the company's ordinary course of business and is not outside the authority of the company.
- Buyer enters into the transaction. All required approvals are obtained, and all required disclosures made (that is, the transaction is not fraudulent).
- The transaction is unfair to Buyer. Shareholders sue Mr. James and the other parties that approved the transaction.

### Extent of disclosure index

The extent of disclosure index has 5 components:

- What corporate body can provide legally sufficient approval for the transaction. A score of 0 is assigned if it is the CEO or the managing director alone; 1 if the board of directors or shareholders must vote and Mr. James is permitted to vote; 2 if the board of directors must vote and Mr. James is not permitted to vote; 3 if shareholders must vote and Mr. James is not permitted to vote.
- Whether immediate disclosure of the transaction to the public, the regulator or the shareholders is required. A score of 0 is assigned if no disclosure is required; 1 if disclosure on the terms of the transaction but not Mr. James's conflict of interest is required; 2 if disclosure on both the terms and Mr. James's conflict of interest is required.
- Whether disclosure in the annual report is required. A score of 0 is assigned if no disclosure on the transaction is required; 1 if disclosure on the terms of the transaction but not Mr. James's conflict of interest is required; 2 if disclosure on both the terms and Mr. James's conflict of interest is required.
- Whether disclosure by Mr. James to the board of directors is required. A score of 0 is assigned if no disclosure is required; 1 if a general disclosure of the existence of a conflict of interest is required without any specifics; 2 if full disclosure of all material facts relating to Mr. James's interest in the Buyer-Seller transaction is required.
- Whether it is required that an external body, for example, an external auditor, review the transaction before it takes place. A score of 0 is assigned if no; 1 if yes.

The index ranges from 0 to 10, with higher values indicating greater disclosure. In Poland, for example, the board of directors must approve the transaction and Mr. James is not allowed to vote (a score of 2). Buyer is required to disclose immediately all information affecting the stock price, including the conflict of interest (a score of 2). In its annual report Buyer must also disclose the terms of the transaction and Mr. James's ownership in Buyer and Seller (a score of 2). Before the transaction Mr. James must disclose his conflict of interest to the other directors, but he is not required to provide specific information about it (a score of 1). Poland does not require an external body to review the transaction (a score of 0). Adding these numbers gives Poland a score of 7 on the extent of disclosure index.

### Extent of director liability index

The extent of director liability index has 7 components:

- Whether a shareholder plaintiff is able to hold Mr. James liable for damage the Buyer-Seller transaction causes to the company. A score of 0 is assigned if Mr. James cannot be held liable or can be held liable only for fraud or bad faith; 1 if Mr. James can be held liable only if he influenced the approval of the transaction or was negligent; 2 if Mr. James can be held liable when the transaction is unfair or prejudicial to the other shareholders.
- Whether a shareholder plaintiff is able to hold the approving body (the CEO or board of directors) liable for damage the transaction causes to the company. A score of 0 is assigned if the approving body cannot be held liable or can be held liable only for fraud or bad faith; 1 if the approving body can be held liable for negligence; 2 if the approving body can be held liable when the transaction is unfair or prejudicial to the other shareholders.
- Whether a court can void the transaction upon a successful claim by a shareholder plaintiff. A score of 0 is assigned if rescission is unavailable or is available only in case of fraud or bad faith; 1 if rescission is available when the transaction is oppressive or prejudicial to the other shareholders; 2 if rescission is available when the transaction is unfair or entails a conflict of interest.
- Whether Mr. James pays damages for the harm caused to the company upon a successful claim by the shareholder plaintiff. A score of 0 is assigned if no; 1 if yes.
- Whether Mr. James repays profits made from the transaction upon a successful claim by the shareholder plaintiff. A score of 0 is assigned if no; 1 if yes.
- Whether fines and imprisonment can be applied against Mr. James. A score of 0 is assigned if no; 1 if yes.
- Whether shareholder plaintiffs are able to sue directly or derivatively for damage the transaction causes to the company. A score of 0 is assigned if suits are unavailable or are available only for shareholders holding more than 10% of the company's share capital; 1 if direct or derivative suits are available for shareholders holding 10% or less of share capital.

The index ranges from 0 to 10, with higher values indicating greater liability of directors. To hold Mr. James liable in Panama, for example, a plaintiff must prove that Mr. James influenced the approving body or acted negligently (a score of 1). To hold the other directors liable, a plaintiff must prove that they acted negligently (a score of 1). The unfair transaction cannot be voided (a score of 0). If Mr. James is found liable, he must pay damages (a score of 1) but he is not required to disgorge his profits (a score of 0). Mr. James cannot be fined or imprisoned (a score of 0). Direct suits are available for shareholders holding 10% or less of share capital (a score of 1). Adding these numbers gives Panama a score of 4 on the extent of director liability index.



### Ease of shareholder suits index

The ease of shareholder suits index has 6 components.

- What range of documents is available to the shareholder plaintiff from the defendant and witnesses during trial. A score of 1 is assigned for each of the following types of documents available: information that the defendant has indicated he intends to rely on for his defense; information that directly proves specific facts in the plaintiff's claim; any information relevant to the subject matter of the claim; and any information that may lead to the discovery of relevant information.
- Whether the plaintiff can directly examine the defendant and witnesses during trial. A score of 0 is assigned if no; 1 if yes, with prior approval of the questions by the judge; 2 if yes, without prior approval.
- Whether the plaintiff can obtain categories of relevant documents from the defendant without identifying each document specifically. A score of 0 is assigned if no; 1 if yes.
- Whether shareholders owning 10% or less of the company's share capital can request that a government inspector investigate the Buyer-Seller transaction without filing suit in court. A score of 0 is assigned if no; 1 if yes.
- Whether shareholders owning 10% or less of the company's share capital have the right to inspect the transaction documents before filing suit. A score of 0 is assigned if no; 1 if yes.
- Whether the standard of proof for civil suits is lower than that for a criminal case. A score of 0 is assigned if no; 1 if yes.

The index ranges from 0 to 10, with higher values indicating greater powers of shareholders to challenge the transaction. In Greece, for example, the plaintiff can access documents that the defendant intends to rely on for his defense and that directly prove facts in the plaintiff's claim (a score of 2). The plaintiff can examine the defendant and witnesses during trial, though only with prior approval of the questions by the court (a score of 1). The plaintiff must specifically identify the documents being sought (for example, the Buyer-Seller purchase agreement of July 15, 2006) and cannot just request categories (for example, all documents related to the transaction) (a score of 0). A shareholder holding 5% of Buyer's shares can request that a government inspector review suspected mismanagement by Mr. James and the CEO without filing suit in court (a score of 1). And any shareholder can inspect the transaction documents before deciding whether to sue (a score of 1). The standard of proof for civil suits is the same as that for a criminal case (a score of 0). Adding these numbers gives Greece a score of 5 on the ease of shareholder suits index.

### Strength of investor protection index

The strength of investor protection index is the average of the extent of disclosure index, the extent of director liability index and the ease of shareholder suits index. The index ranges from 0 to 10, with higher values indicating more investor protection.

*This methodology was developed in Djankov and others (forthcoming) and is adopted here with minor changes.*

### Paying taxes

*Doing Business* records the taxes and mandatory contributions that a medium-size company must pay or withhold in a given year, as well as measures of the administrative burden in paying taxes and contributions. Taxes and contributions measured include the profit or corporate income tax, social contributions and labor taxes paid by the employer, property taxes, property transfer taxes, the dividend tax, the capital gains tax, the financial transactions tax, waste collection taxes and vehicle and road taxes.

*Doing Business* measures all taxes and contributions that are government mandated (at any level—federal, state or local), apply to the standardized business and have an impact in its income statements. In doing so, *Doing Business* goes beyond the traditional definition of a tax: as defined for the purposes of government national accounts, taxes include only compulsory, unrequited payments to general government. *Doing Business* differs from this definition because it measures imposts that affect business accounts, not government accounts. The main differences are in labor contributions

and value added tax. The *Doing Business* measure includes government-mandated contributions paid by the employer to a required private pension fund or workers' insurance fund. The indicator includes, for example, Australia's compulsory superannuation guarantee and workers' compensation insurance. It excludes value added taxes because they do not affect the accounting profits of the business—that is, they are not reflected in the income statement.

To measure the taxes and contributions paid by a standardized business and the complexity of a country's tax system, a case study is prepared with a set of financial statements and assumptions about transactions made over the year. Experts in each country compute the taxes and contributions owed in their jurisdiction based on the standardized case facts. Information is also compiled on the frequency of filing, audits and other costs of compliance. The project was developed and implemented in cooperation with PricewaterhouseCoopers.

To make the data comparable across countries, several assumptions about the business and the taxes and contributions are used.

## Assumptions about the business

The business:

- Is a limited liability, taxable company. If there is more than one type of limited liability company in the country, the limited liability form most popular among domestic firms is chosen. The most popular form is reported by incorporation lawyers or the statistical office.
- Started operations on January 1, 2005. At that time the company purchased all the assets shown in its balance sheet and hired all its workers.
- Operates in the country's most populous city.
- Is 100% domestically owned and has 5 owners, all of whom are natural persons.
- Has a start-up capital of 102 times income per capita at the end of 2005.
- Performs general industrial or commercial activities. Specifically, it produces ceramic flowerpots and sells them at retail. It does not participate in foreign trade (no import or export) and does not handle products subject to a special tax regime, for example, liquor or tobacco.
- Owns 2 plots of land, 1 building, machinery, office equipment, computers and 1 truck and leases 1 truck.
- Does not qualify for investment incentives or any benefits apart from those related to the age or size of the company.
- Has 60 employees—4 managers, 8 assistants and 48 workers. All are nationals, and 1 manager is also an owner.
- Has a turnover of 1,050 times income per capita.
- Makes a loss in the first year of operation.
- Has a gross margin (pretax) of 20% (that is, sales are 120% of the cost of goods sold).
- Distributes 50% of its profits as dividends to the owners at the end of the 2nd year.
- Sells one of its plots of land at a profit during the 2nd year.
- Has annual fuel costs for its trucks equal to twice income per capita.
- Is subject to a series of detailed assumptions on expenses and transactions to further standardize the case. All financial statement variables are proportional to 2005 income per capita. For example, the owner who is also a manager spends 10% of income per capita on traveling for the company (20% of the expenses are purely private, 20% for entertaining customers and 60% for business travel).

## Assumptions about the taxes and contributions

- All the taxes and contributions paid or withheld in the second year of operation (fiscal 2006) are recorded. A tax or contribution is considered distinct if it has a different name or is collected by a different agency. Taxes and contributions with the same name and agency, but charged at different rates depending on the business, are counted as the same tax or contribution (table 13.4).
- The number of times the company pays or withholds taxes and contributions in a year is the number of different taxes or contributions multiplied by the frequency of payment (or withholding) for each one. The frequency of payment includes advance payments (or withholding) as well as regular payments (or withholding).

TABLE 13.4

### What does paying taxes measure?

#### Tax payments for a manufacturing company in 2006

- Total number of taxes and contributions paid, including consumption taxes (value added tax)
- Method and frequency of payment

#### Time required to comply with 3 major taxes

- Collecting information to compute tax payable
- Completing tax forms, filing with proper agencies
- Arranging payment or withholding
- Preparing separate tax accounting books

#### Total tax rate

- Profit or corporate income tax
- Social contributions and labor taxes paid by the employer
- Property and property transfer taxes
- Dividend, capital gains and financial transactions taxes
- Waste collection, vehicle, road and other taxes

Source: Doing Business database.

## Tax payments

The tax payments indicator reflects the total number of taxes and contributions paid, the method of payment, the frequency of payment and the number of agencies involved for this standardized case during the second year of operation. It includes payments made by the company on consumption taxes, such as sales tax or value added tax. These taxes are traditionally withheld on behalf of the consumer. Although they do not affect the income statements of the company, they add to the administrative burden of complying with the tax system and so are included in the tax payments measure.

The number of payments takes into account electronic filing. Where full electronic filing is allowed and it is used by the majority of medium-size businesses, the tax is counted as paid once a year even if the payment is more frequent. For taxes paid through third parties, such as tax on interest paid by a financial institution or fuel tax paid by the fuel distributor, only one payment is included even if payments are more frequent. These are taxes withheld at source where no filing is made by the company.

Where 2 or more taxes or contributions are paid jointly using the same form, each of these joint payments is counted once. For example, if mandatory health insurance contributions and mandatory pension contributions are filed and paid together, only one of these contributions would be included in the number of payments.

## Time

Time is recorded in hours per year. The indicator measures the time to prepare, file and pay (or withhold) 3 major types of taxes and contributions: the corporate income tax, value added or sales tax and labor taxes, including payroll taxes and social contributions. Preparation time includes the time to collect all information necessary to compute the tax payable. If separate accounting books must be kept for tax purposes—or separate calculations made—the time associated with these processes is included. This extra time is included only if the regular accounting work is not enough to fulfill the tax ac-



counting requirements. Filing time includes the time to complete all necessary tax forms and make all necessary calculations. Payment time is the hours needed to make the payment online or at the tax office. Where taxes and contributions are paid in person, the time includes delays while waiting.

### Total tax rate

The total tax rate measures the amount of taxes and mandatory contributions payable by the business in the second year of operation, expressed as a share of commercial profits. *Doing Business 2008* reports the total tax rate for fiscal 2006. The total amount of taxes is the sum of all the different taxes and contributions payable after accounting for deductions and exemptions. The taxes withheld (such as sales or value added tax or personal income tax) but not paid by the company are excluded. The taxes included can be divided into 5 categories: profit or corporate income tax, social contributions and labor taxes paid by the employer (for which all mandatory contributions are included, even if paid to a private entity such as a required pension fund), property taxes, turnover taxes and other small taxes (such as municipal fees and vehicle and fuel taxes).

Commercial profits are defined as sales minus cost of goods sold, minus gross salaries, minus administrative ex-

penses, minus other expenses, minus provisions, plus capital gains (from the property sale) minus interest expense, plus interest income and minus commercial depreciation. To compute the commercial depreciation, a straight-line depreciation method is applied with the following rates: 0% for the land, 5% for the building, 10% for the machinery, 33% for the computers, 20% for the office equipment, 20% for the truck and 10% for business development expenses. The assumption on the interest expense was changed this year, reducing the value of this expense. Commercial profits therefore changed from 57.8 times income per capita to 59.4 times.

The methodology is consistent with the calculation of total tax contribution by PricewaterhouseCoopers. The total tax contribution measures the taxes that are borne by companies and affect their income statements, as in *Doing Business*. However, PricewaterhouseCoopers bases its calculation on data from the largest companies in the country, while *Doing Business* focuses on a standardized medium-size company.

*This methodology was developed in Djankov and others (2007).*

## Trading across borders

*Doing Business* compiles procedural requirements for exporting and importing a standardized cargo of goods by ocean transport. Every official procedure for exporting and importing the goods is recorded—from the contractual agreement between the 2 parties to the delivery of goods—along with the time and cost necessary for completion. All documents required for clearance of the goods across the border are also recorded. For exporting goods, procedures range from packing the goods at the factory to their departure from the port of exit. For importing goods, procedures range from the vessel's arrival at the port of entry to the cargo's delivery at the factory warehouse. Payment is made by letter of credit.

Local freight forwarders, shipping lines, customs brokers and port officials provide information on required documents and cost as well as the time to complete each procedure. To make the data comparable across countries, several assumptions about the business and the traded goods are used.

### Assumptions about the business

The business:

- Has 100 or more employees.
- Is located in the country's most populous city.
- Is a private, limited liability company. It does not operate within an export processing zone or an industrial estate with special export or import privileges.
- Is domestically owned with no foreign ownership.
- Exports more than 10% of its sales.

### Assumptions about the traded goods

The traded product travels in a dry-cargo, 20-foot, full container load. The product:

- Is not hazardous nor does it include military items.
- Does not require refrigeration or any other special environment.
- Does not require any special phytosanitary or environmental safety standards other than accepted international standards.

### Documents

All documents required to export and import the goods are recorded. It is assumed that the contract has already been agreed upon and signed by both parties. Documents include bank documents, customs declaration and clearance documents, port filing documents, import licenses and other official documents exchanged between the concerned parties. Documents filed simultaneously are considered different documents but with the same time frame for completion.

### Time

Time is recorded in calendar days. The time calculation for a procedure starts from the moment it is initiated and runs until it is completed. If a procedure can be accelerated for an additional cost, the fastest legal procedure is chosen. It is assumed that neither the exporter nor the importer wastes time and that each commits to completing each remaining procedure without delay. Procedures that can be completed in paral-

TABLE 13.5

**What does trading across borders measure?****Documents necessary to import or export**

- Bank documents
- Customs clearance documents
- Port and terminal handling documents
- Transport documents

**Time required to import or export**

- Obtaining all the documents
- Inland transport
- Customs clearance and inspections
- Port and terminal handling
- Does not include ocean transport time

**Cost required to import or export**

- Obtaining all the documents
- Inland transport
- Customs clearance and inspections
- Port and terminal handling
- Official costs only, no bribes

Source: Doing Business database.

lel are measured as simultaneous. The waiting time between procedures—for example, during unloading of the cargo—is included in the measure (table 13.5).

**Cost**

Cost measures the fees levied on a 20-foot container in U.S. dollars. All the fees associated with completing the procedures to export or import the goods are included. These include costs for documents, administrative fees for customs clearance and technical control, terminal handling charges and inland transport. The cost measure does not include tariffs or trade taxes. Only official costs are recorded.

*This methodology was developed by Djankov, Freund and Pham (2007) and is adopted here with minor changes.*

**Enforcing contracts**

Indicators on enforcing contracts measure the efficiency of the judicial system in resolving a commercial dispute. The data are built by following the step-by-step evolution of a commercial sale dispute before local courts. The data are collected through study of the codes of civil procedure and other court regulations as well as surveys completed by local litigation lawyers (and, in a quarter of the countries, by judges as well).

**Assumptions about the case**

- The value of the claim equals 200% of the country's income per capita.
- The dispute concerns a lawful transaction between 2 businesses (Seller and Buyer), located in the country's most populous city. Seller sells goods worth 200% of the country's income per capita to Buyer. After Seller delivers the goods to Buyer, Buyer does not pay for the goods on the grounds that the delivered goods were not of adequate quality.
- Seller (the plaintiff) sues Buyer (the defendant) to recover the amount under the sales agreement (that is, 200% of the country's income per capita). Buyer opposes Seller's claim, saying that the quality of the goods is not adequate. The claim is disputed on the merits.
- A court in the country's most populous city with jurisdiction over commercial cases worth 200% of income per capita decides the dispute.
- Seller attaches Buyer's goods prior to obtaining a judgment because Seller fears that Buyer may become insolvent during the lawsuit.
- Expert opinions are given on the quality of the delivered goods. If it is standard practice in the country for parties to call witnesses or expert witnesses to give an opinion on the quality of the goods, the parties each call one witness or expert witness. If it is standard practice for the judge to appoint an independent expert to give an expert opinion

on the quality of the goods, the judge does so. In this case the judge does not allow opposing expert testimony.

- The judgment is 100% in favor of Seller: the judge decides that the goods are of adequate quality and that Buyer must pay the agreed price.
- Buyer does not appeal the judgment. The judgment becomes final.
- Seller takes all required steps for prompt enforcement of the judgment. The money is successfully collected through a public sale of Buyer's movable assets (for example, office equipment).

**Procedures**

A procedure is defined as any interaction between the parties, or between them and the judge or court officer. This includes steps to file the case, steps for trial and judgment and steps necessary to enforce the judgment. This year the survey allowed respondents to record procedures that exist in civil law but not common law jurisdictions, and vice versa. For example, the judge can appoint an independent expert in civil law countries whereas both parties in common law countries send a list of their expert witnesses to the court. To indicate the overall efficiency of court procedures, 1 procedure is now subtracted for countries that have specialized commercial courts and 1 procedure for countries that allow electronic filing of court cases.

**Time**

Time is recorded in calendar days, counted from the moment the plaintiff files the lawsuit in court until payment. This includes both the days when actions take place and the waiting periods between. The respondents make separate estimates of the average duration of different stages of dispute resolution: the completion of service of process (time to file the case), the issuance of judgment (time for the trial and obtaining the judgment) and the moment of payment (time for enforcement).

## Cost

Cost is recorded as a percentage of the claim, assumed to be equivalent to 200% of income per capita. Only official costs required by law are recorded, including court and enforcement costs and average attorney fees where the use of attorneys is mandatory or common.

*This methodology was developed in Djankov and others (2003) and is adopted here with minor changes.*

## Closing a business

*Doing Business* studies the time, cost and outcomes of bankruptcy proceedings involving domestic entities. The data are derived from survey responses by local insolvency practitioners and verified through a study of laws and regulations as well as public information on bankruptcy systems.

To make the data comparable across countries, several assumptions about the business and the case are used.

### Assumptions about the business

The business:

- Is a limited liability company.
- Operates in the country's most populous city.
- Is 100% domestically owned, with the founder, who is also the chairman of the supervisory board, owning 51% (no other shareholder holds more than 5% of shares).
- Has downtown real estate, where it runs a hotel, as its major asset.
- Has a professional general manager.
- Has had average annual revenue of 1,000 times income per capita over the past 3 years.
- Has 201 employees and 50 suppliers, each of which is owed money for the last delivery.
- Borrowed from a domestic bank 5 years ago (the loan has 10 years to full repayment) and bought real estate (the hotel building), using it as security for the bank loan.
- Has observed the payment schedule and all other conditions of the loan up to now.
- Has a mortgage, with the value of the mortgage principal being exactly equal to the market value of the hotel.

### Assumptions about the case

The business is experiencing liquidity problems. The company's loss in 2006 reduced its net worth to a negative figure. There is no cash to pay the bank interest or principal in full, due tomorrow. Therefore, the business defaults on its loan. Management believes that losses will be incurred in 2007 and 2008 as well.

The bank holds a floating charge against the hotel in countries where floating charges are possible. If the law does not permit a floating charge but contracts commonly use some other provision to that effect, this provision is specified in the lending contract.

The business has too many creditors to negotiate an informal out-of-court workout. It has the following options: a judicial procedure aimed at the rehabilitation or reorganization of the business to permit its continued operation; a judicial

procedure aimed at the liquidation or winding up of the company; or a debt enforcement or foreclosure procedure aimed at selling the hotel either piecemeal or as a going concern, enforced either in court (or through a government authority like a debt collection agency) or out of court (for example, by appointing a receiver).

## Time

Time is recorded in calendar years. Information is collected on the sequence of procedures and on whether any procedures can be carried out simultaneously. Potential delay tactics by the parties, such as the filing of dilatory appeals or requests for extension, are taken into consideration.

## Cost

The cost of the proceedings is recorded as a percentage of the estate's value. The cost is calculated on the basis of survey responses by insolvency practitioners and includes court fees as well as fees of insolvency practitioners, independent assessors, lawyers and accountants. Respondents provide cost estimates from among the following options: less than 2%, 2–5%, 5–8%, 8–11%, 11–18%, 18–25%, 25–33%, 33–50%, 50–75% and more than 75% of the value of the business estate.

## Recovery rate

The recovery rate is recorded as cents on the dollar recouped by creditors through the bankruptcy or insolvency proceedings. The calculation takes into account whether the business emerges from the proceedings as a going concern as well as costs and the loss in value due to the time spent closing down. If the business keeps operating, no value is lost on the initial claim, set at 100 cents on the dollar. If it does not, the initial 100 cents on the dollar are reduced to 70 cents on the dollar. Then the official costs of the insolvency procedure are deducted (1 cent for each percentage of the initial value). Finally, the value lost as a result of the time the money remains tied up in insolvency proceedings is taken into account, including the loss of value due to depreciation of the hotel furniture. Consistent with international accounting practice, the depreciation rate for furniture is taken to be 20%. The furniture is assumed to account for a quarter of the total value of assets. The recovery rate is the present value of the remaining proceeds, based on end-2006 lending rates from the International Monetary Fund's *International Financial Statistics*, supplemented with data from central banks.

*This methodology was developed in Djankov and others (2006).*

## Ease of doing business

The ease of doing business index ranks economies from 1 to 178. The index is calculated as the ranking on the simple average of country percentile rankings on each of the 10 topics covered in *Doing Business 2008*. The ranking on each topic is the simple average of the percentile rankings on its component indicators.

If an economy has no laws or regulations covering a specific area—for example, bankruptcy—it receives a “no practice” or “not possible” mark. Similarly, an economy receives a “no practice” or “not possible” mark if regulation exists but is never used in practice or if a competing regulation prohibits such practice. Either way, such a mark puts the country at the bottom of the rankings on the relevant indicator.

Here is one example of how the ranking on the ease of doing business is constructed. In Iceland it takes 5 procedures, 5 days and 3% of annual income per capita in fees to open a business. The minimum capital required amounts to 14% of income per capita. On these 4 indicators Iceland ranks in the 6th, 2nd, 10th and 55th percentiles. So Iceland ranks in the 18th percentile—the average of the 4 percentiles—on the ease of starting a business. It ranks in the 46th percentile on protecting investors, 11th on trading across borders, 8th on enforcing contracts, 6th on closing a business and so on. Higher rankings indicate simpler regulation and stronger protection of property rights. The simple average of Iceland's percentile rankings on all topics is 19%. When all countries are ordered by their average percentile ranking, Iceland is in 10th place.

More complex aggregation methods—such as principal components and unobserved components—yield nearly identical rankings.<sup>1</sup> The choice of aggregation method has little influence on the rankings because the 10 sets of indicators in *Doing Business* provide sufficiently broad coverage across topics. So *Doing Business* uses the method most likely to lead to reform—the simplest method.

The ease of doing business index is limited in scope. It does not account for a country's proximity to large markets, the quality of its infrastructure services (other than services related to trading across borders), the security of property from theft and looting, macroeconomic conditions or the strength of underlying institutions. There remains a large unfinished agenda for research into what regulation constitutes binding constraints, what package of reforms is most effective and how these issues are shaped by the country context. The *Doing Business* indicators provide a new empirical data set that may improve understanding of these issues.

*Doing Business* also uses a simple method to determine the top reformers (see table 1.1). First, it selects the economies that reformed in 3 or more of the 10 *Doing Business* topics (table 14.1). This year 21 economies met this criterion: Armenia, Bhutan, Bulgaria, Burkina Faso, China, Colombia, Croatia, the Czech Republic, Egypt, Georgia, Ghana, Guatemala, Honduras, Kenya, FYR Macedonia, Mauritius, Mozambique, Portugal, Saudi Arabia, Tunisia and Uzbekistan. Second, *Doing Business* ranks these economies on the increase in their ranking on the ease of doing business from the previous year. For example, Croatia, Honduras and Kenya each reformed in 4 aspects of business regulation. Croatia's ranking improved from 120 to 97, Honduras's from 126 to 121 and Kenya's from 82 to 72. These changes represent an improvement in the rankings by 23 places, 5 places and 10 places, respectively. Croatia therefore ranks ahead of Kenya in the list of top 10 reformers. Honduras doesn't make the list.

### Note

1. See Djankov and others (2005).

TABLE 14.1

✓ Positive reform  
 ✗ Negative reform

**Economy**

	REFORMS IN 2006/07									
	Starting a business	Dealing with licenses	Employing workers	Registering property	Getting credit	Protecting investors	Paying taxes	Trading across borders	Enforcing contracts	Closing a business
Afghanistan				✓						
Albania							✓			
Algeria								✗		
Angola										
Antigua and Barbuda										
Argentina										✗
Armenia					✓			✓		✓
Australia	✓									
Austria								✓		
Azerbaijan	✓						✓			
Bangladesh	✗						✗			
Belarus	✓									
Belgium	✓									
Belize										
Benin				✓						
Bhutan	✓		✓	✓						
Bolivia										
Bosnia and Herzegovina								✓		
Botswana										✗
Brazil								✓	✓	
Brunei										
Bulgaria		✓					✓		✓	
Burkina Faso	✓			✓					✓	
Burundi				✓						
Cambodia										
Cameroon										
Canada										
Cape Verde										
Central African Republic										
Chad										
Chile										
China		✓			✓					✓
Colombia						✓	✓	✓		
Comoros										
Congo, Dem. Rep.									✓	
Congo, Rep.										
Costa Rica								✓		
Côte d'Ivoire							✓			
Croatia	✓			✓	✓					✓
Czech Republic	✓	✓	✓							
Denmark										✓
Djibouti				✓				✓		
Dominica										
Dominican Republic	✓			✓			✗	✓		
Ecuador										
Egypt	✓	✓		✓	✓			✓		
El Salvador								✓		
Equatorial Guinea										
Eritrea										
Estonia	✓									
Ethiopia										
Fiji									✓	
Finland	✓									
France				✓	✓					
Gabon										
Gambia								✓		
Georgia	✓	✓		✓	✓	✓				✓
Germany	✓			✗	✓					
Ghana	✓			✓	✓			✓	✓	

Economy	REFORMS IN 2006/07									
	Starting a business	Dealing with licenses	Employing workers	Registering property	Getting credit	Protecting investors	Paying taxes	Trading across borders	Enforcing contracts	Closing a business
Greece							✓			
Grenada	✓	✓		✓				✓	✓	
Guatemala				✓						
Guinea				✓						
Guinea-Bissau				✓						
Guyana				✓						
Haiti	✓	✓		✓	✓					
Honduras				✓						
Hong Kong, China	✓			✓						✓
Hungary				✓			✗			
Iceland						✓				
India					✓			✓		
Indonesia	✗	✓			✓	✓				
Iran										
Iraq										
Ireland							✓			
Israel										✓
Italy										
Jamaica										
Japan										
Jordan	✓									
Kazakhstan	✓	✓		✓	✓		✓			
Kenya				✓	✓					
Kiribati										
Korea										
Kuwait		✓			✓		✓			
Kyrgyz Republic	✓			✗			✓	✓		
Lao PDR			✓							
Latvia										
Lebanon				✓			✓			
Lesotho										
Liberia										
Lithuania										
Luxembourg										
Macedonia, FYR	✓	✓					✓			
Madagascar	✓							✓		
Malawi									✓	
Malaysia	✓						✓			
Maldives	✓									
Mali				✓						
Marshall Islands										
Mauritania	✓								✓	
Mauritius	✓	✓		✓			✓	✓		✓
Mexico				✓			✓			
Micronesia					✓					
Moldova	✓		✗				✓		✓	
Mongolia							✓			
Montenegro										
Morocco		✓		✗				✓		
Mozambique	✓					✓			✓	
Namibia										
Nepal										
Netherlands			✓				✓			
New Zealand										
Nicaragua										
Niger	✓			✓						
Nigeria	✓	✓								
Norway						✓				
Oman										

✓ Positive reform  
✗ Negative reform



Economy	REFORMS IN 2006/07									
	Starting a business	Dealing with licenses	Employing workers	Registering property	Getting credit	Protecting investors	Paying taxes	Trading across borders	Enforcing contracts	Closing a business
Pakistan			✓		✓					
Palau										
Panama										
Papua New Guinea										
Paraguay	✓			✗						
Peru										
Philippines										
Poland				✓					✓	
Portugal	✓			✓		✓	✓		✓	✓
Puerto Rico										
Romania	✗				✓		✓			
Russia		✗			✓					
Rwanda		✓						✓		
Samoa										
São Tomé and Príncipe										
Saudi Arabia	✓				✓			✓		
Senegal										
Serbia							✓			
Seychelles							✓			
Sierra Leone										
Singapore										
Slovakia										
Slovenia			✗		✗	✓	✓			
Solomon Islands										
South Africa					✓		✓			
Spain			✓				✓			
Sri Lanka	✓				✗			✓		
St. Kitts and Nevis										
St. Lucia										
St. Vincent and the Grenadines										
Sudan										
Suriname										
Swaziland										
Sweden										
Switzerland			✓							
Syria	✗						✓			
Taiwan, China										
Tajikistan	✓									
Tanzania	✓									
Thailand								✓		
Timor-Leste	✓									
Togo			✗							
Tonga									✓	
Trinidad and Tobago					✓		✓			
Tunisia				✓	✓		✓			
Turkey							✓	✓		
Uganda			✓					✓		
Ukraine										
United Arab Emirates										
United Kingdom										
United States										
Uruguay							✓			
Uzbekistan	✓			✓			✓			✓
Vanuatu				✗						
Venezuela			✗				✗	✗		
Vietnam					✓	✓				
West Bank and Gaza					✓		✓			
Yemen										
Zambia										
Zimbabwe		✗		✗			✗			

✓ Positive reform  
✗ Negative reform



# **Indicator tables**

**Doing business indicators**

**Country tables**

Economy	Starting a business				Dealing with licenses		
	Procedures (number)	Time (days)	Cost (% of income per capita)	Minimum capital (% of income per capita)	Procedures (number)	Time (days)	Cost (% of income per capita)
Afghanistan	4	9	84.6	0.0	13	340	21,230.8
Albania	10	36	20.9	34.3	24	331	461.0
Algeria	14	24	13.2	45.2	22	240	57.8
Angola	12	119	343.7	50.5	14	337	1,109.7
Antigua and Barbuda	7	21	11.8	0.0	14	157	26.3
Argentina	14	31	9.7	4.8	28	338	234.1
Armenia	9	18	4.8	3.1	19	116	411.3
Australia	2	2	0.8	0.0	16	221	13.2
Austria	8	28	5.4	55.5	13	194	73.7
Azerbaijan	13	30	6.9	0.0	31	207	768.3
Bangladesh	8	74	46.2	0.0	14	252	751.0
Belarus	10	48	8.8	29.7	17	350	60.9
Belgium	3	4	5.3	20.1	14	169	63.7
Belize	9	44	53.1	0.0	11	66	18.5
Benin	7	31	195.0	354.2	15	332	316.6
Bhutan	8	48	10.4	0.0	25	183	195.9
Bolivia	15	50	134.1	3.4	17	249	198.6
Bosnia and Herzegovina	12	54	30.1	43.0	16	467	790.3
Botswana	11	108	9.9	0.0	24	167	322.3
Brazil	18	152	10.4	0.0	18	411	59.4
Brunei	18	116	9.0	0.0	32	167	5.2
Bulgaria	9	32	8.4	56.3	22	131	499.9
Burkina Faso	6	18	82.1	415.7	32	226	701.2
Burundi	11	43	251.0	0.0	20	384	9,939.0
Cambodia	10	86	190.3	50.8	23	709	74.3
Cameroon	13	37	129.2	177.1	15	426	1,202.9
Canada	2	3	0.9	0.0	14	75	125.4
Cape Verde	12	52	40.1	53.4	18	120	718.3
Central African Republic	10	14	205.4	531.2	21	239	288.3
Chad	19	75	188.8	398.4	9	181	1,063.8
Chile	9	27	8.6	0.0	18	155	128.1
China	13	35	8.4	190.2	37	336	840.2
Colombia	11	42	19.3	0.0	14	146	602.8
Comoros	11	23	188.4	280.3	18	164	77.8
Congo, Dem. Rep.	13	155	487.2	0.0	14	322	2,112.6
Congo, Rep.	10	37	150.1	206.3	14	169	565.9
Costa Rica	12	77	21.3	0.0	23	178	244.2
Côte d'Ivoire	10	40	135.8	219.8	21	628	247.7
Croatia	8	40	11.7	18.4	22	255	722.4
Czech Republic	10	17	10.6	34.9	36	180	18.5
Denmark	4	6	0.0	40.7	6	69	61.8
Djibouti	11	37	206.6	530.8	14	195	1,010.6
Dominica	5	19	27.1	0.0	12	219	74.4
Dominican Republic	9	22	31.1	0.0	17	214	116.1
Ecuador	14	65	29.2	7.0	19	148	55.3
Egypt	7	9	28.6	12.9	28	249	474.9
El Salvador	9	26	73.1	112.5	34	155	197.9
Equatorial Guinea	20	136	105.1	23.2	18	201	239.9
Eritrea	13	84	125.8	488.0	no practice	no practice	no practice
Estonia	5	7	2.0	28.1	13	117	28.1
Ethiopia	7	16	41.3	960.0	12	128	1,094.4
Fiji	8	46	25.3	0.0	16	114	40.8
Finland	3	14	1.0	7.7	18	38	122.3
France	5	7	1.1	0.0	13	137	24.9
Gabon	9	58	164.0	38.2	14	210	48.3
Gambia	9	32	279.0	0.0	17	146	363.7
Georgia	5	11	9.5	0.0	12	113	28.9
Germany	9	18	5.7	42.8	12	100	63.1
Ghana	11	42	41.4	20.9	18	220	1,498.3

Economy	Starting a business				Dealing with licenses		
	Procedures (number)	Time (days)	Cost (% of income per capita)	Minimum capital (% of income per capita)	Procedures (number)	Time (days)	Cost (% of income per capita)
Greece	15	38	23.3	104.1	15	169	61.7
Grenada	6	20	31.7	0.0	9	149	31.0
Guatemala	11	26	47.3	24.9	22	235	1,142.2
Guinea	13	41	138.3	466.5	32	255	237.7
Guinea-Bissau	17	233	255.5	1,006.6	15	167	2,607.0
Guyana	8	44	87.2	0.0	12	222	313.9
Haiti	12	202	133.9	32.2	11	1,179	817.8
Honduras	13	21	59.9	27.4	17	125	634.1
Hong Kong, China	5	11	3.1	0.0	23	155	21.3
Hungary	6	16	17.7	65.1	31	211	10.4
Iceland	5	5	2.7	14.1	18	76	13.9
India	13	33	74.6	0.0	20	224	519.4
Indonesia	12	105	80.0	38.4	19	196	286.8
Iran	8	47	5.3	1.3	19	670	653.4
Iraq	11	77	93.5	65.4	14	215	915.0
Ireland	4	13	0.3	0.0	11	185	19.8
Israel	5	34	4.4	0.0	20	235	115.5
Italy	9	13	18.7	9.8	14	257	138.2
Jamaica	6	8	8.7	0.0	10	236	438.4
Japan	8	23	7.5	0.0	15	177	17.8
Jordan	10	14	66.2	795.4	18	122	486.1
Kazakhstan	8	21	7.6	22.9	38	231	2,129.9
Kenya	12	44	46.1	0.0	10	100	58.8
Kiribati	6	21	56.6	30.6	14	160	629.3
Korea	10	17	16.9	296.0	13	34	170.2
Kuwait	13	35	1.6	99.9	25	104	209.4
Kyrgyz Republic	8	21	8.8	0.5	20	291	555.4
Lao PDR	8	103	16.5	0.0	24	172	202.4
Latvia	5	16	3.0	22.0	26	188	27.5
Lebanon	6	46	94.1	60.4	20	211	229.5
Lesotho	8	73	37.4	14.3	15	601	805.3
Liberia	12	99	493.3	0.0	25	398	61,049.3
Lithuania	7	26	3.0	46.2	17	156	133.1
Luxembourg	6	26	2.3	20.5	13	217	19.4
Macedonia, FYR	9	15	6.6	0.0	19	192	109.3
Madagascar	5	7	22.7	333.4	16	268	880.0
Malawi	10	37	188.7	0.0	21	213	189.2
Malaysia	9	24	18.1	0.0	25	285	10.0
Maldives	5	9	13.4	5.8	9	118	39.9
Mali	11	26	132.1	434.6	14	208	1,320.7
Marshall Islands	5	17	17.7	0.0	10	55	36.8
Mauritania	11	65	56.2	503.1	25	201	565.5
Mauritius	6	7	5.3	0.0	18	107	43.3
Mexico	8	27	13.3	11.6	11	131	103.5
Micronesia	7	16	137.0	0.0	14	73	19.7
Moldova	9	23	11.5	14.6	30	292	154.2
Mongolia	8	20	4.3	96.3	21	126	15.7
Montenegro	15	24	6.2	0.0	19	185	599.6
Morocco	6	12	11.5	59.8	19	163	334.7
Mozambique	10	29	21.6	115.8	17	361	705.0
Namibia	10	99	22.3	0.0	12	139	156.7
Nepal	7	31	73.9	0.0	15	424	304.7
Netherlands	6	10	6.0	52.9	18	230	76.0
New Zealand	2	12	0.1	0.0	7	65	25.0
Nicaragua	6	39	119.1	0.0	17	219	898.6
Niger	11	23	174.8	735.6	16	293	2,823.6
Nigeria	9	34	56.6	0.0	18	350	1,016.0
Norway	6	10	2.3	23.4	14	252	46.2
Oman	9	34	4.3	541.8	16	242	847.6

Economy	Starting a business				Dealing with licenses		
	Procedures (number)	Time (days)	Cost (% of income per capita)	Minimum capital (% of income per capita)	Procedures (number)	Time (days)	Cost (% of income per capita)
Pakistan	11	24	14.0	0.0	12	223	869.5
Palau	8	28	4.7	12.5	25	118	6.1
Panama	7	19	22.0	0.0	25	149	143.9
Papua New Guinea	8	56	26.4	0.0	24	217	106.3
Paraguay	7	35	77.6	0.0	13	291	439.0
Peru	10	72	29.9	0.0	21	210	165.0
Philippines	15	58	26.8	6.9	21	177	75.9
Poland	10	31	21.2	196.8	30	308	159.8
Portugal	7	7	3.4	34.7	20	327	54.0
Puerto Rico	7	7	0.8	0.0	22	209	550.8
Romania	6	14	4.7	1.5	17	243	124.3
Russia	8	29	3.7	3.2	54	704	3,788.4
Rwanda	9	16	171.5	0.0	16	227	822.1
Samoa	9	35	41.3	0.0	18	88	95.4
São Tomé and Príncipe	10	144	94.5	0.0	13	255	825.9
Saudi Arabia	7	15	32.3	0.0	18	125	94.5
Senegal	10	58	107.0	255.0	14	217	176.9
Serbia	11	23	8.9	8.0	20	204	2,713.1
Seychelles	9	38	8.7	0.0	19	144	46.5
Sierra Leone	9	26	1,075.2	0.0	47	235	191.7
Singapore	5	5	0.8	0.0	11	102	22.9
Slovakia	9	25	4.2	34.1	13	287	14.9
Slovenia	9	60	8.5	49.8	15	208	113.9
Solomon Islands	7	57	58.9	0.0	12	62	518.0
South Africa	8	31	7.1	0.0	17	174	30.4
Spain	10	47	15.1	13.7	11	233	64.9
Sri Lanka	5	39	8.5	0.0	22	214	1,929.0
St. Kitts and Nevis	9	46	22.9	0.0	14	72	14.0
St. Lucia	6	40	23.7	0.0	9	139	31.9
St. Vincent and the Grenadines	8	12	29.2	0.0	11	74	9.2
Sudan	10	39	57.9	0.0	19	271	296.0
Suriname	13	694	141.8	1.1	14	431	158.0
Swaziland	13	61	38.7	0.6	13	93	94.0
Sweden	3	15	0.6	31.1	8	116	106.4
Switzerland	6	20	2.1	13.9	14	154	52.7
Syria	13	43	55.7	3,673.3	21	128	258.5
Taiwan, China	8	48	4.1	178.4	30	198	206.9
Tajikistan	13	49	39.6	311.0	32	191	1,991.9
Tanzania	12	29	47.1	0.0	21	308	2,365.5
Thailand	8	33	5.6	0.0	11	156	10.7
Timor-Leste	9	82	11.9	595.2	22	208	113.1
Togo	13	53	245.7	546.4	15	277	1,366.3
Tonga	4	32	10.8	0.0	14	88	183.6
Trinidad and Tobago	9	43	0.9	0.0	20	261	5.9
Tunisia	10	11	8.3	25.3	20	93	922.1
Turkey	6	6	20.7	16.2	25	188	369.9
Uganda	18	28	92.0	0.0	16	143	811.8
Ukraine	10	27	7.8	203.1	29	429	668.5
United Arab Emirates	11	62	36.9	312.4	21	125	1.5
United Kingdom	6	13	0.8	0.0	19	144	64.6
United States	6	6	0.7	0.0	19	40	13.4
Uruguay	11	44	46.0	180.6	30	234	135.5
Uzbekistan	7	13	14.2	25.3	26	260	140.7
Vanuatu	8	39	54.9	0.0	7	51	357.7
Venezuela	16	141	28.2	0.0	11	395	326.0
Vietnam	11	50	20.0	0.0	13	194	373.6
West Bank and Gaza	12	92	280.4	9.3	21	199	726.1
Yemen	12	63	178.8	2,003.2	13	107	239.2
Zambia	6	33	30.5	2.2	17	254	1,518.0
Zimbabwe	10	96	21.3	54.6	19	952	11,799.0



Economy	Employing workers						Registering property		
	Difficulty of hiring index (0–100)	Rigidity of hours index (0–100)	Difficulty of firing index (0–100)	Rigidity of employment index (0–100)	Nonwage labor cost (% of salary)	Firing cost (weeks of salary)	Procedures (number)	Time (days)	Cost (% of property value)
Afghanistan	0	40	30	23	0	0	9	250	7.0
Albania	44	40	20	35	22	56	7	47	3.5
Algeria	44	60	40	48	27	17	14	51	7.5
Angola	78	60	70	69	8	58	7	334	11.1
Antigua and Barbuda	11	0	20	10	9	52	5	26	13.0
Argentina	44	60	20	41	26	139	5	65	7.6
Armenia	33	40	20	31	19	13	3	4	0.4
Australia	0	0	10	3	20	4	5	5	4.9
Austria	11	60	40	37	31	2	3	32	4.5
Azerbaijan	33	40	40	38	22	22	7	61	0.2
Bangladesh	44	20	40	35	0	104	8	425	10.3
Belarus	0	40	40	27	39	22	7	231	0.1
Belgium	11	40	10	20	55	16	7	132	12.7
Belize	22	20	0	14	4	24	8	60	4.7
Benin	39	40	40	40	29	36	3	118	11.4
Bhutan	0	0	20	7	1	10	5	64	0.0
Bolivia	78	60	100	79	14	not possible	7	92	4.9
Bosnia and Herzegovina	67	40	30	46	15	31	7	331	5.0
Botswana	0	20	40	20	0	90	4	30	5.0
Brazil	78	60	0	46	37	37	14	45	2.8
Brunei	0	20	0	7	5	4	no practice	no practice	no practice
Bulgaria	17	60	10	29	23	9	9	19	2.3
Burkina Faso	83	60	40	61	20	34	8	182	12.2
Burundi	33	60	30	41	7	26	5	94	11.5
Cambodia	44	60	30	45	0	39	7	56	4.4
Cameroon	28	40	70	46	16	33	5	93	17.8
Canada	11	0	0	4	13	28	6	17	1.8
Cape Verde	33	40	60	44	17	91	6	83	7.8
Central African Republic	72	60	50	61	18	22	3	69	11.7
Chad	39	60	40	46	21	36	6	44	21.2
Chile	33	20	20	24	3	52	6	31	1.3
China	11	20	40	24	44	91	4	29	3.6
Colombia	22	40	20	27	29	59	9	23	2.5
Comoros	39	60	40	46	0	100	5	24	20.8
Congo, Dem. Rep.	72	80	70	74	7	31	8	57	9.4
Congo, Rep.	78	60	70	69	29	33	7	137	27.3
Costa Rica	56	40	0	32	26	35	6	21	3.3
Côte d'Ivoire	33	60	20	38	18	49	7	62	16.9
Croatia	61	40	50	50	17	39	5	174	5.0
Czech Republic	33	40	20	31	35	22	4	123	3.0
Denmark	0	20	10	10	1	0	6	42	0.6
Djibouti	67	40	30	46	16	56	7	40	13.2
Dominica	11	20	20	17	7	58	4	40	13.5
Dominican Republic	56	40	0	32	14	88	7	60	5.1
Ecuador	44	60	50	51	12	135	10	17	3.0
Egypt	0	20	60	27	25	132	7	193	1.0
El Salvador	33	40	0	24	15	86	5	31	3.6
Equatorial Guinea	67	60	70	66	23	133	6	23	6.3
Eritrea	0	40	20	20	0	69	12	101	5.3
Estonia	33	80	60	58	33	35	3	51	0.5
Ethiopia	33	40	30	34	0	40	13	43	7.5
Fiji	22	20	0	14	9	2	3	48	12.0
Finland	44	60	40	48	26	26	3	14	4.0
France	67	60	40	56	47	32	9	123	6.1
Gabon	17	80	80	59	20	43	8	60	10.5
Gambia	0	40	30	23	11	9	5	371	7.6
Georgia	0	20	0	7	20	4	5	5	0.1
Germany	33	60	40	44	19	69	4	40	5.2
Ghana	22	40	50	37	13	178	5	34	1.3

Economy	Employing workers						Registering property		
	Difficulty of hiring index (0–100)	Rigidity of hours index (0–100)	Difficulty of firing index (0–100)	Rigidity of employment index (0–100)	Nonwage labor cost (% of salary)	Firing cost (weeks of salary)	Procedures (number)	Time (days)	Cost (% of property value)
Greece	44	80	40	55	28	24	12	23	4.0
Grenada	44	20	0	21	5	29	8	77	7.4
Guatemala	44	40	0	28	13	101	5	30	1.0
Guinea	33	60	30	41	27	26	6	104	15.3
Guinea-Bissau	67	60	70	66	22	87	9	211	5.4
Guyana	33	20	20	24	8	56	6	34	4.5
Haiti	22	40	0	21	11	17	5	405	6.5
Honduras	89	40	0	43	10	74	7	24	5.8
Hong Kong, China	0	0	0	0	5	62	5	54	5.0
Hungary	0	80	10	30	34	35	4	63	11.0
Iceland	33	40	10	28	12	13	3	4	2.4
India	0	20	70	30	17	56	6	62	7.7
Indonesia	72	0	60	44	10	108	7	42	10.5
Iran	11	60	50	40	23	91	9	36	10.6
Iraq	33	60	20	38	12	0	5	8	6.3
Ireland	11	20	20	17	11	24	5	38	10.2
Israel	11	60	0	24	6	91	7	144	7.5
Italy	33	40	40	38	37	2	8	27	0.6
Jamaica	11	0	0	4	12	61	5	54	13.5
Japan	0	20	30	17	13	4	6	14	5.0
Jordan	11	20	60	30	11	4	8	22	10.0
Kazakhstan	0	40	20	20	14	9	8	52	0.9
Kenya	33	0	30	21	4	47	8	64	4.2
Kiribati	0	0	50	17	8	4	5	513	0.1
Korea	11	60	40	37	13	91	7	11	6.3
Kuwait	0	40	0	13	11	78	8	55	0.5
Kyrgyz Republic	33	40	40	38	21	17	4	4	4.1
Lao PDR	11	40	60	37	5	19	9	135	4.2
Latvia	50	40	40	43	24	17	8	54	2.0
Lebanon	44	0	30	25	22	17	8	25	5.9
Lesotho	22	40	10	24	0	44	6	101	8.2
Liberia	33	20	40	31	5	84	13	50	14.9
Lithuania	33	80	30	48	31	30	3	3	0.7
Luxembourg	67	80	40	62	13	39	8	29	10.2
Macedonia, FYR	61	60	30	50	33	26	6	98	3.5
Madagascar	89	60	40	63	18	30	8	134	11.6
Malawi	56	0	20	25	1	84	6	88	3.3
Malaysia	0	0	30	10	15	75	5	144	2.4
Maldives	0	0	0	0	0	9	no practice	no practice	no practice
Mali	33	40	40	38	28	31	5	29	21.2
Marshall Islands	0	0	0	0	11	0	no practice	no practice	no practice
Mauritania	56	40	40	45	16	31	4	49	5.2
Mauritius	0	20	50	23	6	35	6	210	10.8
Mexico	33	40	70	48	21	52	5	74	4.7
Micronesia	22	0	0	7	6	0	no practice	no practice	no practice
Moldova	33	40	40	38	28	37	6	48	0.9
Mongolia	22	80	0	34	20	9	5	11	2.2
Montenegro	33	40	40	38	18	39	8	86	2.4
Morocco	100	40	50	63	19	85	8	47	4.9
Mozambique	83	60	20	54	4	143	8	42	8.1
Namibia	0	40	20	20	0	24	9	23	9.9
Nepal	67	20	70	52	10	90	3	5	6.4
Netherlands	17	40	70	42	18	17	2	5	6.2
New Zealand	11	0	10	7	1	0	2	2	0.1
Nicaragua	22	60	0	27	17	24	8	124	3.5
Niger	100	60	50	70	17	31	5	32	9.0
Nigeria	0	0	20	7	9	50	14	82	22.2
Norway	61	40	40	47	14	13	1	3	2.5
Oman	33	40	0	24	11	4	2	16	3.0

Economy	Employing workers						Registering property		
	Difficulty of hiring index (0–100)	Rigidity of hours index (0–100)	Difficulty of firing index (0–100)	Rigidity of employment index (0–100)	Nonwage labor cost (% of salary)	Firing cost (weeks of salary)	Procedures (number)	Time (days)	Cost (% of property value)
Pakistan	78	20	30	43	11	90	6	50	5.3
Palau	11	0	0	4	6	0	5	14	0.4
Panama	78	60	70	69	19	44	7	44	2.4
Papua New Guinea	11	20	0	10	10	39	4	72	5.1
Paraguay	56	60	60	59	17	113	6	46	3.5
Peru	44	60	60	55	10	52	5	33	3.3
Philippines	56	20	30	35	7	91	8	33	4.2
Poland	11	60	40	37	21	13	6	197	0.5
Portugal	33	60	50	48	24	95	5	42	7.4
Puerto Rico	44	0	20	21	13	0	8	194	1.4
Romania	78	80	40	66	31	8	8	150	2.8
Russia	33	60	40	44	31	17	6	52	0.3
Rwanda	56	40	30	42	5	26	5	371	9.4
Samoa	11	20	0	10	6	9	5	147	1.8
São Tomé and Príncipe	50	80	60	63	6	91	7	62	12.6
Saudi Arabia	0	40	0	13	11	80	4	4	0.0
Senegal	72	60	50	61	21	38	6	114	19.5
Serbia	67	40	30	46	18	25	6	111	5.4
Seychelles	33	20	50	34	25	39	4	33	7.0
Sierra Leone	44	60	50	51	10	189	8	235	14.9
Singapore	0	0	0	0	13	4	3	9	2.8
Slovakia	17	60	30	36	35	13	3	17	0.1
Slovenia	78	60	50	63	19	40	6	391	2.0
Solomon Islands	11	20	20	17	8	44	10	297	4.9
South Africa	56	40	30	42	4	24	6	24	8.8
Spain	78	60	30	56	33	56	4	18	7.1
Sri Lanka	0	20	60	27	15	169	8	83	5.1
St. Kitts and Nevis	11	20	20	17	10	8	6	81	13.3
St. Lucia	0	20	0	7	5	56	5	20	7.4
St. Vincent and the Grenadines	11	20	20	17	4	54	6	37	11.9
Sudan	39	20	50	36	17	118	6	9	3.2
Suriname	0	20	50	23	0	26	4	193	13.7
Swaziland	11	20	20	17	2	53	11	46	7.1
Sweden	17	60	40	39	32	26	1	2	3.0
Switzerland	0	40	10	17	15	13	4	16	0.4
Syria	22	40	50	37	17	80	4	34	28.1
Taiwan, China	67	40	40	49	13	91	3	5	6.2
Tajikistan	33	80	40	51	25	22	6	37	1.9
Tanzania	89	40	60	63	16	32	10	119	5.3
Thailand	33	20	0	18	6	54	2	2	6.3
Timor-Leste	33	20	50	34	0	17	no practice	no practice	no practice
Togo	61	60	40	54	25	36	5	295	13.9
Tonga	0	20	0	7	0	0	4	108	10.2
Trinidad and Tobago	0	0	20	7	3	67	8	162	7.0
Tunisia	28	40	80	49	22	17	5	49	6.1
Turkey	56	40	30	42	22	95	6	6	3.1
Uganda	0	0	10	3	10	13	13	227	4.6
Ukraine	44	60	30	45	38	13	10	93	3.3
United Arab Emirates	0	60	0	20	13	84	3	6	2.0
United Kingdom	11	0	10	7	11	22	2	21	4.1
United States	0	0	0	0	8	0	4	12	0.5
Uruguay	33	60	0	31	6	31	8	66	7.1
Uzbekistan	33	40	30	34	25	22	12	78	1.4
Vanuatu	22	40	10	24	4	56	2	188	11.0
Venezuela	78	60	100	79	16	not possible	8	47	2.2
Vietnam	0	40	40	27	17	87	4	67	1.2
West Bank and Gaza	33	40	20	31	0	91	10	72	2.2
Yemen	0	60	40	33	9	17	6	21	3.9
Zambia	33	40	30	34	9	178	6	70	9.6
Zimbabwe	0	40	60	33	4	446	4	30	25.0

Economy	Getting credit				Protecting investors			
	Strength of legal rights index	Depth of credit information index	Public registry coverage	Private bureau coverage	Extent of disclosure index	Extent of director liability index	Ease of shareholder suits index	Strength of investor protection index
	(0–10)	(0–6)	(% of adults)	(% of adults)	(0–10)	(0–10)	(0–10)	(0–10)
Afghanistan	0	0	0.0	0.0	0	0	2	0.7
Albania	9	0	0.0	0.0	0	5	3	2.7
Algeria	3	2	0.2	0.0	6	6	4	5.3
Angola	3	4	2.3	0.0	5	6	6	5.7
Antigua and Barbuda	4	0	0.0	0.0	4	8	7	6.3
Argentina	3	6	25.5	100.0	6	2	6	4.7
Armenia	5	5	2.8	13.5	5	2	8	5.0
Australia	9	5	0.0	100.0	8	2	7	5.7
Austria	5	6	1.3	40.6	3	5	4	4.0
Azerbaijan	7	4	1.4	0.0	4	1	8	4.3
Bangladesh	7	2	0.7	0.0	6	7	7	6.7
Belarus	2	3	..	0.0	5	1	8	4.7
Belgium	5	4	57.2	0.0	8	6	7	7.0
Belize	7	0	0.0	0.0	3	4	6	4.3
Benin	4	1	7.8	0.0	6	1	3	3.3
Bhutan	3	0	0.0	0.0	5	3	4	4.0
Bolivia	1	5	12.1	22.6	1	5	6	4.0
Bosnia and Herzegovina	7	5	0.0	63.7	3	6	6	5.0
Botswana	7	4	0.0	58.3	8	2	3	4.3
Brazil	2	5	17.1	46.4	6	7	3	5.3
Brunei	6	0	0.0	0.0	3	2	8	4.3
Bulgaria	6	6	25.4	3.0	10	1	7	6.0
Burkina Faso	4	1	2.1	0.0	6	1	4	3.7
Burundi	1	1	0.2	0.0	4	1	5	3.3
Cambodia	0	0	0.0	0.0	5	9	2	5.3
Cameroon	3	2	1.0	0.0	6	1	6	4.3
Canada	7	6	0.0	100.0	8	9	8	8.3
Cape Verde	5	3	20.3	0.0	1	5	6	4.0
Central African Republic	3	2	1.4	0.0	6	1	5	4.0
Chad	3	1	0.2	0.0	6	1	5	4.0
Chile	4	5	26.2	33.5	7	6	5	6.0
China	3	4	49.2	0.0	10	1	4	5.0
Colombia	2	5	0.0	39.9	8	2	9	6.3
Comoros	3	0	0.0	0.0	6	1	5	4.0
Congo, Dem. Rep.	3	0	0.0	0.0	3	3	4	3.3
Congo, Rep.	3	2	2.4	0.0	6	1	3	3.3
Costa Rica	4	5	6.1	52.7	2	5	2	3.0
Côte d'Ivoire	3	1	2.8	0.0	6	1	3	3.3
Croatia	6	3	0.0	72.4	1	5	6	4.0
Czech Republic	6	5	4.2	53.0	2	5	8	5.0
Denmark	8	4	0.0	11.5	7	5	7	6.3
Djibouti	3	1	0.2	0.0	5	2	0	2.3
Dominica	6	0	0.0	0.0	4	8	7	6.3
Dominican Republic	4	6	13.3	35.4	5	0	7	4.0
Ecuador	1	5	37.9	44.1	1	5	6	4.0
Egypt	1	4	1.6	..	7	3	5	5.0
El Salvador	3	6	17.2	74.6	5	2	6	4.3
Equatorial Guinea	2	2	1.9	0.0	6	1	4	3.7
Eritrea	3	0	0.0	0.0	4	5	5	4.7
Estonia	4	5	0.0	19.7	8	4	6	6.0
Ethiopia	4	2	0.1	0.0	4	4	5	4.3
Fiji	5	4	0.0	41.2	3	8	7	6.0
Finland	6	5	0.0	14.9	6	4	7	5.7
France	6	4	24.8	0.0	10	1	5	5.3
Gabon	3	2	2.4	0.0	6	1	3	3.3
Gambia	4	0	0.0	0.0	2	1	5	2.7
Georgia	5	4	0.0	0.2	8	6	4	6.0
Germany	8	6	0.7	98.1	5	5	5	5.0
Ghana	5	0	0.0	0.0	7	5	6	6.0

Economy	Getting credit				Protecting investors			
	Strength of legal rights index (0–10)	Depth of credit information index (0–6)	Public registry coverage (% of adults)	Private bureau coverage (% of adults)	Extent of disclosure index (0–10)	Extent of director liability index (0–10)	Ease of shareholder suits index (0–10)	Strength of investor protection index (0–10)
Greece	3	4	0.0	38.7	1	3	5	3.0
Grenada	6	0	0.0	0.0	4	8	7	6.3
Guatemala	3	5	20.7	13.1	3	3	6	4.0
Guinea	4	0	0.0	0.0	6	1	1	2.7
Guinea-Bissau	3	1	0.9	0.0	6	1	5	4.0
Guyana	3	0	0.0	0.0	5	5	6	5.3
Haiti	3	2	0.7	0.0	2	3	4	3.0
Honduras	6	6	12.7	58.0	1	5	4	3.3
Hong Kong, China	10	5	0.0	64.7	10	8	9	9.0
Hungary	6	5	0.0	6.9	2	4	7	4.3
Iceland	7	5	0.0	100.0	5	5	6	5.3
India	6	4	0.0	10.8	7	4	7	6.0
Indonesia	5	3	20.5	0.2	9	5	3	5.7
Iran	5	3	22.2	0.0	5	4	0	3.0
Iraq	4	0	0.0	0.0	4	5	4	4.3
Ireland	8	5	0.0	100.0	10	6	9	8.3
Israel	8	5	0.0	91.6	7	9	9	8.3
Italy	3	5	11.0	71.5	7	4	6	5.7
Jamaica	5	0	0.0	0.0	4	8	4	5.3
Japan	6	6	0.0	68.3	7	6	8	7.0
Jordan	5	2	0.8	0.0	5	4	4	4.3
Kazakhstan	5	4	0.0	13.7	7	1	9	5.7
Kenya	8	4	0.0	1.5	3	2	10	5.0
Kiribati	3	0	0.0	0.0	6	5	7	6.0
Korea	5	5	0.0	74.2	7	2	7	5.3
Kuwait	4	4	0.0	14.5	7	7	5	6.3
Kyrgyz Republic	5	3	0.0	1.6	8	1	9	6.0
Lao PDR	2	0	0.0	0.0	0	3	2	1.7
Latvia	8	4	2.6	0.0	5	4	8	5.7
Lebanon	4	5	4.7	0.0	9	1	5	5.0
Lesotho	5	0	0.0	0.0	2	1	8	3.7
Liberia	4	0	0.0	0.0	4	1	6	3.7
Lithuania	4	6	6.6	7.3	5	4	6	5.0
Luxembourg	6	0	0.0	0.0	6	4	3	4.3
Macedonia, FYR	6	3	4.0	0.0	5	6	4	5.0
Madagascar	1	0	0.1	0.0	5	6	6	5.7
Malawi	7	0	0.0	0.0	4	7	5	5.3
Malaysia	8	6	44.5	..	10	9	7	8.7
Maldives	4	0	0.0	0.0	0	8	8	5.3
Mali	3	1	2.5	0.0	6	1	3	3.3
Marshall Islands	2	0	0.0	0.0	2	0	8	3.3
Mauritania	4	1	0.2	0.0	5	3	3	3.7
Mauritius	5	1	38.6	0.0	6	8	9	7.7
Mexico	3	6	0.0	61.2	8	5	5	6.0
Micronesia	7	0	0.0	0.0	0	0	8	2.7
Moldova	6	0	0.0	0.0	7	1	6	4.7
Mongolia	5	3	9.5	0.0	5	8	6	6.3
Montenegro	7	0	0.0	0.0	5	8	6	6.3
Morocco	3	1	2.3	0.0	6	2	1	3.0
Mozambique	3	3	0.9	0.0	5	4	9	6.0
Namibia	5	5	0.0	59.9	5	5	6	5.3
Nepal	4	2	0.0	0.2	6	1	9	5.3
Netherlands	7	5	0.0	78.1	4	4	6	4.7
New Zealand	9	5	0.0	100.0	10	9	10	9.7
Nicaragua	3	5	14.8	100.0	4	5	6	5.0
Niger	3	1	1.0	0.0	6	1	3	3.3
Nigeria	7	0	0.0	0.0	5	7	5	5.7
Norway	6	4	0.0	100.0	7	6	7	6.7
Oman	4	2	12.4	0.0	8	5	3	5.3

Economy	Getting credit				Protecting investors			
	Strength of legal rights index	Depth of credit information index	Public registry coverage	Private bureau coverage	Extent of disclosure index	Extent of director liability index	Ease of shareholder suits index	Strength of investor protection index
	(0–10)	(0–6)	(% of adults)	(% of adults)	(0–10)	(0–10)	(0–10)	(0–10)
Pakistan	4	4	4.6	1.4	6	6	7	6.3
Palau	2	0	0.0	0.0	0	0	8	2.7
Panama	6	6	0.0	41.6	1	4	9	4.7
Papua New Guinea	5	0	0.0	0.0	5	5	8	6.0
Paraguay	3	6	11.0	48.7	6	5	6	5.7
Peru	4	6	20.7	33.0	8	5	7	6.7
Philippines	3	3	0.0	5.5	1	2	8	3.7
Poland	4	4	0.0	51.5	7	2	9	6.0
Portugal	4	4	67.1	11.3	6	5	7	6.0
Puerto Rico	6	5	0.0	62.0	7	6	8	7.0
Romania	7	5	4.1	10.9	9	5	4	6.0
Russia	3	4	0.0	4.4	6	2	7	5.0
Rwanda	1	2	0.2	0.0	2	5	1	2.7
Samoa	4	0	0.0	0.0	5	6	8	6.3
São Tomé and Príncipe	5	0	0.0	0.0	5	1	6	4.0
Saudi Arabia	3	6	0.0	23.5	7	7	3	5.7
Senegal	3	1	4.0	0.0	6	1	2	3.0
Serbia	7	5	0.1	51.3	7	6	3	5.3
Seychelles	3	0	0.0	0.0	4	8	5	5.7
Sierra Leone	5	0	0.0	0.0	3	6	5	4.7
Singapore	9	4	0.0	42.7	10	9	9	9.3
Slovakia	9	4	1.2	56.0	3	4	7	4.7
Slovenia	6	2	2.5	0.0	3	8	8	6.3
Solomon Islands	4	0	0.0	0.0	3	7	7	5.7
South Africa	5	6	0.0	52.1	8	8	8	8.0
Spain	6	6	44.9	8.3	5	6	4	5.0
Sri Lanka	3	3	0.0	2.9	4	5	7	5.3
St. Kitts and Nevis	5	0	0.0	0.0	4	8	7	6.3
St. Lucia	6	0	0.0	0.0	4	8	7	6.3
St. Vincent and the Grenadines	7	0	0.0	0.0	4	8	7	6.3
Sudan	4	0	0.0	0.0	0	6	5	3.7
Suriname	4	0	0.0	0.0	2	0	5	2.3
Swaziland	5	5	0.0	37.6	0	1	5	2.0
Sweden	6	4	0.0	100.0	6	4	7	5.7
Switzerland	6	5	0.0	24.0	0	5	4	3.0
Syria	3	0	0.0	0.0	6	5	2	4.3
Taiwan, China	4	5	0.0	67.1	7	4	5	5.3
Tajikistan	4	0	0.0	0.0	0	0	5	1.7
Tanzania	5	0	0.0	0.0	3	4	8	5.0
Thailand	5	5	0.0	27.9	10	2	6	6.0
Timor-Leste	2	0	0.0	0.0	3	4	5	4.0
Togo	3	1	2.7	0.0	6	1	4	3.7
Tonga	3	0	0.0	0.0	3	3	8	4.7
Trinidad and Tobago	5	4	0.0	34.4	4	9	7	6.7
Tunisia	2	4	13.7	0.0	0	4	6	3.3
Turkey	3	5	10.3	2.7	8	4	4	5.3
Uganda	3	0	0.0	0.0	2	5	5	4.0
Ukraine	8	0	0.0	0.0	1	3	7	3.7
United Arab Emirates	3	2	1.4	0.0	4	7	2	4.3
United Kingdom	10	6	0.0	84.6	10	7	7	8.0
United States	7	6	0.0	100.0	7	9	9	8.3
Uruguay	5	6	14.1	93.8	3	4	8	5.0
Uzbekistan	2	0	0.0	0.0	4	6	3	4.3
Vanuatu	4	0	0.0	0.0	5	6	5	5.3
Venezuela	4	0	0.0	0.0	3	3	2	2.7
Vietnam	6	3	9.2	0.0	6	0	2	2.7
West Bank and Gaza	5	3	1.8	0.0	6	5	7	6.0
Yemen	3	0	0.0	0.0	6	4	2	4.0
Zambia	6	0	0.0	0.0	3	6	7	5.3
Zimbabwe	6	0	0.0	0.0	8	1	4	4.3



Economy	Paying taxes			Trading across borders					
	Payments (number per year)	Time (hours per year)	Total tax rate (% of profit)	Documents to export (number)	Time to export (days)	Cost to export (US\$ per container)	Documents to import (number)	Time to import (days)	Cost to import (US\$ per container)
Afghanistan	6	275	35.5	12	67	2,500	11	71	2,100
Albania	44	240	46.8	7	21	745	9	22	750
Algeria	33	451	72.6	8	17	1,198	9	23	1,378
Angola	31	272	53.2	12	64	1,850	9	58	2,325
Antigua and Barbuda	45	184	46.8	5	19	1,107	6	19	1,174
Argentina	19	615	112.9	9	16	1,325	7	20	1,825
Armenia	50	1,120	36.6	7	30	1,165	8	24	1,335
Australia	12	107	50.6	6	9	930	6	12	1,120
Austria	22	170	54.6	4	8	843	5	8	843
Azerbaijan	38	952	40.9	9	56	2,715	14	56	2,945
Bangladesh	17	400	39.5	7	28	844	9	32	1,148
Belarus	124	1,188	144.4	8	24	1,672	8	29	1,672
Belgium	11	156	64.3	4	8	1,600	5	9	1,600
Belize	41	147	30.8	7	23	1,800	6	26	2,130
Benin	55	270	73.3	7	34	1,167	7	41	1,202
Bhutan	19	274	39.8	8	38	1,150	11	38	2,080
Bolivia	41	1,080	78.1	8	24	1,110	7	36	1,230
Bosnia and Herzegovina	51	368	44.1	6	19	1,030	7	18	985
Botswana	19	140	17.2	6	33	2,328	9	43	2,595
Brazil	11	2,600	69.2	8	18	1,090	7	22	1,240
Brunei	15	144	37.4	6	28	515	6	19	590
Bulgaria	17	616	36.7	5	23	1,329	7	21	1,377
Burkina Faso	45	270	48.9	11	45	2,096	11	54	3,522
Burundi	32	140	278.7	9	47	2,147	10	71	3,705
Cambodia	27	137	22.6	11	37	722	11	46	852
Cameroon	41	1,400	51.9	9	27	907	8	33	1,529
Canada	9	119	45.9	3	7	1,385	4	11	1,425
Cape Verde	57	100	54.0	5	21	1,024	5	21	1,024
Central African Republic	54	504	203.8	8	57	4,581	18	66	4,534
Chad	54	122	63.7	6	78	4,867	9	102	5,520
Chile	10	316	25.9	6	21	645	7	21	685
China	35	872	73.9	7	21	390	6	24	430
Colombia	69	268	82.4	6	24	1,440	8	20	1,440
Comoros	20	100	48.8	10	30	971	10	21	974
Congo, Dem. Rep.	32	308	229.8	8	46	2,307	9	66	2,183
Congo, Rep.	89	606	65.4	11	50	2,201	12	62	2,201
Costa Rica	43	402	55.7	7	18	660	8	25	660
Côte d'Ivoire	66	270	45.4	10	23	1,653	8	43	2,457
Croatia	28	196	32.5	7	22	1,200	8	16	1,200
Czech Republic	12	930	48.6	5	16	775	7	18	860
Denmark	9	135	33.3	4	5	540	3	5	540
Djibouti	35	114	38.7	8	22	960	6	18	960
Dominica	38	147	37.1	7	16	1,197	8	18	1,107
Dominican Republic	74	286	40.2	6	12	815	7	13	1,015
Ecuador	8	600	35.3	10	22	1,090	8	44	1,090
Egypt	36	711	47.9	6	15	714	7	18	729
El Salvador	66	224	33.8	8	21	540	11	18	540
Equatorial Guinea	45	212	62.2	7	29	1,403	7	46	1,403
Eritrea	18	216	84.5	9	59	1,331	13	69	1,581
Estonia	10	81	49.2	3	5	675	4	5	675
Ethiopia	20	198	31.1	8	46	1,617	8	42	2,793
Fiji	33	140	38.5	13	25	573	13	25	570
Finland	20	269	47.8	4	8	420	5	8	420
France	23	132	66.3	4	11	1,028	5	12	1,148
Gabon	28	272	44.2	6	19	1,510	7	35	1,600
Gambia	50	376	286.7	7	23	809	8	23	869
Georgia	29	387	38.6	8	12	1,105	7	14	1,105
Germany	16	196	50.8	4	7	740	5	7	765
Ghana	32	304	32.9	6	19	895	7	29	895

Economy	Paying taxes			Trading across borders					
	Payments (number per year)	Time (hours per year)	Total tax rate (% of profit)	Documents to export (number)	Time to export (days)	Cost to export (US\$ per container)	Documents to import (number)	Time to import (days)	Cost to import (US\$ per container)
Greece	21	264	48.6	5	20	998	6	25	1,245
Grenada	30	140	45.3	6	19	820	5	23	1,178
Guatemala	39	344	37.5	11	19	1,052	11	18	1,177
Guinea	56	416	49.9	7	33	570	9	32	995
Guinea-Bissau	46	208	45.9	6	27	1,445	6	26	1,749
Guyana	34	288	39.0	7	30	850	8	35	856
Haiti	53	160	40.0	8	52	1,650	10	53	1,860
Honduras	47	424	51.4	7	20	1,065	11	23	975
Hong Kong, China	4	80	24.4	4	6	525	4	5	525
Hungary	24	340	55.1	5	18	975	7	17	975
Iceland	31	140	27.2	5	15	469	5	14	443
India	60	271	70.6	8	18	820	9	21	910
Indonesia	51	266	37.3	5	21	667	6	27	623
Iran	22	292	47.4	8	26	860	10	42	1,330
Iraq	13	312	24.7	10	102	3,400	10	101	3,400
Ireland	9	76	28.9	4	7	1,090	4	12	1,139
Israel	33	230	36.0	5	12	560	4	12	560
Italy	15	360	76.2	5	20	1,291	5	18	1,291
Jamaica	72	414	51.3	6	21	1,750	6	22	1,350
Japan	13	350	52.0	4	10	989	5	11	1,047
Jordan	26	101	31.1	7	19	680	7	22	1,065
Kazakhstan	9	271	36.7	12	89	2,730	14	76	2,780
Kenya	41	432	50.9	9	29	1,955	8	37	1,995
Kiribati	7	120	31.8	6	21	1,550	7	21	1,550
Korea	48	290	34.9	4	11	745	6	10	745
Kuwait	14	118	14.4	8	20	935	11	20	935
Kyrgyz Republic	75	202	61.4	13	64	2,500	13	75	2,450
Lao PDR	34	672	35.5	9	50	1,750	10	50	1,930
Latvia	7	219	32.6	6	13	800	6	12	800
Lebanon	19	180	35.4	5	27	1,027	7	38	810
Lesotho	22	342	20.8	6	44	1,188	8	49	1,210
Liberia	37	158	81.6	10	20	1,032	9	10	1,032
Lithuania	24	166	48.3	6	10	820	6	13	980
Luxembourg	22	58	35.3	5	6	1,250	4	6	1,250
Macedonia, FYR	52	96	49.8	7	19	1,130	7	17	1,130
Madagascar	26	238	46.5	4	28	1,182	10	49	1,282
Malawi	30	370	32.2	12	45	1,623	10	54	2,500
Malaysia	35	166	36.0	7	18	432	7	14	385
Maldives	1	0	9.1	8	21	1,200	9	20	1,200
Mali	58	270	51.4	9	44	1,752	11	65	2,680
Marshall Islands	21	128	64.9	5	21	765	5	33	765
Mauritania	38	696	107.5	11	35	1,360	11	42	1,363
Mauritius	7	161	21.7	5	17	728	6	16	673
Mexico	27	552	51.2	5	17	1,302	5	23	2,411
Micronesia	21	128	58.7	3	30	1,145	6	30	1,145
Moldova	49	218	44.0	6	32	1,425	7	35	1,545
Mongolia	42	204	38.4	10	58	1,807	10	59	3,197
Montenegro	88	372	31.6	9	18	1,580	7	19	1,780
Morocco	28	358	53.1	8	14	600	11	19	800
Mozambique	37	230	34.3	8	27	1,155	10	38	1,185
Namibia	37	..	26.5	11	29	1,539	9	24	1,550
Nepal	33	408	32.5	9	43	1,600	10	35	1,725
Netherlands	9	180	43.4	4	6	880	5	6	1,005
New Zealand	8	70	35.1	7	10	725	5	9	800
Nicaragua	64	240	63.2	5	36	1,021	5	38	1,054
Niger	42	270	42.4	8	59	2,945	10	68	2,946
Nigeria	35	1,120	29.9	10	26	1,026	9	46	1,047
Norway	4	87	42.0	4	7	518	4	7	468
Oman	14	62	21.6	10	22	665	10	26	824

Economy	Paying taxes			Trading across borders					
	Payments (number per year)	Time (hours per year)	Total tax rate (% of profit)	Documents to export (number)	Time to export (days)	Cost to export (US\$ per container)	Documents to import (number)	Time to import (days)	Cost to import (US\$ per container)
Pakistan	47	560	40.7	9	24	515	8	19	1,336
Palau	19	128	73.0	6	29	1,160	10	35	1,110
Panama	59	482	50.8	3	9	650	4	9	850
Papua New Guinea	33	206	41.7	7	26	584	9	29	642
Paraguay	35	328	35.3	9	35	720	10	33	900
Peru	9	424	41.5	7	24	590	8	31	670
Philippines	47	195	52.8	8	17	800	8	18	800
Poland	41	418	38.4	5	17	834	5	27	834
Portugal	8	328	44.8	6	16	580	7	16	994
Puerto Rico	16	140	44.3	7	15	1,225	10	16	1,225
Romania	96	202	46.9	5	12	1,075	6	13	1,075
Russia	22	448	51.4	8	36	2,050	13	36	2,050
Rwanda	34	168	33.8	9	47	2,975	9	69	4,970
Samoa	37	224	19.8	7	27	1,010	7	31	1,375
São Tomé and Príncipe	41	424	51.0	8	27	690	9	29	577
Saudi Arabia	14	79	14.5	5	19	1,008	5	20	758
Senegal	59	696	46.0	11	20	828	11	26	1,720
Serbia	66	279	35.8	6	12	1,240	6	14	1,440
Seychelles	16	76	48.4	6	17	1,839	5	19	1,839
Sierra Leone	22	399	233.5	8	31	1,282	7	34	1,242
Singapore	5	49	23.2	4	5	416	4	3	367
Slovakia	31	344	50.5	6	25	1,015	8	25	1,050
Slovenia	22	260	39.2	6	20	971	8	21	1,019
Solomon Islands	33	80	32.6	7	24	1,056	4	21	1,238
South Africa	11	350	37.1	8	30	1,087	9	35	1,195
Spain	8	298	62.0	6	9	1,000	8	10	1,000
Sri Lanka	62	256	63.7	8	21	810	6	21	844
St. Kitts and Nevis	24	172	52.6	6	15	750	6	17	756
St. Lucia	32	71	36.9	5	18	1,375	8	21	1,420
St. Vincent and the Grenadines	36	76	45.0	6	15	1,770	6	16	1,769
Sudan	42	180	31.6	7	39	1,700	7	54	2,300
Suriname	17	199	27.9	8	25	905	7	25	815
Swaziland	33	104	36.6	9	21	1,798	11	34	1,820
Sweden	2	122	54.5	4	8	561	3	6	619
Switzerland	24	63	29.1	4	8	1,238	5	9	1,333
Syria	21	336	46.7	8	19	1,300	9	23	1,900
Taiwan, China	23	340	40.6	7	13	747	7	12	747
Tajikistan	54	224	82.2	10	82	3,000	11	83	4,500
Tanzania	48	172	44.3	5	24	1,212	7	30	1,425
Thailand	35	264	37.7	7	17	615	9	14	786
Timor-Leste	15	640	28.3	6	25	990	7	26	995
Togo	53	270	48.2	6	24	872	8	29	894
Tonga	23	164	25.0	7	19	545	6	25	620
Trinidad and Tobago	40	114	33.1	5	14	693	7	26	1,100
Tunisia	46	268	61.0	5	17	540	7	22	810
Turkey	15	223	45.1	7	14	865	8	15	1,013
Uganda	33	237	32.3	6	39	2,940	7	37	2,990
Ukraine	99	2,085	57.3	6	31	1,045	10	39	1,065
United Arab Emirates	14	12	14.4	7	13	462	8	13	462
United Kingdom	8	105	35.7	4	13	940	4	13	1,267
United States	10	325	46.2	4	6	960	5	5	1,160
Uruguay	53	304	40.7	10	24	925	10	23	1,180
Uzbekistan	118	196	96.3	7	80	2,550	11	104	4,050
Vanuatu	31	120	8.4	7	26	1,815	9	30	2,225
Venezuela	70	864	53.3	8	45	2,400	9	65	2,400
Vietnam	32	1,050	41.1	6	24	669	8	23	881
West Bank and Gaza	27	154	17.1	6	25	830	6	40	995
Yemen	32	248	41.4	6	33	1,129	9	31	1,475
Zambia	37	132	16.1	8	53	2,098	11	64	2,840
Zimbabwe	52	256	53.0	9	52	1,879	13	67	2,420

Economy	Enforcing contracts			Closing a business		
	Procedures (number)	Time (days)	Cost (% of claim)	Time (years)	Cost (% of estate)	Recovery rate (cents on the dollar)
Afghanistan	47	1,642	25.0	no practice	no practice	0.0
Albania	39	390	31.8	no practice	no practice	0.0
Algeria	47	630	17.4	2.5	7	41.7
Angola	46	1,011	44.4	6.2	22	10.8
Antigua and Barbuda	45	351	22.7	3.0	7	35.7
Argentina	36	590	16.5	2.8	12	34.4
Armenia	50	285	19.0	1.9	4	42.0
Australia	28	262	20.7	1.0	8	79.2
Austria	26	397	12.7	1.1	18	72.4
Azerbaijan	39	267	18.5	2.7	8	31.5
Bangladesh	41	1,442	63.3	4.0	8	23.2
Belarus	28	225	23.4	5.8	22	33.2
Belgium	27	505	16.6	0.9	4	85.5
Belize	51	892	27.5	1.0	23	63.5
Benin	42	720	58.7	4.0	15	22.6
Bhutan	47	275	0.1	no practice	no practice	0.0
Bolivia	37	591	33.2	1.8	15	38.7
Bosnia and Herzegovina	38	595	38.4	3.3	9	35.0
Botswana	29	987	28.1	1.7	15	59.8
Brazil	45	616	16.5	4.0	12	14.6
Brunei	58	540	36.6	2.5	4	45.3
Bulgaria	40	564	22.2	3.3	9	32.4
Burkina Faso	37	446	107.4	4.0	9	25.6
Burundi	44	558	38.6	no practice	no practice	0.0
Cambodia	44	401	102.7	no practice	no practice	0.0
Cameroon	43	800	46.6	3.2	15	25.5
Canada	36	570	16.2	0.8	4	88.8
Cape Verde	37	465	24.1	no practice	no practice	0.0
Central African Republic	43	660	82.0	4.8	76	0.0
Chad	41	743	77.4	no practice	no practice	0.0
Chile	36	480	28.6	4.5	15	23.8
China	35	406	8.8	1.7	22	35.9
Colombia	34	1,346	52.6	3.0	1	58.3
Comoros	43	506	89.4	no practice	no practice	0.0
Congo, Dem. Rep.	43	685	151.8	5.2	29	2.9
Congo, Rep.	44	560	53.2	3.0	24	20.4
Costa Rica	40	877	24.3	3.5	15	23.1
Côte d'Ivoire	33	770	41.7	2.2	18	33.0
Croatia	38	561	13.8	3.1	15	30.2
Czech Republic	27	820	33.0	6.5	15	21.3
Denmark	34	380	23.3	1.1	4	87.0
Djibouti	40	1,225	34.0	5.0	18	15.9
Dominica	47	681	36.0	no practice	no practice	0.0
Dominican Republic	34	460	40.9	3.5	38	8.4
Ecuador	39	498	20.8	5.3	18	16.9
Egypt	42	1,010	25.3	4.2	22	16.6
El Salvador	30	786	19.2	4.0	9	28.4
Equatorial Guinea	40	553	18.5	no practice	no practice	0.0
Eritrea	39	405	22.6	no practice	no practice	0.0
Estonia	36	425	17.3	3.0	9	39.1
Ethiopia	39	690	15.2	3.0	15	33.1
Fiji	34	397	38.9	1.8	38	20.2
Finland	33	235	10.4	0.9	4	88.2
France	30	331	17.4	1.9	9	47.4
Gabon	38	1,070	34.3	5.0	15	15.2
Gambia	32	434	37.9	3.0	15	19.3
Georgia	36	285	29.9	3.3	4	22.8
Germany	33	394	11.8	1.2	8	53.4
Ghana	36	487	23.0	1.9	22	24.0

Economy	Enforcing contracts			Closing a business		
	Procedures (number)	Time (days)	Cost (% of claim)	Time (years)	Cost (% of estate)	Recovery rate (cents on the dollar)
Greece	39	819	14.4	2.0	9	44.8
Grenada	47	723	32.6	no practice	no practice	0.0
Guatemala	28	1,459	26.5	3.0	15	28.1
Guinea	50	276	45.0	3.8	8	20.4
Guinea-Bissau	41	1,140	25.0	no practice	no practice	0.0
Guyana	36	581	25.2	3.0	29	17.4
Haiti	35	508	42.6	5.7	30	3.1
Honduras	45	480	30.4	3.8	15	20.3
Hong Kong, China	24	211	14.5	1.1	9	79.0
Hungary	33	335	13.0	2.0	15	38.4
Iceland	26	393	6.1	1.0	4	80.3
India	46	1,420	39.6	10.0	9	11.6
Indonesia	39	570	122.7	5.5	18	12.6
Iran	39	520	17.0	4.5	9	19.0
Iraq	51	520	32.5	no practice	no practice	0.0
Ireland	20	515	26.9	0.4	9	87.1
Israel	35	890	25.3	4.0	23	43.6
Italy	41	1,210	29.9	1.8	22	61.8
Jamaica	34	565	45.6	1.1	18	64.3
Japan	30	316	22.7	0.6	4	92.6
Jordan	39	689	31.2	4.3	9	27.8
Kazakhstan	38	230	22.0	3.3	18	23.4
Kenya	44	465	26.7	4.5	22	31.0
Kiribati	32	660	25.8	no practice	no practice	0.0
Korea	35	230	10.3	1.5	4	81.2
Kuwait	50	566	13.3	4.2	1	33.6
Kyrgyz Republic	39	177	22.0	4.0	15	15.6
Lao PDR	42	443	31.6	no practice	no practice	0.0
Latvia	27	279	12.9	3.0	13	34.6
Lebanon	37	721	30.8	4.0	22	19.1
Lesotho	41	695	16.6	2.6	8	34.9
Liberia	41	1,280	35.0	3.0	43	7.8
Lithuania	30	210	23.6	1.7	7	49.2
Luxembourg	26	321	8.8	2.0	15	41.6
Macedonia, FYR	39	385	33.1	3.7	28	15.8
Madagascar	38	871	42.4	no practice	no practice	0.0
Malawi	42	432	142.4	2.6	30	13.2
Malaysia	30	600	27.5	2.3	15	38.3
Maldives	41	665	16.5	6.7	4	18.2
Mali	39	860	52.0	3.6	18	21.3
Marshall Islands	36	476	27.4	2.0	38	17.9
Mauritania	46	400	23.2	8.0	9	7.8
Mauritius	37	750	17.4	1.7	15	34.3
Mexico	38	415	32.0	1.8	18	63.9
Micronesia	34	965	66.0	5.3	38	3.1
Moldova	31	365	16.6	2.8	9	28.8
Mongolia	32	314	26.1	4.0	8	20.1
Montenegro	49	545	25.7	2.0	8	42.8
Morocco	40	615	25.2	1.8	18	35.3
Mozambique	31	1,010	142.5	5.0	9	13.9
Namibia	33	270	29.9	1.5	15	41.3
Nepal	39	735	26.8	5.0	9	24.5
Netherlands	25	514	24.4	1.1	4	86.7
New Zealand	30	216	22.0	1.3	4	77.1
Nicaragua	35	540	26.8	2.2	15	34.6
Niger	39	545	59.6	5.0	18	14.2
Nigeria	39	457	32.0	2.0	22	27.5
Norway	33	310	9.9	0.9	1	90.7
Oman	51	598	13.5	4.0	4	35.5

Economy	Enforcing contracts			Closing a business		
	Procedures (number)	Time (days)	Cost (% of claim)	Time (years)	Cost (% of estate)	Recovery rate (cents on the dollar)
Pakistan	47	880	23.8	2.8	4	39.1
Palau	38	885	35.3	1.0	23	38.2
Panama	31	686	50.0	2.5	18	32.3
Papua New Guinea	43	591	110.3	3.0	23	23.9
Paraguay	38	591	30.0	3.9	9	14.6
Peru	41	468	35.7	3.1	7	24.7
Philippines	37	842	26.0	5.7	38	4.2
Poland	38	830	10.0	3.0	22	27.8
Portugal	35	577	17.7	2.0	9	74.0
Puerto Rico	41	620	16.4	3.8	8	54.1
Romania	32	537	19.9	3.3	9	28.9
Russia	37	281	13.4	3.8	9	29.0
Rwanda	24	310	78.7	no practice	no practice	0.0
Samoa	44	455	19.7	2.5	38	15.2
São Tomé and Príncipe	43	405	34.8	no practice	no practice	0.0
Saudi Arabia	44	635	27.5	2.8	22	29.3
Senegal	44	780	26.5	3.0	7	32.4
Serbia	36	635	28.4	2.7	23	23.1
Seychelles	38	720	14.3	no practice	no practice	0.0
Sierra Leone	40	515	149.5	2.6	42	8.5
Singapore	22	120	17.8	0.8	1	91.3
Slovakia	30	565	25.7	4.0	18	45.2
Slovenia	32	1,350	18.6	2.0	8	46.6
Solomon Islands	37	455	78.9	1.0	38	23.3
South Africa	30	600	33.2	2.0	18	33.2
Spain	39	515	17.2	1.0	15	76.9
Sri Lanka	40	1,318	22.8	1.7	5	44.6
St. Kitts and Nevis	47	578	20.5	no practice	no practice	0.0
St. Lucia	47	635	37.3	2.0	9	41.8
St. Vincent and the Grenadines	45	394	30.3	no practice	no practice	0.0
Sudan	53	810	19.8	no practice	no practice	0.0
Suriname	44	1,715	37.1	5.0	30	7.4
Swaziland	40	972	23.1	2.0	15	36.0
Sweden	30	508	31.3	2.0	9	74.7
Switzerland	32	417	21.2	3.0	4	47.1
Syria	55	872	29.3	4.1	9	30.8
Taiwan, China	47	510	17.4	1.9	4	80.2
Tajikistan	34	295	20.5	3.0	9	23.6
Tanzania	38	462	14.3	3.0	22	20.5
Thailand	35	479	14.3	2.7	36	41.8
Timor-Leste	51	1,800	163.2	no practice	no practice	0.0
Togo	41	588	47.5	3.0	15	26.3
Tonga	37	350	30.5	2.7	22	25.3
Trinidad and Tobago	42	1,340	33.5	no practice	no practice	0.0
Tunisia	39	565	21.8	1.3	7	51.5
Turkey	36	420	18.8	3.3	15	20.3
Uganda	38	535	44.9	2.2	30	41.0
Ukraine	30	354	41.5	2.9	42	9.1
United Arab Emirates	50	607	26.2	5.1	30	10.1
United Kingdom	30	404	23.4	1.0	6	84.6
United States	32	300	9.4	1.5	7	75.9
Uruguay	40	720	16.2	2.1	7	44.8
Uzbekistan	42	195	22.2	4.0	10	18.7
Vanuatu	30	430	74.7	2.6	38	39.3
Venezuela	29	510	43.7	4.0	38	6.6
Vietnam	34	295	31.0	5.0	15	18.0
West Bank and Gaza	44	700	21.2	no practice	no practice	0.0
Yemen	37	520	16.5	3.0	8	28.6
Zambia	35	471	38.7	2.7	9	28.4
Zimbabwe	38	410	32.0	3.3	22	0.1



AFGHANISTAN		South Asia		GNI per capita (US\$)		260		
Ease of doing business (rank)		159	Low income		Population (m)		30.9	
<b>Starting a business</b> (rank)		24	<b>Registering property</b> (rank)		169	<b>Trading across borders</b> (rank)		174
Procedures (number)		4	Procedures (number)		9	Documents to export (number)		12
Time (days)		9	Time (days)		250	Time to export (days)		67
Cost (% of income per capita)		84.6	Cost (% of property value)		7.0	Cost to export (US\$ per container)		2,500
Minimum capital (% of income per capita)		0.0				Documents to import (number)		11
			<b>Getting credit</b> (rank)		177	Time to import (days)		71
<b>Dealing with licenses</b> (rank)		141	Strength of legal rights index (0–10)		0	Cost to import (US\$ per container)		2,100
Procedures (number)		13	Depth of credit information index (0–6)		0			
Time (days)		340	Public registry coverage (% of adults)		0.0	<b>Enforcing contracts</b> (rank)		160
Cost (% of income per capita)		21,230.8	Private bureau coverage (% of adults)		0.0	Procedures (number)		47
						Time (days)		1,642
<b>Employing workers</b> (rank)		24	<b>Protecting investors</b> (rank)		178	Cost (% of claim)		25.0
Difficulty of hiring index (0–100)		0	Extent of disclosure index (0–10)		0			
Rigidity of hours index (0–100)		40	Extent of director liability index (0–10)		0	<b>Closing a business</b> (rank)		178
Difficulty of firing index (0–100)		30	Ease of shareholder suits index (0–10)		2	Time (years)		NO PRACTICE
Rigidity of employment index (0–100)		23	Strength of investor protection index (0–10)		0.7	Cost (% of estate)		NO PRACTICE
Nonwage labor cost (% of salary)		0				Recovery rate (cents on the dollar)		0.0
Firing cost (weeks of salary)		0	<b>Paying taxes</b> (rank)		38			
			Payments (number per year)		6			
			Time (hours per year)		275			
			Total tax rate (% of profit)		35.5			
ALBANIA		Eastern Europe & Central Asia		GNI per capita (US\$)		2,960		
Ease of doing business (rank)		136	Lower middle income		Population (m)		3.1	
<b>Starting a business</b> (rank)		123	<b>Registering property</b> (rank)		82	<b>Trading across borders</b> (rank)		70
Procedures (number)		10	Procedures (number)		7	Documents to export (number)		7
Time (days)		36	Time (days)		47	Time to export (days)		21
Cost (% of income per capita)		20.9	Cost (% of property value)		3.5	Cost to export (US\$ per container)		745
Minimum capital (% of income per capita)		34.3				Documents to import (number)		9
			<b>Getting credit</b> (rank)		48	Time to import (days)		22
<b>Dealing with licenses</b> (rank)		168	Strength of legal rights index (0–10)		9	Cost to import (US\$ per container)		750
Procedures (number)		24	Depth of credit information index (0–6)		0			
Time (days)		331	Public registry coverage (% of adults)		0.0	<b>Enforcing contracts</b> (rank)		74
Cost (% of income per capita)		461.0	Private bureau coverage (% of adults)		0.0	Procedures (number)		39
						Time (days)		390
<b>Employing workers</b> (rank)		109	<b>Protecting investors</b> (rank)		165	Cost (% of claim)		31.8
Difficulty of hiring index (0–100)		44	Extent of disclosure index (0–10)		0			
Rigidity of hours index (0–100)		40	Extent of director liability index (0–10)		5	<b>Closing a business</b> (rank)		178
Difficulty of firing index (0–100)		20	Ease of shareholder suits index (0–10)		3	Time (years)		NO PRACTICE
Rigidity of employment index (0–100)		35	Strength of investor protection index (0–10)		2.7	Cost (% of estate)		NO PRACTICE
Nonwage labor cost (% of salary)		22				Recovery rate (cents on the dollar)		0.0
Firing cost (weeks of salary)		56	<b>Paying taxes</b> (rank)		118			
			Payments (number per year)		44			
			Time (hours per year)		240			
			Total tax rate (% of profit)		46.8			
ALGERIA		Middle East & North Africa		GNI per capita (US\$)		3,030		
Ease of doing business (rank)		125	Lower middle income		Population (m)		33.3	
<b>Starting a business</b> (rank)		131	<b>Registering property</b> (rank)		156	<b>Trading across borders</b> (rank)		114
Procedures (number)		14	Procedures (number)		14	Documents to export (number)		8
Time (days)		24	Time (days)		51	Time to export (days)		17
Cost (% of income per capita)		13.2	Cost (% of property value)		7.5	Cost to export (US\$ per container)		1,198
Minimum capital (% of income per capita)		45.2				Documents to import (number)		9
			<b>Getting credit</b> (rank)		115	Time to import (days)		23
<b>Dealing with licenses</b> (rank)		108	Strength of legal rights index (0–10)		3	Cost to import (US\$ per container)		1,378
Procedures (number)		22	Depth of credit information index (0–6)		2			
Time (days)		240	Public registry coverage (% of adults)		0.2	<b>Enforcing contracts</b> (rank)		117
Cost (% of income per capita)		57.8	Private bureau coverage (% of adults)		0.0	Procedures (number)		47
						Time (days)		630
<b>Employing workers</b> (rank)		118	<b>Protecting investors</b> (rank)		64	Cost (% of claim)		17.4
Difficulty of hiring index (0–100)		44	Extent of disclosure index (0–10)		6			
Rigidity of hours index (0–100)		60	Extent of director liability index (0–10)		6	<b>Closing a business</b> (rank)		45
Difficulty of firing index (0–100)		40	Ease of shareholder suits index (0–10)		4	Time (years)		2.5
Rigidity of employment index (0–100)		48	Strength of investor protection index (0–10)		5.3	Cost (% of estate)		7
Nonwage labor cost (% of salary)		27				Recovery rate (cents on the dollar)		41.7
Firing cost (weeks of salary)		17	<b>Paying taxes</b> (rank)		157			
			Payments (number per year)		33			
			Time (hours per year)		451			
			Total tax rate (% of profit)		72.6			

ANGOLA		Sub-Saharan Africa		GNI per capita (US\$)		1,980	
Ease of doing business (rank)	167	Lower middle income		Population (m)		16.4	
Starting a business (rank)	173	Registering property (rank)	166	Trading across borders (rank)		164	
Procedures (number)	12	Procedures (number)	7	Documents to export (number)		12	
Time (days)	119	Time (days)	334	Time to export (days)		64	
Cost (% of income per capita)	343.7	Cost (% of property value)	11.1	Cost to export (US\$ per container)		1,850	
Minimum capital (% of income per capita)	50.5			Documents to import (number)		9	
		Getting credit (rank)	84	Time to import (days)		58	
Dealing with licenses (rank)	136	Strength of legal rights index (0–10)	3	Cost to import (US\$ per container)		2,325	
Procedures (number)	14	Depth of credit information index (0–6)	4				
Time (days)	337	Public registry coverage (% of adults)	2.3	Enforcing contracts (rank)		176	
Cost (% of income per capita)	1,109.7	Private bureau coverage (% of adults)	0.0	Procedures (number)		46	
				Time (days)		1,011	
Employing workers (rank)	172	Protecting investors (rank)	51	Cost (% of claim)		44.4	
Difficulty of hiring index (0–100)	78	Extent of disclosure index (0–10)	5				
Rigidity of hours index (0–100)	60	Extent of director liability index (0–10)	6	Closing a business (rank)		138	
Difficulty of firing index (0–100)	70	Ease of shareholder suits index (0–10)	6	Time (years)		6.2	
Rigidity of employment index (0–100)	69	Strength of investor protection index (0–10)	5.7	Cost (% of estate)		22	
Nonwage labor cost (% of salary)	8			Recovery rate (cents on the dollar)		10.8	
Firing cost (weeks of salary)	58	Paying taxes (rank)	120				
		Payments (number per year)	31				
		Time (hours per year)	272				
		Total tax rate (% of profit)	53.2				
ANTIGUA AND BARBUDA		Latin America & Caribbean		GNI per capita (US\$)		11,210	
Ease of doing business (rank)	41	High income		Population (m)		0.1	
Starting a business (rank)	27	Registering property (rank)	75	Trading across borders (rank)		55	
Procedures (number)	7	Procedures (number)	5	Documents to export (number)		5	
Time (days)	21	Time (days)	26	Time to export (days)		19	
Cost (% of income per capita)	11.8	Cost (% of property value)	13.0	Cost to export (US\$ per container)		1,107	
Minimum capital (% of income per capita)	0.0			Documents to import (number)		6	
		Getting credit (rank)	135	Time to import (days)		19	
Dealing with licenses (rank)	26	Strength of legal rights index (0–10)	4	Cost to import (US\$ per container)		1,174	
Procedures (number)	14	Depth of credit information index (0–6)	0				
Time (days)	157	Public registry coverage (% of adults)	0.0	Enforcing contracts (rank)		74	
Cost (% of income per capita)	26.3	Private bureau coverage (% of adults)	0.0	Procedures (number)		45	
				Time (days)		351	
Employing workers (rank)	41	Protecting investors (rank)	19	Cost (% of claim)		22.7	
Difficulty of hiring index (0–100)	11	Extent of disclosure index (0–10)	4				
Rigidity of hours index (0–100)	0	Extent of director liability index (0–10)	8	Closing a business (rank)		58	
Difficulty of firing index (0–100)	20	Ease of shareholder suits index (0–10)	7	Time (years)		3.0	
Rigidity of employment index (0–100)	10	Strength of investor protection index (0–10)	6.3	Cost (% of estate)		7	
Nonwage labor cost (% of salary)	9			Recovery rate (cents on the dollar)		35.7	
Firing cost (weeks of salary)	52	Paying taxes (rank)	108				
		Payments (number per year)	45				
		Time (hours per year)	184				
		Total tax rate (% of profit)	46.8				
ARGENTINA		Latin America & Caribbean		GNI per capita (US\$)		5,150	
Ease of doing business (rank)	109	Upper middle income		Population (m)		39.1	
Starting a business (rank)	114	Registering property (rank)	96	Trading across borders (rank)		107	
Procedures (number)	14	Procedures (number)	5	Documents to export (number)		9	
Time (days)	31	Time (days)	65	Time to export (days)		16	
Cost (% of income per capita)	9.7	Cost (% of property value)	7.6	Cost to export (US\$ per container)		1,325	
Minimum capital (% of income per capita)	4.8			Documents to import (number)		7	
		Getting credit (rank)	48	Time to import (days)		20	
Dealing with licenses (rank)	165	Strength of legal rights index (0–10)	3	Cost to import (US\$ per container)		1,825	
Procedures (number)	28	Depth of credit information index (0–6)	6				
Time (days)	338	Public registry coverage (% of adults)	25.5	Enforcing contracts (rank)		47	
Cost (% of income per capita)	234.1	Private bureau coverage (% of adults)	100.0	Procedures (number)		36	
				Time (days)		590	
Employing workers (rank)	147	Protecting investors (rank)	98	Cost (% of claim)		16.5	
Difficulty of hiring index (0–100)	44	Extent of disclosure index (0–10)	6				
Rigidity of hours index (0–100)	60	Extent of director liability index (0–10)	2	Closing a business (rank)		65	
Difficulty of firing index (0–100)	20	Ease of shareholder suits index (0–10)	6	Time (years)		2.8	
Rigidity of employment index (0–100)	41	Strength of investor protection index (0–10)	4.7	Cost (% of estate)		12	
Nonwage labor cost (% of salary)	26			Recovery rate (cents on the dollar)		34.4	
Firing cost (weeks of salary)	139	Paying taxes (rank)	147				
		Payments (number per year)	19				
		Time (hours per year)	615				
		Total tax rate (% of profit)	112.9				

ARMENIA		Eastern Europe & Central Asia		GNI per capita (US\$)		1,930	
Ease of doing business (rank)	39	Lower middle income		Population (m)		3.0	
Starting a business (rank)	47	Registering property (rank)	2	Trading across borders (rank)		118	
Procedures (number)	9	Procedures (number)	3	Documents to export (number)		7	
Time (days)	18	Time (days)	4	Time to export (days)		30	
Cost (% of income per capita)	4.8	Cost (% of property value)	0.4	Cost to export (US\$ per container)		1,165	
Minimum capital (% of income per capita)	3.1			Documents to import (number)		8	
		Getting credit (rank)	36	Time to import (days)		24	
Dealing with licenses (rank)	73	Strength of legal rights index (0–10)	5	Cost to import (US\$ per container)		1,335	
Procedures (number)	19	Depth of credit information index (0–6)	5				
Time (days)	116	Public registry coverage (% of adults)	2.8	Enforcing contracts (rank)		64	
Cost (% of income per capita)	411.3	Private bureau coverage (% of adults)	13.5	Procedures (number)		50	
				Time (days)		285	
Employing workers (rank)	48	Protecting investors (rank)	83	Cost (% of claim)		19.0	
Difficulty of hiring index (0–100)	33	Extent of disclosure index (0–10)	5				
Rigidity of hours index (0–100)	40	Extent of director liability index (0–10)	2	Closing a business (rank)		42	
Difficulty of firing index (0–100)	20	Ease of shareholder suits index (0–10)	8	Time (years)		1.9	
Rigidity of employment index (0–100)	31	Strength of investor protection index (0–10)	5.0	Cost (% of estate)		4	
Nonwage labor cost (% of salary)	19			Recovery rate (cents on the dollar)		42.0	
Firing cost (weeks of salary)	13	Paying taxes (rank)	143				
		Payments (number per year)	50				
		Time (hours per year)	1,120				
		Total tax rate (% of profit)	36.6				
AUSTRALIA		OECD: High Income		GNI per capita (US\$)		35,990	
Ease of doing business (rank)	9	High income		Population (m)		20.5	
Starting a business (rank)	1	Registering property (rank)	27	Trading across borders (rank)		34	
Procedures (number)	2	Procedures (number)	5	Documents to export (number)		6	
Time (days)	2	Time (days)	5	Time to export (days)		9	
Cost (% of income per capita)	0.8	Cost (% of property value)	4.9	Cost to export (US\$ per container)		930	
Minimum capital (% of income per capita)	0.0			Documents to import (number)		6	
		Getting credit (rank)	3	Time to import (days)		12	
Dealing with licenses (rank)	52	Strength of legal rights index (0–10)	9	Cost to import (US\$ per container)		1,120	
Procedures (number)	16	Depth of credit information index (0–6)	5				
Time (days)	221	Public registry coverage (% of adults)	0.0	Enforcing contracts (rank)		11	
Cost (% of income per capita)	13.2	Private bureau coverage (% of adults)	100.0	Procedures (number)		28	
				Time (days)		262	
Employing workers (rank)	8	Protecting investors (rank)	51	Cost (% of claim)		20.7	
Difficulty of hiring index (0–100)	0	Extent of disclosure index (0–10)	8				
Rigidity of hours index (0–100)	0	Extent of director liability index (0–10)	2	Closing a business (rank)		14	
Difficulty of firing index (0–100)	10	Ease of shareholder suits index (0–10)	7	Time (years)		1.0	
Rigidity of employment index (0–100)	3	Strength of investor protection index (0–10)	5.7	Cost (% of estate)		8	
Nonwage labor cost (% of salary)	20			Recovery rate (cents on the dollar)		79.2	
Firing cost (weeks of salary)	4	Paying taxes (rank)	41				
		Payments (number per year)	12				
		Time (hours per year)	107				
		Total tax rate (% of profit)	50.6				
AUSTRIA		OECD: High Income		GNI per capita (US\$)		39,590	
Ease of doing business (rank)	25	High income		Population (m)		8.2	
Starting a business (rank)	83	Registering property (rank)	30	Trading across borders (rank)		12	
Procedures (number)	8	Procedures (number)	3	Documents to export (number)		4	
Time (days)	28	Time (days)	32	Time to export (days)		8	
Cost (% of income per capita)	5.4	Cost (% of property value)	4.5	Cost to export (US\$ per container)		843	
Minimum capital (% of income per capita)	55.5			Documents to import (number)		5	
		Getting credit (rank)	26	Time to import (days)		8	
Dealing with licenses (rank)	40	Strength of legal rights index (0–10)	5	Cost to import (US\$ per container)		843	
Procedures (number)	13	Depth of credit information index (0–6)	6				
Time (days)	194	Public registry coverage (% of adults)	1.3	Enforcing contracts (rank)		6	
Cost (% of income per capita)	73.7	Private bureau coverage (% of adults)	40.6	Procedures (number)		26	
				Time (days)		397	
Employing workers (rank)	62	Protecting investors (rank)	122	Cost (% of claim)		12.7	
Difficulty of hiring index (0–100)	11	Extent of disclosure index (0–10)	3				
Rigidity of hours index (0–100)	60	Extent of director liability index (0–10)	5	Closing a business (rank)		21	
Difficulty of firing index (0–100)	40	Ease of shareholder suits index (0–10)	4	Time (years)		1.1	
Rigidity of employment index (0–100)	37	Strength of investor protection index (0–10)	4.0	Cost (% of estate)		18	
Nonwage labor cost (% of salary)	31			Recovery rate (cents on the dollar)		72.4	
Firing cost (weeks of salary)	2	Paying taxes (rank)	80				
		Payments (number per year)	22				
		Time (hours per year)	170				
		Total tax rate (% of profit)	54.6				

AZERBAIJAN		Eastern Europe & Central Asia		GNI per capita (US\$)		1,850	
Ease of doing business (rank)	96	Lower middle income		Population (m)		8.5	
Starting a business (rank)	64	Registering property (rank)	56	Trading across borders (rank)		173	
Procedures (number)	13	Procedures (number)	7	Documents to export (number)		9	
Time (days)	30	Time (days)	61	Time to export (days)		56	
Cost (% of income per capita)	6.9	Cost (% of property value)	0.2	Cost to export (US\$ per container)		2,715	
Minimum capital (% of income per capita)	0.0			Documents to import (number)		14	
		Getting credit (rank)	26	Time to import (days)		56	
Dealing with licenses (rank)	159	Strength of legal rights index (0–10)	7	Cost to import (US\$ per container)		2,945	
Procedures (number)	31	Depth of credit information index (0–6)	4				
Time (days)	207	Public registry coverage (% of adults)	1.4	Enforcing contracts (rank)		30	
Cost (% of income per capita)	768.3	Private bureau coverage (% of adults)	0.0	Procedures (number)		39	
				Time (days)		267	
Employing workers (rank)	80	Protecting investors (rank)	107	Cost (% of claim)		18.5	
Difficulty of hiring index (0–100)	33	Extent of disclosure index (0–10)	4				
Rigidity of hours index (0–100)	40	Extent of director liability index (0–10)	1	Closing a business (rank)		75	
Difficulty of firing index (0–100)	40	Ease of shareholder suits index (0–10)	8	Time (years)		2.7	
Rigidity of employment index (0–100)	38	Strength of investor protection index (0–10)	4.3	Cost (% of estate)		8	
Nonwage labor cost (% of salary)	22			Recovery rate (cents on the dollar)		31.5	
Firing cost (weeks of salary)	22	Paying taxes (rank)	141				
		Payments (number per year)	38				
		Time (hours per year)	952				
		Total tax rate (% of profit)	40.9				
BANGLADESH		South Asia		GNI per capita (US\$)		480	
Ease of doing business (rank)	107	Low income		Population (m)		144.3	
Starting a business (rank)	92	Registering property (rank)	171	Trading across borders (rank)		112	
Procedures (number)	8	Procedures (number)	8	Documents to export (number)		7	
Time (days)	74	Time (days)	425	Time to export (days)		28	
Cost (% of income per capita)	46.2	Cost (% of property value)	10.3	Cost to export (US\$ per container)		844	
Minimum capital (% of income per capita)	0.0			Documents to import (number)		9	
		Getting credit (rank)	48	Time to import (days)		32	
Dealing with licenses (rank)	116	Strength of legal rights index (0–10)	7	Cost to import (US\$ per container)		1,148	
Procedures (number)	14	Depth of credit information index (0–6)	2				
Time (days)	252	Public registry coverage (% of adults)	0.7	Enforcing contracts (rank)		175	
Cost (% of income per capita)	751.0	Private bureau coverage (% of adults)	0.0	Procedures (number)		41	
				Time (days)		1,442	
Employing workers (rank)	129	Protecting investors (rank)	15	Cost (% of claim)		63.3	
Difficulty of hiring index (0–100)	44	Extent of disclosure index (0–10)	6				
Rigidity of hours index (0–100)	20	Extent of director liability index (0–10)	7	Closing a business (rank)		102	
Difficulty of firing index (0–100)	40	Ease of shareholder suits index (0–10)	7	Time (years)		4.0	
Rigidity of employment index (0–100)	35	Strength of investor protection index (0–10)	6.7	Cost (% of estate)		8	
Nonwage labor cost (% of salary)	0			Recovery rate (cents on the dollar)		23.2	
Firing cost (weeks of salary)	104	Paying taxes (rank)	81				
		Payments (number per year)	17				
		Time (hours per year)	400				
		Total tax rate (% of profit)	39.5				
BELARUS		Eastern Europe & Central Asia		GNI per capita (US\$)		3,380	
Ease of doing business (rank)	110	Lower middle income		Population (m)		9.7	
Starting a business (rank)	119	Registering property (rank)	94	Trading across borders (rank)		137	
Procedures (number)	10	Procedures (number)	7	Documents to export (number)		8	
Time (days)	48	Time (days)	231	Time to export (days)		24	
Cost (% of income per capita)	8.8	Cost (% of property value)	0.1	Cost to export (US\$ per container)		1,672	
Minimum capital (% of income per capita)	29.7			Documents to import (number)		8	
		Getting credit (rank)	115	Time to import (days)		29	
Dealing with licenses (rank)	94	Strength of legal rights index (0–10)	2	Cost to import (US\$ per container)		1,672	
Procedures (number)	17	Depth of credit information index (0–6)	3				
Time (days)	350	Public registry coverage (% of adults)	..	Enforcing contracts (rank)		16	
Cost (% of income per capita)	60.9	Private bureau coverage (% of adults)	0.0	Procedures (number)		28	
				Time (days)		225	
Employing workers (rank)	43	Protecting investors (rank)	98	Cost (% of claim)		23.4	
Difficulty of hiring index (0–100)	0	Extent of disclosure index (0–10)	5				
Rigidity of hours index (0–100)	40	Extent of director liability index (0–10)	1	Closing a business (rank)		69	
Difficulty of firing index (0–100)	40	Ease of shareholder suits index (0–10)	8	Time (years)		5.8	
Rigidity of employment index (0–100)	27	Strength of investor protection index (0–10)	4.7	Cost (% of estate)		22	
Nonwage labor cost (% of salary)	39			Recovery rate (cents on the dollar)		33.2	
Firing cost (weeks of salary)	22	Paying taxes (rank)	178				
		Payments (number per year)	124				
		Time (hours per year)	1,188				
		Total tax rate (% of profit)	144.4				

BELGIUM		OECD: High Income		GNI per capita (US\$)		38,600	
Ease of doing business (rank)	19	High income		Population (m)		10.5	
Starting a business (rank)	19	Registering property (rank)	161	Trading across borders (rank)		48	
Procedures (number)	3	Procedures (number)	7	Documents to export (number)		4	
Time (days)	4	Time (days)	132	Time to export (days)		8	
Cost (% of income per capita)	5.3	Cost (% of property value)	12.7	Cost to export (US\$ per container)		1,600	
Minimum capital (% of income per capita)	20.1			Documents to import (number)		5	
		Getting credit (rank)	48	Time to import (days)		9	
Dealing with licenses (rank)	37	Strength of legal rights index (0–10)	5	Cost to import (US\$ per container)		1,600	
Procedures (number)	14	Depth of credit information index (0–6)	4				
Time (days)	169	Public registry coverage (% of adults)	57.2	Enforcing contracts (rank)		22	
Cost (% of income per capita)	63.7	Private bureau coverage (% of adults)	0.0	Procedures (number)		27	
				Time (days)		505	
Employing workers (rank)	36	Protecting investors (rank)	12	Cost (% of claim)		16.6	
Difficulty of hiring index (0–100)	11	Extent of disclosure index (0–10)	8				
Rigidity of hours index (0–100)	40	Extent of director liability index (0–10)	6	Closing a business (rank)		9	
Difficulty of firing index (0–100)	10	Ease of shareholder suits index (0–10)	7	Time (years)		0.9	
Rigidity of employment index (0–100)	20	Strength of investor protection index (0–10)	7.0	Cost (% of estate)		4	
Nonwage labor cost (% of salary)	55			Recovery rate (cents on the dollar)		85.5	
Firing cost (weeks of salary)	16	Paying taxes (rank)	65				
		Payments (number per year)	11				
		Time (hours per year)	156				
		Total tax rate (% of profit)	64.3				
BELIZE		Latin America & Caribbean		GNI per capita (US\$)		3,650	
Ease of doing business (rank)	59	Upper middle income		Population (m)		0.3	
Starting a business (rank)	116	Registering property (rank)	113	Trading across borders (rank)		116	
Procedures (number)	9	Procedures (number)	8	Documents to export (number)		7	
Time (days)	44	Time (days)	60	Time to export (days)		23	
Cost (% of income per capita)	53.1	Cost (% of property value)	4.7	Cost to export (US\$ per container)		1,800	
Minimum capital (% of income per capita)	0.0			Documents to import (number)		6	
		Getting credit (rank)	84	Time to import (days)		26	
Dealing with licenses (rank)	3	Strength of legal rights index (0–10)	7	Cost to import (US\$ per container)		2,130	
Procedures (number)	11	Depth of credit information index (0–6)	0				
Time (days)	66	Public registry coverage (% of adults)	0.0	Enforcing contracts (rank)		170	
Cost (% of income per capita)	18.5	Private bureau coverage (% of adults)	0.0	Procedures (number)		51	
				Time (days)		892	
Employing workers (rank)	28	Protecting investors (rank)	107	Cost (% of claim)		27.5	
Difficulty of hiring index (0–100)	22	Extent of disclosure index (0–10)	3				
Rigidity of hours index (0–100)	20	Extent of director liability index (0–10)	4	Closing a business (rank)		24	
Difficulty of firing index (0–100)	0	Ease of shareholder suits index (0–10)	6	Time (years)		1.0	
Rigidity of employment index (0–100)	14	Strength of investor protection index (0–10)	4.3	Cost (% of estate)		23	
Nonwage labor cost (% of salary)	4			Recovery rate (cents on the dollar)		63.5	
Firing cost (weeks of salary)	24	Paying taxes (rank)	47				
		Payments (number per year)	41				
		Time (hours per year)	147				
		Total tax rate (% of profit)	30.8				
BENIN		Sub-Saharan Africa		GNI per capita (US\$)		540	
Ease of doing business (rank)	151	Low income		Population (m)		8.7	
Starting a business (rank)	137	Registering property (rank)	105	Trading across borders (rank)		124	
Procedures (number)	7	Procedures (number)	3	Documents to export (number)		7	
Time (days)	31	Time (days)	118	Time to export (days)		34	
Cost (% of income per capita)	195.0	Cost (% of property value)	11.4	Cost to export (US\$ per container)		1,167	
Minimum capital (% of income per capita)	354.2			Documents to import (number)		7	
		Getting credit (rank)	115	Time to import (days)		41	
Dealing with licenses (rank)	123	Strength of legal rights index (0–10)	4	Cost to import (US\$ per container)		1,202	
Procedures (number)	15	Depth of credit information index (0–6)	1				
Time (days)	332	Public registry coverage (% of adults)	7.8	Enforcing contracts (rank)		166	
Cost (% of income per capita)	316.6	Private bureau coverage (% of adults)	0.0	Procedures (number)		42	
				Time (days)		720	
Employing workers (rank)	115	Protecting investors (rank)	147	Cost (% of claim)		58.7	
Difficulty of hiring index (0–100)	39	Extent of disclosure index (0–10)	6				
Rigidity of hours index (0–100)	40	Extent of director liability index (0–10)	1	Closing a business (rank)		106	
Difficulty of firing index (0–100)	40	Ease of shareholder suits index (0–10)	3	Time (years)		4.0	
Rigidity of employment index (0–100)	40	Strength of investor protection index (0–10)	3.3	Cost (% of estate)		15	
Nonwage labor cost (% of salary)	29			Recovery rate (cents on the dollar)		22.6	
Firing cost (weeks of salary)	36	Paying taxes (rank)	161				
		Payments (number per year)	55				
		Time (hours per year)	270				
		Total tax rate (% of profit)	73.3				



BHUTAN		South Asia		GNI per capita (US\$)		1,410					
Ease of doing business (rank)		119		Low income		Population (m)		0.6			
Starting a business (rank)		52		Registering property (rank)		33		Trading across borders (rank)		149	
Procedures (number)		8		Procedures (number)		5		Documents to export (number)		8	
Time (days)		48		Time (days)		64		Time to export (days)		38	
Cost (% of income per capita)		10.4		Cost (% of property value)		0.0		Cost to export (US\$ per container)		1,150	
Minimum capital (% of income per capita)		0.0						Documents to import (number)		11	
				Getting credit (rank)		158		Time to import (days)		38	
Dealing with licenses (rank)		119		Strength of legal rights index (0–10)		3		Cost to import (US\$ per container)		2,080	
Procedures (number)		25		Depth of credit information index (0–6)		0					
Time (days)		183		Public registry coverage (% of adults)		0.0		Enforcing contracts (rank)		38	
Cost (% of income per capita)		195.9		Private bureau coverage (% of adults)		0.0		Procedures (number)		47	
								Time (days)		275	
Employing workers (rank)		14		Protecting investors (rank)		122		Cost (% of claim)		0.1	
Difficulty of hiring index (0–100)		0		Extent of disclosure index (0–10)		5					
Rigidity of hours index (0–100)		0		Extent of director liability index (0–10)		3		Closing a business (rank)		178	
Difficulty of firing index (0–100)		20		Ease of shareholder suits index (0–10)		4		Time (years)		NO PRACTICE	
Rigidity of employment index (0–100)		7		Strength of investor protection index (0–10)		4.0		Cost (% of estate)		NO PRACTICE	
Nonwage labor cost (% of salary)		1						Recovery rate (cents on the dollar)		0.0	
Firing cost (weeks of salary)		10		Paying taxes (rank)		68					
				Payments (number per year)		19					
				Time (hours per year)		274					
				Total tax rate (% of profit)		39.8					



<b>BOTSWANA</b>		Sub-Saharan Africa	GNI per capita (US\$)	5,900
Ease of doing business (rank)	51	Upper middle income	Population (m)	1.8
<b>Starting a business</b> (rank)	99	<b>Registering property</b> (rank)	<b>Trading across borders</b> (rank)	145
Procedures (number)	11	Procedures (number)	Documents to export (number)	6
Time (days)	108	Time (days)	Time to export (days)	33
Cost (% of income per capita)	9.9	Cost (% of property value)	Cost to export (US\$ per container)	2,328
Minimum capital (% of income per capita)	0.0		Documents to import (number)	9
		<b>Getting credit</b> (rank)	Time to import (days)	43
<b>Dealing with licenses</b> (rank)	122	Strength of legal rights index (0–10)	Cost to import (US\$ per container)	2,595
Procedures (number)	24	Depth of credit information index (0–6)		
Time (days)	167	Public registry coverage (% of adults)	<b>Enforcing contracts</b> (rank)	95
Cost (% of income per capita)	322.3	Private bureau coverage (% of adults)	Procedures (number)	29
			Time (days)	987
<b>Employing workers</b> (rank)	70	<b>Protecting investors</b> (rank)	Cost (% of claim)	28.1
Difficulty of hiring index (0–100)	0	Extent of disclosure index (0–10)		
Rigidity of hours index (0–100)	20	Extent of director liability index (0–10)	<b>Closing a business</b> (rank)	26
Difficulty of firing index (0–100)	40	Ease of shareholder suits index (0–10)	Time (years)	1.7
Rigidity of employment index (0–100)	20	Strength of investor protection index (0–10)	Cost (% of estate)	15
Nonwage labor cost (% of salary)	0		Recovery rate (cents on the dollar)	59.8
Firing cost (weeks of salary)	90	<b>Paying taxes</b> (rank)		
		Payments (number per year)		
		Time (hours per year)		
		Total tax rate (% of profit)		
<b>BRAZIL</b>		Latin America & Caribbean	GNI per capita (US\$)	4,730
Ease of doing business (rank)	122	Lower middle income	Population (m)	188.7
<b>Starting a business</b> (rank)	122	<b>Registering property</b> (rank)	<b>Trading across borders</b> (rank)	93
Procedures (number)	18	Procedures (number)	Documents to export (number)	8
Time (days)	152	Time (days)	Time to export (days)	18
Cost (% of income per capita)	10.4	Cost (% of property value)	Cost to export (US\$ per container)	1,090
Minimum capital (% of income per capita)	0.0		Documents to import (number)	7
		<b>Getting credit</b> (rank)	Time to import (days)	22
<b>Dealing with licenses</b> (rank)	107	Strength of legal rights index (0–10)	Cost to import (US\$ per container)	1,240
Procedures (number)	18	Depth of credit information index (0–6)		
Time (days)	411	Public registry coverage (% of adults)	<b>Enforcing contracts</b> (rank)	106
Cost (% of income per capita)	59.4	Private bureau coverage (% of adults)	Procedures (number)	45
			Time (days)	616
<b>Employing workers</b> (rank)	119	<b>Protecting investors</b> (rank)	Cost (% of claim)	16.5
Difficulty of hiring index (0–100)	78	Extent of disclosure index (0–10)		
Rigidity of hours index (0–100)	60	Extent of director liability index (0–10)	<b>Closing a business</b> (rank)	131
Difficulty of firing index (0–100)	0	Ease of shareholder suits index (0–10)	Time (years)	4.0
Rigidity of employment index (0–100)	46	Strength of investor protection index (0–10)	Cost (% of estate)	12
Nonwage labor cost (% of salary)	37		Recovery rate (cents on the dollar)	14.6
Firing cost (weeks of salary)	37	<b>Paying taxes</b> (rank)		
		Payments (number per year)		
		Time (hours per year)		
		Total tax rate (% of profit)		
<b>BRUNEI</b>		East Asia & Pacific	GNI per capita (US\$)	36,216
Ease of doing business (rank)	78	High income	Population (m)	0.4
<b>Starting a business</b> (rank)	117	<b>Registering property</b> (rank)	<b>Trading across borders</b> (rank)	36
Procedures (number)	18	Procedures (number)	Documents to export (number)	6
Time (days)	116	Time (days)	Time to export (days)	28
Cost (% of income per capita)	9.0	Cost (% of property value)	Cost to export (US\$ per container)	515
Minimum capital (% of income per capita)	0.0		Documents to import (number)	6
		<b>Getting credit</b> (rank)	Time to import (days)	19
<b>Dealing with licenses</b> (rank)	66	Strength of legal rights index (0–10)	Cost to import (US\$ per container)	590
Procedures (number)	32	Depth of credit information index (0–6)		
Time (days)	167	Public registry coverage (% of adults)	<b>Enforcing contracts</b> (rank)	158
Cost (% of income per capita)	5.2	Private bureau coverage (% of adults)	Procedures (number)	58
			Time (days)	540
<b>Employing workers</b> (rank)	4	<b>Protecting investors</b> (rank)	Cost (% of claim)	36.6
Difficulty of hiring index (0–100)	0	Extent of disclosure index (0–10)		
Rigidity of hours index (0–100)	20	Extent of director liability index (0–10)	<b>Closing a business</b> (rank)	35
Difficulty of firing index (0–100)	0	Ease of shareholder suits index (0–10)	Time (years)	2.5
Rigidity of employment index (0–100)	7	Strength of investor protection index (0–10)	Cost (% of estate)	4
Nonwage labor cost (% of salary)	5		Recovery rate (cents on the dollar)	45.3
Firing cost (weeks of salary)	4	<b>Paying taxes</b> (rank)		
		Payments (number per year)		
		Time (hours per year)		
		Total tax rate (% of profit)		

<b>BULGARIA</b>		Eastern Europe & Central Asia	GNI per capita (US\$)	3,990
Ease of doing business (rank)	46	Lower middle income	Population (m)	7.7
<b>Starting a business</b> (rank)	100	<b>Registering property</b> (rank)	<b>Trading across borders</b> (rank)	89
Procedures (number)	9	Procedures (number)	Documents to export (number)	5
Time (days)	32	Time (days)	Time to export (days)	23
Cost (% of income per capita)	8.4	Cost (% of property value)	Cost to export (US\$ per container)	1,329
Minimum capital (% of income per capita)	56.3		Documents to import (number)	7
		<b>Getting credit</b> (rank)	Time to import (days)	21
<b>Dealing with licenses</b> (rank)	103	Strength of legal rights index (0–10)	Cost to import (US\$ per container)	1,377
Procedures (number)	22	Depth of credit information index (0–6)		
Time (days)	131	Public registry coverage (% of adults)	<b>Enforcing contracts</b> (rank)	90
Cost (% of income per capita)	499.9	Private bureau coverage (% of adults)	Procedures (number)	40
			Time (days)	564
<b>Employing workers</b> (rank)	57	<b>Protecting investors</b> (rank)	Cost (% of claim)	22.2
Difficulty of hiring index (0–100)	17	Extent of disclosure index (0–10)		
Rigidity of hours index (0–100)	60	Extent of director liability index (0–10)	<b>Closing a business</b> (rank)	72
Difficulty of firing index (0–100)	10	Ease of shareholder suits index (0–10)	Time (years)	3.3
Rigidity of employment index (0–100)	29	Strength of investor protection index (0–10)	Cost (% of estate)	9
Nonwage labor cost (% of salary)	23		Recovery rate (cents on the dollar)	32.4
Firing cost (weeks of salary)	9	<b>Paying taxes</b> (rank)		
		Payments (number per year)		
		Time (hours per year)		
		Total tax rate (% of profit)		
<b>BURKINA FASO</b>		Sub-Saharan Africa	GNI per capita (US\$)	460
Ease of doing business (rank)	161	Low income	Population (m)	13.6
<b>Starting a business</b> (rank)	105	<b>Registering property</b> (rank)	<b>Trading across borders</b> (rank)	170
Procedures (number)	6	Procedures (number)	Documents to export (number)	11
Time (days)	18	Time (days)	Time to export (days)	45
Cost (% of income per capita)	82.1	Cost (% of property value)	Cost to export (US\$ per container)	2,096
Minimum capital (% of income per capita)	415.7		Documents to import (number)	11
		<b>Getting credit</b> (rank)	Time to import (days)	54
<b>Dealing with licenses</b> (rank)	169	Strength of legal rights index (0–10)	Cost to import (US\$ per container)	3,522
Procedures (number)	32	Depth of credit information index (0–6)		
Time (days)	226	Public registry coverage (% of adults)	<b>Enforcing contracts</b> (rank)	109
Cost (% of income per capita)	701.2	Private bureau coverage (% of adults)	Procedures (number)	37
			Time (days)	446
<b>Employing workers</b> (rank)	152	<b>Protecting investors</b> (rank)	Cost (% of claim)	107.4
Difficulty of hiring index (0–100)	83	Extent of disclosure index (0–10)		
Rigidity of hours index (0–100)	60	Extent of director liability index (0–10)	<b>Closing a business</b> (rank)	91
Difficulty of firing index (0–100)	40	Ease of shareholder suits index (0–10)	Time (years)	4.0
Rigidity of employment index (0–100)	61	Strength of investor protection index (0–10)	Cost (% of estate)	9
Nonwage labor cost (% of salary)	20		Recovery rate (cents on the dollar)	25.6
Firing cost (weeks of salary)	34	<b>Paying taxes</b> (rank)		
		Payments (number per year)		
		Time (hours per year)		
		Total tax rate (% of profit)		
<b>BURUNDI</b>		Sub-Saharan Africa	GNI per capita (US\$)	100
Ease of doing business (rank)	174	Low income	Population (m)	7.8
<b>Starting a business</b> (rank)	124	<b>Registering property</b> (rank)	<b>Trading across borders</b> (rank)	167
Procedures (number)	11	Procedures (number)	Documents to export (number)	9
Time (days)	43	Time (days)	Time to export (days)	47
Cost (% of income per capita)	251.0	Cost (% of property value)	Cost to export (US\$ per container)	2,147
Minimum capital (% of income per capita)	0.0		Documents to import (number)	10
		<b>Getting credit</b> (rank)	Time to import (days)	71
<b>Dealing with licenses</b> (rank)	171	Strength of legal rights index (0–10)	Cost to import (US\$ per container)	3,705
Procedures (number)	20	Depth of credit information index (0–6)		
Time (days)	384	Public registry coverage (% of adults)	<b>Enforcing contracts</b> (rank)	148
Cost (% of income per capita)	9,939.0	Private bureau coverage (% of adults)	Procedures (number)	44
			Time (days)	558
<b>Employing workers</b> (rank)	99	<b>Protecting investors</b> (rank)	Cost (% of claim)	38.6
Difficulty of hiring index (0–100)	33	Extent of disclosure index (0–10)		
Rigidity of hours index (0–100)	60	Extent of director liability index (0–10)	<b>Closing a business</b> (rank)	178
Difficulty of firing index (0–100)	30	Ease of shareholder suits index (0–10)	Time (years)	NO PRACTICE
Rigidity of employment index (0–100)	41	Strength of investor protection index (0–10)	Cost (% of estate)	NO PRACTICE
Nonwage labor cost (% of salary)	7		Recovery rate (cents on the dollar)	0.0
Firing cost (weeks of salary)	26	<b>Paying taxes</b> (rank)		
		Payments (number per year)		
		Time (hours per year)		
		Total tax rate (% of profit)		

CAMBODIA		East Asia & Pacific	GNI per capita (US\$)	480	
Ease of doing business (rank)	145	Low income	Population (m)	14.4	
Starting a business (rank)	162	Registering property (rank)	98	Trading across borders (rank)	139
Procedures (number)	10	Procedures (number)	7	Documents to export (number)	11
Time (days)	86	Time (days)	56	Time to export (days)	37
Cost (% of income per capita)	190.3	Cost (% of property value)	4.4	Cost to export (US\$ per container)	722
Minimum capital (% of income per capita)	50.8			Documents to import (number)	11
		Getting credit (rank)	177	Time to import (days)	46
Dealing with licenses (rank)	144	Strength of legal rights index (0–10)	0	Cost to import (US\$ per container)	852
Procedures (number)	23	Depth of credit information index (0–6)	0		
Time (days)	709	Public registry coverage (% of adults)	0.0	Enforcing contracts (rank)	134
Cost (% of income per capita)	74.3	Private bureau coverage (% of adults)	0.0	Procedures (number)	44
				Time (days)	401
Employing workers (rank)	133	Protecting investors (rank)	64	Cost (% of claim)	102.7
Difficulty of hiring index (0–100)	44	Extent of disclosure index (0–10)	5		
Rigidity of hours index (0–100)	60	Extent of director liability index (0–10)	9	Closing a business (rank)	178
Difficulty of firing index (0–100)	30	Ease of shareholder suits index (0–10)	2	Time (years)	NO PRACTICE
Rigidity of employment index (0–100)	45	Strength of investor protection index (0–10)	5.3	Cost (% of estate)	NO PRACTICE
Nonwage labor cost (% of salary)	0			Recovery rate (cents on the dollar)	0.0
Firing cost (weeks of salary)	39	Paying taxes (rank)	21		
		Payments (number per year)	27		
		Time (hours per year)	137		
		Total tax rate (% of profit)	22.6		
CAMEROON		Sub-Saharan Africa	GNI per capita (US\$)	1,080	
Ease of doing business (rank)	154	Lower middle income	Population (m)	16.7	
Starting a business (rank)	160	Registering property (rank)	134	Trading across borders (rank)	132
Procedures (number)	13	Procedures (number)	5	Documents to export (number)	9
Time (days)	37	Time (days)	93	Time to export (days)	27
Cost (% of income per capita)	129.2	Cost (% of property value)	17.8	Cost to export (US\$ per container)	907
Minimum capital (% of income per capita)	177.1			Documents to import (number)	8
		Getting credit (rank)	115	Time to import (days)	33
Dealing with licenses (rank)	154	Strength of legal rights index (0–10)	3	Cost to import (US\$ per container)	1,529
Procedures (number)	15	Depth of credit information index (0–6)	2		
Time (days)	426	Public registry coverage (% of adults)	1.0	Enforcing contracts (rank)	172
Cost (% of income per capita)	1,202.9	Private bureau coverage (% of adults)	0.0	Procedures (number)	43
				Time (days)	800
Employing workers (rank)	120	Protecting investors (rank)	107	Cost (% of claim)	46.6
Difficulty of hiring index (0–100)	28	Extent of disclosure index (0–10)	6		
Rigidity of hours index (0–100)	40	Extent of director liability index (0–10)	1	Closing a business (rank)	92
Difficulty of firing index (0–100)	70	Ease of shareholder suits index (0–10)	6	Time (years)	3.2
Rigidity of employment index (0–100)	46	Strength of investor protection index (0–10)	4.3	Cost (% of estate)	15
Nonwage labor cost (% of salary)	16			Recovery rate (cents on the dollar)	25.5
Firing cost (weeks of salary)	33	Paying taxes (rank)	166		
		Payments (number per year)	41		
		Time (hours per year)	1,400		
		Total tax rate (% of profit)	51.9		
CANADA		OECD: High Income	GNI per capita (US\$)	36,170	
Ease of doing business (rank)	7	High income	Population (m)	32.6	
Starting a business (rank)	2	Registering property (rank)	28	Trading across borders (rank)	39
Procedures (number)	2	Procedures (number)	6	Documents to export (number)	3
Time (days)	3	Time (days)	17	Time to export (days)	7
Cost (% of income per capita)	0.9	Cost (% of property value)	1.8	Cost to export (US\$ per container)	1,385
Minimum capital (% of income per capita)	0.0			Documents to import (number)	4
		Getting credit (rank)	7	Time to import (days)	11
Dealing with licenses (rank)	26	Strength of legal rights index (0–10)	7	Cost to import (US\$ per container)	1,425
Procedures (number)	14	Depth of credit information index (0–6)	6		
Time (days)	75	Public registry coverage (% of adults)	0.0	Enforcing contracts (rank)	43
Cost (% of income per capita)	125.4	Private bureau coverage (% of adults)	100.0	Procedures (number)	36
				Time (days)	570
Employing workers (rank)	19	Protecting investors (rank)	5	Cost (% of claim)	16.2
Difficulty of hiring index (0–100)	11	Extent of disclosure index (0–10)	8		
Rigidity of hours index (0–100)	0	Extent of director liability index (0–10)	9	Closing a business (rank)	4
Difficulty of firing index (0–100)	0	Ease of shareholder suits index (0–10)	8	Time (years)	0.8
Rigidity of employment index (0–100)	4	Strength of investor protection index (0–10)	8.3	Cost (% of estate)	4
Nonwage labor cost (% of salary)	13			Recovery rate (cents on the dollar)	88.8
Firing cost (weeks of salary)	28	Paying taxes (rank)	25		
		Payments (number per year)	9		
		Time (hours per year)	119		
		Total tax rate (% of profit)	45.9		

CAPE VERDE		Sub-Saharan Africa		GNI per capita (US\$)		2,130	
Ease of doing business (rank)	132	Lower middle income		Population (m)		0.5	
Starting a business (rank)	156	Registering property (rank)	127	Trading across borders (rank)		51	
Procedures (number)	12	Procedures (number)	6	Documents to export (number)		5	
Time (days)	52	Time (days)	83	Time to export (days)		21	
Cost (% of income per capita)	40.1	Cost (% of property value)	7.8	Cost to export (US\$ per container)		1,024	
Minimum capital (% of income per capita)	53.4			Documents to import (number)		5	
		Getting credit (rank)	68	Time to import (days)		21	
Dealing with licenses (rank)	79	Strength of legal rights index (0–10)	5	Cost to import (US\$ per container)		1,024	
Procedures (number)	18	Depth of credit information index (0–6)	3				
Time (days)	120	Public registry coverage (% of adults)	20.3	Enforcing contracts (rank)		56	
Cost (% of income per capita)	718.3	Private bureau coverage (% of adults)	0.0	Procedures (number)		37	
				Time (days)		465	
Employing workers (rank)	143	Protecting investors (rank)	122	Cost (% of claim)		24.1	
Difficulty of hiring index (0–100)	33	Extent of disclosure index (0–10)	1				
Rigidity of hours index (0–100)	40	Extent of director liability index (0–10)	5	Closing a business (rank)		178	
Difficulty of firing index (0–100)	60	Ease of shareholder suits index (0–10)	6	Time (years)		NO PRACTICE	
Rigidity of employment index (0–100)	44	Strength of investor protection index (0–10)	4.0	Cost (% of estate)		NO PRACTICE	
Nonwage labor cost (% of salary)	17			Recovery rate (cents on the dollar)		0.0	
Firing cost (weeks of salary)	91	Paying taxes (rank)	117				
		Payments (number per year)	57				
		Time (hours per year)	100				
		Total tax rate (% of profit)	54.0				
CENTRAL AFRICAN REPUBLIC		Sub-Saharan Africa		GNI per capita (US\$)		360	
Ease of doing business (rank)	177	Low income		Population (m)		4.1	
Starting a business (rank)	139	Registering property (rank)	95	Trading across borders (rank)		172	
Procedures (number)	10	Procedures (number)	3	Documents to export (number)		8	
Time (days)	14	Time (days)	69	Time to export (days)		57	
Cost (% of income per capita)	205.4	Cost (% of property value)	11.7	Cost to export (US\$ per container)		4,581	
Minimum capital (% of income per capita)	531.2			Documents to import (number)		18	
		Getting credit (rank)	115	Time to import (days)		66	
Dealing with licenses (rank)	133	Strength of legal rights index (0–10)	3	Cost to import (US\$ per container)		4,534	
Procedures (number)	21	Depth of credit information index (0–6)	2				
Time (days)	239	Public registry coverage (% of adults)	1.4	Enforcing contracts (rank)		169	
Cost (% of income per capita)	288.3	Private bureau coverage (% of adults)	0.0	Procedures (number)		43	
				Time (days)		660	
Employing workers (rank)	149	Protecting investors (rank)	122	Cost (% of claim)		82.0	
Difficulty of hiring index (0–100)	72	Extent of disclosure index (0–10)	6				
Rigidity of hours index (0–100)	60	Extent of director liability index (0–10)	1	Closing a business (rank)		178	
Difficulty of firing index (0–100)	50	Ease of shareholder suits index (0–10)	5	Time (years)		4.8	
Rigidity of employment index (0–100)	61	Strength of investor protection index (0–10)	4.0	Cost (% of estate)		76	
Nonwage labor cost (% of salary)	18			Recovery rate (cents on the dollar)		0.0	
Firing cost (weeks of salary)	22	Paying taxes (rank)	175				
		Payments (number per year)	54				
		Time (hours per year)	504				
		Total tax rate (% of profit)	203.8				
CHAD		Sub-Saharan Africa		GNI per capita (US\$)		480	
Ease of doing business (rank)	173	Low income		Population (m)		10.0	
Starting a business (rank)	177	Registering property (rank)	123	Trading across borders (rank)		157	
Procedures (number)	19	Procedures (number)	6	Documents to export (number)		6	
Time (days)	75	Time (days)	44	Time to export (days)		78	
Cost (% of income per capita)	188.8	Cost (% of property value)	21.2	Cost to export (US\$ per container)		4,867	
Minimum capital (% of income per capita)	398.4			Documents to import (number)		9	
		Getting credit (rank)	135	Time to import (days)		102	
Dealing with licenses (rank)	68	Strength of legal rights index (0–10)	3	Cost to import (US\$ per container)		5,520	
Procedures (number)	9	Depth of credit information index (0–6)	1				
Time (days)	181	Public registry coverage (% of adults)	0.2	Enforcing contracts (rank)		167	
Cost (% of income per capita)	1,063.8	Private bureau coverage (% of adults)	0.0	Procedures (number)		41	
				Time (days)		743	
Employing workers (rank)	135	Protecting investors (rank)	122	Cost (% of claim)		77.4	
Difficulty of hiring index (0–100)	39	Extent of disclosure index (0–10)	6				
Rigidity of hours index (0–100)	60	Extent of director liability index (0–10)	1	Closing a business (rank)		178	
Difficulty of firing index (0–100)	40	Ease of shareholder suits index (0–10)	5	Time (years)		NO PRACTICE	
Rigidity of employment index (0–100)	46	Strength of investor protection index (0–10)	4.0	Cost (% of estate)		NO PRACTICE	
Nonwage labor cost (% of salary)	21			Recovery rate (cents on the dollar)		0.0	
Firing cost (weeks of salary)	36	Paying taxes (rank)	124				
		Payments (number per year)	54				
		Time (hours per year)	122				
		Total tax rate (% of profit)	63.7				

CHILE		Latin America & Caribbean		GNI per capita (US\$)		6,980	
Ease of doing business (rank)	33	Upper middle income		Population (m)		16.5	
Starting a business (rank)	39	Registering property (rank)	34	Trading across borders (rank)		43	
Procedures (number)	9	Procedures (number)	6	Documents to export (number)		6	
Time (days)	27	Time (days)	31	Time to export (days)		21	
Cost (% of income per capita)	8.6	Cost (% of property value)	1.3	Cost to export (US\$ per container)		645	
Minimum capital (% of income per capita)	0.0			Documents to import (number)		7	
		Getting credit (rank)	48	Time to import (days)		21	
Dealing with licenses (rank)	58	Strength of legal rights index (0–10)	4	Cost to import (US\$ per container)		685	
Procedures (number)	18	Depth of credit information index (0–6)	5				
Time (days)	155	Public registry coverage (% of adults)	26.2	Enforcing contracts (rank)		64	
Cost (% of income per capita)	128.1	Private bureau coverage (% of adults)	33.5	Procedures (number)		36	
				Time (days)		480	
Employing workers (rank)	68	Protecting investors (rank)	33	Cost (% of claim)		28.6	
Difficulty of hiring index (0–100)	33	Extent of disclosure index (0–10)	7				
Rigidity of hours index (0–100)	20	Extent of director liability index (0–10)	6	Closing a business (rank)		98	
Difficulty of firing index (0–100)	20	Ease of shareholder suits index (0–10)	5	Time (years)		4.5	
Rigidity of employment index (0–100)	24	Strength of investor protection index (0–10)	6.0	Cost (% of estate)		15	
Nonwage labor cost (% of salary)	3			Recovery rate (cents on the dollar)		23.8	
Firing cost (weeks of salary)	52	Paying taxes (rank)	34				
		Payments (number per year)	10				
		Time (hours per year)	316				
		Total tax rate (% of profit)	25.9				
CHINA		East Asia & Pacific		GNI per capita (US\$)		2,010	
Ease of doing business (rank)	83	Lower middle income		Population (m)		1,311.8	
Starting a business (rank)	135	Registering property (rank)	29	Trading across borders (rank)		42	
Procedures (number)	13	Procedures (number)	4	Documents to export (number)		7	
Time (days)	35	Time (days)	29	Time to export (days)		21	
Cost (% of income per capita)	8.4	Cost (% of property value)	3.6	Cost to export (US\$ per container)		390	
Minimum capital (% of income per capita)	190.2			Documents to import (number)		6	
		Getting credit (rank)	84	Time to import (days)		24	
Dealing with licenses (rank)	175	Strength of legal rights index (0–10)	3	Cost to import (US\$ per container)		430	
Procedures (number)	37	Depth of credit information index (0–6)	4				
Time (days)	336	Public registry coverage (% of adults)	49.2	Enforcing contracts (rank)		20	
Cost (% of income per capita)	840.2	Private bureau coverage (% of adults)	0.0	Procedures (number)		35	
				Time (days)		406	
Employing workers (rank)	86	Protecting investors (rank)	83	Cost (% of claim)		8.8	
Difficulty of hiring index (0–100)	11	Extent of disclosure index (0–10)	10				
Rigidity of hours index (0–100)	20	Extent of director liability index (0–10)	1	Closing a business (rank)		57	
Difficulty of firing index (0–100)	40	Ease of shareholder suits index (0–10)	4	Time (years)		1.7	
Rigidity of employment index (0–100)	24	Strength of investor protection index (0–10)	5.0	Cost (% of estate)		22	
Nonwage labor cost (% of salary)	44			Recovery rate (cents on the dollar)		35.9	
Firing cost (weeks of salary)	91	Paying taxes (rank)	168				
		Payments (number per year)	35				
		Time (hours per year)	872				
		Total tax rate (% of profit)	73.9				
COLOMBIA		Latin America & Caribbean		GNI per capita (US\$)		2,740	
Ease of doing business (rank)	66	Lower middle income		Population (m)		45.6	
Starting a business (rank)	88	Registering property (rank)	69	Trading across borders (rank)		105	
Procedures (number)	11	Procedures (number)	9	Documents to export (number)		6	
Time (days)	42	Time (days)	23	Time to export (days)		24	
Cost (% of income per capita)	19.3	Cost (% of property value)	2.5	Cost to export (US\$ per container)		1,440	
Minimum capital (% of income per capita)	0.0			Documents to import (number)		8	
		Getting credit (rank)	84	Time to import (days)		20	
Dealing with licenses (rank)	61	Strength of legal rights index (0–10)	2	Cost to import (US\$ per container)		1,440	
Procedures (number)	14	Depth of credit information index (0–6)	5				
Time (days)	146	Public registry coverage (% of adults)	0.0	Enforcing contracts (rank)		147	
Cost (% of income per capita)	602.8	Private bureau coverage (% of adults)	39.9	Procedures (number)		34	
				Time (days)		1,346	
Employing workers (rank)	83	Protecting investors (rank)	19	Cost (% of claim)		52.6	
Difficulty of hiring index (0–100)	22	Extent of disclosure index (0–10)	8				
Rigidity of hours index (0–100)	40	Extent of director liability index (0–10)	2	Closing a business (rank)		27	
Difficulty of firing index (0–100)	20	Ease of shareholder suits index (0–10)	9	Time (years)		3.0	
Rigidity of employment index (0–100)	27	Strength of investor protection index (0–10)	6.3	Cost (% of estate)		1	
Nonwage labor cost (% of salary)	29			Recovery rate (cents on the dollar)		58.3	
Firing cost (weeks of salary)	59	Paying taxes (rank)	167				
		Payments (number per year)	69				
		Time (hours per year)	268				
		Total tax rate (% of profit)	82.4				



COMOROS		Sub-Saharan Africa		GNI per capita (US\$)	660
Ease of doing business (rank)	147	Low income		Population (m)	0.6
Starting a business (rank)	145	Registering property (rank)	84	Trading across borders (rank)	119
Procedures (number)	11	Procedures (number)	5	Documents to export (number)	10
Time (days)	23	Time (days)	24	Time to export (days)	30
Cost (% of income per capita)	188.4	Cost (% of property value)	20.8	Cost to export (US\$ per container)	971
Minimum capital (% of income per capita)	280.3			Documents to import (number)	10
		Getting credit (rank)	158	Time to import (days)	21
Dealing with licenses (rank)	56	Strength of legal rights index (0–10)	3	Cost to import (US\$ per container)	974
Procedures (number)	18	Depth of credit information index (0–6)	0		
Time (days)	164	Public registry coverage (% of adults)	0.0	Enforcing contracts (rank)	152
Cost (% of income per capita)	77.8	Private bureau coverage (% of adults)	0.0	Procedures (number)	43
				Time (days)	506
Employing workers (rank)	158	Protecting investors (rank)	122	Cost (% of claim)	89.4
Difficulty of hiring index (0–100)	39	Extent of disclosure index (0–10)	6		
Rigidity of hours index (0–100)	60	Extent of director liability index (0–10)	1	Closing a business (rank)	178
Difficulty of firing index (0–100)	40	Ease of shareholder suits index (0–10)	5	Time (years)	NO PRACTICE
Rigidity of employment index (0–100)	46	Strength of investor protection index (0–10)	4.0	Cost (% of estate)	NO PRACTICE
Nonwage labor cost (% of salary)	0			Recovery rate (cents on the dollar)	0.0
Firing cost (weeks of salary)	100	Paying taxes (rank)	46		
		Payments (number per year)	20		
		Time (hours per year)	100		
		Total tax rate (% of profit)	48.8		
CONGO, DEM. REP.		Sub-Saharan Africa		GNI per capita (US\$)	130
Ease of doing business (rank)	178	Low income		Population (m)	59.3
Starting a business (rank)	146	Registering property (rank)	141	Trading across borders (rank)	154
Procedures (number)	13	Procedures (number)	8	Documents to export (number)	8
Time (days)	155	Time (days)	57	Time to export (days)	46
Cost (% of income per capita)	487.2	Cost (% of property value)	9.4	Cost to export (US\$ per container)	2,307
Minimum capital (% of income per capita)	0.0			Documents to import (number)	9
		Getting credit (rank)	158	Time to import (days)	66
Dealing with licenses (rank)	138	Strength of legal rights index (0–10)	3	Cost to import (US\$ per container)	2,183
Procedures (number)	14	Depth of credit information index (0–6)	0		
Time (days)	322	Public registry coverage (% of adults)	0.0	Enforcing contracts (rank)	173
Cost (% of income per capita)	2,112.6	Private bureau coverage (% of adults)	0.0	Procedures (number)	43
				Time (days)	685
Employing workers (rank)	171	Protecting investors (rank)	147	Cost (% of claim)	151.8
Difficulty of hiring index (0–100)	72	Extent of disclosure index (0–10)	3		
Rigidity of hours index (0–100)	80	Extent of director liability index (0–10)	3	Closing a business (rank)	150
Difficulty of firing index (0–100)	70	Ease of shareholder suits index (0–10)	4	Time (years)	5.2
Rigidity of employment index (0–100)	74	Strength of investor protection index (0–10)	3.3	Cost (% of estate)	29
Nonwage labor cost (% of salary)	7			Recovery rate (cents on the dollar)	2.9
Firing cost (weeks of salary)	31	Paying taxes (rank)	149		
		Payments (number per year)	32		
		Time (hours per year)	308		
		Total tax rate (% of profit)	229.8		
CONGO, REP.		Sub-Saharan Africa		GNI per capita (US\$)	927
Ease of doing business (rank)	175	Lower middle income		Population (m)	4.1
Starting a business (rank)	154	Registering property (rank)	168	Trading across borders (rank)	171
Procedures (number)	10	Procedures (number)	7	Documents to export (number)	11
Time (days)	37	Time (days)	137	Time to export (days)	50
Cost (% of income per capita)	150.1	Cost (% of property value)	27.3	Cost to export (US\$ per container)	2,201
Minimum capital (% of income per capita)	206.3			Documents to import (number)	12
		Getting credit (rank)	115	Time to import (days)	62
Dealing with licenses (rank)	67	Strength of legal rights index (0–10)	3	Cost to import (US\$ per container)	2,201
Procedures (number)	14	Depth of credit information index (0–6)	2		
Time (days)	169	Public registry coverage (% of adults)	2.4	Enforcing contracts (rank)	156
Cost (% of income per capita)	565.9	Private bureau coverage (% of adults)	0.0	Procedures (number)	44
				Time (days)	560
Employing workers (rank)	167	Protecting investors (rank)	147	Cost (% of claim)	53.2
Difficulty of hiring index (0–100)	78	Extent of disclosure index (0–10)	6		
Rigidity of hours index (0–100)	60	Extent of director liability index (0–10)	1	Closing a business (rank)	110
Difficulty of firing index (0–100)	70	Ease of shareholder suits index (0–10)	3	Time (years)	3.0
Rigidity of employment index (0–100)	69	Strength of investor protection index (0–10)	3.3	Cost (% of estate)	24
Nonwage labor cost (% of salary)	29			Recovery rate (cents on the dollar)	20.4
Firing cost (weeks of salary)	33	Paying taxes (rank)	176		
		Payments (number per year)	89		
		Time (hours per year)	606		
		Total tax rate (% of profit)	65.4		



COSTA RICA		Latin America & Caribbean		GNI per capita (US\$)		4,980			
Ease of doing business (rank)	115	Upper middle income		Population (m)		4.4			
Starting a business (rank)	113	Registering property (rank)		41		Trading across borders (rank)		54	
Procedures (number)	12	Procedures (number)		6		Documents to export (number)		7	
Time (days)	77	Time (days)		21		Time to export (days)		18	
Cost (% of income per capita)	21.3	Cost (% of property value)		3.3		Cost to export (US\$ per container)		660	
Minimum capital (% of income per capita)	0.0					Documents to import (number)		8	
		Getting credit (rank)		48		Time to import (days)		25	
Dealing with licenses (rank)	120	Strength of legal rights index (0–10)		4		Cost to import (US\$ per container)		660	
Procedures (number)	23	Depth of credit information index (0–6)		5					
Time (days)	178	Public registry coverage (% of adults)		6.1		Enforcing contracts (rank)		130	
Cost (% of income per capita)	244.2	Private bureau coverage (% of adults)		52.7		Procedures (number)		40	
						Time (days)		877	
Employing workers (rank)	79	Protecting investors (rank)		158		Cost (% of claim)		24.3	
Difficulty of hiring index (0–100)	56	Extent of disclosure index (0–10)		2					
Rigidity of hours index (0–100)	40	Extent of director liability index (0–10)		5		Closing a business (rank)		104	
Difficulty of firing index (0–100)	0	Ease of shareholder suits index (0–10)		2		Time (years)		3.5	
Rigidity of employment index (0–100)	32	Strength of investor protection index (0–10)		3.0		Cost (% of estate)		15	
Nonwage labor cost (% of salary)	26					Recovery rate (cents on the dollar)		23.1	
Firing cost (weeks of salary)	35	Paying taxes (rank)		162					
		Payments (number per year)		43					
		Time (hours per year)		402					
		Total tax rate (% of profit)		55.7					
COTE D'IVOIRE		Sub-Saharan Africa		GNI per capita (US\$)		870			
Ease of doing business (rank)	155	Low income		Population (m)		18.5			
Starting a business (rank)	155	Registering property (rank)		153		Trading across borders (rank)		147	
Procedures (number)	10	Procedures (number)		7		Documents to export (number)		10	
Time (days)	40	Time (days)		62		Time to export (days)		23	
Cost (% of income per capita)	135.8	Cost (% of property value)		16.9		Cost to export (US\$ per container)		1,653	
Minimum capital (% of income per capita)	219.8					Documents to import (number)		8	
		Getting credit (rank)		135		Time to import (days)		43	
Dealing with licenses (rank)	157	Strength of legal rights index (0–10)		3		Cost to import (US\$ per container)		2,457	
Procedures (number)	21	Depth of credit information index (0–6)		1					
Time (days)	628	Public registry coverage (% of adults)		2.8		Enforcing contracts (rank)		122	
Cost (% of income per capita)	247.7	Private bureau coverage (% of adults)		0.0		Procedures (number)		33	
						Time (days)		770	
Employing workers (rank)	112	Protecting investors (rank)		147		Cost (% of claim)		41.7	
Difficulty of hiring index (0–100)	33	Extent of disclosure index (0–10)		6					
Rigidity of hours index (0–100)	60	Extent of director liability index (0–10)		1		Closing a business (rank)		71	
Difficulty of firing index (0–100)	20	Ease of shareholder suits index (0–10)		3		Time (years)		2.2	
Rigidity of employment index (0–100)	38	Strength of investor protection index (0–10)		3.3		Cost (% of estate)		18	
Nonwage labor cost (% of salary)	18					Recovery rate (cents on the dollar)		33.0	
Firing cost (weeks of salary)	49	Paying taxes (rank)		140					
		Payments (number per year)		66					
		Time (hours per year)		270					
		Total tax rate (% of profit)		45.4					
CROATIA		Eastern Europe & Central Asia		GNI per capita (US\$)		9,330			
Ease of doing business (rank)	97	Upper middle income		Population (m)		4.4			
Starting a business (rank)	93	Registering property (rank)		99		Trading across borders (rank)		96	
Procedures (number)	8	Procedures (number)		5		Documents to export (number)		7	
Time (days)	40	Time (days)		174		Time to export (days)		22	
Cost (% of income per capita)	11.7	Cost (% of property value)		5.0		Cost to export (US\$ per container)		1,200	
Minimum capital (% of income per capita)	18.4					Documents to import (number)		8	
		Getting credit (rank)		48		Time to import (days)		16	
Dealing with licenses (rank)	162	Strength of legal rights index (0–10)		6		Cost to import (US\$ per container)		1,200	
Procedures (number)	22	Depth of credit information index (0–6)		3					
Time (days)	255	Public registry coverage (% of adults)		0.0		Enforcing contracts (rank)		45	
Cost (% of income per capita)	722.4	Private bureau coverage (% of adults)		72.4		Procedures (number)		38	
						Time (days)		561	
Employing workers (rank)	139	Protecting investors (rank)		122		Cost (% of claim)		13.8	
Difficulty of hiring index (0–100)	61	Extent of disclosure index (0–10)		1					
Rigidity of hours index (0–100)	40	Extent of director liability index (0–10)		5		Closing a business (rank)		78	
Difficulty of firing index (0–100)	50	Ease of shareholder suits index (0–10)		6		Time (years)		3.1	
Rigidity of employment index (0–100)	50	Strength of investor protection index (0–10)		4.0		Cost (% of estate)		15	
Nonwage labor cost (% of salary)	17					Recovery rate (cents on the dollar)		30.2	
Firing cost (weeks of salary)	39	Paying taxes (rank)		43					
		Payments (number per year)		28					
		Time (hours per year)		196					
		Total tax rate (% of profit)		32.5					

CZECH REPUBLIC		Eastern Europe & Central Asia		GNI per capita (US\$)		12,680	
Ease of doing business (rank)	56	Upper middle income		Population (m)		10.2	
Starting a business (rank)	91	Registering property (rank)	54	Trading across borders (rank)		30	
Procedures (number)	10	Procedures (number)	4	Documents to export (number)		5	
Time (days)	17	Time (days)	123	Time to export (days)		16	
Cost (% of income per capita)	10.6	Cost (% of property value)	3.0	Cost to export (US\$ per container)		775	
Minimum capital (% of income per capita)	34.9			Documents to import (number)		7	
		Getting credit (rank)	26	Time to import (days)		18	
Dealing with licenses (rank)	83	Strength of legal rights index (0–10)	6	Cost to import (US\$ per container)		860	
Procedures (number)	36	Depth of credit information index (0–6)	5				
Time (days)	180	Public registry coverage (% of adults)	4.2	Enforcing contracts (rank)		97	
Cost (% of income per capita)	18.5	Private bureau coverage (% of adults)	53.0	Procedures (number)		27	
				Time (days)		820	
Employing workers (rank)	55	Protecting investors (rank)	83	Cost (% of claim)		33.0	
Difficulty of hiring index (0–100)	33	Extent of disclosure index (0–10)	2				
Rigidity of hours index (0–100)	40	Extent of director liability index (0–10)	5	Closing a business (rank)		108	
Difficulty of firing index (0–100)	20	Ease of shareholder suits index (0–10)	8	Time (years)		6.5	
Rigidity of employment index (0–100)	31	Strength of investor protection index (0–10)	5.0	Cost (% of estate)		15	
Nonwage labor cost (% of salary)	35			Recovery rate (cents on the dollar)		21.3	
Firing cost (weeks of salary)	22	Paying taxes (rank)	113				
		Payments (number per year)	12				
		Time (hours per year)	930				
		Total tax rate (% of profit)	48.6				
DENMARK		OECD: High Income		GNI per capita (US\$)		51,700	
Ease of doing business (rank)	5	High income		Population (m)		5.4	
Starting a business (rank)	18	Registering property (rank)	39	Trading across borders (rank)		2	
Procedures (number)	4	Procedures (number)	6	Documents to export (number)		4	
Time (days)	6	Time (days)	42	Time to export (days)		5	
Cost (% of income per capita)	0.0	Cost (% of property value)	0.6	Cost to export (US\$ per container)		540	
Minimum capital (% of income per capita)	40.7			Documents to import (number)		3	
		Getting credit (rank)	13	Time to import (days)		5	
Dealing with licenses (rank)	6	Strength of legal rights index (0–10)	8	Cost to import (US\$ per container)		540	
Procedures (number)	6	Depth of credit information index (0–6)	4				
Time (days)	69	Public registry coverage (% of adults)	0.0	Enforcing contracts (rank)		30	
Cost (% of income per capita)	61.8	Private bureau coverage (% of adults)	11.5	Procedures (number)		34	
				Time (days)		380	
Employing workers (rank)	10	Protecting investors (rank)	19	Cost (% of claim)		23.3	
Difficulty of hiring index (0–100)	0	Extent of disclosure index (0–10)	7				
Rigidity of hours index (0–100)	20	Extent of director liability index (0–10)	5	Closing a business (rank)		7	
Difficulty of firing index (0–100)	10	Ease of shareholder suits index (0–10)	7	Time (years)		1.1	
Rigidity of employment index (0–100)	10	Strength of investor protection index (0–10)	6.3	Cost (% of estate)		4	
Nonwage labor cost (% of salary)	1			Recovery rate (cents on the dollar)		87.0	
Firing cost (weeks of salary)	0	Paying taxes (rank)	13				
		Payments (number per year)	9				
		Time (hours per year)	135				
		Total tax rate (% of profit)	33.3				
DJIBOUTI		Middle East & North Africa		GNI per capita (US\$)		1,060	
Ease of doing business (rank)	146	Lower middle income		Population (m)		0.8	
Starting a business (rank)	165	Registering property (rank)	131	Trading across borders (rank)		66	
Procedures (number)	11	Procedures (number)	7	Documents to export (number)		8	
Time (days)	37	Time (days)	40	Time to export (days)		22	
Cost (% of income per capita)	206.6	Cost (% of property value)	13.2	Cost to export (US\$ per container)		960	
Minimum capital (% of income per capita)	530.8			Documents to import (number)		6	
		Getting credit (rank)	135	Time to import (days)		18	
Dealing with licenses (rank)	92	Strength of legal rights index (0–10)	3	Cost to import (US\$ per container)		960	
Procedures (number)	14	Depth of credit information index (0–6)	1				
Time (days)	195	Public registry coverage (% of adults)	0.2	Enforcing contracts (rank)		159	
Cost (% of income per capita)	1,010.6	Private bureau coverage (% of adults)	0.0	Procedures (number)		40	
				Time (days)		1,225	
Employing workers (rank)	130	Protecting investors (rank)	173	Cost (% of claim)		34.0	
Difficulty of hiring index (0–100)	67	Extent of disclosure index (0–10)	5				
Rigidity of hours index (0–100)	40	Extent of director liability index (0–10)	2	Closing a business (rank)		126	
Difficulty of firing index (0–100)	30	Ease of shareholder suits index (0–10)	0	Time (years)		5.0	
Rigidity of employment index (0–100)	46	Strength of investor protection index (0–10)	2.3	Cost (% of estate)		18	
Nonwage labor cost (% of salary)	16			Recovery rate (cents on the dollar)		15.9	
Firing cost (weeks of salary)	56	Paying taxes (rank)	51				
		Payments (number per year)	35				
		Time (hours per year)	114				
		Total tax rate (% of profit)	38.7				

DOMINICA		Latin America & Caribbean		GNI per capita (US\$)		3,960	
Ease of doing business (rank)	77	Upper middle income		Population (m)		0.1	
Starting a business (rank)	23	Registering property (rank)	83	Trading across borders (rank)		80	
Procedures (number)	5	Procedures (number)	4	Documents to export (number)		7	
Time (days)	19	Time (days)	40	Time to export (days)		16	
Cost (% of income per capita)	27.1	Cost (% of property value)	13.5	Cost to export (US\$ per container)		1,197	
Minimum capital (% of income per capita)	0.0			Documents to import (number)		8	
		Getting credit (rank)	97	Time to import (days)		18	
Dealing with licenses (rank)	47	Strength of legal rights index (0–10)	6	Cost to import (US\$ per container)		1,107	
Procedures (number)	12	Depth of credit information index (0–6)	0				
Time (days)	219	Public registry coverage (% of adults)	0.0	Enforcing contracts (rank)		164	
Cost (% of income per capita)	74.4	Private bureau coverage (% of adults)	0.0	Procedures (number)		47	
				Time (days)		681	
Employing workers (rank)	54	Protecting investors (rank)	19	Cost (% of claim)		36.0	
Difficulty of hiring index (0–100)	11	Extent of disclosure index (0–10)	4				
Rigidity of hours index (0–100)	20	Extent of director liability index (0–10)	8	Closing a business (rank)		178	
Difficulty of firing index (0–100)	20	Ease of shareholder suits index (0–10)	7	Time (years)		NO PRACTICE	
Rigidity of employment index (0–100)	17	Strength of investor protection index (0–10)	6.3	Cost (% of estate)		NO PRACTICE	
Nonwage labor cost (% of salary)	7			Recovery rate (cents on the dollar)		0.0	
Firing cost (weeks of salary)	58	Paying taxes (rank)	64				
		Payments (number per year)	38				
		Time (hours per year)	147				
		Total tax rate (% of profit)	37.1				
DOMINICAN REPUBLIC		Latin America & Caribbean		GNI per capita (US\$)		2,850	
Ease of doing business (rank)	99	Lower middle income		Population (m)		9.6	
Starting a business (rank)	84	Registering property (rank)	106	Trading across borders (rank)		35	
Procedures (number)	9	Procedures (number)	7	Documents to export (number)		6	
Time (days)	22	Time (days)	60	Time to export (days)		12	
Cost (% of income per capita)	31.1	Cost (% of property value)	5.1	Cost to export (US\$ per container)		815	
Minimum capital (% of income per capita)	0.0			Documents to import (number)		7	
		Getting credit (rank)	36	Time to import (days)		13	
Dealing with licenses (rank)	74	Strength of legal rights index (0–10)	4	Cost to import (US\$ per container)		1,015	
Procedures (number)	17	Depth of credit information index (0–6)	6				
Time (days)	214	Public registry coverage (% of adults)	13.3	Enforcing contracts (rank)		82	
Cost (% of income per capita)	116.1	Private bureau coverage (% of adults)	35.4	Procedures (number)		34	
				Time (days)		460	
Employing workers (rank)	106	Protecting investors (rank)	122	Cost (% of claim)		40.9	
Difficulty of hiring index (0–100)	56	Extent of disclosure index (0–10)	5				
Rigidity of hours index (0–100)	40	Extent of director liability index (0–10)	0	Closing a business (rank)		142	
Difficulty of firing index (0–100)	0	Ease of shareholder suits index (0–10)	7	Time (years)		3.5	
Rigidity of employment index (0–100)	32	Strength of investor protection index (0–10)	4.0	Cost (% of estate)		38	
Nonwage labor cost (% of salary)	14			Recovery rate (cents on the dollar)		8.4	
Firing cost (weeks of salary)	88	Paying taxes (rank)	139				
		Payments (number per year)	74				
		Time (hours per year)	286				
		Total tax rate (% of profit)	40.2				
ECUADOR		Latin America & Caribbean		GNI per capita (US\$)		2,840	
Ease of doing business (rank)	128	Lower middle income		Population (m)		13.4	
Starting a business (rank)	148	Registering property (rank)	70	Trading across borders (rank)		131	
Procedures (number)	14	Procedures (number)	10	Documents to export (number)		10	
Time (days)	65	Time (days)	17	Time to export (days)		22	
Cost (% of income per capita)	29.2	Cost (% of property value)	3.0	Cost to export (US\$ per container)		1,090	
Minimum capital (% of income per capita)	7.0			Documents to import (number)		8	
		Getting credit (rank)	97	Time to import (days)		44	
Dealing with licenses (rank)	53	Strength of legal rights index (0–10)	1	Cost to import (US\$ per container)		1,090	
Procedures (number)	19	Depth of credit information index (0–6)	5				
Time (days)	148	Public registry coverage (% of adults)	37.9	Enforcing contracts (rank)		59	
Cost (% of income per capita)	55.3	Private bureau coverage (% of adults)	44.1	Procedures (number)		39	
				Time (days)		498	
Employing workers (rank)	168	Protecting investors (rank)	122	Cost (% of claim)		20.8	
Difficulty of hiring index (0–100)	44	Extent of disclosure index (0–10)	1				
Rigidity of hours index (0–100)	60	Extent of director liability index (0–10)	5	Closing a business (rank)		124	
Difficulty of firing index (0–100)	50	Ease of shareholder suits index (0–10)	6	Time (years)		5.3	
Rigidity of employment index (0–100)	51	Strength of investor protection index (0–10)	4.0	Cost (% of estate)		18	
Nonwage labor cost (% of salary)	12			Recovery rate (cents on the dollar)		16.9	
Firing cost (weeks of salary)	135	Paying taxes (rank)	57				
		Payments (number per year)	8				
		Time (hours per year)	600				
		Total tax rate (% of profit)	35.3				

EGYPT		Middle East & North Africa	GNI per capita (US\$)	1,350	
Ease of doing business (rank)	126	Lower middle income	Population (m)	75.4	
Starting a business (rank)	55	Registering property (rank)	101	Trading across borders (rank)	26
Procedures (number)	7	Procedures (number)	7	Documents to export (number)	6
Time (days)	9	Time (days)	193	Time to export (days)	15
Cost (% of income per capita)	28.6	Cost (% of property value)	1.0	Cost to export (US\$ per container)	714
Minimum capital (% of income per capita)	12.9			Documents to import (number)	7
		Getting credit (rank)	115	Time to import (days)	18
Dealing with licenses (rank)	163	Strength of legal rights index (0–10)	1	Cost to import (US\$ per container)	729
Procedures (number)	28	Depth of credit information index (0–6)	4		
Time (days)	249	Public registry coverage (% of adults)	1.6	Enforcing contracts (rank)	145
Cost (% of income per capita)	474.9	Private bureau coverage (% of adults)	..	Procedures (number)	42
				Time (days)	1,010
Employing workers (rank)	108	Protecting investors (rank)	83	Cost (% of claim)	25.3
Difficulty of hiring index (0–100)	0	Extent of disclosure index (0–10)	7		
Rigidity of hours index (0–100)	20	Extent of director liability index (0–10)	3	Closing a business (rank)	125
Difficulty of firing index (0–100)	60	Ease of shareholder suits index (0–10)	5	Time (years)	4.2
Rigidity of employment index (0–100)	27	Strength of investor protection index (0–10)	5.0	Cost (% of estate)	22
Nonwage labor cost (% of salary)	25			Recovery rate (cents on the dollar)	16.6
Firing cost (weeks of salary)	132	Paying taxes (rank)	150		
		Payments (number per year)	36		
		Time (hours per year)	711		
		Total tax rate (% of profit)	47.9		
EL SALVADOR		Latin America & Caribbean	GNI per capita (US\$)	2,540	
Ease of doing business (rank)	69	Lower middle income	Population (m)	7.0	
Starting a business (rank)	130	Registering property (rank)	37	Trading across borders (rank)	68
Procedures (number)	9	Procedures (number)	5	Documents to export (number)	8
Time (days)	26	Time (days)	31	Time to export (days)	21
Cost (% of income per capita)	73.1	Cost (% of property value)	3.6	Cost to export (US\$ per container)	540
Minimum capital (% of income per capita)	112.5			Documents to import (number)	11
		Getting credit (rank)	48	Time to import (days)	18
Dealing with licenses (rank)	121	Strength of legal rights index (0–10)	3	Cost to import (US\$ per container)	540
Procedures (number)	34	Depth of credit information index (0–6)	6		
Time (days)	155	Public registry coverage (% of adults)	17.2	Enforcing contracts (rank)	54
Cost (% of income per capita)	197.9	Private bureau coverage (% of adults)	74.6	Procedures (number)	30
				Time (days)	786
Employing workers (rank)	76	Protecting investors (rank)	107	Cost (% of claim)	19.2
Difficulty of hiring index (0–100)	33	Extent of disclosure index (0–10)	5		
Rigidity of hours index (0–100)	40	Extent of director liability index (0–10)	2	Closing a business (rank)	85
Difficulty of firing index (0–100)	0	Ease of shareholder suits index (0–10)	6	Time (years)	4.0
Rigidity of employment index (0–100)	24	Strength of investor protection index (0–10)	4.3	Cost (% of estate)	9
Nonwage labor cost (% of salary)	15			Recovery rate (cents on the dollar)	28.4
Firing cost (weeks of salary)	86	Paying taxes (rank)	101		
		Payments (number per year)	66		
		Time (hours per year)	224		
		Total tax rate (% of profit)	33.8		
EQUATORIAL GUINEA		Sub-Saharan Africa	GNI per capita (US\$)	8,250	
Ease of doing business (rank)	165	Upper middle income	Population (m)	0.5	
Starting a business (rank)	172	Registering property (rank)	56	Trading across borders (rank)	133
Procedures (number)	20	Procedures (number)	6	Documents to export (number)	7
Time (days)	136	Time (days)	23	Time to export (days)	29
Cost (% of income per capita)	105.1	Cost (% of property value)	6.3	Cost to export (US\$ per container)	1,403
Minimum capital (% of income per capita)	23.2			Documents to import (number)	7
		Getting credit (rank)	135	Time to import (days)	46
Dealing with licenses (rank)	90	Strength of legal rights index (0–10)	2	Cost to import (US\$ per container)	1,403
Procedures (number)	18	Depth of credit information index (0–6)	2		
Time (days)	201	Public registry coverage (% of adults)	1.9	Enforcing contracts (rank)	72
Cost (% of income per capita)	239.9	Private bureau coverage (% of adults)	0.0	Procedures (number)	40
				Time (days)	553
Employing workers (rank)	175	Protecting investors (rank)	141	Cost (% of claim)	18.5
Difficulty of hiring index (0–100)	67	Extent of disclosure index (0–10)	6		
Rigidity of hours index (0–100)	60	Extent of director liability index (0–10)	1	Closing a business (rank)	178
Difficulty of firing index (0–100)	70	Ease of shareholder suits index (0–10)	4	Time (years)	NO PRACTICE
Rigidity of employment index (0–100)	66	Strength of investor protection index (0–10)	3.7	Cost (% of estate)	NO PRACTICE
Nonwage labor cost (% of salary)	23			Recovery rate (cents on the dollar)	0.0
Firing cost (weeks of salary)	133	Paying taxes (rank)	136		
		Payments (number per year)	45		
		Time (hours per year)	212		
		Total tax rate (% of profit)	62.2		

ERITREA		Sub-Saharan Africa		GNI per capita (US\$)		200	
Ease of doing business (rank)	171	Low income		Population (m)		4.5	
Starting a business (rank)	174	Registering property (rank)	158	Trading across borders (rank)		159	
Procedures (number)	13	Procedures (number)	12	Documents to export (number)		9	
Time (days)	84	Time (days)	101	Time to export (days)		59	
Cost (% of income per capita)	125.8	Cost (% of property value)	5.3	Cost to export (US\$ per container)		1,331	
Minimum capital (% of income per capita)	488.0			Documents to import (number)		13	
		Getting credit (rank)	158	Time to import (days)		69	
Dealing with licenses (rank)	178	Strength of legal rights index (0–10)	3	Cost to import (US\$ per container)		1,581	
Procedures (number)	NO PRACTICE	Depth of credit information index (0–6)	0				
Time (days)	NO PRACTICE	Public registry coverage (% of adults)	0.0	Enforcing contracts (rank)		52	
Cost (% of income per capita)	NO PRACTICE	Private bureau coverage (% of adults)	0.0	Procedures (number)		39	
				Time (days)		405	
Employing workers (rank)	58	Protecting investors (rank)	98	Cost (% of claim)		22.6	
Difficulty of hiring index (0–100)	0	Extent of disclosure index (0–10)	4				
Rigidity of hours index (0–100)	40	Extent of director liability index (0–10)	5	Closing a business (rank)		178	
Difficulty of firing index (0–100)	20	Ease of shareholder suits index (0–10)	5	Time (years)		NO PRACTICE	
Rigidity of employment index (0–100)	20	Strength of investor protection index (0–10)	4.7	Cost (% of estate)		NO PRACTICE	
Nonwage labor cost (% of salary)	0			Recovery rate (cents on the dollar)		0.0	
Firing cost (weeks of salary)	69	Paying taxes (rank)	103				
		Payments (number per year)	18				
		Time (hours per year)	216				
		Total tax rate (% of profit)	84.5				
ESTONIA		Eastern Europe & Central Asia		GNI per capita (US\$)		11,410	
Ease of doing business (rank)	17	Upper middle income		Population (m)		1.3	
Starting a business (rank)	20	Registering property (rank)	21	Trading across borders (rank)		7	
Procedures (number)	5	Procedures (number)	3	Documents to export (number)		3	
Time (days)	7	Time (days)	51	Time to export (days)		5	
Cost (% of income per capita)	2.0	Cost (% of property value)	0.5	Cost to export (US\$ per container)		675	
Minimum capital (% of income per capita)	28.1			Documents to import (number)		4	
		Getting credit (rank)	48	Time to import (days)		5	
Dealing with licenses (rank)	14	Strength of legal rights index (0–10)	4	Cost to import (US\$ per container)		675	
Procedures (number)	13	Depth of credit information index (0–6)	5				
Time (days)	117	Public registry coverage (% of adults)	0.0	Enforcing contracts (rank)		29	
Cost (% of income per capita)	28.1	Private bureau coverage (% of adults)	19.7	Procedures (number)		36	
				Time (days)		425	
Employing workers (rank)	156	Protecting investors (rank)	33	Cost (% of claim)		17.3	
Difficulty of hiring index (0–100)	33	Extent of disclosure index (0–10)	8				
Rigidity of hours index (0–100)	80	Extent of director liability index (0–10)	4	Closing a business (rank)		50	
Difficulty of firing index (0–100)	60	Ease of shareholder suits index (0–10)	6	Time (years)		3.0	
Rigidity of employment index (0–100)	58	Strength of investor protection index (0–10)	6.0	Cost (% of estate)		9	
Nonwage labor cost (% of salary)	33			Recovery rate (cents on the dollar)		39.1	
Firing cost (weeks of salary)	35	Paying taxes (rank)	31				
		Payments (number per year)	10				
		Time (hours per year)	81				
		Total tax rate (% of profit)	49.2				
ETHIOPIA		Sub-Saharan Africa		GNI per capita (US\$)		180	
Ease of doing business (rank)	102	Low income		Population (m)		72.7	
Starting a business (rank)	106	Registering property (rank)	147	Trading across borders (rank)		150	
Procedures (number)	7	Procedures (number)	13	Documents to export (number)		8	
Time (days)	16	Time (days)	43	Time to export (days)		46	
Cost (% of income per capita)	41.3	Cost (% of property value)	7.5	Cost to export (US\$ per container)		1,617	
Minimum capital (% of income per capita)	960.0			Documents to import (number)		8	
		Getting credit (rank)	97	Time to import (days)		42	
Dealing with licenses (rank)	58	Strength of legal rights index (0–10)	4	Cost to import (US\$ per container)		2,793	
Procedures (number)	12	Depth of credit information index (0–6)	2				
Time (days)	128	Public registry coverage (% of adults)	0.1	Enforcing contracts (rank)		77	
Cost (% of income per capita)	1,094.4	Private bureau coverage (% of adults)	0.0	Procedures (number)		39	
				Time (days)		690	
Employing workers (rank)	89	Protecting investors (rank)	107	Cost (% of claim)		15.2	
Difficulty of hiring index (0–100)	33	Extent of disclosure index (0–10)	4				
Rigidity of hours index (0–100)	40	Extent of director liability index (0–10)	4	Closing a business (rank)		70	
Difficulty of firing index (0–100)	30	Ease of shareholder suits index (0–10)	5	Time (years)		3.0	
Rigidity of employment index (0–100)	34	Strength of investor protection index (0–10)	4.3	Cost (% of estate)		15	
Nonwage labor cost (% of salary)	0			Recovery rate (cents on the dollar)		33.1	
Firing cost (weeks of salary)	40	Paying taxes (rank)	29				
		Payments (number per year)	20				
		Time (hours per year)	198				
		Total tax rate (% of profit)	31.1				



<b>FIJI</b>		East Asia & Pacific	GNI per capita (US\$)	3,300
Ease of doing business (rank)	36	Lower middle income	Population (m)	0.9
<b>Starting a business</b> (rank)	69	<b>Registering property</b> (rank)	<b>Trading across borders</b> (rank)	111
Procedures (number)	8	Procedures (number)	Documents to export (number)	13
Time (days)	46	Time (days)	Time to export (days)	25
Cost (% of income per capita)	25.3	Cost (% of property value)	Cost to export (US\$ per container)	573
Minimum capital (% of income per capita)	0.0		Documents to import (number)	13
		<b>Getting credit</b> (rank)	Time to import (days)	25
<b>Dealing with licenses</b> (rank)	28	Strength of legal rights index (0–10)	Cost to import (US\$ per container)	570
Procedures (number)	16	Depth of credit information index (0–6)		
Time (days)	114	Public registry coverage (% of adults)	<b>Enforcing contracts</b> (rank)	62
Cost (% of income per capita)	40.8	Private bureau coverage (% of adults)	Procedures (number)	34
			Time (days)	397
<b>Employing workers</b> (rank)	16	<b>Protecting investors</b> (rank)	Cost (% of claim)	38.9
Difficulty of hiring index (0–100)	22	Extent of disclosure index (0–10)		
Rigidity of hours index (0–100)	20	Extent of director liability index (0–10)	<b>Closing a business</b> (rank)	114
Difficulty of firing index (0–100)	0	Ease of shareholder suits index (0–10)	Time (years)	1.8
Rigidity of employment index (0–100)	14	Strength of investor protection index (0–10)	Cost (% of estate)	38
Nonwage labor cost (% of salary)	9		Recovery rate (cents on the dollar)	20.2
Firing cost (weeks of salary)	2	<b>Paying taxes</b> (rank)		
		Payments (number per year)		
		Time (hours per year)		
		Total tax rate (% of profit)		
<b>FINLAND</b>		OECD: High Income	GNI per capita (US\$)	40,650
Ease of doing business (rank)	13	High income	Population (m)	5.3
<b>Starting a business</b> (rank)	16	<b>Registering property</b> (rank)	<b>Trading across borders</b> (rank)	5
Procedures (number)	3	Procedures (number)	Documents to export (number)	4
Time (days)	14	Time (days)	Time to export (days)	8
Cost (% of income per capita)	1.0	Cost (% of property value)	Cost to export (US\$ per container)	420
Minimum capital (% of income per capita)	7.7		Documents to import (number)	5
		<b>Getting credit</b> (rank)	Time to import (days)	8
<b>Dealing with licenses</b> (rank)	39	Strength of legal rights index (0–10)	Cost to import (US\$ per container)	420
Procedures (number)	18	Depth of credit information index (0–6)		
Time (days)	38	Public registry coverage (% of adults)	<b>Enforcing contracts</b> (rank)	7
Cost (% of income per capita)	122.3	Private bureau coverage (% of adults)	Procedures (number)	33
			Time (days)	235
<b>Employing workers</b> (rank)	127	<b>Protecting investors</b> (rank)	Cost (% of claim)	10.4
Difficulty of hiring index (0–100)	44	Extent of disclosure index (0–10)		
Rigidity of hours index (0–100)	60	Extent of director liability index (0–10)	<b>Closing a business</b> (rank)	5
Difficulty of firing index (0–100)	40	Ease of shareholder suits index (0–10)	Time (years)	0.9
Rigidity of employment index (0–100)	48	Strength of investor protection index (0–10)	Cost (% of estate)	4
Nonwage labor cost (% of salary)	26		Recovery rate (cents on the dollar)	88.2
Firing cost (weeks of salary)	26	<b>Paying taxes</b> (rank)		
		Payments (number per year)		
		Time (hours per year)		
		Total tax rate (% of profit)		
<b>FRANCE</b>		OECD: High Income	GNI per capita (US\$)	36,550
Ease of doing business (rank)	31	High income	Population (m)	61.0
<b>Starting a business</b> (rank)	12	<b>Registering property</b> (rank)	<b>Trading across borders</b> (rank)	25
Procedures (number)	5	Procedures (number)	Documents to export (number)	4
Time (days)	7	Time (days)	Time to export (days)	11
Cost (% of income per capita)	1.1	Cost (% of property value)	Cost to export (US\$ per container)	1,028
Minimum capital (% of income per capita)	0.0		Documents to import (number)	5
		<b>Getting credit</b> (rank)	Time to import (days)	12
<b>Dealing with licenses</b> (rank)	17	Strength of legal rights index (0–10)	Cost to import (US\$ per container)	1,148
Procedures (number)	13	Depth of credit information index (0–6)		
Time (days)	137	Public registry coverage (% of adults)	<b>Enforcing contracts</b> (rank)	14
Cost (% of income per capita)	24.9	Private bureau coverage (% of adults)	Procedures (number)	30
			Time (days)	331
<b>Employing workers</b> (rank)	144	<b>Protecting investors</b> (rank)	Cost (% of claim)	17.4
Difficulty of hiring index (0–100)	67	Extent of disclosure index (0–10)		
Rigidity of hours index (0–100)	60	Extent of director liability index (0–10)	<b>Closing a business</b> (rank)	32
Difficulty of firing index (0–100)	40	Ease of shareholder suits index (0–10)	Time (years)	1.9
Rigidity of employment index (0–100)	56	Strength of investor protection index (0–10)	Cost (% of estate)	9
Nonwage labor cost (% of salary)	47		Recovery rate (cents on the dollar)	47.4
Firing cost (weeks of salary)	32	<b>Paying taxes</b> (rank)		
		Payments (number per year)		
		Time (hours per year)		
		Total tax rate (% of profit)		



GABON		Sub-Saharan Africa		GNI per capita (US\$)		5,000	
Ease of doing business (rank)	144	Upper middle income		Population (m)		1.4	
Starting a business (rank)	147	Registering property (rank)	148	Trading across borders (rank)		106	
Procedures (number)	9	Procedures (number)	8	Documents to export (number)		6	
Time (days)	58	Time (days)	60	Time to export (days)		19	
Cost (% of income per capita)	164.0	Cost (% of property value)	10.5	Cost to export (US\$ per container)		1,510	
Minimum capital (% of income per capita)	38.2			Documents to import (number)		7	
		Getting credit (rank)	115	Time to import (days)		35	
Dealing with licenses (rank)	44	Strength of legal rights index (0–10)	3	Cost to import (US\$ per container)		1,600	
Procedures (number)	14	Depth of credit information index (0–6)	2				
Time (days)	210	Public registry coverage (% of adults)	2.4	Enforcing contracts (rank)		145	
Cost (% of income per capita)	48.3	Private bureau coverage (% of adults)	0.0	Procedures (number)		38	
				Time (days)		1,070	
Employing workers (rank)	163	Protecting investors (rank)	147	Cost (% of claim)		34.3	
Difficulty of hiring index (0–100)	17	Extent of disclosure index (0–10)	6				
Rigidity of hours index (0–100)	80	Extent of director liability index (0–10)	1	Closing a business (rank)		130	
Difficulty of firing index (0–100)	80	Ease of shareholder suits index (0–10)	3	Time (years)		5.0	
Rigidity of employment index (0–100)	59	Strength of investor protection index (0–10)	3.3	Cost (% of estate)		15	
Nonwage labor cost (% of salary)	20			Recovery rate (cents on the dollar)		15.2	
Firing cost (weeks of salary)	43	Paying taxes (rank)	93				
		Payments (number per year)	28				
		Time (hours per year)	272				
		Total tax rate (% of profit)	44.2				
GAMBIA		Sub-Saharan Africa		GNI per capita (US\$)		310	
Ease of doing business (rank)	131	Low income		Population (m)		1.6	
Starting a business (rank)	94	Registering property (rank)	133	Trading across borders (rank)		73	
Procedures (number)	9	Procedures (number)	5	Documents to export (number)		7	
Time (days)	32	Time (days)	371	Time to export (days)		23	
Cost (% of income per capita)	279.0	Cost (% of property value)	7.6	Cost to export (US\$ per container)		809	
Minimum capital (% of income per capita)	0.0			Documents to import (number)		8	
		Getting credit (rank)	135	Time to import (days)		23	
Dealing with licenses (rank)	70	Strength of legal rights index (0–10)	4	Cost to import (US\$ per container)		869	
Procedures (number)	17	Depth of credit information index (0–6)	0				
Time (days)	146	Public registry coverage (% of adults)	0.0	Enforcing contracts (rank)		61	
Cost (% of income per capita)	363.7	Private bureau coverage (% of adults)	0.0	Procedures (number)		32	
				Time (days)		434	
Employing workers (rank)	29	Protecting investors (rank)	165	Cost (% of claim)		37.9	
Difficulty of hiring index (0–100)	0	Extent of disclosure index (0–10)	2				
Rigidity of hours index (0–100)	40	Extent of director liability index (0–10)	1	Closing a business (rank)		116	
Difficulty of firing index (0–100)	30	Ease of shareholder suits index (0–10)	5	Time (years)		3.0	
Rigidity of employment index (0–100)	23	Strength of investor protection index (0–10)	2.7	Cost (% of estate)		15	
Nonwage labor cost (% of salary)	11			Recovery rate (cents on the dollar)		19.3	
Firing cost (weeks of salary)	9	Paying taxes (rank)	173				
		Payments (number per year)	50				
		Time (hours per year)	376				
		Total tax rate (% of profit)	286.7				
GEORGIA		Eastern Europe & Central Asia		GNI per capita (US\$)		1,560	
Ease of doing business (rank)	18	Lower middle income		Population (m)		4.4	
Starting a business (rank)	10	Registering property (rank)	11	Trading across borders (rank)		64	
Procedures (number)	5	Procedures (number)	5	Documents to export (number)		8	
Time (days)	11	Time (days)	5	Time to export (days)		12	
Cost (% of income per capita)	9.5	Cost (% of property value)	0.1	Cost to export (US\$ per container)		1,105	
Minimum capital (% of income per capita)	0.0			Documents to import (number)		7	
		Getting credit (rank)	48	Time to import (days)		14	
Dealing with licenses (rank)	11	Strength of legal rights index (0–10)	5	Cost to import (US\$ per container)		1,105	
Procedures (number)	12	Depth of credit information index (0–6)	4				
Time (days)	113	Public registry coverage (% of adults)	0.0	Enforcing contracts (rank)		42	
Cost (% of income per capita)	28.9	Private bureau coverage (% of adults)	0.2	Procedures (number)		36	
				Time (days)		285	
Employing workers (rank)	4	Protecting investors (rank)	33	Cost (% of claim)		29.9	
Difficulty of hiring index (0–100)	0	Extent of disclosure index (0–10)	8				
Rigidity of hours index (0–100)	20	Extent of director liability index (0–10)	6	Closing a business (rank)		105	
Difficulty of firing index (0–100)	0	Ease of shareholder suits index (0–10)	4	Time (years)		3.3	
Rigidity of employment index (0–100)	7	Strength of investor protection index (0–10)	6.0	Cost (% of estate)		4	
Nonwage labor cost (% of salary)	20			Recovery rate (cents on the dollar)		22.8	
Firing cost (weeks of salary)	4	Paying taxes (rank)	102				
		Payments (number per year)	29				
		Time (hours per year)	387				
		Total tax rate (% of profit)	38.6				

GERMANY		OECD: High Income		GNI per capita (US\$)		36,620	
Ease of doing business (rank)	20	High income		Population (m)		82.4	
Starting a business (rank)	71	Registering property (rank)	47	Trading across borders (rank)		10	
Procedures (number)	9	Procedures (number)	4	Documents to export (number)		4	
Time (days)	18	Time (days)	40	Time to export (days)		7	
Cost (% of income per capita)	5.7	Cost (% of property value)	5.2	Cost to export (US\$ per container)		740	
Minimum capital (% of income per capita)	42.8			Documents to import (number)		5	
		Getting credit (rank)	3	Time to import (days)		7	
Dealing with licenses (rank)	16	Strength of legal rights index (0–10)	8	Cost to import (US\$ per container)		765	
Procedures (number)	12	Depth of credit information index (0–6)	6				
Time (days)	100	Public registry coverage (% of adults)	0.7	Enforcing contracts (rank)		15	
Cost (% of income per capita)	63.1	Private bureau coverage (% of adults)	98.1	Procedures (number)		33	
				Time (days)		394	
Employing workers (rank)	137	Protecting investors (rank)	83	Cost (% of claim)		11.8	
Difficulty of hiring index (0–100)	33	Extent of disclosure index (0–10)	5				
Rigidity of hours index (0–100)	60	Extent of director liability index (0–10)	5	Closing a business (rank)		29	
Difficulty of firing index (0–100)	40	Ease of shareholder suits index (0–10)	5	Time (years)		1.2	
Rigidity of employment index (0–100)	44	Strength of investor protection index (0–10)	5.0	Cost (% of estate)		8	
Nonwage labor cost (% of salary)	19			Recovery rate (cents on the dollar)		53.4	
Firing cost (weeks of salary)	69	Paying taxes (rank)	67				
		Payments (number per year)	16				
		Time (hours per year)	196				
		Total tax rate (% of profit)	50.8				
GHANA		Sub-Saharan Africa		GNI per capita (US\$)		520	
Ease of doing business (rank)	87	Low income		Population (m)		22.5	
Starting a business (rank)	138	Registering property (rank)	26	Trading across borders (rank)		61	
Procedures (number)	11	Procedures (number)	5	Documents to export (number)		6	
Time (days)	42	Time (days)	34	Time to export (days)		19	
Cost (% of income per capita)	41.4	Cost (% of property value)	1.3	Cost to export (US\$ per container)		895	
Minimum capital (% of income per capita)	20.9			Documents to import (number)		7	
		Getting credit (rank)	115	Time to import (days)		29	
Dealing with licenses (rank)	140	Strength of legal rights index (0–10)	5	Cost to import (US\$ per container)		895	
Procedures (number)	18	Depth of credit information index (0–6)	0				
Time (days)	220	Public registry coverage (% of adults)	0.0	Enforcing contracts (rank)		51	
Cost (% of income per capita)	1,498.3	Private bureau coverage (% of adults)	0.0	Procedures (number)		36	
				Time (days)		487	
Employing workers (rank)	138	Protecting investors (rank)	33	Cost (% of claim)		23.0	
Difficulty of hiring index (0–100)	22	Extent of disclosure index (0–10)	7				
Rigidity of hours index (0–100)	40	Extent of director liability index (0–10)	5	Closing a business (rank)		96	
Difficulty of firing index (0–100)	50	Ease of shareholder suits index (0–10)	6	Time (years)		1.9	
Rigidity of employment index (0–100)	37	Strength of investor protection index (0–10)	6.0	Cost (% of estate)		22	
Nonwage labor cost (% of salary)	13			Recovery rate (cents on the dollar)		24.0	
Firing cost (weeks of salary)	178	Paying taxes (rank)	75				
		Payments (number per year)	32				
		Time (hours per year)	304				
		Total tax rate (% of profit)	32.9				
GREECE		OECD: High Income		GNI per capita (US\$)		21,690	
Ease of doing business (rank)	100	High income		Population (m)		11.1	
Starting a business (rank)	152	Registering property (rank)	93	Trading across borders (rank)		65	
Procedures (number)	15	Procedures (number)	12	Documents to export (number)		5	
Time (days)	38	Time (days)	23	Time to export (days)		20	
Cost (% of income per capita)	23.3	Cost (% of property value)	4.0	Cost to export (US\$ per container)		998	
Minimum capital (% of income per capita)	104.1			Documents to import (number)		6	
		Getting credit (rank)	84	Time to import (days)		25	
Dealing with licenses (rank)	42	Strength of legal rights index (0–10)	3	Cost to import (US\$ per container)		1,245	
Procedures (number)	15	Depth of credit information index (0–6)	4				
Time (days)	169	Public registry coverage (% of adults)	0.0	Enforcing contracts (rank)		87	
Cost (% of income per capita)	61.7	Private bureau coverage (% of adults)	38.7	Procedures (number)		39	
				Time (days)		819	
Employing workers (rank)	142	Protecting investors (rank)	158	Cost (% of claim)		14.4	
Difficulty of hiring index (0–100)	44	Extent of disclosure index (0–10)	1				
Rigidity of hours index (0–100)	80	Extent of director liability index (0–10)	3	Closing a business (rank)		38	
Difficulty of firing index (0–100)	40	Ease of shareholder suits index (0–10)	5	Time (years)		2.0	
Rigidity of employment index (0–100)	55	Strength of investor protection index (0–10)	3.0	Cost (% of estate)		9	
Nonwage labor cost (% of salary)	28			Recovery rate (cents on the dollar)		44.8	
Firing cost (weeks of salary)	24	Paying taxes (rank)	86				
		Payments (number per year)	21				
		Time (hours per year)	264				
		Total tax rate (% of profit)	48.6				

GRENADA		Latin America & Caribbean		GNI per capita (US\$)		4,420	
Ease of doing business (rank)	70	Upper middle income		Population (m)		0.1	
Starting a business (rank)	32	Registering property (rank)	145	Trading across borders (rank)		52	
Procedures (number)	6	Procedures (number)	8	Documents to export (number)		6	
Time (days)	20	Time (days)	77	Time to export (days)		19	
Cost (% of income per capita)	31.7	Cost (% of property value)	7.4	Cost to export (US\$ per container)		820	
Minimum capital (% of income per capita)	0.0			Documents to import (number)		5	
		Getting credit (rank)	97	Time to import (days)		23	
Dealing with licenses (rank)	15	Strength of legal rights index (0–10)	6	Cost to import (US\$ per container)		1,178	
Procedures (number)	9	Depth of credit information index (0–6)	0				
Time (days)	149	Public registry coverage (% of adults)	0.0	Enforcing contracts (rank)		163	
Cost (% of income per capita)	31.0	Private bureau coverage (% of adults)	0.0	Procedures (number)		47	
				Time (days)		723	
Employing workers (rank)	46	Protecting investors (rank)	19	Cost (% of claim)		32.6	
Difficulty of hiring index (0–100)	44	Extent of disclosure index (0–10)	4				
Rigidity of hours index (0–100)	20	Extent of director liability index (0–10)	8	Closing a business (rank)		178	
Difficulty of firing index (0–100)	0	Ease of shareholder suits index (0–10)	7	Time (years)		NO PRACTICE	
Rigidity of employment index (0–100)	21	Strength of investor protection index (0–10)	6.3	Cost (% of estate)		NO PRACTICE	
Nonwage labor cost (% of salary)	5			Recovery rate (cents on the dollar)		0.0	
Firing cost (weeks of salary)	29	Paying taxes (rank)	59				
		Payments (number per year)	30				
		Time (hours per year)	140				
		Total tax rate (% of profit)	45.3				
GUATEMALA		Latin America & Caribbean		GNI per capita (US\$)		2,640	
Ease of doing business (rank)	114	Lower middle income		Population (m)		12.9	
Starting a business (rank)	128	Registering property (rank)	23	Trading across borders (rank)		116	
Procedures (number)	11	Procedures (number)	5	Documents to export (number)		11	
Time (days)	26	Time (days)	30	Time to export (days)		19	
Cost (% of income per capita)	47.3	Cost (% of property value)	1.0	Cost to export (US\$ per container)		1,052	
Minimum capital (% of income per capita)	24.9			Documents to import (number)		11	
		Getting credit (rank)	68	Time to import (days)		18	
Dealing with licenses (rank)	167	Strength of legal rights index (0–10)	3	Cost to import (US\$ per container)		1,177	
Procedures (number)	22	Depth of credit information index (0–6)	5				
Time (days)	235	Public registry coverage (% of adults)	20.7	Enforcing contracts (rank)		98	
Cost (% of income per capita)	1,142.2	Private bureau coverage (% of adults)	13.1	Procedures (number)		28	
				Time (days)		1,459	
Employing workers (rank)	105	Protecting investors (rank)	122	Cost (% of claim)		26.5	
Difficulty of hiring index (0–100)	44	Extent of disclosure index (0–10)	3				
Rigidity of hours index (0–100)	40	Extent of director liability index (0–10)	3	Closing a business (rank)		86	
Difficulty of firing index (0–100)	0	Ease of shareholder suits index (0–10)	6	Time (years)		3.0	
Rigidity of employment index (0–100)	28	Strength of investor protection index (0–10)	4.0	Cost (% of estate)		15	
Nonwage labor cost (% of salary)	13			Recovery rate (cents on the dollar)		28.1	
Firing cost (weeks of salary)	101	Paying taxes (rank)	116				
		Payments (number per year)	39				
		Time (hours per year)	344				
		Total tax rate (% of profit)	37.5				
GUINEA		Sub-Saharan Africa		GNI per capita (US\$)		410	
Ease of doing business (rank)	166	Low income		Population (m)		9.2	
Starting a business (rank)	171	Registering property (rank)	151	Trading across borders (rank)		102	
Procedures (number)	13	Procedures (number)	6	Documents to export (number)		7	
Time (days)	41	Time (days)	104	Time to export (days)		33	
Cost (% of income per capita)	138.3	Cost (% of property value)	15.3	Cost to export (US\$ per container)		570	
Minimum capital (% of income per capita)	466.5			Documents to import (number)		9	
		Getting credit (rank)	135	Time to import (days)		32	
Dealing with licenses (rank)	158	Strength of legal rights index (0–10)	4	Cost to import (US\$ per container)		995	
Procedures (number)	32	Depth of credit information index (0–6)	0				
Time (days)	255	Public registry coverage (% of adults)	0.0	Enforcing contracts (rank)		127	
Cost (% of income per capita)	237.7	Private bureau coverage (% of adults)	0.0	Procedures (number)		50	
				Time (days)		276	
Employing workers (rank)	99	Protecting investors (rank)	165	Cost (% of claim)		45.0	
Difficulty of hiring index (0–100)	33	Extent of disclosure index (0–10)	6				
Rigidity of hours index (0–100)	60	Extent of director liability index (0–10)	1	Closing a business (rank)		111	
Difficulty of firing index (0–100)	30	Ease of shareholder suits index (0–10)	1	Time (years)		3.8	
Rigidity of employment index (0–100)	41	Strength of investor protection index (0–10)	2.7	Cost (% of estate)		8	
Nonwage labor cost (% of salary)	27			Recovery rate (cents on the dollar)		20.4	
Firing cost (weeks of salary)	26	Paying taxes (rank)	163				
		Payments (number per year)	56				
		Time (hours per year)	416				
		Total tax rate (% of profit)	49.9				

GUINEA-BISSAU		Sub-Saharan Africa		GNI per capita (US\$)		190					
Ease of doing business (rank)		176		Low income		Population (m)		1.6			
Starting a business (rank)		178		Registering property (rank)		164		Trading across borders (rank)		109	
Procedures (number)		17		Procedures (number)		9		Documents to export (number)		6	
Time (days)		233		Time (days)		211		Time to export (days)		27	
Cost (% of income per capita)		255.5		Cost (% of property value)		5.4		Cost to export (US\$ per container)		1,445	
Minimum capital (% of income per capita)		1,006.6						Documents to import (number)		6	
				Getting credit (rank)		135		Time to import (days)		26	
Dealing with licenses (rank)		101		Strength of legal rights index (0–10)		3		Cost to import (US\$ per container)		1,749	
Procedures (number)		15		Depth of credit information index (0–6)		1					
Time (days)		167		Public registry coverage (% of adults)		0.9		Enforcing contracts (rank)		137	
Cost (% of income per capita)		2,607.0		Private bureau coverage (% of adults)		0.0		Procedures (number)		41	
								Time (days)		1,140	
Employing workers (rank)		174		Protecting investors (rank)		122		Cost (% of claim)		25.0	
Difficulty of hiring index (0–100)		67		Extent of disclosure index (0–10)		6					
Rigidity of hours index (0–100)		60		Extent of director liability index (0–10)		1		Closing a business (rank)		178	
Difficulty of firing index (0–100)		70		Ease of shareholder suits index (0–10)		5		Time (years)		NO PRACTICE	
Rigidity of employment index (0–100)		66		Strength of investor protection index (0–10)		4.0		Cost (% of estate)		NO PRACTICE	
Nonwage labor cost (% of salary)		22						Recovery rate (cents on the dollar)		0.0	
Firing cost (weeks of salary)		87		Paying taxes (rank)		112					
				Payments (number per year)		46					
				Time (hours per year)		208					
				Total tax rate (% of profit)		45.9					
GUYANA		Latin America & Caribbean		GNI per capita (US\$)		1,130					
Ease of doing business (rank)		104		Lower middle income		Population (m)		0.8			
Starting a business (rank)		86		Registering property (rank)		53		Trading across borders (rank)		101	
Procedures (number)		8		Procedures (number)		6		Documents to export (number)		7	
Time (days)		44		Time (days)		34		Time to export (days)		30	
Cost (% of income per capita)		87.2		Cost (% of property value)		4.5		Cost to export (US\$ per container)		850	
Minimum capital (% of income per capita)		0.0						Documents to import (number)		8	
				Getting credit (rank)		158		Time to import (days)		35	
Dealing with licenses (rank)		69		Strength of legal rights index (0–10)		3		Cost to import (US\$ per container)		856	
Procedures (number)		12		Depth of credit information index (0–6)		0					
Time (days)		222		Public registry coverage (% of adults)		0.0		Enforcing contracts (rank)		73	
Cost (% of income per capita)		313.9		Private bureau coverage (% of adults)		0.0		Procedures (number)		36	
								Time (days)		581	
Employing workers (rank)		71		Protecting investors (rank)		64		Cost (% of claim)		25.2	
Difficulty of hiring index (0–100)		33		Extent of disclosure index (0–10)		5					
Rigidity of hours index (0–100)		20		Extent of director liability index (0–10)		5		Closing a business (rank)		123	
Difficulty of firing index (0–100)		20		Ease of shareholder suits index (0–10)		6		Time (years)		3.0	
Rigidity of employment index (0–100)		24		Strength of investor protection index (0–10)		5.3		Cost (% of estate)		29	
Nonwage labor cost (% of salary)		8						Recovery rate (cents on the dollar)		17.4	
Firing cost (weeks of salary)		56		Paying taxes (rank)		100					
				Payments (number per year)		34					
				Time (hours per year)		288					
				Total tax rate (% of profit)		39.0					
HAITI		Latin America & Caribbean		GNI per capita (US\$)		480					
Ease of doing business (rank)		148		Low income		Population (m)		8.6			
Starting a business (rank)		170		Registering property (rank)		128		Trading across borders (rank)		153	
Procedures (number)		12		Procedures (number)		5		Documents to export (number)		8	
Time (days)		202		Time (days)		405		Time to export (days)		52	
Cost (% of income per capita)		133.9		Cost (% of property value)		6.5		Cost to export (US\$ per container)		1,650	
Minimum capital (% of income per capita)		32.2						Documents to import (number)		10	
				Getting credit (rank)		115		Time to import (days)		53	
Dealing with licenses (rank)		126		Strength of legal rights index (0–10)		3		Cost to import (US\$ per container)		1,860	
Procedures (number)		11		Depth of credit information index (0–6)		2					
Time (days)		1,179		Public registry coverage (% of adults)		0.7		Enforcing contracts (rank)		95	
Cost (% of income per capita)		817.8		Private bureau coverage (% of adults)		0.0		Procedures (number)		35	
								Time (days)		508	
Employing workers (rank)		35		Protecting investors (rank)		158		Cost (% of claim)		42.6	
Difficulty of hiring index (0–100)		22		Extent of disclosure index (0–10)		2					
Rigidity of hours index (0–100)		40		Extent of director liability index (0–10)		3		Closing a business (rank)		148	
Difficulty of firing index (0–100)		0		Ease of shareholder suits index (0–10)		4		Time (years)		5.7	
Rigidity of employment index (0–100)		21		Strength of investor protection index (0–10)		3.0		Cost (% of estate)		30	
Nonwage labor cost (% of salary)		11						Recovery rate (cents on the dollar)		3.1	
Firing cost (weeks of salary)		17		Paying taxes (rank)		96					
				Payments (number per year)		53					
				Time (hours per year)		160					
				Total tax rate (% of profit)		40.0					

**HONDURAS**

HONDURAS		Latin America & Caribbean		GNI per capita (US\$)		1,200	
Ease of doing business (rank)	121	Lower middle income		Population (m)		7.4	
Starting a business (rank)	135	Registering property (rank)		78	Trading across borders (rank)		103
Procedures (number)	13	Procedures (number)		7	Documents to export (number)		7
Time (days)	21	Time (days)		24	Time to export (days)		20
Cost (% of income per capita)	59.9	Cost (% of property value)		5.8	Cost to export (US\$ per container)		1,065
Minimum capital (% of income per capita)	27.4				Documents to import (number)		11
		Getting credit (rank)		13	Time to import (days)		23
Dealing with licenses (rank)	72	Strength of legal rights index (0–10)		6	Cost to import (US\$ per container)		975
Procedures (number)	17	Depth of credit information index (0–6)		6			
Time (days)	125	Public registry coverage (% of adults)		12.7	Enforcing contracts (rank)		124
Cost (% of income per capita)	634.1	Private bureau coverage (% of adults)		58.0	Procedures (number)		45
					Time (days)		480
Employing workers (rank)	116	Protecting investors (rank)		147	Cost (% of claim)		30.4
Difficulty of hiring index (0–100)	89	Extent of disclosure index (0–10)		1			
Rigidity of hours index (0–100)	40	Extent of director liability index (0–10)		5	Closing a business (rank)		113
Difficulty of firing index (0–100)	0	Ease of shareholder suits index (0–10)		4	Time (years)		3.8
Rigidity of employment index (0–100)	43	Strength of investor protection index (0–10)		3.3	Cost (% of estate)		15
Nonwage labor cost (% of salary)	10				Recovery rate (cents on the dollar)		20.3
Firing cost (weeks of salary)	74	Paying taxes (rank)		160			
		Payments (number per year)		47			
		Time (hours per year)		424			
		Total tax rate (% of profit)		51.4			

**HONG KONG, CHINA**

HONG KONG, CHINA		East Asia & Pacific		GNI per capita (US\$)		28,460	
Ease of doing business (rank)	4	High income		Population (m)		7.0	
<b>Starting a business</b> (rank)	13	<b>Registering property</b> (rank)		58	<b>Trading across borders</b> (rank)		3
Procedures (number)	5	Procedures (number)		5	Documents to export (number)		4
Time (days)	11	Time (days)		54	Time to export (days)		6
Cost (% of income per capita)	3.1	Cost (% of property value)		5.0	Cost to export (US\$ per container)		525
Minimum capital (% of income per capita)	0.0				Documents to import (number)		4
		<b>Getting credit</b> (rank)		2	Time to import (days)		5
<b>Dealing with licenses</b> (rank)	60	Strength of legal rights index (0–10)		10	Cost to import (US\$ per container)		525
Procedures (number)	23	Depth of credit information index (0–6)		5			
Time (days)	155	Public registry coverage (% of adults)		0.0	<b>Enforcing contracts</b> (rank)		1
Cost (% of income per capita)	21.3	Private bureau coverage (% of adults)		64.7	Procedures (number)		24
					Time (days)		211
<b>Employing workers</b> (rank)	23	<b>Protecting investors</b> (rank)		3	Cost (% of claim)		14.5
Difficulty of hiring index (0–100)	0	Extent of disclosure index (0–10)		10			
Rigidity of hours index (0–100)	0	Extent of director liability index (0–10)		8	<b>Closing a business</b> (rank)		15
Difficulty of firing index (0–100)	0	Ease of shareholder suits index (0–10)		9	Time (years)		1.1
Rigidity of employment index (0–100)	0	Strength of investor protection index (0–10)		9.0	Cost (% of estate)		9
Nonwage labor cost (% of salary)	5				Recovery rate (cents on the dollar)		79.0
Firing cost (weeks of salary)	62	<b>Paying taxes</b> (rank)		3			
		Payments (number per year)		4			
		Time (hours per year)		80			
		Total tax rate (% of profit)		24.4			

**HUNGARY**

HUNGARY		Eastern Europe & Central Asia		GNI per capita (US\$)		10,950	
Ease of doing business (rank)	45	Upper middle income		Population (m)		10.1	
<b>Starting a business</b> (rank)	67	<b>Registering property</b> (rank)		96	<b>Trading across borders</b> (rank)		45
Procedures (number)	6	Procedures (number)		4	Documents to export (number)		5
Time (days)	16	Time (days)		63	Time to export (days)		18
Cost (% of income per capita)	17.7	Cost (% of property value)		11.0	Cost to export (US\$ per container)		975
Minimum capital (% of income per capita)	65.1				Documents to import (number)		7
		<b>Getting credit</b> (rank)		26	Time to import (days)		17
<b>Dealing with licenses</b> (rank)	87	Strength of legal rights index (0–10)		6	Cost to import (US\$ per container)		975
Procedures (number)	31	Depth of credit information index (0–6)		5			
Time (days)	211	Public registry coverage (% of adults)		0.0	<b>Enforcing contracts</b> (rank)		12
Cost (% of income per capita)	10.4	Private bureau coverage (% of adults)		6.9	Procedures (number)		33
					Time (days)		335
<b>Employing workers</b> (rank)	81	<b>Protecting investors</b> (rank)		107	Cost (% of claim)		13.0
Difficulty of hiring index (0–100)	0	Extent of disclosure index (0–10)		2			
Rigidity of hours index (0–100)	80	Extent of director liability index (0–10)		4	<b>Closing a business</b> (rank)		53
Difficulty of firing index (0–100)	10	Ease of shareholder suits index (0–10)		7	Time (years)		2.0
Rigidity of employment index (0–100)	30	Strength of investor protection index (0–10)		4.3	Cost (% of estate)		15
Nonwage labor cost (% of salary)	34				Recovery rate (cents on the dollar)		38.4
Firing cost (weeks of salary)	35	<b>Paying taxes</b> (rank)		127			
		Payments (number per year)		24			
		Time (hours per year)		340			
		Total tax rate (% of profit)		55.1			



ICELAND		OECD: High Income		GNI per capita (US\$)		50,580	
Ease of doing business (rank)	10	High income		Population (m)		0.3	
Starting a business (rank)	14	Registering property (rank)	8	Trading across borders (rank)		11	
Procedures (number)	5	Procedures (number)	3	Documents to export (number)		5	
Time (days)	5	Time (days)	4	Time to export (days)		15	
Cost (% of income per capita)	2.7	Cost (% of property value)	2.4	Cost to export (US\$ per container)		469	
Minimum capital (% of income per capita)	14.1			Documents to import (number)		5	
		Getting credit (rank)	13	Time to import (days)		14	
Dealing with licenses (rank)	23	Strength of legal rights index (0–10)	7	Cost to import (US\$ per container)		443	
Procedures (number)	18	Depth of credit information index (0–6)	5				
Time (days)	76	Public registry coverage (% of adults)	0.0	Enforcing contracts (rank)		4	
Cost (% of income per capita)	13.9	Private bureau coverage (% of adults)	100.0	Procedures (number)		26	
				Time (days)		393	
Employing workers (rank)	42	Protecting investors (rank)	64	Cost (% of claim)		6.1	
Difficulty of hiring index (0–100)	33	Extent of disclosure index (0–10)	5				
Rigidity of hours index (0–100)	40	Extent of director liability index (0–10)	5	Closing a business (rank)		12	
Difficulty of firing index (0–100)	10	Ease of shareholder suits index (0–10)	6	Time (years)		1.0	
Rigidity of employment index (0–100)	28	Strength of investor protection index (0–10)	5.3	Cost (% of estate)		4	
Nonwage labor cost (% of salary)	12			Recovery rate (cents on the dollar)		80.3	
Firing cost (weeks of salary)	13	Paying taxes (rank)	27				
		Payments (number per year)	31				
		Time (hours per year)	140				
		Total tax rate (% of profit)	27.2				
INDIA		South Asia		GNI per capita (US\$)		820	
Ease of doing business (rank)	120	Low income		Population (m)		1,109.8	
Starting a business (rank)	111	Registering property (rank)	112	Trading across borders (rank)		79	
Procedures (number)	13	Procedures (number)	6	Documents to export (number)		8	
Time (days)	33	Time (days)	62	Time to export (days)		18	
Cost (% of income per capita)	74.6	Cost (% of property value)	7.7	Cost to export (US\$ per container)		820	
Minimum capital (% of income per capita)	0.0			Documents to import (number)		9	
		Getting credit (rank)	36	Time to import (days)		21	
Dealing with licenses (rank)	134	Strength of legal rights index (0–10)	6	Cost to import (US\$ per container)		910	
Procedures (number)	20	Depth of credit information index (0–6)	4				
Time (days)	224	Public registry coverage (% of adults)	0.0	Enforcing contracts (rank)		177	
Cost (% of income per capita)	519.4	Private bureau coverage (% of adults)	10.8	Procedures (number)		46	
				Time (days)		1,420	
Employing workers (rank)	85	Protecting investors (rank)	33	Cost (% of claim)		39.6	
Difficulty of hiring index (0–100)	0	Extent of disclosure index (0–10)	7				
Rigidity of hours index (0–100)	20	Extent of director liability index (0–10)	4	Closing a business (rank)		137	
Difficulty of firing index (0–100)	70	Ease of shareholder suits index (0–10)	7	Time (years)		10.0	
Rigidity of employment index (0–100)	30	Strength of investor protection index (0–10)	6.0	Cost (% of estate)		9	
Nonwage labor cost (% of salary)	17			Recovery rate (cents on the dollar)		11.6	
Firing cost (weeks of salary)	56	Paying taxes (rank)	165				
		Payments (number per year)	60				
		Time (hours per year)	271				
		Total tax rate (% of profit)	70.6				
INDONESIA		East Asia & Pacific		GNI per capita (US\$)		1,420	
Ease of doing business (rank)	123	Lower middle income		Population (m)		223.0	
Starting a business (rank)	168	Registering property (rank)	121	Trading across borders (rank)		41	
Procedures (number)	12	Procedures (number)	7	Documents to export (number)		5	
Time (days)	105	Time (days)	42	Time to export (days)		21	
Cost (% of income per capita)	80.0	Cost (% of property value)	10.5	Cost to export (US\$ per container)		667	
Minimum capital (% of income per capita)	38.4			Documents to import (number)		6	
		Getting credit (rank)	68	Time to import (days)		27	
Dealing with licenses (rank)	99	Strength of legal rights index (0–10)	5	Cost to import (US\$ per container)		623	
Procedures (number)	19	Depth of credit information index (0–6)	3				
Time (days)	196	Public registry coverage (% of adults)	20.5	Enforcing contracts (rank)		141	
Cost (% of income per capita)	286.8	Private bureau coverage (% of adults)	0.2	Procedures (number)		39	
				Time (days)		570	
Employing workers (rank)	153	Protecting investors (rank)	51	Cost (% of claim)		122.7	
Difficulty of hiring index (0–100)	72	Extent of disclosure index (0–10)	9				
Rigidity of hours index (0–100)	0	Extent of director liability index (0–10)	5	Closing a business (rank)		136	
Difficulty of firing index (0–100)	60	Ease of shareholder suits index (0–10)	3	Time (years)		5.5	
Rigidity of employment index (0–100)	44	Strength of investor protection index (0–10)	5.7	Cost (% of estate)		18	
Nonwage labor cost (% of salary)	10			Recovery rate (cents on the dollar)		12.6	
Firing cost (weeks of salary)	108	Paying taxes (rank)	110				
		Payments (number per year)	51				
		Time (hours per year)	266				
		Total tax rate (% of profit)	37.3				



IRAN		Middle East & North Africa		GNI per capita (US\$)		3,000					
Ease of doing business (rank)		135		Lower middle income		Population (m)		69.2			
Starting a business (rank)		77		Registering property (rank)		143		Trading across borders (rank)		135	
Procedures (number)		8		Procedures (number)		9		Documents to export (number)		8	
Time (days)		47		Time (days)		36		Time to export (days)		26	
Cost (% of income per capita)		5.3		Cost (% of property value)		10.6		Cost to export (US\$ per container)		860	
Minimum capital (% of income per capita)		1.3						Documents to import (number)		10	
				Getting credit (rank)		68		Time to import (days)		42	
Dealing with licenses (rank)		164		Strength of legal rights index (0–10)		5		Cost to import (US\$ per container)		1,330	
Procedures (number)		19		Depth of credit information index (0–6)		3					
Time (days)		670		Public registry coverage (% of adults)		22.2		Enforcing contracts (rank)		57	
Cost (% of income per capita)		653.4		Private bureau coverage (% of adults)		0.0		Procedures (number)		39	
								Time (days)		520	
								Cost (% of claim)		17.0	
Employing workers (rank)		141		Protecting investors (rank)		158					
Difficulty of hiring index (0–100)		11		Extent of disclosure index (0–10)		5		Closing a business (rank)		118	
Rigidity of hours index (0–100)		60		Extent of director liability index (0–10)		4		Time (years)		4.5	
Difficulty of firing index (0–100)		50		Ease of shareholder suits index (0–10)		0		Cost (% of estate)		9	
Rigidity of employment index (0–100)		40		Strength of investor protection index (0–10)		3.0		Recovery rate (cents on the dollar)		19.0	
Nonwage labor cost (% of salary)		23									
Firing cost (weeks of salary)		91		Paying taxes (rank)		97					
				Payments (number per year)		22					
				Time (hours per year)		292					
				Total tax rate (% of profit)		47.4					

IRAQ		Middle East & North Africa		GNI per capita (US\$)		1,224					
Ease of doing business (rank)		141		Lower middle income		Population (m)		28.5			
Starting a business (rank)		164		Registering property (rank)		40		Trading across borders (rank)		175	
Procedures (number)		11		Procedures (number)		5		Documents to export (number)		10	
Time (days)		77		Time (days)		8		Time to export (days)		102	
Cost (% of income per capita)		93.5		Cost (% of property value)		6.3		Cost to export (US\$ per container)		3,400	
Minimum capital (% of income per capita)		65.4						Documents to import (number)		10	
				Getting credit (rank)		135		Time to import (days)		101	
Dealing with licenses (rank)		104		Strength of legal rights index (0–10)		4		Cost to import (US\$ per container)		3,400	
Procedures (number)		14		Depth of credit information index (0–6)		0					
Time (days)		215		Public registry coverage (% of adults)		0.0		Enforcing contracts (rank)		150	
Cost (% of income per capita)		915.0		Private bureau coverage (% of adults)		0.0		Procedures (number)		51	
								Time (days)		520	
								Cost (% of claim)		32.5	
Employing workers (rank)		60		Protecting investors (rank)		107					
Difficulty of hiring index (0–100)		33		Extent of disclosure index (0–10)		4		Closing a business (rank)		178	
Rigidity of hours index (0–100)		60		Extent of director liability index (0–10)		5		Time (years)		NO PRACTICE	
Difficulty of firing index (0–100)		20		Ease of shareholder suits index (0–10)		4		Cost (% of estate)		NO PRACTICE	
Rigidity of employment index (0–100)		38		Strength of investor protection index (0–10)		4.3		Recovery rate (cents on the dollar)		0.0	
Nonwage labor cost (% of salary)		12									
Firing cost (weeks of salary)		0		Paying taxes (rank)		37					
				Payments (number per year)		13					
				Time (hours per year)		312					
				Total tax rate (% of profit)		24.7					

IRELAND		OECD: High Income		GNI per capita (US\$)		45,580					
Ease of doing business (rank)		8		High income		Population (m)		4.2			
Starting a business (rank)		5		Registering property (rank)		79		Trading across borders (rank)		20	
Procedures (number)		4		Procedures (number)		5		Documents to export (number)		4	
Time (days)		13		Time (days)		38		Time to export (days)		7	
Cost (% of income per capita)		0.3		Cost (% of property value)		10.2		Cost to export (US\$ per container)		1,090	
Minimum capital (% of income per capita)		0.0						Documents to import (number)		4	
				Getting credit (rank)		7		Time to import (days)		12	
Dealing with licenses (rank)		20		Strength of legal rights index (0–10)		8		Cost to import (US\$ per container)		1,139	
Procedures (number)		11		Depth of credit information index (0–6)		5					
Time (days)		185		Public registry coverage (% of adults)		0.0		Enforcing contracts (rank)		39	
Cost (% of income per capita)		19.8		Private bureau coverage (% of adults)		100.0		Procedures (number)		20	
								Time (days)		515	
								Cost (% of claim)		26.9	
Employing workers (rank)		37		Protecting investors (rank)		5					
Difficulty of hiring index (0–100)		11		Extent of disclosure index (0–10)		10		Closing a business (rank)		6	
Rigidity of hours index (0–100)		20		Extent of director liability index (0–10)		6		Time (years)		0.4	
Difficulty of firing index (0–100)		20		Ease of shareholder suits index (0–10)		9		Cost (% of estate)		9	
Rigidity of employment index (0–100)		17		Strength of investor protection index (0–10)		8.3		Recovery rate (cents on the dollar)		87.1	
Nonwage labor cost (% of salary)		11									
Firing cost (weeks of salary)		24		Paying taxes (rank)		6					
				Payments (number per year)		9					
				Time (hours per year)		76					
				Total tax rate (% of profit)		28.9					

ISRAEL		Middle East & North Africa		GNI per capita (US\$)		18,280	
Ease of doing business (rank)	29	High income		Population (m)		7.0	
Starting a business (rank)	17	Registering property (rank)	152	Trading across borders (rank)		8	
Procedures (number)	5	Procedures (number)	7	Documents to export (number)		5	
Time (days)	34	Time (days)	144	Time to export (days)		12	
Cost (% of income per capita)	4.4	Cost (% of property value)	7.5	Cost to export (US\$ per container)		560	
Minimum capital (% of income per capita)	0.0			Documents to import (number)		4	
		Getting credit (rank)	7	Time to import (days)		12	
Dealing with licenses (rank)	109	Strength of legal rights index (0–10)	8	Cost to import (US\$ per container)		560	
Procedures (number)	20	Depth of credit information index (0–6)	5				
Time (days)	235	Public registry coverage (% of adults)	0.0	Enforcing contracts (rank)		102	
Cost (% of income per capita)	115.5	Private bureau coverage (% of adults)	91.6	Procedures (number)		35	
				Time (days)		890	
Employing workers (rank)	87	Protecting investors (rank)	5	Cost (% of claim)		25.3	
Difficulty of hiring index (0–100)	11	Extent of disclosure index (0–10)	7				
Rigidity of hours index (0–100)	60	Extent of director liability index (0–10)	9	Closing a business (rank)		40	
Difficulty of firing index (0–100)	0	Ease of shareholder suits index (0–10)	9	Time (years)		4.0	
Rigidity of employment index (0–100)	24	Strength of investor protection index (0–10)	8.3	Cost (% of estate)		23	
Nonwage labor cost (% of salary)	6			Recovery rate (cents on the dollar)		43.6	
Firing cost (weeks of salary)	91	Paying taxes (rank)	69				
		Payments (number per year)	33				
		Time (hours per year)	230				
		Total tax rate (% of profit)	36.0				
ITALY		OECD: High Income		GNI per capita (US\$)		32,020	
Ease of doing business (rank)	53	High income		Population (m)		58.6	
Starting a business (rank)	65	Registering property (rank)	49	Trading across borders (rank)		62	
Procedures (number)	9	Procedures (number)	8	Documents to export (number)		5	
Time (days)	13	Time (days)	27	Time to export (days)		20	
Cost (% of income per capita)	18.7	Cost (% of property value)	0.6	Cost to export (US\$ per container)		1,291	
Minimum capital (% of income per capita)	9.8			Documents to import (number)		5	
		Getting credit (rank)	68	Time to import (days)		18	
Dealing with licenses (rank)	78	Strength of legal rights index (0–10)	3	Cost to import (US\$ per container)		1,291	
Procedures (number)	14	Depth of credit information index (0–6)	5				
Time (days)	257	Public registry coverage (% of adults)	11.0	Enforcing contracts (rank)		155	
Cost (% of income per capita)	138.2	Private bureau coverage (% of adults)	71.5	Procedures (number)		41	
				Time (days)		1,210	
Employing workers (rank)	56	Protecting investors (rank)	51	Cost (% of claim)		29.9	
Difficulty of hiring index (0–100)	33	Extent of disclosure index (0–10)	7				
Rigidity of hours index (0–100)	40	Extent of director liability index (0–10)	4	Closing a business (rank)		25	
Difficulty of firing index (0–100)	40	Ease of shareholder suits index (0–10)	6	Time (years)		1.8	
Rigidity of employment index (0–100)	38	Strength of investor protection index (0–10)	5.7	Cost (% of estate)		22	
Nonwage labor cost (% of salary)	37			Recovery rate (cents on the dollar)		61.8	
Firing cost (weeks of salary)	2	Paying taxes (rank)	122				
		Payments (number per year)	15				
		Time (hours per year)	360				
		Total tax rate (% of profit)	76.2				
JAMAICA		Latin America & Caribbean		GNI per capita (US\$)		3,480	
Ease of doing business (rank)	63	Lower middle income		Population (m)		2.7	
Starting a business (rank)	11	Registering property (rank)	108	Trading across borders (rank)		92	
Procedures (number)	6	Procedures (number)	5	Documents to export (number)		6	
Time (days)	8	Time (days)	54	Time to export (days)		21	
Cost (% of income per capita)	8.7	Cost (% of property value)	13.5	Cost to export (US\$ per container)		1,750	
Minimum capital (% of income per capita)	0.0			Documents to import (number)		6	
		Getting credit (rank)	115	Time to import (days)		22	
Dealing with licenses (rank)	74	Strength of legal rights index (0–10)	5	Cost to import (US\$ per container)		1,350	
Procedures (number)	10	Depth of credit information index (0–6)	0				
Time (days)	236	Public registry coverage (% of adults)	0.0	Enforcing contracts (rank)		103	
Cost (% of income per capita)	438.4	Private bureau coverage (% of adults)	0.0	Procedures (number)		34	
				Time (days)		565	
Employing workers (rank)	33	Protecting investors (rank)	64	Cost (% of claim)		45.6	
Difficulty of hiring index (0–100)	11	Extent of disclosure index (0–10)	4				
Rigidity of hours index (0–100)	0	Extent of director liability index (0–10)	8	Closing a business (rank)		22	
Difficulty of firing index (0–100)	0	Ease of shareholder suits index (0–10)	4	Time (years)		1.1	
Rigidity of employment index (0–100)	4	Strength of investor protection index (0–10)	5.3	Cost (% of estate)		18	
Nonwage labor cost (% of salary)	12			Recovery rate (cents on the dollar)		64.3	
Firing cost (weeks of salary)	61	Paying taxes (rank)	170				
		Payments (number per year)	72				
		Time (hours per year)	414				
		Total tax rate (% of profit)	51.3				

JAPAN		OECD: High Income		GNI per capita (US\$)		38,410		
Ease of doing business (rank)		12	High income		Population (m)		127.6	
Starting a business (rank)		44	Registering property (rank)		48	Trading across borders (rank)		18
Procedures (number)		8	Procedures (number)		6	Documents to export (number)		4
Time (days)		23	Time (days)		14	Time to export (days)		10
Cost (% of income per capita)		7.5	Cost (% of property value)		5.0	Cost to export (US\$ per container)		989
Minimum capital (% of income per capita)		0.0				Documents to import (number)		5
			Getting credit (rank)		13	Time to import (days)		11
Dealing with licenses (rank)		32	Strength of legal rights index (0–10)		6	Cost to import (US\$ per container)		1,047
Procedures (number)		15	Depth of credit information index (0–6)		6			
Time (days)		177	Public registry coverage (% of adults)		0.0	Enforcing contracts (rank)		21
Cost (% of income per capita)		17.8	Private bureau coverage (% of adults)		68.3	Procedures (number)		30
						Time (days)		316
Employing workers (rank)		17	Protecting investors (rank)		12	Cost (% of claim)		22.7
Difficulty of hiring index (0–100)		0	Extent of disclosure index (0–10)		7			
Rigidity of hours index (0–100)		20	Extent of director liability index (0–10)		6	Closing a business (rank)		1
Difficulty of firing index (0–100)		30	Ease of shareholder suits index (0–10)		8	Time (years)		0.6
Rigidity of employment index (0–100)		17	Strength of investor protection index (0–10)		7.0	Cost (% of estate)		4
Nonwage labor cost (% of salary)		13				Recovery rate (cents on the dollar)		92.6
Firing cost (weeks of salary)		4	Paying taxes (rank)		105			
			Payments (number per year)		13			
			Time (hours per year)		350			
			Total tax rate (% of profit)		52.0			
JORDAN		Middle East & North Africa		GNI per capita (US\$)		2,660		
Ease of doing business (rank)		80	Lower middle income		Population (m)		5.5	
Starting a business (rank)		133	Registering property (rank)		109	Trading across borders (rank)		59
Procedures (number)		10	Procedures (number)		8	Documents to export (number)		7
Time (days)		14	Time (days)		22	Time to export (days)		19
Cost (% of income per capita)		66.2	Cost (% of property value)		10.0	Cost to export (US\$ per container)		680
Minimum capital (% of income per capita)		795.4				Documents to import (number)		7
			Getting credit (rank)		84	Time to import (days)		22
Dealing with licenses (rank)		71	Strength of legal rights index (0–10)		5	Cost to import (US\$ per container)		1,065
Procedures (number)		18	Depth of credit information index (0–6)		2			
Time (days)		122	Public registry coverage (% of adults)		0.8	Enforcing contracts (rank)		128
Cost (% of income per capita)		486.1	Private bureau coverage (% of adults)		0.0	Procedures (number)		39
						Time (days)		689
Employing workers (rank)		45	Protecting investors (rank)		107	Cost (% of claim)		31.2
Difficulty of hiring index (0–100)		11	Extent of disclosure index (0–10)		5			
Rigidity of hours index (0–100)		20	Extent of director liability index (0–10)		4	Closing a business (rank)		87
Difficulty of firing index (0–100)		60	Ease of shareholder suits index (0–10)		4	Time (years)		4.3
Rigidity of employment index (0–100)		30	Strength of investor protection index (0–10)		4.3	Cost (% of estate)		9
Nonwage labor cost (% of salary)		11				Recovery rate (cents on the dollar)		27.8
Firing cost (weeks of salary)		4	Paying taxes (rank)		19			
			Payments (number per year)		26			
			Time (hours per year)		101			
			Total tax rate (% of profit)		31.1			
KAZAKHSTAN		Eastern Europe & Central Asia		GNI per capita (US\$)		3,790		
Ease of doing business (rank)		71	Lower middle income		Population (m)		15.3	
Starting a business (rank)		57	Registering property (rank)		72	Trading across borders (rank)		178
Procedures (number)		8	Procedures (number)		8	Documents to export (number)		12
Time (days)		21	Time (days)		52	Time to export (days)		89
Cost (% of income per capita)		7.6	Cost (% of property value)		0.9	Cost to export (US\$ per container)		2,730
Minimum capital (% of income per capita)		22.9				Documents to import (number)		14
			Getting credit (rank)		48	Time to import (days)		76
Dealing with licenses (rank)		173	Strength of legal rights index (0–10)		5	Cost to import (US\$ per container)		2,780
Procedures (number)		38	Depth of credit information index (0–6)		4			
Time (days)		231	Public registry coverage (% of adults)		0.0	Enforcing contracts (rank)		28
Cost (% of income per capita)		2,129.9	Private bureau coverage (% of adults)		13.7	Procedures (number)		38
						Time (days)		230
Employing workers (rank)		22	Protecting investors (rank)		51	Cost (% of claim)		22.0
Difficulty of hiring index (0–100)		0	Extent of disclosure index (0–10)		7			
Rigidity of hours index (0–100)		40	Extent of director liability index (0–10)		1	Closing a business (rank)		100
Difficulty of firing index (0–100)		20	Ease of shareholder suits index (0–10)		9	Time (years)		3.3
Rigidity of employment index (0–100)		20	Strength of investor protection index (0–10)		5.7	Cost (% of estate)		18
Nonwage labor cost (% of salary)		14				Recovery rate (cents on the dollar)		23.4
Firing cost (weeks of salary)		9	Paying taxes (rank)		44			
			Payments (number per year)		9			
			Time (hours per year)		271			
			Total tax rate (% of profit)		36.7			

KENYA		Sub-Saharan Africa		GNI per capita (US\$)		580	
Ease of doing business (rank)	72	Low income		Population (m)		35.1	
Starting a business (rank)	112	Registering property (rank)	114	Trading across borders (rank)		148	
Procedures (number)	12	Procedures (number)	8	Documents to export (number)		9	
Time (days)	44	Time (days)	64	Time to export (days)		29	
Cost (% of income per capita)	46.1	Cost (% of property value)	4.2	Cost to export (US\$ per container)		1,955	
Minimum capital (% of income per capita)	0.0			Documents to import (number)		8	
		Getting credit (rank)	13	Time to import (days)		37	
Dealing with licenses (rank)	9	Strength of legal rights index (0–10)	8	Cost to import (US\$ per container)		1,995	
Procedures (number)	10	Depth of credit information index (0–6)	4				
Time (days)	100	Public registry coverage (% of adults)	0.0	Enforcing contracts (rank)		107	
Cost (% of income per capita)	58.8	Private bureau coverage (% of adults)	1.5	Procedures (number)		44	
				Time (days)		465	
Employing workers (rank)	66	Protecting investors (rank)	83	Cost (% of claim)		26.7	
Difficulty of hiring index (0–100)	33	Extent of disclosure index (0–10)	3				
Rigidity of hours index (0–100)	0	Extent of director liability index (0–10)	2	Closing a business (rank)		76	
Difficulty of firing index (0–100)	30	Ease of shareholder suits index (0–10)	10	Time (years)		4.5	
Rigidity of employment index (0–100)	21	Strength of investor protection index (0–10)	5.0	Cost (% of estate)		22	
Nonwage labor cost (% of salary)	4			Recovery rate (cents on the dollar)		31.0	
Firing cost (weeks of salary)	47	Paying taxes (rank)	154				
		Payments (number per year)	41				
		Time (hours per year)	432				
		Total tax rate (% of profit)	50.9				
KIRIBATI		East Asia & Pacific		GNI per capita (US\$)		1,230	
Ease of doing business (rank)	73	Lower middle income		Population (m)		0.1	
Starting a business (rank)	86	Registering property (rank)	60	Trading across borders (rank)		97	
Procedures (number)	6	Procedures (number)	5	Documents to export (number)		6	
Time (days)	21	Time (days)	513	Time to export (days)		21	
Cost (% of income per capita)	56.6	Cost (% of property value)	0.1	Cost to export (US\$ per container)		1,550	
Minimum capital (% of income per capita)	30.6			Documents to import (number)		7	
		Getting credit (rank)	158	Time to import (days)		21	
Dealing with licenses (rank)	65	Strength of legal rights index (0–10)	3	Cost to import (US\$ per container)		1,550	
Procedures (number)	14	Depth of credit information index (0–6)	0				
Time (days)	160	Public registry coverage (% of adults)	0.0	Enforcing contracts (rank)		71	
Cost (% of income per capita)	629.3	Private bureau coverage (% of adults)	0.0	Procedures (number)		32	
				Time (days)		660	
Employing workers (rank)	25	Protecting investors (rank)	33	Cost (% of claim)		25.8	
Difficulty of hiring index (0–100)	0	Extent of disclosure index (0–10)	6				
Rigidity of hours index (0–100)	0	Extent of director liability index (0–10)	5	Closing a business (rank)		178	
Difficulty of firing index (0–100)	50	Ease of shareholder suits index (0–10)	7	Time (years)		NO PRACTICE	
Rigidity of employment index (0–100)	17	Strength of investor protection index (0–10)	6.0	Cost (% of estate)		NO PRACTICE	
Nonwage labor cost (% of salary)	8			Recovery rate (cents on the dollar)		0.0	
Firing cost (weeks of salary)	4	Paying taxes (rank)	10				
		Payments (number per year)	7				
		Time (hours per year)	120				
		Total tax rate (% of profit)	31.8				
KOREA		OECD: High Income		GNI per capita (US\$)		17,690	
Ease of doing business (rank)	30	High income		Population (m)		48.4	
Starting a business (rank)	110	Registering property (rank)	68	Trading across borders (rank)		13	
Procedures (number)	10	Procedures (number)	7	Documents to export (number)		4	
Time (days)	17	Time (days)	11	Time to export (days)		11	
Cost (% of income per capita)	16.9	Cost (% of property value)	6.3	Cost to export (US\$ per container)		745	
Minimum capital (% of income per capita)	296.0			Documents to import (number)		6	
		Getting credit (rank)	36	Time to import (days)		10	
Dealing with licenses (rank)	22	Strength of legal rights index (0–10)	5	Cost to import (US\$ per container)		745	
Procedures (number)	13	Depth of credit information index (0–6)	5				
Time (days)	34	Public registry coverage (% of adults)	0.0	Enforcing contracts (rank)		10	
Cost (% of income per capita)	170.2	Private bureau coverage (% of adults)	74.2	Procedures (number)		35	
				Time (days)		230	
Employing workers (rank)	131	Protecting investors (rank)	64	Cost (% of claim)		10.3	
Difficulty of hiring index (0–100)	11	Extent of disclosure index (0–10)	7				
Rigidity of hours index (0–100)	60	Extent of director liability index (0–10)	2	Closing a business (rank)		11	
Difficulty of firing index (0–100)	40	Ease of shareholder suits index (0–10)	7	Time (years)		1.5	
Rigidity of employment index (0–100)	37	Strength of investor protection index (0–10)	5.3	Cost (% of estate)		4	
Nonwage labor cost (% of salary)	13			Recovery rate (cents on the dollar)		81.2	
Firing cost (weeks of salary)	91	Paying taxes (rank)	106				
		Payments (number per year)	48				
		Time (hours per year)	290				
		Total tax rate (% of profit)	34.9				

KUWAIT		Middle East & North Africa		GNI per capita (US\$)		25,963	
Ease of doing business (rank)	40	High income		Population (m)		2.6	
Starting a business (rank)	121	Registering property (rank)	72	Trading across borders (rank)		99	
Procedures (number)	13	Procedures (number)	8	Documents to export (number)		8	
Time (days)	35	Time (days)	55	Time to export (days)		20	
Cost (% of income per capita)	1.6	Cost (% of property value)	0.5	Cost to export (US\$ per container)		935	
Minimum capital (% of income per capita)	99.9			Documents to import (number)		11	
		Getting credit (rank)	68	Time to import (days)		20	
Dealing with licenses (rank)	85	Strength of legal rights index (0–10)	4	Cost to import (US\$ per container)		935	
Procedures (number)	25	Depth of credit information index (0–6)	4				
Time (days)	104	Public registry coverage (% of adults)	0.0	Enforcing contracts (rank)		99	
Cost (% of income per capita)	209.4	Private bureau coverage (% of adults)	14.5	Procedures (number)		50	
				Time (days)		566	
Employing workers (rank)	39	Protecting investors (rank)	19	Cost (% of claim)		13.3	
Difficulty of hiring index (0–100)	0	Extent of disclosure index (0–10)	7				
Rigidity of hours index (0–100)	40	Extent of director liability index (0–10)	7	Closing a business (rank)		67	
Difficulty of firing index (0–100)	0	Ease of shareholder suits index (0–10)	5	Time (years)		4.2	
Rigidity of employment index (0–100)	13	Strength of investor protection index (0–10)	6.3	Cost (% of estate)		1	
Nonwage labor cost (% of salary)	11			Recovery rate (cents on the dollar)		33.6	
Firing cost (weeks of salary)	78	Paying taxes (rank)	8				
		Payments (number per year)	14				
		Time (hours per year)	118				
		Total tax rate (% of profit)	14.4				
KYRGYZ REPUBLIC		Eastern Europe & Central Asia		GNI per capita (US\$)		490	
Ease of doing business (rank)	94	Low income		Population (m)		5.2	
Starting a business (rank)	49	Registering property (rank)	16	Trading across borders (rank)		177	
Procedures (number)	8	Procedures (number)	4	Documents to export (number)		13	
Time (days)	21	Time (days)	4	Time to export (days)		64	
Cost (% of income per capita)	8.8	Cost (% of property value)	4.1	Cost to export (US\$ per container)		2,500	
Minimum capital (% of income per capita)	0.5			Documents to import (number)		13	
		Getting credit (rank)	68	Time to import (days)		75	
Dealing with licenses (rank)	152	Strength of legal rights index (0–10)	5	Cost to import (US\$ per container)		2,450	
Procedures (number)	20	Depth of credit information index (0–6)	3				
Time (days)	291	Public registry coverage (% of adults)	0.0	Enforcing contracts (rank)		32	
Cost (% of income per capita)	555.4	Private bureau coverage (% of adults)	1.6	Procedures (number)		39	
				Time (days)		177	
Employing workers (rank)	74	Protecting investors (rank)	33	Cost (% of claim)		22.0	
Difficulty of hiring index (0–100)	33	Extent of disclosure index (0–10)	8				
Rigidity of hours index (0–100)	40	Extent of director liability index (0–10)	1	Closing a business (rank)		128	
Difficulty of firing index (0–100)	40	Ease of shareholder suits index (0–10)	9	Time (years)		4.0	
Rigidity of employment index (0–100)	38	Strength of investor protection index (0–10)	6.0	Cost (% of estate)		15	
Nonwage labor cost (% of salary)	21			Recovery rate (cents on the dollar)		15.6	
Firing cost (weeks of salary)	17	Paying taxes (rank)	152				
		Payments (number per year)	75				
		Time (hours per year)	202				
		Total tax rate (% of profit)	61.4				
LAO PDR		East Asia & Pacific		GNI per capita (US\$)		500	
Ease of doing business (rank)	164	Low income		Population (m)		5.8	
Starting a business (rank)	78	Registering property (rank)	149	Trading across borders (rank)		158	
Procedures (number)	8	Procedures (number)	9	Documents to export (number)		9	
Time (days)	103	Time (days)	135	Time to export (days)		50	
Cost (% of income per capita)	16.5	Cost (% of property value)	4.2	Cost to export (US\$ per container)		1,750	
Minimum capital (% of income per capita)	0.0			Documents to import (number)		10	
		Getting credit (rank)	170	Time to import (days)		50	
Dealing with licenses (rank)	111	Strength of legal rights index (0–10)	2	Cost to import (US\$ per container)		1,930	
Procedures (number)	24	Depth of credit information index (0–6)	0				
Time (days)	172	Public registry coverage (% of adults)	0.0	Enforcing contracts (rank)		111	
Cost (% of income per capita)	202.4	Private bureau coverage (% of adults)	0.0	Procedures (number)		42	
				Time (days)		443	
Employing workers (rank)	82	Protecting investors (rank)	176	Cost (% of claim)		31.6	
Difficulty of hiring index (0–100)	11	Extent of disclosure index (0–10)	0				
Rigidity of hours index (0–100)	40	Extent of director liability index (0–10)	3	Closing a business (rank)		178	
Difficulty of firing index (0–100)	60	Ease of shareholder suits index (0–10)	2	Time (years)		NO PRACTICE	
Rigidity of employment index (0–100)	37	Strength of investor protection index (0–10)	1.7	Cost (% of estate)		NO PRACTICE	
Nonwage labor cost (% of salary)	5			Recovery rate (cents on the dollar)		0.0	
Firing cost (weeks of salary)	19	Paying taxes (rank)	114				
		Payments (number per year)	34				
		Time (hours per year)	672				
		Total tax rate (% of profit)	35.5				



LATVIA		Eastern Europe & Central Asia		GNI per capita (US\$)		8,100	
Ease of doing business (rank)	22	Upper middle income		Population (m)		2.3	
Starting a business (rank)	30	Registering property (rank)	85	Trading across borders (rank)		19	
Procedures (number)	5	Procedures (number)	8	Documents to export (number)		6	
Time (days)	16	Time (days)	54	Time to export (days)		13	
Cost (% of income per capita)	3.0	Cost (% of property value)	2.0	Cost to export (US\$ per container)		800	
Minimum capital (% of income per capita)	22.0			Documents to import (number)		6	
		Getting credit (rank)	13	Time to import (days)		12	
Dealing with licenses (rank)	82	Strength of legal rights index (0–10)	8	Cost to import (US\$ per container)		800	
Procedures (number)	26	Depth of credit information index (0–6)	4				
Time (days)	188	Public registry coverage (% of adults)	2.6	Enforcing contracts (rank)		3	
Cost (% of income per capita)	27.5	Private bureau coverage (% of adults)	0.0	Procedures (number)		27	
				Time (days)		279	
Employing workers (rank)	96	Protecting investors (rank)	51	Cost (% of claim)		12.9	
Difficulty of hiring index (0–100)	50	Extent of disclosure index (0–10)	5				
Rigidity of hours index (0–100)	40	Extent of director liability index (0–10)	4	Closing a business (rank)		64	
Difficulty of firing index (0–100)	40	Ease of shareholder suits index (0–10)	8	Time (years)		3.0	
Rigidity of employment index (0–100)	43	Strength of investor protection index (0–10)	5.7	Cost (% of estate)		13	
Nonwage labor cost (% of salary)	24			Recovery rate (cents on the dollar)		34.6	
Firing cost (weeks of salary)	17	Paying taxes (rank)	20				
		Payments (number per year)	7				
		Time (hours per year)	219				
		Total tax rate (% of profit)	32.6				
LEBANON		Middle East & North Africa		GNI per capita (US\$)		5,490	
Ease of doing business (rank)	85	Upper middle income		Population (m)		4.1	
Starting a business (rank)	132	Registering property (rank)	92	Trading across borders (rank)		83	
Procedures (number)	6	Procedures (number)	8	Documents to export (number)		5	
Time (days)	46	Time (days)	25	Time to export (days)		27	
Cost (% of income per capita)	94.1	Cost (% of property value)	5.9	Cost to export (US\$ per container)		1,027	
Minimum capital (% of income per capita)	60.4			Documents to import (number)		7	
		Getting credit (rank)	48	Time to import (days)		38	
Dealing with licenses (rank)	113	Strength of legal rights index (0–10)	4	Cost to import (US\$ per container)		810	
Procedures (number)	20	Depth of credit information index (0–6)	5				
Time (days)	211	Public registry coverage (% of adults)	4.7	Enforcing contracts (rank)		121	
Cost (% of income per capita)	229.5	Private bureau coverage (% of adults)	0.0	Procedures (number)		37	
				Time (days)		721	
Employing workers (rank)	53	Protecting investors (rank)	83	Cost (% of claim)		30.8	
Difficulty of hiring index (0–100)	44	Extent of disclosure index (0–10)	9				
Rigidity of hours index (0–100)	0	Extent of director liability index (0–10)	1	Closing a business (rank)		117	
Difficulty of firing index (0–100)	30	Ease of shareholder suits index (0–10)	5	Time (years)		4.0	
Rigidity of employment index (0–100)	25	Strength of investor protection index (0–10)	5.0	Cost (% of estate)		22	
Nonwage labor cost (% of salary)	22			Recovery rate (cents on the dollar)		19.1	
Firing cost (weeks of salary)	17	Paying taxes (rank)	33				
		Payments (number per year)	19				
		Time (hours per year)	180				
		Total tax rate (% of profit)	35.4				
LESOTHO		Sub-Saharan Africa		GNI per capita (US\$)		1,030	
Ease of doing business (rank)	124	Lower middle income		Population (m)		1.8	
Starting a business (rank)	126	Registering property (rank)	132	Trading across borders (rank)		129	
Procedures (number)	8	Procedures (number)	6	Documents to export (number)		6	
Time (days)	73	Time (days)	101	Time to export (days)		44	
Cost (% of income per capita)	37.4	Cost (% of property value)	8.2	Cost to export (US\$ per container)		1,188	
Minimum capital (% of income per capita)	14.3			Documents to import (number)		8	
		Getting credit (rank)	115	Time to import (days)		49	
Dealing with licenses (rank)	146	Strength of legal rights index (0–10)	5	Cost to import (US\$ per container)		1,210	
Procedures (number)	15	Depth of credit information index (0–6)	0				
Time (days)	601	Public registry coverage (% of adults)	0.0	Enforcing contracts (rank)		99	
Cost (% of income per capita)	805.3	Private bureau coverage (% of adults)	0.0	Procedures (number)		41	
				Time (days)		695	
Employing workers (rank)	69	Protecting investors (rank)	141	Cost (% of claim)		16.6	
Difficulty of hiring index (0–100)	22	Extent of disclosure index (0–10)	2				
Rigidity of hours index (0–100)	40	Extent of director liability index (0–10)	1	Closing a business (rank)		62	
Difficulty of firing index (0–100)	10	Ease of shareholder suits index (0–10)	8	Time (years)		2.6	
Rigidity of employment index (0–100)	24	Strength of investor protection index (0–10)	3.7	Cost (% of estate)		8	
Nonwage labor cost (% of salary)	0			Recovery rate (cents on the dollar)		34.9	
Firing cost (weeks of salary)	44	Paying taxes (rank)	49				
		Payments (number per year)	22				
		Time (hours per year)	342				
		Total tax rate (% of profit)	20.8				



LIBERIA		Sub-Saharan Africa		GNI per capita (US\$)		140	
Ease of doing business (rank)	170	Low income		Population (m)		3.4	
Starting a business (rank)	141	Registering property (rank)	167	Trading across borders (rank)		98	
Procedures (number)	12	Procedures (number)	13	Documents to export (number)		10	
Time (days)	99	Time (days)	50	Time to export (days)		20	
Cost (% of income per capita)	493.3	Cost (% of property value)	14.9	Cost to export (US\$ per container)		1,032	
Minimum capital (% of income per capita)	0.0			Documents to import (number)		9	
		Getting credit (rank)	135	Time to import (days)		10	
Dealing with licenses (rank)	176	Strength of legal rights index (0–10)	4	Cost to import (US\$ per container)		1,032	
Procedures (number)	25	Depth of credit information index (0–6)	0				
Time (days)	398	Public registry coverage (% of adults)	0.0	Enforcing contracts (rank)		165	
Cost (% of income per capita)	61,049.3	Private bureau coverage (% of adults)	0.0	Procedures (number)		41	
				Time (days)		1,280	
Employing workers (rank)	103	Protecting investors (rank)	138	Cost (% of claim)		35.0	
Difficulty of hiring index (0–100)	33	Extent of disclosure index (0–10)	4				
Rigidity of hours index (0–100)	20	Extent of director liability index (0–10)	1	Closing a business (rank)		144	
Difficulty of firing index (0–100)	40	Ease of shareholder suits index (0–10)	6	Time (years)		3.0	
Rigidity of employment index (0–100)	31	Strength of investor protection index (0–10)	3.7	Cost (% of estate)		43	
Nonwage labor cost (% of salary)	5			Recovery rate (cents on the dollar)		7.8	
Firing cost (weeks of salary)	84	Paying taxes (rank)	119				
		Payments (number per year)	37				
		Time (hours per year)	158				
		Total tax rate (% of profit)	81.6				
LITHUANIA		Eastern Europe & Central Asia		GNI per capita (US\$)		7,870	
Ease of doing business (rank)	26	Upper middle income		Population (m)		3.4	
Starting a business (rank)	57	Registering property (rank)	4	Trading across borders (rank)		23	
Procedures (number)	7	Procedures (number)	3	Documents to export (number)		6	
Time (days)	26	Time (days)	3	Time to export (days)		10	
Cost (% of income per capita)	3.0	Cost (% of property value)	0.7	Cost to export (US\$ per container)		820	
Minimum capital (% of income per capita)	46.2			Documents to import (number)		6	
		Getting credit (rank)	36	Time to import (days)		13	
Dealing with licenses (rank)	57	Strength of legal rights index (0–10)	4	Cost to import (US\$ per container)		980	
Procedures (number)	17	Depth of credit information index (0–6)	6				
Time (days)	156	Public registry coverage (% of adults)	6.6	Enforcing contracts (rank)		18	
Cost (% of income per capita)	133.1	Private bureau coverage (% of adults)	7.3	Procedures (number)		30	
				Time (days)		210	
Employing workers (rank)	124	Protecting investors (rank)	83	Cost (% of claim)		23.6	
Difficulty of hiring index (0–100)	33	Extent of disclosure index (0–10)	5				
Rigidity of hours index (0–100)	80	Extent of director liability index (0–10)	4	Closing a business (rank)		31	
Difficulty of firing index (0–100)	30	Ease of shareholder suits index (0–10)	6	Time (years)		1.7	
Rigidity of employment index (0–100)	48	Strength of investor protection index (0–10)	5.0	Cost (% of estate)		7	
Nonwage labor cost (% of salary)	31			Recovery rate (cents on the dollar)		49.2	
Firing cost (weeks of salary)	30	Paying taxes (rank)	71				
		Payments (number per year)	24				
		Time (hours per year)	166				
		Total tax rate (% of profit)	48.3				
LUXEMBOURG		OECD: High Income		GNI per capita (US\$)		76,040	
Ease of doing business (rank)	42	High income		Population (m)		0.5	
Starting a business (rank)	41	Registering property (rank)	116	Trading across borders (rank)		32	
Procedures (number)	6	Procedures (number)	8	Documents to export (number)		5	
Time (days)	26	Time (days)	29	Time to export (days)		6	
Cost (% of income per capita)	2.3	Cost (% of property value)	10.2	Cost to export (US\$ per container)		1,250	
Minimum capital (% of income per capita)	20.5			Documents to import (number)		4	
		Getting credit (rank)	97	Time to import (days)		6	
Dealing with licenses (rank)	36	Strength of legal rights index (0–10)	6	Cost to import (US\$ per container)		1,250	
Procedures (number)	13	Depth of credit information index (0–6)	0				
Time (days)	217	Public registry coverage (% of adults)	0.0	Enforcing contracts (rank)		2	
Cost (% of income per capita)	19.4	Private bureau coverage (% of adults)	0.0	Procedures (number)		26	
				Time (days)		321	
Employing workers (rank)	164	Protecting investors (rank)	107	Cost (% of claim)		8.8	
Difficulty of hiring index (0–100)	67	Extent of disclosure index (0–10)	6				
Rigidity of hours index (0–100)	80	Extent of director liability index (0–10)	4	Closing a business (rank)		46	
Difficulty of firing index (0–100)	40	Ease of shareholder suits index (0–10)	3	Time (years)		2.0	
Rigidity of employment index (0–100)	62	Strength of investor protection index (0–10)	4.3	Cost (% of estate)		15	
Nonwage labor cost (% of salary)	13			Recovery rate (cents on the dollar)		41.6	
Firing cost (weeks of salary)	39	Paying taxes (rank)	17				
		Payments (number per year)	22				
		Time (hours per year)	58				
		Total tax rate (% of profit)	35.3				

MACEDONIA, FYR		Eastern Europe & Central Asia		GNI per capita (US\$)		3,060	
Ease of doing business (rank)	75	Lower middle income		Population (m)		2.0	
Starting a business (rank)	21	Registering property (rank)	91	Trading across borders (rank)		72	
Procedures (number)	9	Procedures (number)	6	Documents to export (number)		7	
Time (days)	15	Time (days)	98	Time to export (days)		19	
Cost (% of income per capita)	6.6	Cost (% of property value)	3.5	Cost to export (US\$ per container)		1,130	
Minimum capital (% of income per capita)	0.0			Documents to import (number)		7	
		Getting credit (rank)	48	Time to import (days)		17	
Dealing with licenses (rank)	76	Strength of legal rights index (0–10)	6	Cost to import (US\$ per container)		1,130	
Procedures (number)	19	Depth of credit information index (0–6)	3				
Time (days)	192	Public registry coverage (% of adults)	4.0	Enforcing contracts (rank)		84	
Cost (% of income per capita)	109.3	Private bureau coverage (% of adults)	0.0	Procedures (number)		39	
				Time (days)		385	
Employing workers (rank)	128	Protecting investors (rank)	83	Cost (% of claim)		33.1	
Difficulty of hiring index (0–100)	61	Extent of disclosure index (0–10)	5				
Rigidity of hours index (0–100)	60	Extent of director liability index (0–10)	6	Closing a business (rank)		127	
Difficulty of firing index (0–100)	30	Ease of shareholder suits index (0–10)	4	Time (years)		3.7	
Rigidity of employment index (0–100)	50	Strength of investor protection index (0–10)	5.0	Cost (% of estate)		28	
Nonwage labor cost (% of salary)	33			Recovery rate (cents on the dollar)		15.8	
Firing cost (weeks of salary)	26	Paying taxes (rank)	99				
		Payments (number per year)	52				
		Time (hours per year)	96				
		Total tax rate (% of profit)	49.8				
MADAGASCAR		Sub-Saharan Africa		GNI per capita (US\$)		280	
Ease of doing business (rank)	149	Low income		Population (m)		19.1	
Starting a business (rank)	61	Registering property (rank)	165	Trading across borders (rank)		126	
Procedures (number)	5	Procedures (number)	8	Documents to export (number)		4	
Time (days)	7	Time (days)	134	Time to export (days)		28	
Cost (% of income per capita)	22.7	Cost (% of property value)	11.6	Cost to export (US\$ per container)		1,182	
Minimum capital (% of income per capita)	333.4			Documents to import (number)		10	
		Getting credit (rank)	176	Time to import (days)		49	
Dealing with licenses (rank)	139	Strength of legal rights index (0–10)	1	Cost to import (US\$ per container)		1,282	
Procedures (number)	16	Depth of credit information index (0–6)	0				
Time (days)	268	Public registry coverage (% of adults)	0.1	Enforcing contracts (rank)		151	
Cost (% of income per capita)	880.0	Private bureau coverage (% of adults)	0.0	Procedures (number)		38	
				Time (days)		871	
Employing workers (rank)	150	Protecting investors (rank)	51	Cost (% of claim)		42.4	
Difficulty of hiring index (0–100)	89	Extent of disclosure index (0–10)	5				
Rigidity of hours index (0–100)	60	Extent of director liability index (0–10)	6	Closing a business (rank)		178	
Difficulty of firing index (0–100)	40	Ease of shareholder suits index (0–10)	6	Time (years)		NO PRACTICE	
Rigidity of employment index (0–100)	63	Strength of investor protection index (0–10)	5.7	Cost (% of estate)		NO PRACTICE	
Nonwage labor cost (% of salary)	18			Recovery rate (cents on the dollar)		0.0	
Firing cost (weeks of salary)	30	Paying taxes (rank)	86				
		Payments (number per year)	26				
		Time (hours per year)	238				
		Total tax rate (% of profit)	46.5				
MALAWI		Sub-Saharan Africa		GNI per capita (US\$)		170	
Ease of doing business (rank)	127	Low income		Population (m)		13.2	
Starting a business (rank)	108	Registering property (rank)	87	Trading across borders (rank)		161	
Procedures (number)	10	Procedures (number)	6	Documents to export (number)		12	
Time (days)	37	Time (days)	88	Time to export (days)		45	
Cost (% of income per capita)	188.7	Cost (% of property value)	3.3	Cost to export (US\$ per container)		1,623	
Minimum capital (% of income per capita)	0.0			Documents to import (number)		10	
		Getting credit (rank)	84	Time to import (days)		54	
Dealing with licenses (rank)	117	Strength of legal rights index (0–10)	7	Cost to import (US\$ per container)		2,500	
Procedures (number)	21	Depth of credit information index (0–6)	0				
Time (days)	213	Public registry coverage (% of adults)	0.0	Enforcing contracts (rank)		135	
Cost (% of income per capita)	189.2	Private bureau coverage (% of adults)	0.0	Procedures (number)		42	
				Time (days)		432	
Employing workers (rank)	90	Protecting investors (rank)	64	Cost (% of claim)		142.4	
Difficulty of hiring index (0–100)	56	Extent of disclosure index (0–10)	4				
Rigidity of hours index (0–100)	0	Extent of director liability index (0–10)	7	Closing a business (rank)		135	
Difficulty of firing index (0–100)	20	Ease of shareholder suits index (0–10)	5	Time (years)		2.6	
Rigidity of employment index (0–100)	25	Strength of investor protection index (0–10)	5.3	Cost (% of estate)		30	
Nonwage labor cost (% of salary)	1			Recovery rate (cents on the dollar)		13.2	
Firing cost (weeks of salary)	84	Paying taxes (rank)	78				
		Payments (number per year)	30				
		Time (hours per year)	370				
		Total tax rate (% of profit)	32.2				

MALAYSIA		East Asia & Pacific		GNI per capita (US\$)		5,490	
Ease of doing business (rank)	24	Upper middle income		Population (m)		25.8	
Starting a business (rank)	74	Registering property (rank)	67	Trading across borders (rank)		21	
Procedures (number)	9	Procedures (number)	5	Documents to export (number)		7	
Time (days)	24	Time (days)	144	Time to export (days)		18	
Cost (% of income per capita)	18.1	Cost (% of property value)	2.4	Cost to export (US\$ per container)		432	
Minimum capital (% of income per capita)	0.0			Documents to import (number)		7	
		Getting credit (rank)	3	Time to import (days)		14	
Dealing with licenses (rank)	105	Strength of legal rights index (0–10)	8	Cost to import (US\$ per container)		385	
Procedures (number)	25	Depth of credit information index (0–6)	6				
Time (days)	285	Public registry coverage (% of adults)	44.5	Enforcing contracts (rank)		63	
Cost (% of income per capita)	10.0	Private bureau coverage (% of adults)	..	Procedures (number)		30	
				Time (days)		600	
Employing workers (rank)	43	Protecting investors (rank)	4	Cost (% of claim)		27.5	
Difficulty of hiring index (0–100)	0	Extent of disclosure index (0–10)	10				
Rigidity of hours index (0–100)	0	Extent of director liability index (0–10)	9	Closing a business (rank)		54	
Difficulty of firing index (0–100)	30	Ease of shareholder suits index (0–10)	7	Time (years)		2.3	
Rigidity of employment index (0–100)	10	Strength of investor protection index (0–10)	8.7	Cost (% of estate)		15	
Nonwage labor cost (% of salary)	15			Recovery rate (cents on the dollar)		38.3	
Firing cost (weeks of salary)	75	Paying taxes (rank)	56				
		Payments (number per year)	35				
		Time (hours per year)	166				
		Total tax rate (% of profit)	36.0				

MALDIVES		South Asia		GNI per capita (US\$)		2,680	
Ease of doing business (rank)	60	Lower middle income		Population (m)		0.3	
Starting a business (rank)	34	Registering property (rank)	178	Trading across borders (rank)		110	
Procedures (number)	5	Procedures (number)	NO PRACTICE	Documents to export (number)		8	
Time (days)	9	Time (days)	NO PRACTICE	Time to export (days)		21	
Cost (% of income per capita)	13.4	Cost (% of property value)	NO PRACTICE	Cost to export (US\$ per container)		1,200	
Minimum capital (% of income per capita)	5.8			Documents to import (number)		9	
		Getting credit (rank)	135	Time to import (days)		20	
Dealing with licenses (rank)	8	Strength of legal rights index (0–10)	4	Cost to import (US\$ per container)		1,200	
Procedures (number)	9	Depth of credit information index (0–6)	0				
Time (days)	118	Public registry coverage (% of adults)	0.0	Enforcing contracts (rank)		94	
Cost (% of income per capita)	39.9	Private bureau coverage (% of adults)	0.0	Procedures (number)		41	
				Time (days)		665	
Employing workers (rank)	7	Protecting investors (rank)	64	Cost (% of claim)		16.5	
Difficulty of hiring index (0–100)	0	Extent of disclosure index (0–10)	0				
Rigidity of hours index (0–100)	0	Extent of director liability index (0–10)	8	Closing a business (rank)		120	
Difficulty of firing index (0–100)	0	Ease of shareholder suits index (0–10)	8	Time (years)		6.7	
Rigidity of employment index (0–100)	0	Strength of investor protection index (0–10)	5.3	Cost (% of estate)		4	
Nonwage labor cost (% of salary)	0			Recovery rate (cents on the dollar)		18.2	
Firing cost (weeks of salary)	9	Paying taxes (rank)	1				
		Payments (number per year)	1				
		Time (hours per year)	-				
		Total tax rate (% of profit)	9.1				

MALI		Sub-Saharan Africa		GNI per capita (US\$)		440	
Ease of doing business (rank)	158	Low income		Population (m)		13.9	
Starting a business (rank)	149	Registering property (rank)	90	Trading across borders (rank)		162	
Procedures (number)	11	Procedures (number)	5	Documents to export (number)		9	
Time (days)	26	Time (days)	29	Time to export (days)		44	
Cost (% of income per capita)	132.1	Cost (% of property value)	21.2	Cost to export (US\$ per container)		1,752	
Minimum capital (% of income per capita)	434.6			Documents to import (number)		11	
		Getting credit (rank)	135	Time to import (days)		65	
Dealing with licenses (rank)	101	Strength of legal rights index (0–10)	3	Cost to import (US\$ per container)		2,680	
Procedures (number)	14	Depth of credit information index (0–6)	1				
Time (days)	208	Public registry coverage (% of adults)	2.5	Enforcing contracts (rank)		157	
Cost (% of income per capita)	1,320.7	Private bureau coverage (% of adults)	0.0	Procedures (number)		39	
				Time (days)		860	
Employing workers (rank)	88	Protecting investors (rank)	147	Cost (% of claim)		52.0	
Difficulty of hiring index (0–100)	33	Extent of disclosure index (0–10)	6				
Rigidity of hours index (0–100)	40	Extent of director liability index (0–10)	1	Closing a business (rank)		107	
Difficulty of firing index (0–100)	40	Ease of shareholder suits index (0–10)	3	Time (years)		3.6	
Rigidity of employment index (0–100)	38	Strength of investor protection index (0–10)	3.3	Cost (% of estate)		18	
Nonwage labor cost (% of salary)	28			Recovery rate (cents on the dollar)		21.3	
Firing cost (weeks of salary)	31	Paying taxes (rank)	151				
		Payments (number per year)	58				
		Time (hours per year)	270				
		Total tax rate (% of profit)	51.4				

MARSHALL ISLANDS		East Asia & Pacific		GNI per capita (US\$)		3,000	
Ease of doing business (rank)	89	Lower middle income		Population (m)		0.1	
Starting a business (rank)	15	Registering property (rank)	178	Trading across borders (rank)		46	
Procedures (number)	5	Procedures (number)	NO PRACTICE	Documents to export (number)		5	
Time (days)	17	Time (days)	NO PRACTICE	Time to export (days)		21	
Cost (% of income per capita)	17.7	Cost (% of property value)	NO PRACTICE	Cost to export (US\$ per container)		765	
Minimum capital (% of income per capita)	0.0			Documents to import (number)		5	
		Getting credit (rank)	170	Time to import (days)		33	
Dealing with licenses (rank)	4	Strength of legal rights index (0–10)	2	Cost to import (US\$ per container)		765	
Procedures (number)	10	Depth of credit information index (0–6)	0				
Time (days)	55	Public registry coverage (% of adults)	0.0	Enforcing contracts (rank)		60	
Cost (% of income per capita)	36.8	Private bureau coverage (% of adults)	0.0	Procedures (number)		36	
				Time (days)		476	
Employing workers (rank)	1	Protecting investors (rank)	147	Cost (% of claim)		27.4	
Difficulty of hiring index (0–100)	0	Extent of disclosure index (0–10)	2				
Rigidity of hours index (0–100)	0	Extent of director liability index (0–10)	0	Closing a business (rank)		122	
Difficulty of firing index (0–100)	0	Ease of shareholder suits index (0–10)	8	Time (years)		2.0	
Rigidity of employment index (0–100)	0	Strength of investor protection index (0–10)	3.3	Cost (% of estate)		38	
Nonwage labor cost (% of salary)	11			Recovery rate (cents on the dollar)		17.9	
Firing cost (weeks of salary)	0	Paying taxes (rank)	74				
		Payments (number per year)	21				
		Time (hours per year)	128				
		Total tax rate (% of profit)	64.9				
MAURITANIA		Sub-Saharan Africa		GNI per capita (US\$)		740	
Ease of doing business (rank)	157	Low income		Population (m)		3.2	
Starting a business (rank)	167	Registering property (rank)	52	Trading across borders (rank)		152	
Procedures (number)	11	Procedures (number)	4	Documents to export (number)		11	
Time (days)	65	Time (days)	49	Time to export (days)		35	
Cost (% of income per capita)	56.2	Cost (% of property value)	5.2	Cost to export (US\$ per container)		1,360	
Minimum capital (% of income per capita)	503.1			Documents to import (number)		11	
		Getting credit (rank)	115	Time to import (days)		42	
Dealing with licenses (rank)	142	Strength of legal rights index (0–10)	4	Cost to import (US\$ per container)		1,363	
Procedures (number)	25	Depth of credit information index (0–6)	1				
Time (days)	201	Public registry coverage (% of adults)	0.2	Enforcing contracts (rank)		89	
Cost (% of income per capita)	565.5	Private bureau coverage (% of adults)	0.0	Procedures (number)		46	
				Time (days)		400	
Employing workers (rank)	117	Protecting investors (rank)	141	Cost (% of claim)		23.2	
Difficulty of hiring index (0–100)	56	Extent of disclosure index (0–10)	5				
Rigidity of hours index (0–100)	40	Extent of director liability index (0–10)	3	Closing a business (rank)		143	
Difficulty of firing index (0–100)	40	Ease of shareholder suits index (0–10)	3	Time (years)		8.0	
Rigidity of employment index (0–100)	45	Strength of investor protection index (0–10)	3.7	Cost (% of estate)		9	
Nonwage labor cost (% of salary)	16			Recovery rate (cents on the dollar)		7.8	
Firing cost (weeks of salary)	31	Paying taxes (rank)	171				
		Payments (number per year)	38				
		Time (hours per year)	696				
		Total tax rate (% of profit)	107.5				
MAURITIUS		Sub-Saharan Africa		GNI per capita (US\$)		5,450	
Ease of doing business (rank)	27	Upper middle income		Population (m)		1.3	
Starting a business (rank)	8	Registering property (rank)	153	Trading across borders (rank)		17	
Procedures (number)	6	Procedures (number)	6	Documents to export (number)		5	
Time (days)	7	Time (days)	210	Time to export (days)		17	
Cost (% of income per capita)	5.3	Cost (% of property value)	10.8	Cost to export (US\$ per container)		728	
Minimum capital (% of income per capita)	0.0			Documents to import (number)		6	
		Getting credit (rank)	97	Time to import (days)		16	
Dealing with licenses (rank)	33	Strength of legal rights index (0–10)	5	Cost to import (US\$ per container)		673	
Procedures (number)	18	Depth of credit information index (0–6)	1				
Time (days)	107	Public registry coverage (% of adults)	38.6	Enforcing contracts (rank)		78	
Cost (% of income per capita)	43.3	Private bureau coverage (% of adults)	0.0	Procedures (number)		37	
				Time (days)		750	
Employing workers (rank)	61	Protecting investors (rank)	11	Cost (% of claim)		17.4	
Difficulty of hiring index (0–100)	0	Extent of disclosure index (0–10)	6				
Rigidity of hours index (0–100)	20	Extent of director liability index (0–10)	8	Closing a business (rank)		66	
Difficulty of firing index (0–100)	50	Ease of shareholder suits index (0–10)	9	Time (years)		1.7	
Rigidity of employment index (0–100)	23	Strength of investor protection index (0–10)	7.7	Cost (% of estate)		15	
Nonwage labor cost (% of salary)	6			Recovery rate (cents on the dollar)		34.3	
Firing cost (weeks of salary)	35	Paying taxes (rank)	11				
		Payments (number per year)	7				
		Time (hours per year)	161				
		Total tax rate (% of profit)	21.7				

<b>MEXICO</b>		Latin America & Caribbean		GNI per capita (US\$)	7,870
Ease of doing business (rank)	44	Upper middle income		Population (m)	104.2
<b>Starting a business</b> (rank)	75	<b>Registering property</b> (rank)	71	<b>Trading across borders</b> (rank)	76
Procedures (number)	8	Procedures (number)	5	Documents to export (number)	5
Time (days)	27	Time (days)	74	Time to export (days)	17
Cost (% of income per capita)	13.3	Cost (% of property value)	4.7	Cost to export (US\$ per container)	1,302
Minimum capital (% of income per capita)	11.6			Documents to import (number)	5
		<b>Getting credit</b> (rank)	48	Time to import (days)	23
<b>Dealing with licenses</b> (rank)	21	Strength of legal rights index (0–10)	3	Cost to import (US\$ per container)	2,411
Procedures (number)	11	Depth of credit information index (0–6)	6		
Time (days)	131	Public registry coverage (% of adults)	0.0	<b>Enforcing contracts</b> (rank)	83
Cost (% of income per capita)	103.5	Private bureau coverage (% of adults)	61.2	Procedures (number)	38
				Time (days)	415
<b>Employing workers</b> (rank)	134	<b>Protecting investors</b> (rank)	33	Cost (% of claim)	32.0
Difficulty of hiring index (0–100)	33	Extent of disclosure index (0–10)	8		
Rigidity of hours index (0–100)	40	Extent of director liability index (0–10)	5	<b>Closing a business</b> (rank)	23
Difficulty of firing index (0–100)	70	Ease of shareholder suits index (0–10)	5	Time (years)	1.8
Rigidity of employment index (0–100)	48	Strength of investor protection index (0–10)	6.0	Cost (% of estate)	18
Nonwage labor cost (% of salary)	21			Recovery rate (cents on the dollar)	63.9
Firing cost (weeks of salary)	52	<b>Paying taxes</b> (rank)	135		
		Payments (number per year)	27		
		Time (hours per year)	552		
		Total tax rate (% of profit)	51.2		
<b>MICRONESIA</b>		East Asia & Pacific		GNI per capita (US\$)	2,380
Ease of doing business (rank)	112	Lower middle income		Population (m)	0.1
<b>Starting a business</b> (rank)	46	<b>Registering property</b> (rank)	178	<b>Trading across borders</b> (rank)	85
Procedures (number)	7	Procedures (number)	NO PRACTICE	Documents to export (number)	3
Time (days)	16	Time (days)	NO PRACTICE	Time to export (days)	30
Cost (% of income per capita)	137.0	Cost (% of property value)	NO PRACTICE	Cost to export (US\$ per container)	1,145
Minimum capital (% of income per capita)	0.0			Documents to import (number)	6
		<b>Getting credit</b> (rank)	84	Time to import (days)	30
<b>Dealing with licenses</b> (rank)	9	Strength of legal rights index (0–10)	7	Cost to import (US\$ per container)	1,145
Procedures (number)	14	Depth of credit information index (0–6)	0		
Time (days)	73	Public registry coverage (% of adults)	0.0	<b>Enforcing contracts</b> (rank)	139
Cost (% of income per capita)	19.7	Private bureau coverage (% of adults)	0.0	Procedures (number)	34
				Time (days)	965
<b>Employing workers</b> (rank)	12	<b>Protecting investors</b> (rank)	165	Cost (% of claim)	66.0
Difficulty of hiring index (0–100)	22	Extent of disclosure index (0–10)	0		
Rigidity of hours index (0–100)	0	Extent of director liability index (0–10)	0	<b>Closing a business</b> (rank)	149
Difficulty of firing index (0–100)	0	Ease of shareholder suits index (0–10)	8	Time (years)	5.3
Rigidity of employment index (0–100)	7	Strength of investor protection index (0–10)	2.7	Cost (% of estate)	38
Nonwage labor cost (% of salary)	6			Recovery rate (cents on the dollar)	3.1
Firing cost (weeks of salary)	0	<b>Paying taxes</b> (rank)	70		
		Payments (number per year)	21		
		Time (hours per year)	128		
		Total tax rate (% of profit)	58.7		
<b>MOLDOVA</b>		Eastern Europe & Central Asia		GNI per capita (US\$)	1,100
Ease of doing business (rank)	92	Lower middle income		Population (m)	3.8
<b>Starting a business</b> (rank)	81	<b>Registering property</b> (rank)	46	<b>Trading across borders</b> (rank)	122
Procedures (number)	9	Procedures (number)	6	Documents to export (number)	6
Time (days)	23	Time (days)	48	Time to export (days)	32
Cost (% of income per capita)	11.5	Cost (% of property value)	0.9	Cost to export (US\$ per container)	1,425
Minimum capital (% of income per capita)	14.6			Documents to import (number)	7
		<b>Getting credit</b> (rank)	97	Time to import (days)	35
<b>Dealing with licenses</b> (rank)	153	Strength of legal rights index (0–10)	6	Cost to import (US\$ per container)	1,545
Procedures (number)	30	Depth of credit information index (0–6)	0		
Time (days)	292	Public registry coverage (% of adults)	0.0	<b>Enforcing contracts</b> (rank)	17
Cost (% of income per capita)	154.2	Private bureau coverage (% of adults)	0.0	Procedures (number)	31
				Time (days)	365
<b>Employing workers</b> (rank)	93	<b>Protecting investors</b> (rank)	98	Cost (% of claim)	16.6
Difficulty of hiring index (0–100)	33	Extent of disclosure index (0–10)	7		
Rigidity of hours index (0–100)	40	Extent of director liability index (0–10)	1	<b>Closing a business</b> (rank)	82
Difficulty of firing index (0–100)	40	Ease of shareholder suits index (0–10)	6	Time (years)	2.8
Rigidity of employment index (0–100)	38	Strength of investor protection index (0–10)	4.7	Cost (% of estate)	9
Nonwage labor cost (% of salary)	28			Recovery rate (cents on the dollar)	28.8
Firing cost (weeks of salary)	37	<b>Paying taxes</b> (rank)	111		
		Payments (number per year)	49		
		Time (hours per year)	218		
		Total tax rate (% of profit)	44.0		



MONGOLIA		East Asia & Pacific		GNI per capita (US\$)		880
Ease of doing business (rank)	52	Low income		Population (m)		2.6
Starting a business (rank)	62	Registering property (rank)	18	Trading across borders (rank)		168
Procedures (number)	8	Procedures (number)	5	Documents to export (number)		10
Time (days)	20	Time (days)	11	Time to export (days)		58
Cost (% of income per capita)	4.3	Cost (% of property value)	2.2	Cost to export (US\$ per container)		1,807
Minimum capital (% of income per capita)	96.3			Documents to import (number)		10
		Getting credit (rank)	68	Time to import (days)		59
Dealing with licenses (rank)	43	Strength of legal rights index (0–10)	5	Cost to import (US\$ per container)		3,197
Procedures (number)	21	Depth of credit information index (0–6)	3			
Time (days)	126	Public registry coverage (% of adults)	9.5	Enforcing contracts (rank)		27
Cost (% of income per capita)	15.7	Private bureau coverage (% of adults)	0.0	Procedures (number)		32
				Time (days)		314
Employing workers (rank)	64	Protecting investors (rank)	19	Cost (% of claim)		26.1
Difficulty of hiring index (0–100)	22	Extent of disclosure index (0–10)	5			
Rigidity of hours index (0–100)	80	Extent of director liability index (0–10)	8	Closing a business (rank)		115
Difficulty of firing index (0–100)	0	Ease of shareholder suits index (0–10)	6	Time (years)		4.0
Rigidity of employment index (0–100)	34	Strength of investor protection index (0–10)	6.3	Cost (% of estate)		8
Nonwage labor cost (% of salary)	20			Recovery rate (cents on the dollar)		20.1
Firing cost (weeks of salary)	9	Paying taxes (rank)	90			
		Payments (number per year)	42			
		Time (hours per year)	204			
		Total tax rate (% of profit)	38.4			
MONTENEGRO		Eastern Europe & Central Asia		GNI per capita (US\$)		3,860
Ease of doing business (rank)	81	Lower middle income		Population (m)		0.6
Starting a business (rank)	98	Registering property (rank)	103	Trading across borders (rank)		113
Procedures (number)	15	Procedures (number)	8	Documents to export (number)		9
Time (days)	24	Time (days)	86	Time to export (days)		18
Cost (% of income per capita)	6.2	Cost (% of property value)	2.4	Cost to export (US\$ per container)		1,580
Minimum capital (% of income per capita)	0.0			Documents to import (number)		7
		Getting credit (rank)	84	Time to import (days)		19
Dealing with licenses (rank)	113	Strength of legal rights index (0–10)	7	Cost to import (US\$ per container)		1,780
Procedures (number)	19	Depth of credit information index (0–6)	0			
Time (days)	185	Public registry coverage (% of adults)	0.0	Enforcing contracts (rank)		131
Cost (% of income per capita)	599.6	Private bureau coverage (% of adults)	0.0	Procedures (number)		49
				Time (days)		545
Employing workers (rank)	98	Protecting investors (rank)	19	Cost (% of claim)		25.7
Difficulty of hiring index (0–100)	33	Extent of disclosure index (0–10)	5			
Rigidity of hours index (0–100)	40	Extent of director liability index (0–10)	8	Closing a business (rank)		41
Difficulty of firing index (0–100)	40	Ease of shareholder suits index (0–10)	6	Time (years)		2.0
Rigidity of employment index (0–100)	38	Strength of investor protection index (0–10)	6.3	Cost (% of estate)		8
Nonwage labor cost (% of salary)	18			Recovery rate (cents on the dollar)		42.8
Firing cost (weeks of salary)	39	Paying taxes (rank)	129			
		Payments (number per year)	88			
		Time (hours per year)	372			
		Total tax rate (% of profit)	31.6			
MOROCCO		Middle East & North Africa		GNI per capita (US\$)		1,900
Ease of doing business (rank)	129	Lower middle income		Population (m)		30.5
Starting a business (rank)	51	Registering property (rank)	102	Trading across borders (rank)		67
Procedures (number)	6	Procedures (number)	8	Documents to export (number)		8
Time (days)	12	Time (days)	47	Time to export (days)		14
Cost (% of income per capita)	11.5	Cost (% of property value)	4.9	Cost to export (US\$ per container)		600
Minimum capital (% of income per capita)	59.8			Documents to import (number)		11
		Getting credit (rank)	135	Time to import (days)		19
Dealing with licenses (rank)	88	Strength of legal rights index (0–10)	3	Cost to import (US\$ per container)		800
Procedures (number)	19	Depth of credit information index (0–6)	1			
Time (days)	163	Public registry coverage (% of adults)	2.3	Enforcing contracts (rank)		114
Cost (% of income per capita)	334.7	Private bureau coverage (% of adults)	0.0	Procedures (number)		40
				Time (days)		615
Employing workers (rank)	165	Protecting investors (rank)	158	Cost (% of claim)		25.2
Difficulty of hiring index (0–100)	100	Extent of disclosure index (0–10)	6			
Rigidity of hours index (0–100)	40	Extent of director liability index (0–10)	2	Closing a business (rank)		60
Difficulty of firing index (0–100)	50	Ease of shareholder suits index (0–10)	1	Time (years)		1.8
Rigidity of employment index (0–100)	63	Strength of investor protection index (0–10)	3.0	Cost (% of estate)		18
Nonwage labor cost (% of salary)	19			Recovery rate (cents on the dollar)		35.3
Firing cost (weeks of salary)	85	Paying taxes (rank)	132			
		Payments (number per year)	28			
		Time (hours per year)	358			
		Total tax rate (% of profit)	53.1			



**MOZAMBIQUE**

Sub-Saharan Africa		GNI per capita (US\$)		340
Low income		Population (m)		20.1
Ease of doing business (rank)	134	<b>Registering property</b> (rank)		126
<b>Starting a business</b> (rank)	125	Procedures (number)		8
Procedures (number)	10	Time (days)		42
Time (days)	29	Cost (% of property value)		8.1
Cost (% of income per capita)	21.6	<b>Getting credit</b> (rank)		97
Minimum capital (% of income per capita)	115.8	Strength of legal rights index (0–10)		3
<b>Dealing with licenses</b> (rank)		Depth of credit information index (0–6)		3
Procedures (number)	17	Public registry coverage (% of adults)		0.9
Time (days)	361	Private bureau coverage (% of adults)		0.0
Cost (% of income per capita)	705.0	<b>Protecting investors</b> (rank)		33
<b>Employing workers</b> (rank)		Extent of disclosure index (0–10)		5
Difficulty of hiring index (0–100)	83	Extent of director liability index (0–10)		4
Rigidity of hours index (0–100)	60	Ease of shareholder suits index (0–10)		9
Difficulty of firing index (0–100)	20	Strength of investor protection index (0–10)		6.0
Rigidity of employment index (0–100)	54	<b>Paying taxes</b> (rank)		72
Nonwage labor cost (% of salary)	4	Payments (number per year)		37
Firing cost (weeks of salary)	143	Time (hours per year)		230
		Total tax rate (% of profit)		34.3
		<b>Trading across borders</b> (rank)		140
		Documents to export (number)		8
		Time to export (days)		27
		Cost to export (US\$ per container)		1,155
		Documents to import (number)		10
		Time to import (days)		38
		Cost to import (US\$ per container)		1,185
		<b>Enforcing contracts</b> (rank)		138
		Procedures (number)		31
		Time (days)		1,010
		Cost (% of claim)		142.5
		<b>Closing a business</b> (rank)		134
		Time (years)		5.0
		Cost (% of estate)		9
		Recovery rate (cents on the dollar)		13.9

**NAMIBIA**

Sub-Saharan Africa		GNI per capita (US\$)		3,230
Lower middle income		Population (m)		2.1
Ease of doing business (rank)	43	<b>Registering property</b> (rank)		128
<b>Starting a business</b> (rank)	101	Procedures (number)		9
Procedures (number)	10	Time (days)		23
Time (days)	99	Cost (% of property value)		9.9
Cost (% of income per capita)	22.3	<b>Getting credit</b> (rank)		36
Minimum capital (% of income per capita)	0.0	Strength of legal rights index (0–10)		5
<b>Dealing with licenses</b> (rank)		Depth of credit information index (0–6)		5
Procedures (number)	31	Public registry coverage (% of adults)		0.0
Time (days)	139	Private bureau coverage (% of adults)		59.9
Cost (% of income per capita)	156.7	<b>Protecting investors</b> (rank)		64
<b>Employing workers</b> (rank)		Extent of disclosure index (0–10)		5
Difficulty of hiring index (0–100)	0	Extent of director liability index (0–10)		5
Rigidity of hours index (0–100)	40	Ease of shareholder suits index (0–10)		6
Difficulty of firing index (0–100)	20	Strength of investor protection index (0–10)		5.3
Rigidity of employment index (0–100)	20	<b>Paying taxes</b> (rank)		48
Nonwage labor cost (% of salary)	0	Payments (number per year)		37
Firing cost (weeks of salary)	24	Time (hours per year)		..
		Total tax rate (% of profit)		26.5
		<b>Trading across borders</b> (rank)		144
		Documents to export (number)		11
		Time to export (days)		29
		Cost to export (US\$ per container)		1,539
		Documents to import (number)		9
		Time to import (days)		24
		Cost to import (US\$ per container)		1,550
		<b>Enforcing contracts</b> (rank)		33
		Procedures (number)		33
		Time (days)		270
		Cost (% of claim)		29.9
		<b>Closing a business</b> (rank)		47
		Time (years)		1.5
		Cost (% of estate)		15
		Recovery rate (cents on the dollar)		41.3

**NEPAL**

South Asia		GNI per capita (US\$)		290
Low income		Population (m)		27.7
Ease of doing business (rank)	111	<b>Registering property</b> (rank)		25
<b>Starting a business</b> (rank)	60	Procedures (number)		3
Procedures (number)	7	Time (days)		5
Time (days)	31	Cost (% of property value)		6.4
Cost (% of income per capita)	73.9	<b>Getting credit</b> (rank)		97
Minimum capital (% of income per capita)	0.0	Strength of legal rights index (0–10)		4
<b>Dealing with licenses</b> (rank)		Depth of credit information index (0–6)		2
Procedures (number)	125	Public registry coverage (% of adults)		0.0
Time (days)	15	Private bureau coverage (% of adults)		0.2
Cost (% of income per capita)	304.7	<b>Protecting investors</b> (rank)		64
<b>Employing workers</b> (rank)		Extent of disclosure index (0–10)		6
Difficulty of hiring index (0–100)	155	Extent of director liability index (0–10)		1
Rigidity of hours index (0–100)	67	Ease of shareholder suits index (0–10)		9
Difficulty of firing index (0–100)	20	Strength of investor protection index (0–10)		5.3
Rigidity of employment index (0–100)	70	<b>Paying taxes</b> (rank)		92
Nonwage labor cost (% of salary)	52	Payments (number per year)		33
Firing cost (weeks of salary)	10	Time (hours per year)		408
		Total tax rate (% of profit)		32.5
		<b>Trading across borders</b> (rank)		151
		Documents to export (number)		9
		Time to export (days)		43
		Cost to export (US\$ per container)		1,600
		Documents to import (number)		10
		Time to import (days)		35
		Cost to import (US\$ per container)		1,725
		<b>Enforcing contracts</b> (rank)		123
		Procedures (number)		39
		Time (days)		735
		Cost (% of claim)		26.8
		<b>Closing a business</b> (rank)		95
		Time (years)		5.0
		Cost (% of estate)		9
		Recovery rate (cents on the dollar)		24.5

NETHERLANDS		OECD: High Income	GNI per capita (US\$)	42,670	
Ease of doing business (rank)	21	High income	Population (m)	16.4	
Starting a business (rank)	41	Registering property (rank)	22	Trading across borders (rank)	14
Procedures (number)	6	Procedures (number)	2	Documents to export (number)	4
Time (days)	10	Time (days)	5	Time to export (days)	6
Cost (% of income per capita)	6.0	Cost (% of property value)	6.2	Cost to export (US\$ per container)	880
Minimum capital (% of income per capita)	52.9			Documents to import (number)	5
		Getting credit (rank)	13	Time to import (days)	6
Dealing with licenses (rank)	84	Strength of legal rights index (0–10)	7	Cost to import (US\$ per container)	1,005
Procedures (number)	18	Depth of credit information index (0–6)	5		
Time (days)	230	Public registry coverage (% of adults)	0.0	Enforcing contracts (rank)	36
Cost (% of income per capita)	76.0	Private bureau coverage (% of adults)	78.1	Procedures (number)	25
				Time (days)	514
Employing workers (rank)	92	Protecting investors (rank)	98	Cost (% of claim)	24.4
Difficulty of hiring index (0–100)	17	Extent of disclosure index (0–10)	4		
Rigidity of hours index (0–100)	40	Extent of director liability index (0–10)	4	Closing a business (rank)	8
Difficulty of firing index (0–100)	70	Ease of shareholder suits index (0–10)	6	Time (years)	1.1
Rigidity of employment index (0–100)	42	Strength of investor protection index (0–10)	4.7	Cost (% of estate)	4
Nonwage labor cost (% of salary)	18			Recovery rate (cents on the dollar)	86.7
Firing cost (weeks of salary)	17	Paying taxes (rank)	36		
		Payments (number per year)	9		
		Time (hours per year)	180		
		Total tax rate (% of profit)	43.4		
NEW ZEALAND		OECD: High Income	GNI per capita (US\$)	27,250	
Ease of doing business (rank)	2	High income	Population (m)	4.1	
Starting a business (rank)	3	Registering property (rank)	1	Trading across borders (rank)	16
Procedures (number)	2	Procedures (number)	2	Documents to export (number)	7
Time (days)	12	Time (days)	2	Time to export (days)	10
Cost (% of income per capita)	0.1	Cost (% of property value)	0.1	Cost to export (US\$ per container)	725
Minimum capital (% of income per capita)	0.0			Documents to import (number)	5
		Getting credit (rank)	3	Time to import (days)	9
Dealing with licenses (rank)	2	Strength of legal rights index (0–10)	9	Cost to import (US\$ per container)	800
Procedures (number)	7	Depth of credit information index (0–6)	5		
Time (days)	65	Public registry coverage (% of adults)	0.0	Enforcing contracts (rank)	13
Cost (% of income per capita)	25.0	Private bureau coverage (% of adults)	100.0	Procedures (number)	30
				Time (days)	216
Employing workers (rank)	13	Protecting investors (rank)	1	Cost (% of claim)	22.0
Difficulty of hiring index (0–100)	11	Extent of disclosure index (0–10)	10		
Rigidity of hours index (0–100)	0	Extent of director liability index (0–10)	9	Closing a business (rank)	16
Difficulty of firing index (0–100)	10	Ease of shareholder suits index (0–10)	10	Time (years)	1.3
Rigidity of employment index (0–100)	7	Strength of investor protection index (0–10)	9.7	Cost (% of estate)	4
Nonwage labor cost (% of salary)	1			Recovery rate (cents on the dollar)	77.1
Firing cost (weeks of salary)	0	Paying taxes (rank)	9		
		Payments (number per year)	8		
		Time (hours per year)	70		
		Total tax rate (% of profit)	35.1		
NICARAGUA		Latin America & Caribbean	GNI per capita (US\$)	1,000	
Ease of doing business (rank)	93	Lower middle income	Population (m)	5.2	
Starting a business (rank)	70	Registering property (rank)	130	Trading across borders (rank)	87
Procedures (number)	6	Procedures (number)	8	Documents to export (number)	5
Time (days)	39	Time (days)	124	Time to export (days)	36
Cost (% of income per capita)	119.1	Cost (% of property value)	3.5	Cost to export (US\$ per container)	1,021
Minimum capital (% of income per capita)	0.0			Documents to import (number)	5
		Getting credit (rank)	68	Time to import (days)	38
Dealing with licenses (rank)	127	Strength of legal rights index (0–10)	3	Cost to import (US\$ per container)	1,054
Procedures (number)	17	Depth of credit information index (0–6)	5		
Time (days)	219	Public registry coverage (% of adults)	14.8	Enforcing contracts (rank)	69
Cost (% of income per capita)	898.6	Private bureau coverage (% of adults)	100.0	Procedures (number)	35
				Time (days)	540
Employing workers (rank)	59	Protecting investors (rank)	83	Cost (% of claim)	26.8
Difficulty of hiring index (0–100)	22	Extent of disclosure index (0–10)	4		
Rigidity of hours index (0–100)	60	Extent of director liability index (0–10)	5	Closing a business (rank)	63
Difficulty of firing index (0–100)	0	Ease of shareholder suits index (0–10)	6	Time (years)	2.2
Rigidity of employment index (0–100)	27	Strength of investor protection index (0–10)	5.0	Cost (% of estate)	15
Nonwage labor cost (% of salary)	17			Recovery rate (cents on the dollar)	34.6
Firing cost (weeks of salary)	24	Paying taxes (rank)	156		
		Payments (number per year)	64		
		Time (hours per year)	240		
		Total tax rate (% of profit)	63.2		

NIGER		Sub-Saharan Africa		GNI per capita (US\$)	
Ease of doing business (rank)	169	Low income		Population (m)	
Starting a business (rank)	153	Registering property (rank)	63	Trading across borders (rank)	163
Procedures (number)	11	Procedures (number)	5	Documents to export (number)	8
Time (days)	23	Time (days)	32	Time to export (days)	59
Cost (% of income per capita)	174.8	Cost (% of property value)	9.0	Cost to export (US\$ per container)	2,945
Minimum capital (% of income per capita)	735.6			Documents to import (number)	10
		Getting credit (rank)	135	Time to import (days)	68
Dealing with licenses (rank)	155	Strength of legal rights index (0–10)	3	Cost to import (US\$ per container)	2,946
Procedures (number)	16	Depth of credit information index (0–6)	1		
Time (days)	293	Public registry coverage (% of adults)	1.0	Enforcing contracts (rank)	132
Cost (% of income per capita)	2,823.6	Private bureau coverage (% of adults)	0.0	Procedures (number)	39
				Time (days)	545
Employing workers (rank)	161	Protecting investors (rank)	147	Cost (% of claim)	59.6
Difficulty of hiring index (0–100)	100	Extent of disclosure index (0–10)	6		
Rigidity of hours index (0–100)	60	Extent of director liability index (0–10)	1	Closing a business (rank)	133
Difficulty of firing index (0–100)	50	Ease of shareholder suits index (0–10)	3	Time (years)	5.0
Rigidity of employment index (0–100)	70	Strength of investor protection index (0–10)	3.3	Cost (% of estate)	18
Nonwage labor cost (% of salary)	17			Recovery rate (cents on the dollar)	14.2
Firing cost (weeks of salary)	31	Paying taxes (rank)	115		
		Payments (number per year)	42		
		Time (hours per year)	270		
		Total tax rate (% of profit)	42.4		

NIGERIA		Sub-Saharan Africa		GNI per capita (US\$)	
Ease of doing business (rank)	108	Low income		Population (m)	
Starting a business (rank)	80	Registering property (rank)	173	Trading across borders (rank)	138
Procedures (number)	9	Procedures (number)	14	Documents to export (number)	10
Time (days)	34	Time (days)	82	Time to export (days)	26
Cost (% of income per capita)	56.6	Cost (% of property value)	22.2	Cost to export (US\$ per container)	1,026
Minimum capital (% of income per capita)	0.0			Documents to import (number)	9
		Getting credit (rank)	84	Time to import (days)	46
Dealing with licenses (rank)	161	Strength of legal rights index (0–10)	7	Cost to import (US\$ per container)	1,047
Procedures (number)	18	Depth of credit information index (0–6)	0		
Time (days)	350	Public registry coverage (% of adults)	0.0	Enforcing contracts (rank)	93
Cost (% of income per capita)	1,016.0	Private bureau coverage (% of adults)	0.0	Procedures (number)	39
				Time (days)	457
Employing workers (rank)	30	Protecting investors (rank)	51	Cost (% of claim)	32.0
Difficulty of hiring index (0–100)	0	Extent of disclosure index (0–10)	5		
Rigidity of hours index (0–100)	0	Extent of director liability index (0–10)	7	Closing a business (rank)	89
Difficulty of firing index (0–100)	20	Ease of shareholder suits index (0–10)	5	Time (years)	2.0
Rigidity of employment index (0–100)	7	Strength of investor protection index (0–10)	5.7	Cost (% of estate)	22
Nonwage labor cost (% of salary)	9			Recovery rate (cents on the dollar)	27.5
Firing cost (weeks of salary)	50	Paying taxes (rank)	107		
		Payments (number per year)	35		
		Time (hours per year)	1,120		
		Total tax rate (% of profit)	29.9		

NORWAY		OECD: High Income		GNI per capita (US\$)	
Ease of doing business (rank)	11	High income		Population (m)	
Starting a business (rank)	28	Registering property (rank)	6	Trading across borders (rank)	4
Procedures (number)	6	Procedures (number)	1	Documents to export (number)	4
Time (days)	10	Time (days)	3	Time to export (days)	7
Cost (% of income per capita)	2.3	Cost (% of property value)	2.5	Cost to export (US\$ per container)	518
Minimum capital (% of income per capita)	23.4			Documents to import (number)	4
		Getting credit (rank)	36	Time to import (days)	7
Dealing with licenses (rank)	55	Strength of legal rights index (0–10)	6	Cost to import (US\$ per container)	468
Procedures (number)	14	Depth of credit information index (0–6)	4		
Time (days)	252	Public registry coverage (% of adults)	0.0	Enforcing contracts (rank)	9
Cost (% of income per capita)	46.2	Private bureau coverage (% of adults)	100.0	Procedures (number)	33
				Time (days)	310
Employing workers (rank)	94	Protecting investors (rank)	15	Cost (% of claim)	9.9
Difficulty of hiring index (0–100)	61	Extent of disclosure index (0–10)	7		
Rigidity of hours index (0–100)	40	Extent of director liability index (0–10)	6	Closing a business (rank)	3
Difficulty of firing index (0–100)	40	Ease of shareholder suits index (0–10)	7	Time (years)	0.9
Rigidity of employment index (0–100)	47	Strength of investor protection index (0–10)	6.7	Cost (% of estate)	1
Nonwage labor cost (% of salary)	14			Recovery rate (cents on the dollar)	90.7
Firing cost (weeks of salary)	13	Paying taxes (rank)	16		
		Payments (number per year)	4		
		Time (hours per year)	87		
		Total tax rate (% of profit)	42.0		

OMAN		Middle East & North Africa		GNI per capita (US\$)		9,587		
Ease of doing business (rank)		49	Upper middle income		Population (m)		2.6	
Starting a business (rank)		107	Registering property (rank)		15	Trading across borders (rank)		104
Procedures (number)		9	Procedures (number)		2	Documents to export (number)		10
Time (days)		34	Time (days)		16	Time to export (days)		22
Cost (% of income per capita)		4.3	Cost (% of property value)		3.0	Cost to export (US\$ per container)		665
Minimum capital (% of income per capita)		541.8				Documents to import (number)		10
			Getting credit (rank)		97	Time to import (days)		26
Dealing with licenses (rank)		130	Strength of legal rights index (0–10)		4	Cost to import (US\$ per container)		824
Procedures (number)		16	Depth of credit information index (0–6)		2			
Time (days)		242	Public registry coverage (% of adults)		12.4	Enforcing contracts (rank)		110
Cost (% of income per capita)		847.6	Private bureau coverage (% of adults)		0.0	Procedures (number)		51
						Time (days)		598
Employing workers (rank)		26	Protecting investors (rank)		64	Cost (% of claim)		13.5
Difficulty of hiring index (0–100)		33	Extent of disclosure index (0–10)		8			
Rigidity of hours index (0–100)		40	Extent of director liability index (0–10)		5	Closing a business (rank)		59
Difficulty of firing index (0–100)		0	Ease of shareholder suits index (0–10)		3	Time (years)		4.0
Rigidity of employment index (0–100)		24	Strength of investor protection index (0–10)		5.3	Cost (% of estate)		4
Nonwage labor cost (% of salary)		11				Recovery rate (cents on the dollar)		35.5
Firing cost (weeks of salary)		4	Paying taxes (rank)		5			
			Payments (number per year)		14			
			Time (hours per year)		62			
			Total tax rate (% of profit)		21.6			
PAKISTAN		South Asia		GNI per capita (US\$)		770		
Ease of doing business (rank)		76	Low income		Population (m)		159.0	
Starting a business (rank)		59	Registering property (rank)		88	Trading across borders (rank)		94
Procedures (number)		11	Procedures (number)		6	Documents to export (number)		9
Time (days)		24	Time (days)		50	Time to export (days)		24
Cost (% of income per capita)		14.0	Cost (% of property value)		5.3	Cost to export (US\$ per container)		515
Minimum capital (% of income per capita)		0.0				Documents to import (number)		8
			Getting credit (rank)		68	Time to import (days)		19
Dealing with licenses (rank)		93	Strength of legal rights index (0–10)		4	Cost to import (US\$ per container)		1,336
Procedures (number)		12	Depth of credit information index (0–6)		4			
Time (days)		223	Public registry coverage (% of adults)		4.6	Enforcing contracts (rank)		154
Cost (% of income per capita)		869.5	Private bureau coverage (% of adults)		1.4	Procedures (number)		47
						Time (days)		880
Employing workers (rank)		132	Protecting investors (rank)		19	Cost (% of claim)		23.8
Difficulty of hiring index (0–100)		78	Extent of disclosure index (0–10)		6			
Rigidity of hours index (0–100)		20	Extent of director liability index (0–10)		6	Closing a business (rank)		51
Difficulty of firing index (0–100)		30	Ease of shareholder suits index (0–10)		7	Time (years)		2.8
Rigidity of employment index (0–100)		43	Strength of investor protection index (0–10)		6.3	Cost (% of estate)		4
Nonwage labor cost (% of salary)		11				Recovery rate (cents on the dollar)		39.1
Firing cost (weeks of salary)		90	Paying taxes (rank)		146			
			Payments (number per year)		47			
			Time (hours per year)		560			
			Total tax rate (% of profit)		40.7			
PALAU		East Asia & Pacific		GNI per capita (US\$)		7,990		
Ease of doing business (rank)		82	Upper middle income		Population (m)		0.0	
Starting a business (rank)		56	Registering property (rank)		14	Trading across borders (rank)		121
Procedures (number)		8	Procedures (number)		5	Documents to export (number)		6
Time (days)		28	Time (days)		14	Time to export (days)		29
Cost (% of income per capita)		4.7	Cost (% of property value)		0.4	Cost to export (US\$ per container)		1,160
Minimum capital (% of income per capita)		12.5				Documents to import (number)		10
			Getting credit (rank)		170	Time to import (days)		35
Dealing with licenses (rank)		47	Strength of legal rights index (0–10)		2	Cost to import (US\$ per container)		1,110
Procedures (number)		25	Depth of credit information index (0–6)		0			
Time (days)		118	Public registry coverage (% of adults)		0.0	Enforcing contracts (rank)		142
Cost (% of income per capita)		6.1	Private bureau coverage (% of adults)		0.0	Procedures (number)		38
						Time (days)		885
Employing workers (rank)		9	Protecting investors (rank)		165	Cost (% of claim)		35.3
Difficulty of hiring index (0–100)		11	Extent of disclosure index (0–10)		0			
Rigidity of hours index (0–100)		0	Extent of director liability index (0–10)		0	Closing a business (rank)		55
Difficulty of firing index (0–100)		0	Ease of shareholder suits index (0–10)		8	Time (years)		1.0
Rigidity of employment index (0–100)		4	Strength of investor protection index (0–10)		2.7	Cost (% of estate)		23
Nonwage labor cost (% of salary)		6				Recovery rate (cents on the dollar)		38.2
Firing cost (weeks of salary)		0	Paying taxes (rank)		73			
			Payments (number per year)		19			
			Time (hours per year)		128			
			Total tax rate (% of profit)		73.0			

PANAMA		Latin America & Caribbean		GNI per capita (US\$)	4,890
Ease of doing business (rank)	65	Upper middle income		Population (m)	3.3
Starting a business (rank)	31	Registering property (rank)	61	Trading across borders (rank)	9
Procedures (number)	7	Procedures (number)	7	Documents to export (number)	3
Time (days)	19	Time (days)	44	Time to export (days)	9
Cost (% of income per capita)	22.0	Cost (% of property value)	2.4	Cost to export (US\$ per container)	650
Minimum capital (% of income per capita)	0.0			Documents to import (number)	4
		Getting credit (rank)	13	Time to import (days)	9
Dealing with licenses (rank)	89	Strength of legal rights index (0–10)	6	Cost to import (US\$ per container)	850
Procedures (number)	25	Depth of credit information index (0–6)	6		
Time (days)	149	Public registry coverage (% of adults)	0.0	Enforcing contracts (rank)	116
Cost (% of income per capita)	143.9	Private bureau coverage (% of adults)	41.6	Procedures (number)	31
				Time (days)	686
Employing workers (rank)	170	Protecting investors (rank)	98	Cost (% of claim)	50.0
Difficulty of hiring index (0–100)	78	Extent of disclosure index (0–10)	1		
Rigidity of hours index (0–100)	60	Extent of director liability index (0–10)	4	Closing a business (rank)	74
Difficulty of firing index (0–100)	70	Ease of shareholder suits index (0–10)	9	Time (years)	2.5
Rigidity of employment index (0–100)	69	Strength of investor protection index (0–10)	4.7	Cost (% of estate)	18
Nonwage labor cost (% of salary)	19			Recovery rate (cents on the dollar)	32.3
Firing cost (weeks of salary)	44	Paying taxes (rank)	169		
		Payments (number per year)	59		
		Time (hours per year)	482		
		Total tax rate (% of profit)	50.8		
PAPUA NEW GUINEA		East Asia & Pacific		GNI per capita (US\$)	770
Ease of doing business (rank)	84	Low income		Population (m)	6.0
Starting a business (rank)	76	Registering property (rank)	64	Trading across borders (rank)	82
Procedures (number)	8	Procedures (number)	4	Documents to export (number)	7
Time (days)	56	Time (days)	72	Time to export (days)	26
Cost (% of income per capita)	26.4	Cost (% of property value)	5.1	Cost to export (US\$ per container)	584
Minimum capital (% of income per capita)	0.0			Documents to import (number)	9
		Getting credit (rank)	115	Time to import (days)	29
Dealing with licenses (rank)	118	Strength of legal rights index (0–10)	5	Cost to import (US\$ per container)	642
Procedures (number)	24	Depth of credit information index (0–6)	0		
Time (days)	217	Public registry coverage (% of adults)	0.0	Enforcing contracts (rank)	162
Cost (% of income per capita)	106.3	Private bureau coverage (% of adults)	0.0	Procedures (number)	43
				Time (days)	591
Employing workers (rank)	31	Protecting investors (rank)	33	Cost (% of claim)	110.3
Difficulty of hiring index (0–100)	11	Extent of disclosure index (0–10)	5		
Rigidity of hours index (0–100)	20	Extent of director liability index (0–10)	5	Closing a business (rank)	97
Difficulty of firing index (0–100)	0	Ease of shareholder suits index (0–10)	8	Time (years)	3.0
Rigidity of employment index (0–100)	10	Strength of investor protection index (0–10)	6.0	Cost (% of estate)	23
Nonwage labor cost (% of salary)	10			Recovery rate (cents on the dollar)	23.9
Firing cost (weeks of salary)	39	Paying taxes (rank)	79		
		Payments (number per year)	33		
		Time (hours per year)	206		
		Total tax rate (% of profit)	41.7		
PARAGUAY		Latin America & Caribbean		GNI per capita (US\$)	1,400
Ease of doing business (rank)	103	Lower middle income		Population (m)	6.0
Starting a business (rank)	66	Registering property (rank)	55	Trading across borders (rank)	123
Procedures (number)	7	Procedures (number)	6	Documents to export (number)	9
Time (days)	35	Time (days)	46	Time to export (days)	35
Cost (% of income per capita)	77.6	Cost (% of property value)	3.5	Cost to export (US\$ per container)	720
Minimum capital (% of income per capita)	0.0			Documents to import (number)	10
		Getting credit (rank)	48	Time to import (days)	33
Dealing with licenses (rank)	98	Strength of legal rights index (0–10)	3	Cost to import (US\$ per container)	900
Procedures (number)	13	Depth of credit information index (0–6)	6		
Time (days)	291	Public registry coverage (% of adults)	11.0	Enforcing contracts (rank)	105
Cost (% of income per capita)	439.0	Private bureau coverage (% of adults)	48.7	Procedures (number)	38
				Time (days)	591
Employing workers (rank)	173	Protecting investors (rank)	51	Cost (% of claim)	30.0
Difficulty of hiring index (0–100)	56	Extent of disclosure index (0–10)	6		
Rigidity of hours index (0–100)	60	Extent of director liability index (0–10)	5	Closing a business (rank)	132
Difficulty of firing index (0–100)	60	Ease of shareholder suits index (0–10)	6	Time (years)	3.9
Rigidity of employment index (0–100)	59	Strength of investor protection index (0–10)	5.7	Cost (% of estate)	9
Nonwage labor cost (% of salary)	17			Recovery rate (cents on the dollar)	14.6
Firing cost (weeks of salary)	113	Paying taxes (rank)	93		
		Payments (number per year)	35		
		Time (hours per year)	328		
		Total tax rate (% of profit)	35.3		



PERU		Latin America & Caribbean		GNI per capita (US\$)		2,920	
Ease of doing business (rank)	58	Lower middle income		Population (m)		28.4	
Starting a business (rank)	102	Registering property (rank)	35	Trading across borders (rank)		71	
Procedures (number)	10	Procedures (number)	5	Documents to export (number)		7	
Time (days)	72	Time (days)	33	Time to export (days)		24	
Cost (% of income per capita)	29.9	Cost (% of property value)	3.3	Cost to export (US\$ per container)		590	
Minimum capital (% of income per capita)	0.0			Documents to import (number)		8	
		Getting credit (rank)	36	Time to import (days)		31	
Dealing with licenses (rank)	109	Strength of legal rights index (0–10)	4	Cost to import (US\$ per container)		670	
Procedures (number)	21	Depth of credit information index (0–6)	6				
Time (days)	210	Public registry coverage (% of adults)	20.7	Enforcing contracts (rank)		119	
Cost (% of income per capita)	165.0	Private bureau coverage (% of adults)	33.0	Procedures (number)		4	
				Time (days)		468	
Employing workers (rank)	159	Protecting investors (rank)	15	Cost (% of claim)		35.7	
Difficulty of hiring index (0–100)	44	Extent of disclosure index (0–10)	8				
Rigidity of hours index (0–100)	60	Extent of director liability index (0–10)	5	Closing a business (rank)		94	
Difficulty of firing index (0–100)	60	Ease of shareholder suits index (0–10)	7	Time (years)		3.1	
Rigidity of employment index (0–100)	55	Strength of investor protection index (0–10)	6.7	Cost (% of estate)		7	
Nonwage labor cost (% of salary)	10			Recovery rate (cents on the dollar)		24.7	
Firing cost (weeks of salary)	52	Paying taxes (rank)	77				
		Payments (number per year)	9				
		Time (hours per year)	424				
		Total tax rate (% of profit)	41.5				
PHILIPPINES		East Asia & Pacific		GNI per capita (US\$)		1,420	
Ease of doing business (rank)	133	Lower middle income		Population (m)		84.6	
Starting a business (rank)	144	Registering property (rank)	86	Trading across borders (rank)		57	
Procedures (number)	15	Procedures (number)	8	Documents to export (number)		8	
Time (days)	58	Time (days)	33	Time to export (days)		17	
Cost (% of income per capita)	26.8	Cost (% of property value)	4.2	Cost to export (US\$ per container)		800	
Minimum capital (% of income per capita)	6.9			Documents to import (number)		8	
		Getting credit (rank)	97	Time to import (days)		18	
Dealing with licenses (rank)	77	Strength of legal rights index (0–10)	3	Cost to import (US\$ per container)		800	
Procedures (number)	21	Depth of credit information index (0–6)	3				
Time (days)	177	Public registry coverage (% of adults)	0.0	Enforcing contracts (rank)		113	
Cost (% of income per capita)	75.9	Private bureau coverage (% of adults)	5.5	Procedures (number)		37	
				Time (days)		842	
Employing workers (rank)	122	Protecting investors (rank)	141	Cost (% of claim)		26.0	
Difficulty of hiring index (0–100)	56	Extent of disclosure index (0–10)	1				
Rigidity of hours index (0–100)	20	Extent of director liability index (0–10)	2	Closing a business (rank)		147	
Difficulty of firing index (0–100)	30	Ease of shareholder suits index (0–10)	8	Time (years)		5.7	
Rigidity of employment index (0–100)	35	Strength of investor protection index (0–10)	3.7	Cost (% of estate)		38	
Nonwage labor cost (% of salary)	7			Recovery rate (cents on the dollar)		4.2	
Firing cost (weeks of salary)	91	Paying taxes (rank)	126				
		Payments (number per year)	47				
		Time (hours per year)	195				
		Total tax rate (% of profit)	52.8				
POLAND		Eastern Europe & Central Asia		GNI per capita (US\$)		8,190	
Ease of doing business (rank)	74	Upper middle income		Population (m)		38.1	
Starting a business (rank)	129	Registering property (rank)	81	Trading across borders (rank)		40	
Procedures (number)	10	Procedures (number)	6	Documents to export (number)		5	
Time (days)	31	Time (days)	197	Time to export (days)		17	
Cost (% of income per capita)	21.2	Cost (% of property value)	0.5	Cost to export (US\$ per container)		834	
Minimum capital (% of income per capita)	196.8			Documents to import (number)		5	
		Getting credit (rank)	68	Time to import (days)		27	
Dealing with licenses (rank)	156	Strength of legal rights index (0–10)	4	Cost to import (US\$ per container)		834	
Procedures (number)	30	Depth of credit information index (0–6)	4				
Time (days)	308	Public registry coverage (% of adults)	0.0	Enforcing contracts (rank)		68	
Cost (% of income per capita)	159.8	Private bureau coverage (% of adults)	51.5	Procedures (number)		38	
				Time (days)		830	
Employing workers (rank)	78	Protecting investors (rank)	33	Cost (% of claim)		10.0	
Difficulty of hiring index (0–100)	11	Extent of disclosure index (0–10)	7				
Rigidity of hours index (0–100)	60	Extent of director liability index (0–10)	2	Closing a business (rank)		88	
Difficulty of firing index (0–100)	40	Ease of shareholder suits index (0–10)	9	Time (years)		3.0	
Rigidity of employment index (0–100)	37	Strength of investor protection index (0–10)	6.0	Cost (% of estate)		22	
Nonwage labor cost (% of salary)	21			Recovery rate (cents on the dollar)		27.8	
Firing cost (weeks of salary)	13	Paying taxes (rank)	125				
		Payments (number per year)	41				
		Time (hours per year)	418				
		Total tax rate (% of profit)	38.4				



PORTUGAL		OECD: High Income		GNI per capita (US\$)		18,100	
Ease of doing business (rank)	37	High income		Population (m)		10.6	
Starting a business (rank)	38	Registering property (rank)	65	Trading across borders (rank)		31	
Procedures (number)	7	Procedures (number)	5	Documents to export (number)		6	
Time (days)	7	Time (days)	42	Time to export (days)		16	
Cost (% of income per capita)	3.4	Cost (% of property value)	7.4	Cost to export (US\$ per container)		580	
Minimum capital (% of income per capita)	34.7			Documents to import (number)		7	
		Getting credit (rank)	68	Time to import (days)		16	
Dealing with licenses (rank)	112	Strength of legal rights index (0–10)	4	Cost to import (US\$ per container)		994	
Procedures (number)	20	Depth of credit information index (0–6)	4				
Time (days)	327	Public registry coverage (% of adults)	67.1	Enforcing contracts (rank)		49	
Cost (% of income per capita)	54.0	Private bureau coverage (% of adults)	11.3	Procedures (number)		35	
				Time (days)		577	
Employing workers (rank)	157	Protecting investors (rank)	33	Cost (% of claim)		17.7	
Difficulty of hiring index (0–100)	33	Extent of disclosure index (0–10)	6				
Rigidity of hours index (0–100)	60	Extent of director liability index (0–10)	5	Closing a business (rank)		20	
Difficulty of firing index (0–100)	50	Ease of shareholder suits index (0–10)	7	Time (years)		2.0	
Rigidity of employment index (0–100)	48	Strength of investor protection index (0–10)	6.0	Cost (% of estate)		9	
Nonwage labor cost (% of salary)	24			Recovery rate (cents on the dollar)		74.0	
Firing cost (weeks of salary)	95	Paying taxes (rank)	66				
		Payments (number per year)	8				
		Time (hours per year)	328				
		Total tax rate (% of profit)	44.8				
PUERTO RICO		Latin America & Caribbean		GNI per capita (US\$)		14,371	
Ease of doing business (rank)	28	High income		Population (m)		3.9	
Starting a business (rank)	7	Registering property (rank)	117	Trading across borders (rank)		95	
Procedures (number)	7	Procedures (number)	8	Documents to export (number)		7	
Time (days)	7	Time (days)	194	Time to export (days)		15	
Cost (% of income per capita)	0.8	Cost (% of property value)	1.4	Cost to export (US\$ per container)		1,225	
Minimum capital (% of income per capita)	0.0			Documents to import (number)		10	
		Getting credit (rank)	26	Time to import (days)		16	
Dealing with licenses (rank)	135	Strength of legal rights index (0–10)	6	Cost to import (US\$ per container)		1,225	
Procedures (number)	22	Depth of credit information index (0–6)	5				
Time (days)	209	Public registry coverage (% of adults)	0.0	Enforcing contracts (rank)		88	
Cost (% of income per capita)	550.8	Private bureau coverage (% of adults)	62.0	Procedures (number)		41	
				Time (days)		620	
Employing workers (rank)	32	Protecting investors (rank)	12	Cost (% of claim)		16.4	
Difficulty of hiring index (0–100)	44	Extent of disclosure index (0–10)	7				
Rigidity of hours index (0–100)	0	Extent of director liability index (0–10)	6	Closing a business (rank)		28	
Difficulty of firing index (0–100)	20	Ease of shareholder suits index (0–10)	8	Time (years)		3.8	
Rigidity of employment index (0–100)	21	Strength of investor protection index (0–10)	7.0	Cost (% of estate)		8	
Nonwage labor cost (% of salary)	13			Recovery rate (cents on the dollar)		54.1	
Firing cost (weeks of salary)	0	Paying taxes (rank)	39				
		Payments (number per year)	16				
		Time (hours per year)	140				
		Total tax rate (% of profit)	44.3				
ROMANIA		Eastern Europe & Central Asia		GNI per capita (US\$)		4,850	
Ease of doing business (rank)	48	Upper middle income		Population (m)		21.5	
Starting a business (rank)	26	Registering property (rank)	123	Trading across borders (rank)		38	
Procedures (number)	6	Procedures (number)	8	Documents to export (number)		5	
Time (days)	14	Time (days)	150	Time to export (days)		12	
Cost (% of income per capita)	4.7	Cost (% of property value)	2.8	Cost to export (US\$ per container)		1,075	
Minimum capital (% of income per capita)	1.5			Documents to import (number)		6	
		Getting credit (rank)	13	Time to import (days)		13	
Dealing with licenses (rank)	90	Strength of legal rights index (0–10)	7	Cost to import (US\$ per container)		1,075	
Procedures (number)	17	Depth of credit information index (0–6)	5				
Time (days)	243	Public registry coverage (% of adults)	4.1	Enforcing contracts (rank)		37	
Cost (% of income per capita)	124.3	Private bureau coverage (% of adults)	10.9	Procedures (number)		32	
				Time (days)		537	
Employing workers (rank)	145	Protecting investors (rank)	33	Cost (% of claim)		19.9	
Difficulty of hiring index (0–100)	78	Extent of disclosure index (0–10)	9				
Rigidity of hours index (0–100)	80	Extent of director liability index (0–10)	5	Closing a business (rank)		81	
Difficulty of firing index (0–100)	40	Ease of shareholder suits index (0–10)	4	Time (years)		3.3	
Rigidity of employment index (0–100)	66	Strength of investor protection index (0–10)	6.0	Cost (% of estate)		9	
Nonwage labor cost (% of salary)	31			Recovery rate (cents on the dollar)		28.9	
Firing cost (weeks of salary)	8	Paying taxes (rank)	134				
		Payments (number per year)	96				
		Time (hours per year)	202				
		Total tax rate (% of profit)	46.9				

RUSSIA		Eastern Europe & Central Asia		GNI per capita (US\$)		5,780	
Ease of doing business (rank)		106		Upper middle income		142.4	
Starting a business (rank)		50		Registering property (rank)		45	
Procedures (number)		8		Procedures (number)		6	
Time (days)		29		Time (days)		52	
Cost (% of income per capita)		3.7		Cost (% of property value)		0.3	
Minimum capital (% of income per capita)		3.2					
				Getting credit (rank)		84	
Dealing with licenses (rank)		177		Strength of legal rights index (0–10)		3	
Procedures (number)		54		Depth of credit information index (0–6)		4	
Time (days)		704		Public registry coverage (% of adults)		0.0	
Cost (% of income per capita)		3,788.4		Private bureau coverage (% of adults)		4.4	
Employing workers (rank)		101		Protecting investors (rank)		83	
Difficulty of hiring index (0–100)		33		Extent of disclosure index (0–10)		6	
Rigidity of hours index (0–100)		60		Extent of director liability index (0–10)		2	
Difficulty of firing index (0–100)		40		Ease of shareholder suits index (0–10)		7	
Rigidity of employment index (0–100)		44		Strength of investor protection index (0–10)		5.0	
Nonwage labor cost (% of salary)		31					
Firing cost (weeks of salary)		17		Paying taxes (rank)		130	
				Payments (number per year)		22	
				Time (hours per year)		448	
				Total tax rate (% of profit)		51.4	
RWANDA		Sub-Saharan Africa		GNI per capita (US\$)		250	
Ease of doing business (rank)		150		Low income		Population (m)	
Starting a business (rank)		63		Registering property (rank)		137	
Procedures (number)		9		Procedures (number)		5	
Time (days)		16		Time (days)		371	
Cost (% of income per capita)		171.5		Cost (% of property value)		9.4	
Minimum capital (% of income per capita)		0.0					
				Getting credit (rank)		158	
Dealing with licenses (rank)		124		Strength of legal rights index (0–10)		1	
Procedures (number)		16		Depth of credit information index (0–6)		2	
Time (days)		227		Public registry coverage (% of adults)		0.2	
Cost (% of income per capita)		822.1		Private bureau coverage (% of adults)		0.0	
Employing workers (rank)		95		Protecting investors (rank)		165	
Difficulty of hiring index (0–100)		56		Extent of disclosure index (0–10)		2	
Rigidity of hours index (0–100)		40		Extent of director liability index (0–10)		5	
Difficulty of firing index (0–100)		30		Ease of shareholder suits index (0–10)		1	
Rigidity of employment index (0–100)		42		Strength of investor protection index (0–10)		2.7	
Nonwage labor cost (% of salary)		5					
Firing cost (weeks of salary)		26		Paying taxes (rank)		50	
				Payments (number per year)		34	
				Time (hours per year)		168	
				Total tax rate (% of profit)		33.8	
SAMOA		East Asia & Pacific		GNI per capita (US\$)		2,270	
Ease of doing business (rank)		61		Lower middle income		Population (m)	
Starting a business (rank)		104		Registering property (rank)		58	
Procedures (number)		9		Procedures (number)		5	
Time (days)		35		Time (days)		147	
Cost (% of income per capita)		41.3		Cost (% of property value)		1.8	
Minimum capital (% of income per capita)		0.0					
				Getting credit (rank)		135	
Dealing with licenses (rank)		41		Strength of legal rights index (0–10)		4	
Procedures (number)		18		Depth of credit information index (0–6)		0	
Time (days)		88		Public registry coverage (% of adults)		0.0	
Cost (% of income per capita)		95.4		Private bureau coverage (% of adults)		0.0	
Employing workers (rank)		15		Protecting investors (rank)		19	
Difficulty of hiring index (0–100)		11		Extent of disclosure index (0–10)		5	
Rigidity of hours index (0–100)		20		Extent of director liability index (0–10)		6	
Difficulty of firing index (0–100)		0		Ease of shareholder suits index (0–10)		8	
Rigidity of employment index (0–100)		10		Strength of investor protection index (0–10)		6.3	
Nonwage labor cost (% of salary)		6					
Firing cost (weeks of salary)		9		Paying taxes (rank)		53	
				Payments (number per year)		37	
				Time (hours per year)		224	
				Total tax rate (% of profit)		19.8	

**SAO TOME AND PRINCIPE**

Sub-Saharan Africa		GNI per capita (US\$)		780
Low income		Population (m)		0.2
Ease of doing business (rank)	163	<b>Registering property</b> (rank)		146
<b>Starting a business</b> (rank)	126	Procedures (number)		7
Procedures (number)	10	Time (days)		62
Time (days)	144	Cost (% of property value)		12.6
Cost (% of income per capita)	94.5	<b>Getting credit</b> (rank)		115
Minimum capital (% of income per capita)	0.0	Strength of legal rights index (0–10)		5
<b>Dealing with licenses</b> (rank)		Depth of credit information index (0–6)		0
Procedures (number)	113	Public registry coverage (% of adults)		0.0
Time (days)	13	Private bureau coverage (% of adults)		0.0
Cost (% of income per capita)	255	<b>Protecting investors</b> (rank)		122
<b>Employing workers</b> (rank)		Extent of disclosure index (0–10)		5
Difficulty of hiring index (0–100)	176	Extent of director liability index (0–10)		1
Rigidity of hours index (0–100)	50	Ease of shareholder suits index (0–10)		6
Difficulty of firing index (0–100)	80	Strength of investor protection index (0–10)		4.0
Rigidity of employment index (0–100)	60	<b>Paying taxes</b> (rank)		153
Nonwage labor cost (% of salary)	63	Payments (number per year)		41
Nonwage labor cost (% of salary)	6	Time (hours per year)		424
Firing cost (weeks of salary)	91	Total tax rate (% of profit)		51.0
		<b>Trading across borders</b> (rank)		91
		Documents to export (number)		8
		Time to export (days)		27
		Cost to export (US\$ per container)		690
		Documents to import (number)		9
		Time to import (days)		29
		Cost to import (US\$ per container)		577
		<b>Enforcing contracts</b> (rank)		115
		Procedures (number)		43
		Time (days)		405
		Cost (% of claim)		34.8
		<b>Closing a business</b> (rank)		178
		Time (years)		NO PRACTICE
		Cost (% of estate)		NO PRACTICE
		Recovery rate (cents on the dollar)		0.0

**SAUDI ARABIA**

Middle East & North Africa		GNI per capita (US\$)		12,464
High income		Population (m)		23.7
Ease of doing business (rank)	23	<b>Registering property</b> (rank)		3
<b>Starting a business</b> (rank)	36	Procedures (number)		4
Procedures (number)	7	Time (days)		4
Time (days)	15	Cost (% of property value)		0.0
Cost (% of income per capita)	32.3	<b>Getting credit</b> (rank)		48
Minimum capital (% of income per capita)	0.0	Strength of legal rights index (0–10)		3
<b>Dealing with licenses</b> (rank)		Depth of credit information index (0–6)		6
Procedures (number)	47	Public registry coverage (% of adults)		0.0
Time (days)	18	Private bureau coverage (% of adults)		23.5
Cost (% of income per capita)	125	<b>Protecting investors</b> (rank)		50
<b>Employing workers</b> (rank)		Extent of disclosure index (0–10)		7
Difficulty of hiring index (0–100)	40	Extent of director liability index (0–10)		7
Rigidity of hours index (0–100)	0	Ease of shareholder suits index (0–10)		3
Difficulty of firing index (0–100)	40	Strength of investor protection index (0–10)		5.7
Rigidity of employment index (0–100)	0	<b>Paying taxes</b> (rank)		7
Nonwage labor cost (% of salary)	13	Payments (number per year)		14
Nonwage labor cost (% of salary)	11	Time (hours per year)		79
Firing cost (weeks of salary)	80	Total tax rate (% of profit)		14.5
		<b>Trading across borders</b> (rank)		33
		Documents to export (number)		5
		Time to export (days)		19
		Cost to export (US\$ per container)		1,008
		Documents to import (number)		5
		Time to import (days)		20
		Cost to import (US\$ per container)		758
		<b>Enforcing contracts</b> (rank)		136
		Procedures (number)		44
		Time (days)		635
		Cost (% of claim)		27.5
		<b>Closing a business</b> (rank)		79
		Time (years)		2.8
		Cost (% of estate)		22
		Recovery rate (cents on the dollar)		29.3

**SENEGAL**

Sub-Saharan Africa		GNI per capita (US\$)		750
Low income		Population (m)		11.9
Ease of doing business (rank)	162	<b>Registering property</b> (rank)		155
<b>Starting a business</b> (rank)	159	Procedures (number)		6
Procedures (number)	10	Time (days)		114
Time (days)	58	Cost (% of property value)		19.5
Cost (% of income per capita)	107.0	<b>Getting credit</b> (rank)		135
Minimum capital (% of income per capita)	255.0	Strength of legal rights index (0–10)		3
<b>Dealing with licenses</b> (rank)		Depth of credit information index (0–6)		1
Procedures (number)	64	Public registry coverage (% of adults)		4.0
Time (days)	14	Private bureau coverage (% of adults)		0.0
Cost (% of income per capita)	217	<b>Protecting investors</b> (rank)		158
<b>Employing workers</b> (rank)		Extent of disclosure index (0–10)		6
Difficulty of hiring index (0–100)	160	Extent of director liability index (0–10)		1
Rigidity of hours index (0–100)	72	Ease of shareholder suits index (0–10)		2
Difficulty of firing index (0–100)	60	Strength of investor protection index (0–10)		3.0
Rigidity of employment index (0–100)	50	<b>Paying taxes</b> (rank)		164
Nonwage labor cost (% of salary)	61	Payments (number per year)		59
Nonwage labor cost (% of salary)	21	Time (hours per year)		696
Firing cost (weeks of salary)	38	Total tax rate (% of profit)		46.0
		<b>Trading across borders</b> (rank)		136
		Documents to export (number)		11
		Time to export (days)		20
		Cost to export (US\$ per container)		828
		Documents to import (number)		11
		Time to import (days)		26
		Cost to import (US\$ per container)		1,720
		<b>Enforcing contracts</b> (rank)		148
		Procedures (number)		44
		Time (days)		780
		Cost (% of claim)		26.5
		<b>Closing a business</b> (rank)		73
		Time (years)		3.0
		Cost (% of estate)		7
		Recovery rate (cents on the dollar)		32.4

SERBIA		Eastern Europe & Central Asia		GNI per capita (US\$)		3,910	
Ease of doing business (rank)	86	Lower middle income		Population (m)		10.2	
Starting a business (rank)	90	Registering property (rank)	115	Trading across borders (rank)		58	
Procedures (number)	11	Procedures (number)	6	Documents to export (number)		6	
Time (days)	23	Time (days)	111	Time to export (days)		12	
Cost (% of income per capita)	8.9	Cost (% of property value)	5.4	Cost to export (US\$ per container)		1,240	
Minimum capital (% of income per capita)	8.0			Documents to import (number)		6	
		Getting credit (rank)	13	Time to import (days)		14	
Dealing with licenses (rank)	149	Strength of legal rights index (0–10)	7	Cost to import (US\$ per container)		1,440	
Procedures (number)	20	Depth of credit information index (0–6)	5				
Time (days)	204	Public registry coverage (% of adults)	0.1	Enforcing contracts (rank)		101	
Cost (% of income per capita)	2,713.1	Private bureau coverage (% of adults)	51.3	Procedures (number)		36	
				Time (days)		635	
Employing workers (rank)	110	Protecting investors (rank)	64	Cost (% of claim)		28.4	
Difficulty of hiring index (0–100)	67	Extent of disclosure index (0–10)	7				
Rigidity of hours index (0–100)	40	Extent of director liability index (0–10)	6	Closing a business (rank)		103	
Difficulty of firing index (0–100)	30	Ease of shareholder suits index (0–10)	3	Time (years)		2.7	
Rigidity of employment index (0–100)	46	Strength of investor protection index (0–10)	5.3	Cost (% of estate)		23	
Nonwage labor cost (% of salary)	18			Recovery rate (cents on the dollar)		23.1	
Firing cost (weeks of salary)	25	Paying taxes (rank)	121				
		Payments (number per year)	66				
		Time (hours per year)	279				
		Total tax rate (% of profit)	35.8				
SEYCHELLES		Sub-Saharan Africa		GNI per capita (US\$)		8,650	
Ease of doing business (rank)	90	Upper middle income		Population (m)		0.1	
Starting a business (rank)	48	Registering property (rank)	50	Trading across borders (rank)		84	
Procedures (number)	9	Procedures (number)	4	Documents to export (number)		6	
Time (days)	38	Time (days)	33	Time to export (days)		17	
Cost (% of income per capita)	8.7	Cost (% of property value)	7.0	Cost to export (US\$ per container)		1,839	
Minimum capital (% of income per capita)	0.0			Documents to import (number)		5	
		Getting credit (rank)	158	Time to import (days)		19	
Dealing with licenses (rank)	51	Strength of legal rights index (0–10)	3	Cost to import (US\$ per container)		1,839	
Procedures (number)	19	Depth of credit information index (0–6)	0				
Time (days)	144	Public registry coverage (% of adults)	0.0	Enforcing contracts (rank)		66	
Cost (% of income per capita)	46.5	Private bureau coverage (% of adults)	0.0	Procedures (number)		38	
				Time (days)		720	
Employing workers (rank)	97	Protecting investors (rank)	51	Cost (% of claim)		14.3	
Difficulty of hiring index (0–100)	33	Extent of disclosure index (0–10)	4				
Rigidity of hours index (0–100)	20	Extent of director liability index (0–10)	8	Closing a business (rank)		178	
Difficulty of firing index (0–100)	50	Ease of shareholder suits index (0–10)	5	Time (years)		NO PRACTICE	
Rigidity of employment index (0–100)	34	Strength of investor protection index (0–10)	5.7	Cost (% of estate)		NO PRACTICE	
Nonwage labor cost (% of salary)	25			Recovery rate (cents on the dollar)		0.0	
Firing cost (weeks of salary)	39	Paying taxes (rank)	35				
		Payments (number per year)	16				
		Time (hours per year)	76				
		Total tax rate (% of profit)	48.4				
SIERRA LEONE		Sub-Saharan Africa		GNI per capita (US\$)		240	
Ease of doing business (rank)	160	Low income		Population (m)		5.6	
Starting a business (rank)	89	Registering property (rank)	172	Trading across borders (rank)		130	
Procedures (number)	9	Procedures (number)	8	Documents to export (number)		8	
Time (days)	26	Time (days)	235	Time to export (days)		31	
Cost (% of income per capita)	1,075.2	Cost (% of property value)	14.9	Cost to export (US\$ per container)		1,282	
Minimum capital (% of income per capita)	0.0			Documents to import (number)		7	
		Getting credit (rank)	115	Time to import (days)		34	
Dealing with licenses (rank)	151	Strength of legal rights index (0–10)	5	Cost to import (US\$ per container)		1,242	
Procedures (number)	47	Depth of credit information index (0–6)	0				
Time (days)	235	Public registry coverage (% of adults)	0.0	Enforcing contracts (rank)		140	
Cost (% of income per capita)	191.7	Private bureau coverage (% of adults)	0.0	Procedures (number)		40	
				Time (days)		515	
Employing workers (rank)	169	Protecting investors (rank)	98	Cost (% of claim)		149.5	
Difficulty of hiring index (0–100)	44	Extent of disclosure index (0–10)	3				
Rigidity of hours index (0–100)	60	Extent of director liability index (0–10)	6	Closing a business (rank)		141	
Difficulty of firing index (0–100)	50	Ease of shareholder suits index (0–10)	5	Time (years)		2.6	
Rigidity of employment index (0–100)	51	Strength of investor protection index (0–10)	4.7	Cost (% of estate)		42	
Nonwage labor cost (% of salary)	10			Recovery rate (cents on the dollar)		8.5	
Firing cost (weeks of salary)	189	Paying taxes (rank)	145				
		Payments (number per year)	22				
		Time (hours per year)	399				
		Total tax rate (% of profit)	233.5				

SINGAPORE		East Asia & Pacific		GNI per capita (US\$)		29,320	
Ease of doing business (rank)	1	High income		Population (m)		4.4	
Starting a business (rank)	9	Registering property (rank)	13	Trading across borders (rank)		1	
Procedures (number)	5	Procedures (number)	3	Documents to export (number)		4	
Time (days)	5	Time (days)	9	Time to export (days)		5	
Cost (% of income per capita)	0.8	Cost (% of property value)	2.8	Cost to export (US\$ per container)		416	
Minimum capital (% of income per capita)	0.0			Documents to import (number)		4	
		Getting credit (rank)	7	Time to import (days)		3	
Dealing with licenses (rank)	5	Strength of legal rights index (0–10)	9	Cost to import (US\$ per container)		367	
Procedures (number)	11	Depth of credit information index (0–6)	4				
Time (days)	102	Public registry coverage (% of adults)	0.0	Enforcing contracts (rank)		4	
Cost (% of income per capita)	22.9	Private bureau coverage (% of adults)	42.7	Procedures (number)		22	
				Time (days)		120	
Employing workers (rank)	1	Protecting investors (rank)	2	Cost (% of claim)		17.8	
Difficulty of hiring index (0–100)	0	Extent of disclosure index (0–10)	10				
Rigidity of hours index (0–100)	0	Extent of director liability index (0–10)	9	Closing a business (rank)		2	
Difficulty of firing index (0–100)	0	Ease of shareholder suits index (0–10)	9	Time (years)		0.8	
Rigidity of employment index (0–100)	0	Strength of investor protection index (0–10)	9.3	Cost (% of estate)		1	
Nonwage labor cost (% of salary)	13			Recovery rate (cents on the dollar)		91.3	
Firing cost (weeks of salary)	4	Paying taxes (rank)	2				
		Payments (number per year)	5				
		Time (hours per year)	49				
		Total tax rate (% of profit)	23.2				
SLOVAKIA		Eastern Europe & Central Asia		GNI per capita (US\$)		9,870	
Ease of doing business (rank)	32	Upper middle income		Population (m)		5.4	
Starting a business (rank)	72	Registering property (rank)	5	Trading across borders (rank)		90	
Procedures (number)	9	Procedures (number)	3	Documents to export (number)		6	
Time (days)	25	Time (days)	17	Time to export (days)		25	
Cost (% of income per capita)	4.2	Cost (% of property value)	0.1	Cost to export (US\$ per container)		1,015	
Minimum capital (% of income per capita)	34.1			Documents to import (number)		8	
		Getting credit (rank)	7	Time to import (days)		25	
Dealing with licenses (rank)	50	Strength of legal rights index (0–10)	9	Cost to import (US\$ per container)		1,050	
Procedures (number)	13	Depth of credit information index (0–6)	4				
Time (days)	287	Public registry coverage (% of adults)	1.2	Enforcing contracts (rank)		50	
Cost (% of income per capita)	14.9	Private bureau coverage (% of adults)	56.0	Procedures (number)		30	
				Time (days)		565	
Employing workers (rank)	75	Protecting investors (rank)	98	Cost (% of claim)		25.7	
Difficulty of hiring index (0–100)	17	Extent of disclosure index (0–10)	3				
Rigidity of hours index (0–100)	60	Extent of director liability index (0–10)	4	Closing a business (rank)		36	
Difficulty of firing index (0–100)	30	Ease of shareholder suits index (0–10)	7	Time (years)		4.0	
Rigidity of employment index (0–100)	36	Strength of investor protection index (0–10)	4.7	Cost (% of estate)		18	
Nonwage labor cost (% of salary)	35			Recovery rate (cents on the dollar)		45.2	
Firing cost (weeks of salary)	13	Paying taxes (rank)	122				
		Payments (number per year)	31				
		Time (hours per year)	344				
		Total tax rate (% of profit)	50.5				
SLOVENIA		Eastern Europe & Central Asia		GNI per capita (US\$)		18,890	
Ease of doing business (rank)	55	High income		Population (m)		2.0	
Starting a business (rank)	120	Registering property (rank)	99	Trading across borders (rank)		69	
Procedures (number)	9	Procedures (number)	6	Documents to export (number)		6	
Time (days)	60	Time (days)	391	Time to export (days)		20	
Cost (% of income per capita)	8.5	Cost (% of property value)	2.0	Cost to export (US\$ per container)		971	
Minimum capital (% of income per capita)	49.8			Documents to import (number)		8	
		Getting credit (rank)	68	Time to import (days)		21	
Dealing with licenses (rank)	62	Strength of legal rights index (0–10)	6	Cost to import (US\$ per container)		1,019	
Procedures (number)	15	Depth of credit information index (0–6)	2				
Time (days)	208	Public registry coverage (% of adults)	2.5	Enforcing contracts (rank)		79	
Cost (% of income per capita)	113.9	Private bureau coverage (% of adults)	0.0	Procedures (number)		32	
				Time (days)		1,350	
Employing workers (rank)	166	Protecting investors (rank)	19	Cost (% of claim)		18.6	
Difficulty of hiring index (0–100)	78	Extent of disclosure index (0–10)	3				
Rigidity of hours index (0–100)	60	Extent of director liability index (0–10)	8	Closing a business (rank)		34	
Difficulty of firing index (0–100)	50	Ease of shareholder suits index (0–10)	8	Time (years)		2.0	
Rigidity of employment index (0–100)	63	Strength of investor protection index (0–10)	6.3	Cost (% of estate)		8	
Nonwage labor cost (% of salary)	19			Recovery rate (cents on the dollar)		46.6	
Firing cost (weeks of salary)	40	Paying taxes (rank)	63				
		Payments (number per year)	22				
		Time (hours per year)	260				
		Total tax rate (% of profit)	39.2				



SOLOMON ISLANDS		East Asia & Pacific		GNI per capita (US\$)		680	
Ease of doing business (rank)	79	Low income		Population (m)		0.5	
Starting a business (rank)	85	Registering property (rank)		162	Trading across borders (rank)		74
Procedures (number)	7	Procedures (number)		10	Documents to export (number)		7
Time (days)	57	Time (days)		297	Time to export (days)		24
Cost (% of income per capita)	58.9	Cost (% of property value)		4.9	Cost to export (US\$ per container)		1,056
Minimum capital (% of income per capita)	0.0				Documents to import (number)		4
		Getting credit (rank)		135	Time to import (days)		21
Dealing with licenses (rank)	34	Strength of legal rights index (0–10)		4	Cost to import (US\$ per container)		1,238
Procedures (number)	12	Depth of credit information index (0–6)		0			
Time (days)	62	Public registry coverage (% of adults)		0.0	Enforcing contracts (rank)		104
Cost (% of income per capita)	518.0	Private bureau coverage (% of adults)		0.0	Procedures (number)		37
					Time (days)		455
Employing workers (rank)	47	Protecting investors (rank)		51	Cost (% of claim)		78.9
Difficulty of hiring index (0–100)	11	Extent of disclosure index (0–10)		3			
Rigidity of hours index (0–100)	20	Extent of director liability index (0–10)		7	Closing a business (rank)		101
Difficulty of firing index (0–100)	20	Ease of shareholder suits index (0–10)		7	Time (years)		1.0
Rigidity of employment index (0–100)	17	Strength of investor protection index (0–10)		5.7	Cost (% of estate)		38
Nonwage labor cost (% of salary)	8				Recovery rate (cents on the dollar)		23.3
Firing cost (weeks of salary)	44	Paying taxes (rank)		26			
		Payments (number per year)		33			
		Time (hours per year)		80			
		Total tax rate (% of profit)		32.6			
SOUTH AFRICA		Sub-Saharan Africa		GNI per capita (US\$)		5,390	
Ease of doing business (rank)	35	Upper middle income		Population (m)		47.4	
Starting a business (rank)	53	Registering property (rank)		76	Trading across borders (rank)		134
Procedures (number)	8	Procedures (number)		6	Documents to export (number)		8
Time (days)	31	Time (days)		24	Time to export (days)		30
Cost (% of income per capita)	7.1	Cost (% of property value)		8.8	Cost to export (US\$ per container)		1,087
Minimum capital (% of income per capita)	0.0				Documents to import (number)		9
		Getting credit (rank)		26	Time to import (days)		35
Dealing with licenses (rank)	45	Strength of legal rights index (0–10)		5	Cost to import (US\$ per container)		1,195
Procedures (number)	17	Depth of credit information index (0–6)		6			
Time (days)	174	Public registry coverage (% of adults)		0.0	Enforcing contracts (rank)		85
Cost (% of income per capita)	30.4	Private bureau coverage (% of adults)		52.1	Procedures (number)		30
					Time (days)		600
Employing workers (rank)	91	Protecting investors (rank)		9	Cost (% of claim)		33.2
Difficulty of hiring index (0–100)	56	Extent of disclosure index (0–10)		8			
Rigidity of hours index (0–100)	40	Extent of director liability index (0–10)		8	Closing a business (rank)		68
Difficulty of firing index (0–100)	30	Ease of shareholder suits index (0–10)		8	Time (years)		2.0
Rigidity of employment index (0–100)	42	Strength of investor protection index (0–10)		8.0	Cost (% of estate)		18
Nonwage labor cost (% of salary)	4				Recovery rate (cents on the dollar)		33.2
Firing cost (weeks of salary)	24	Paying taxes (rank)		61			
		Payments (number per year)		11			
		Time (hours per year)		350			
		Total tax rate (% of profit)		37.1			
SPAIN		OECD: High Income		GNI per capita (US\$)		27,570	
Ease of doing business (rank)	38	High income		Population (m)		43.5	
Starting a business (rank)	118	Registering property (rank)		42	Trading across borders (rank)		47
Procedures (number)	10	Procedures (number)		4	Documents to export (number)		6
Time (days)	47	Time (days)		18	Time to export (days)		9
Cost (% of income per capita)	15.1	Cost (% of property value)		7.1	Cost to export (US\$ per container)		1,000
Minimum capital (% of income per capita)	13.7				Documents to import (number)		8
		Getting credit (rank)		13	Time to import (days)		10
Dealing with licenses (rank)	46	Strength of legal rights index (0–10)		6	Cost to import (US\$ per container)		1,000
Procedures (number)	11	Depth of credit information index (0–6)		6			
Time (days)	233	Public registry coverage (% of adults)		44.9	Enforcing contracts (rank)		55
Cost (% of income per capita)	64.9	Private bureau coverage (% of adults)		8.3	Procedures (number)		39
					Time (days)		515
Employing workers (rank)	154	Protecting investors (rank)		83	Cost (% of claim)		17.2
Difficulty of hiring index (0–100)	78	Extent of disclosure index (0–10)		5			
Rigidity of hours index (0–100)	60	Extent of director liability index (0–10)		6	Closing a business (rank)		17
Difficulty of firing index (0–100)	30	Ease of shareholder suits index (0–10)		4	Time (years)		1.0
Rigidity of employment index (0–100)	56	Strength of investor protection index (0–10)		5.0	Cost (% of estate)		15
Nonwage labor cost (% of salary)	33				Recovery rate (cents on the dollar)		76.9
Firing cost (weeks of salary)	56	Paying taxes (rank)		93			
		Payments (number per year)		8			
		Time (hours per year)		298			
		Total tax rate (% of profit)		62.0			



SRI LANKA		South Asia	GNI per capita (US\$)	1,300	
Ease of doing business (rank)	101	Lower middle income	Population (m)	19.8	
Starting a business (rank)	29	Registering property (rank)	134	Trading across borders (rank)	60
Procedures (number)	5	Procedures (number)	8	Documents to export (number)	8
Time (days)	39	Time (days)	83	Time to export (days)	21
Cost (% of income per capita)	8.5	Cost (% of property value)	5.1	Cost to export (US\$ per container)	810
Minimum capital (% of income per capita)	0.0			Documents to import (number)	6
		Getting credit (rank)	97	Time to import (days)	21
Dealing with licenses (rank)	160	Strength of legal rights index (0–10)	3	Cost to import (US\$ per container)	844
Procedures (number)	22	Depth of credit information index (0–6)	3		
Time (days)	214	Public registry coverage (% of adults)	0.0	Enforcing contracts (rank)	133
Cost (% of income per capita)	1,929.0	Private bureau coverage (% of adults)	2.9	Procedures (number)	40
				Time (days)	1,318
Employing workers (rank)	111	Protecting investors (rank)	64	Cost (% of claim)	22.8
Difficulty of hiring index (0–100)	0	Extent of disclosure index (0–10)	4		
Rigidity of hours index (0–100)	20	Extent of director liability index (0–10)	5	Closing a business (rank)	39
Difficulty of firing index (0–100)	60	Ease of shareholder suits index (0–10)	7	Time (years)	1.7
Rigidity of employment index (0–100)	27	Strength of investor protection index (0–10)	5.3	Cost (% of estate)	5
Nonwage labor cost (% of salary)	15			Recovery rate (cents on the dollar)	44.6
Firing cost (weeks of salary)	169	Paying taxes (rank)	158		
		Payments (number per year)	62		
		Time (hours per year)	256		
		Total tax rate (% of profit)	63.7		
ST. KITTS AND NEVIS		Latin America & Caribbean	GNI per capita (US\$)	8,840	
Ease of doing business (rank)	64	Upper middle income	Population (m)	0.0	
Starting a business (rank)	79	Registering property (rank)	140	Trading across borders (rank)	22
Procedures (number)	9	Procedures (number)	6	Documents to export (number)	6
Time (days)	46	Time (days)	81	Time to export (days)	15
Cost (% of income per capita)	22.9	Cost (% of property value)	13.3	Cost to export (US\$ per container)	750
Minimum capital (% of income per capita)	0.0			Documents to import (number)	6
		Getting credit (rank)	115	Time to import (days)	17
Dealing with licenses (rank)	7	Strength of legal rights index (0–10)	5	Cost to import (US\$ per container)	756
Procedures (number)	14	Depth of credit information index (0–6)	0		
Time (days)	72	Public registry coverage (% of adults)	0.0	Enforcing contracts (rank)	117
Cost (% of income per capita)	14.0	Private bureau coverage (% of adults)	0.0	Procedures (number)	47
				Time (days)	578
Employing workers (rank)	18	Protecting investors (rank)	19	Cost (% of claim)	20.5
Difficulty of hiring index (0–100)	11	Extent of disclosure index (0–10)	4		
Rigidity of hours index (0–100)	20	Extent of director liability index (0–10)	8	Closing a business (rank)	178
Difficulty of firing index (0–100)	20	Ease of shareholder suits index (0–10)	7	Time (years)	NO PRACTICE
Rigidity of employment index (0–100)	17	Strength of investor protection index (0–10)	6.3	Cost (% of estate)	NO PRACTICE
Nonwage labor cost (% of salary)	10			Recovery rate (cents on the dollar)	0.0
Firing cost (weeks of salary)	8	Paying taxes (rank)	85		
		Payments (number per year)	24		
		Time (hours per year)	172		
		Total tax rate (% of profit)	52.6		
ST. LUCIA		Latin America & Caribbean	GNI per capita (US\$)	5,110	
Ease of doing business (rank)	34	Upper middle income	Population (m)	0.2	
Starting a business (rank)	45	Registering property (rank)	51	Trading across borders (rank)	88
Procedures (number)	6	Procedures (number)	5	Documents to export (number)	5
Time (days)	40	Time (days)	20	Time to export (days)	18
Cost (% of income per capita)	23.7	Cost (% of property value)	7.4	Cost to export (US\$ per container)	1,375
Minimum capital (% of income per capita)	0.0			Documents to import (number)	8
		Getting credit (rank)	97	Time to import (days)	21
Dealing with licenses (rank)	13	Strength of legal rights index (0–10)	6	Cost to import (US\$ per container)	1,420
Procedures (number)	9	Depth of credit information index (0–6)	0		
Time (days)	139	Public registry coverage (% of adults)	0.0	Enforcing contracts (rank)	161
Cost (% of income per capita)	31.9	Private bureau coverage (% of adults)	0.0	Procedures (number)	47
				Time (days)	635
Employing workers (rank)	27	Protecting investors (rank)	19	Cost (% of claim)	37.3
Difficulty of hiring index (0–100)	0	Extent of disclosure index (0–10)	4		
Rigidity of hours index (0–100)	20	Extent of director liability index (0–10)	8	Closing a business (rank)	43
Difficulty of firing index (0–100)	0	Ease of shareholder suits index (0–10)	7	Time (years)	2.0
Rigidity of employment index (0–100)	7	Strength of investor protection index (0–10)	6.3	Cost (% of estate)	9
Nonwage labor cost (% of salary)	5			Recovery rate (cents on the dollar)	41.8
Firing cost (weeks of salary)	56	Paying taxes (rank)	32		
		Payments (number per year)	32		
		Time (hours per year)	71		
		Total tax rate (% of profit)	36.9		

ST. VINCENT AND THE GRENADINES		Latin America & Caribbean		GNI per capita (US\$)	3,930
Ease of doing business (rank)	54	Upper middle income		Population (m)	0.1
Starting a business (rank)	32	Registering property (rank)	104	Trading across borders (rank)	75
Procedures (number)	8	Procedures (number)	6	Documents to export (number)	6
Time (days)	12	Time (days)	37	Time to export (days)	15
Cost (% of income per capita)	29.2	Cost (% of property value)	11.9	Cost to export (US\$ per container)	1,770
Minimum capital (% of income per capita)	0.0			Documents to import (number)	6
		Getting credit (rank)	84	Time to import (days)	16
Dealing with licenses (rank)	1	Strength of legal rights index (0–10)	7	Cost to import (US\$ per container)	1,769
Procedures (number)	11	Depth of credit information index (0–6)	0		
Time (days)	74	Public registry coverage (% of adults)	0.0	Enforcing contracts (rank)	108
Cost (% of income per capita)	9.2	Private bureau coverage (% of adults)	0.0	Procedures (number)	45
				Time (days)	394
Employing workers (rank)	52	Protecting investors (rank)	19	Cost (% of claim)	30.3
Difficulty of hiring index (0–100)	11	Extent of disclosure index (0–10)	4		
Rigidity of hours index (0–100)	20	Extent of director liability index (0–10)	8	Closing a business (rank)	178
Difficulty of firing index (0–100)	20	Ease of shareholder suits index (0–10)	7	Time (years)	NO PRACTICE
Rigidity of employment index (0–100)	17	Strength of investor protection index (0–10)	6.3	Cost (% of estate)	NO PRACTICE
Nonwage labor cost (% of salary)	4			Recovery rate (cents on the dollar)	0.0
Firing cost (weeks of salary)	54	Paying taxes (rank)	58		
		Payments (number per year)	36		
		Time (hours per year)	76		
		Total tax rate (% of profit)	45.0		
SUDAN		Sub-Saharan Africa		GNI per capita (US\$)	810
Ease of doing business (rank)	143	Low income		Population (m)	37.0
Starting a business (rank)	95	Registering property (rank)	32	Trading across borders (rank)	143
Procedures (number)	10	Procedures (number)	6	Documents to export (number)	7
Time (days)	39	Time (days)	9	Time to export (days)	39
Cost (% of income per capita)	57.9	Cost (% of property value)	3.2	Cost to export (US\$ per container)	1,700
Minimum capital (% of income per capita)	0.0			Documents to import (number)	7
		Getting credit (rank)	135	Time to import (days)	54
Dealing with licenses (rank)	131	Strength of legal rights index (0–10)	4	Cost to import (US\$ per container)	2,300
Procedures (number)	19	Depth of credit information index (0–6)	0		
Time (days)	271	Public registry coverage (% of adults)	0.0	Enforcing contracts (rank)	143
Cost (% of income per capita)	296.0	Private bureau coverage (% of adults)	0.0	Procedures (number)	53
				Time (days)	810
Employing workers (rank)	140	Protecting investors (rank)	141	Cost (% of claim)	19.8
Difficulty of hiring index (0–100)	39	Extent of disclosure index (0–10)	0		
Rigidity of hours index (0–100)	20	Extent of director liability index (0–10)	6	Closing a business (rank)	178
Difficulty of firing index (0–100)	50	Ease of shareholder suits index (0–10)	5	Time (years)	NO PRACTICE
Rigidity of employment index (0–100)	36	Strength of investor protection index (0–10)	3.7	Cost (% of estate)	NO PRACTICE
Nonwage labor cost (% of salary)	17			Recovery rate (cents on the dollar)	0.0
Firing cost (weeks of salary)	118	Paying taxes (rank)	60		
		Payments (number per year)	42		
		Time (hours per year)	180		
		Total tax rate (% of profit)	31.6		
SURINAME		Latin America & Caribbean		GNI per capita (US\$)	3,200
Ease of doing business (rank)	142	Lower middle income		Population (m)	0.5
Starting a business (rank)	163	Registering property (rank)	136	Trading across borders (rank)	86
Procedures (number)	13	Procedures (number)	4	Documents to export (number)	8
Time (days)	694	Time (days)	193	Time to export (days)	25
Cost (% of income per capita)	141.8	Cost (% of property value)	13.7	Cost to export (US\$ per container)	905
Minimum capital (% of income per capita)	1.1			Documents to import (number)	7
		Getting credit (rank)	135	Time to import (days)	25
Dealing with licenses (rank)	97	Strength of legal rights index (0–10)	4	Cost to import (US\$ per container)	815
Procedures (number)	14	Depth of credit information index (0–6)	0		
Time (days)	431	Public registry coverage (% of adults)	0.0	Enforcing contracts (rank)	174
Cost (% of income per capita)	158.0	Private bureau coverage (% of adults)	0.0	Procedures (number)	44
				Time (days)	1,715
Employing workers (rank)	50	Protecting investors (rank)	174	Cost (% of claim)	37.1
Difficulty of hiring index (0–100)	0	Extent of disclosure index (0–10)	2		
Rigidity of hours index (0–100)	20	Extent of director liability index (0–10)	0	Closing a business (rank)	145
Difficulty of firing index (0–100)	50	Ease of shareholder suits index (0–10)	5	Time (years)	5.0
Rigidity of employment index (0–100)	23	Strength of investor protection index (0–10)	2.3	Cost (% of estate)	30
Nonwage labor cost (% of salary)	0			Recovery rate (cents on the dollar)	7.4
Firing cost (weeks of salary)	26	Paying taxes (rank)	23		
		Payments (number per year)	17		
		Time (hours per year)	199		
		Total tax rate (% of profit)	27.9		

SWAZILAND		Sub-Saharan Africa		GNI per capita (US\$)		2,430	
Ease of doing business (rank)	95	Lower middle income		Population (m)		1.1	
Starting a business (rank)	142	Registering property (rank)	142	Trading across borders (rank)		146	
Procedures (number)	13	Procedures (number)	11	Documents to export (number)		9	
Time (days)	61	Time (days)	46	Time to export (days)		21	
Cost (% of income per capita)	38.7	Cost (% of property value)	7.1	Cost to export (US\$ per container)		1,798	
Minimum capital (% of income per capita)	0.6			Documents to import (number)		11	
		Getting credit (rank)	36	Time to import (days)		34	
Dealing with licenses (rank)	19	Strength of legal rights index (0–10)	5	Cost to import (US\$ per container)		1,820	
Procedures (number)	13	Depth of credit information index (0–6)	5				
Time (days)	93	Public registry coverage (% of adults)	0.0	Enforcing contracts (rank)		129	
Cost (% of income per capita)	94.0	Private bureau coverage (% of adults)	37.6	Procedures (number)		40	
				Time (days)		972	
Employing workers (rank)	51	Protecting investors (rank)	175	Cost (% of claim)		23.1	
Difficulty of hiring index (0–100)	11	Extent of disclosure index (0–10)	0				
Rigidity of hours index (0–100)	20	Extent of director liability index (0–10)	1	Closing a business (rank)		56	
Difficulty of firing index (0–100)	20	Ease of shareholder suits index (0–10)	5	Time (years)		2.0	
Rigidity of employment index (0–100)	17	Strength of investor protection index (0–10)	2.0	Cost (% of estate)		15	
Nonwage labor cost (% of salary)	2			Recovery rate (cents on the dollar)		36.0	
Firing cost (weeks of salary)	53	Paying taxes (rank)	40				
		Payments (number per year)	33				
		Time (hours per year)	104				
		Total tax rate (% of profit)	36.6				
SWEDEN		OECD: High Income		GNI per capita (US\$)		43,580	
Ease of doing business (rank)	14	High income		Population (m)		9.0	
Starting a business (rank)	22	Registering property (rank)	7	Trading across borders (rank)		6	
Procedures (number)	3	Procedures (number)	1	Documents to export (number)		4	
Time (days)	15	Time (days)	2	Time to export (days)		8	
Cost (% of income per capita)	0.6	Cost (% of property value)	3.0	Cost to export (US\$ per container)		561	
Minimum capital (% of income per capita)	31.1			Documents to import (number)		3	
		Getting credit (rank)	36	Time to import (days)		6	
Dealing with licenses (rank)	17	Strength of legal rights index (0–10)	6	Cost to import (US\$ per container)		619	
Procedures (number)	8	Depth of credit information index (0–6)	4				
Time (days)	116	Public registry coverage (% of adults)	0.0	Enforcing contracts (rank)		53	
Cost (% of income per capita)	106.4	Private bureau coverage (% of adults)	100.0	Procedures (number)		30	
				Time (days)		508	
Employing workers (rank)	107	Protecting investors (rank)	51	Cost (% of claim)		31.3	
Difficulty of hiring index (0–100)	17	Extent of disclosure index (0–10)	6				
Rigidity of hours index (0–100)	60	Extent of director liability index (0–10)	4	Closing a business (rank)		19	
Difficulty of firing index (0–100)	40	Ease of shareholder suits index (0–10)	7	Time (years)		2.0	
Rigidity of employment index (0–100)	39	Strength of investor protection index (0–10)	5.7	Cost (% of estate)		9	
Nonwage labor cost (% of salary)	32			Recovery rate (cents on the dollar)		74.7	
Firing cost (weeks of salary)	26	Paying taxes (rank)	42				
		Payments (number per year)	2				
		Time (hours per year)	122				
		Total tax rate (% of profit)	54.5				
SWITZERLAND		OECD: High Income		GNI per capita (US\$)		57,230	
Ease of doing business (rank)	16	High income		Population (m)		7.4	
Starting a business (rank)	35	Registering property (rank)	12	Trading across borders (rank)		37	
Procedures (number)	6	Procedures (number)	4	Documents to export (number)		4	
Time (days)	20	Time (days)	16	Time to export (days)		8	
Cost (% of income per capita)	2.1	Cost (% of property value)	0.4	Cost to export (US\$ per container)		1,238	
Minimum capital (% of income per capita)	13.9			Documents to import (number)		5	
		Getting credit (rank)	26	Time to import (days)		9	
Dealing with licenses (rank)	29	Strength of legal rights index (0–10)	6	Cost to import (US\$ per container)		1,333	
Procedures (number)	14	Depth of credit information index (0–6)	5				
Time (days)	154	Public registry coverage (% of adults)	0.0	Enforcing contracts (rank)		25	
Cost (% of income per capita)	52.7	Private bureau coverage (% of adults)	24.0	Procedures (number)		32	
				Time (days)		417	
Employing workers (rank)	20	Protecting investors (rank)	158	Cost (% of claim)		21.2	
Difficulty of hiring index (0–100)	0	Extent of disclosure index (0–10)	0				
Rigidity of hours index (0–100)	40	Extent of director liability index (0–10)	5	Closing a business (rank)		33	
Difficulty of firing index (0–100)	10	Ease of shareholder suits index (0–10)	4	Time (years)		3.0	
Rigidity of employment index (0–100)	17	Strength of investor protection index (0–10)	3.0	Cost (% of estate)		4	
Nonwage labor cost (% of salary)	15			Recovery rate (cents on the dollar)		47.1	
Firing cost (weeks of salary)	13	Paying taxes (rank)	15				
		Payments (number per year)	24				
		Time (hours per year)	63				
		Total tax rate (% of profit)	29.1				

SYRIA		Middle East & North Africa		GNI per capita (US\$)		1,570	
Ease of doing business (rank)		137		Lower middle income		19.5	
Starting a business (rank)		169		Registering property (rank)		89	
Procedures (number)		13		Procedures (number)		4	
Time (days)		43		Time (days)		34	
Cost (% of income per capita)		55.7		Cost (% of property value)		28.1	
Minimum capital (% of income per capita)		3,673.3				Trading across borders (rank)	
				Getting credit (rank)		158	
Dealing with licenses (rank)		86		Strength of legal rights index (0–10)		3	
Procedures (number)		21		Depth of credit information index (0–6)		0	
Time (days)		128		Public registry coverage (% of adults)		0.0	
Cost (% of income per capita)		258.5		Private bureau coverage (% of adults)		0.0	
						Enforcing contracts (rank)	
Employing workers (rank)		126		Protecting investors (rank)		107	
Difficulty of hiring index (0–100)		22		Extent of disclosure index (0–10)		6	
Rigidity of hours index (0–100)		40		Extent of director liability index (0–10)		5	
Difficulty of firing index (0–100)		50		Ease of shareholder suits index (0–10)		2	
Rigidity of employment index (0–100)		37		Strength of investor protection index (0–10)		4.3	
Nonwage labor cost (% of salary)		17				Closing a business (rank)	
Firing cost (weeks of salary)		80		Paying taxes (rank)		98	
				Payments (number per year)		21	
				Time (hours per year)		336	
				Total tax rate (% of profit)		46.7	
TAIWAN, CHINA		East Asia & Pacific		GNI per capita (US\$)		17,230	
Ease of doing business (rank)		50		High income		Population (m)	
Starting a business (rank)		103		Registering property (rank)		24	
Procedures (number)		8		Procedures (number)		3	
Time (days)		48		Time (days)		5	
Cost (% of income per capita)		4.1		Cost (% of property value)		6.2	
Minimum capital (% of income per capita)		178.4				Trading across borders (rank)	
				Getting credit (rank)		48	
Dealing with licenses (rank)		128		Strength of legal rights index (0–10)		4	
Procedures (number)		30		Depth of credit information index (0–6)		5	
Time (days)		198		Public registry coverage (% of adults)		0.0	
Cost (% of income per capita)		206.9		Private bureau coverage (% of adults)		67.1	
						Enforcing contracts (rank)	
Employing workers (rank)		148		Protecting investors (rank)		64	
Difficulty of hiring index (0–100)		67		Extent of disclosure index (0–10)		7	
Rigidity of hours index (0–100)		40		Extent of director liability index (0–10)		4	
Difficulty of firing index (0–100)		40		Ease of shareholder suits index (0–10)		5	
Rigidity of employment index (0–100)		49		Strength of investor protection index (0–10)		5.3	
Nonwage labor cost (% of salary)		13				Closing a business (rank)	
Firing cost (weeks of salary)		91		Paying taxes (rank)		91	
				Payments (number per year)		23	
				Time (hours per year)		340	
				Total tax rate (% of profit)		40.6	
TAJIKISTAN		Eastern Europe & Central Asia		GNI per capita (US\$)		390	
Ease of doing business (rank)		153		Low income		Population (m)	
Starting a business (rank)		161		Registering property (rank)		43	
Procedures (number)		13		Procedures (number)		6	
Time (days)		49		Time (days)		37	
Cost (% of income per capita)		39.6		Cost (% of property value)		1.9	
Minimum capital (% of income per capita)		311.0				Trading across borders (rank)	
				Getting credit (rank)		135	
Dealing with licenses (rank)		166		Strength of legal rights index (0–10)		4	
Procedures (number)		32		Depth of credit information index (0–6)		0	
Time (days)		191		Public registry coverage (% of adults)		0.0	
Cost (% of income per capita)		1,991.9		Private bureau coverage (% of adults)		0.0	
						Enforcing contracts (rank)	
Employing workers (rank)		125		Protecting investors (rank)		176	
Difficulty of hiring index (0–100)		33		Extent of disclosure index (0–10)		0	
Rigidity of hours index (0–100)		80		Extent of director liability index (0–10)		0	
Difficulty of firing index (0–100)		40		Ease of shareholder suits index (0–10)		5	
Rigidity of employment index (0–100)		51		Strength of investor protection index (0–10)		1.7	
Nonwage labor cost (% of salary)		25				Closing a business (rank)	
Firing cost (weeks of salary)		22		Paying taxes (rank)		155	
				Payments (number per year)		54	
				Time (hours per year)		224	
				Total tax rate (% of profit)		82.2	

TANZANIA		Sub-Saharan Africa		GNI per capita (US\$)	
Ease of doing business (rank)	130	Low income		Population (m)	39.5
Starting a business (rank)	95	Registering property (rank)	160	Trading across borders (rank)	100
Procedures (number)	12	Procedures (number)	10	Documents to export (number)	5
Time (days)	29	Time (days)	119	Time to export (days)	24
Cost (% of income per capita)	47.1	Cost (% of property value)	5.3	Cost to export (US\$ per container)	1,212
Minimum capital (% of income per capita)	0.0			Documents to import (number)	7
		Getting credit (rank)	115	Time to import (days)	30
Dealing with licenses (rank)	170	Strength of legal rights index (0–10)	5	Cost to import (US\$ per container)	1,425
Procedures (number)	21	Depth of credit information index (0–6)	0		
Time (days)	308	Public registry coverage (% of adults)	0.0	Enforcing contracts (rank)	35
Cost (% of income per capita)	2,365.5	Private bureau coverage (% of adults)	0.0	Procedures (number)	38
				Time (days)	462
Employing workers (rank)	151	Protecting investors (rank)	83	Cost (% of claim)	14.3
Difficulty of hiring index (0–100)	89	Extent of disclosure index (0–10)	3		
Rigidity of hours index (0–100)	40	Extent of director liability index (0–10)	4	Closing a business (rank)	109
Difficulty of firing index (0–100)	60	Ease of shareholder suits index (0–10)	8	Time (years)	3.0
Rigidity of employment index (0–100)	63	Strength of investor protection index (0–10)	5.0	Cost (% of estate)	22
Nonwage labor cost (% of salary)	16			Recovery rate (cents on the dollar)	20.5
Firing cost (weeks of salary)	32	Paying taxes (rank)	104		
		Payments (number per year)	48		
		Time (hours per year)	172		
		Total tax rate (% of profit)	44.3		
THAILAND		East Asia & Pacific		GNI per capita (US\$)	
Ease of doing business (rank)	15	Lower middle income		Population (m)	64.7
Starting a business (rank)	36	Registering property (rank)	20	Trading across borders (rank)	50
Procedures (number)	8	Procedures (number)	2	Documents to export (number)	7
Time (days)	33	Time (days)	2	Time to export (days)	17
Cost (% of income per capita)	5.6	Cost (% of property value)	6.3	Cost to export (US\$ per container)	615
Minimum capital (% of income per capita)	0.0			Documents to import (number)	9
		Getting credit (rank)	36	Time to import (days)	14
Dealing with licenses (rank)	12	Strength of legal rights index (0–10)	5	Cost to import (US\$ per container)	786
Procedures (number)	11	Depth of credit information index (0–6)	5		
Time (days)	156	Public registry coverage (% of adults)	0.0	Enforcing contracts (rank)	26
Cost (% of income per capita)	10.7	Private bureau coverage (% of adults)	27.9	Procedures (number)	35
				Time (days)	479
Employing workers (rank)	49	Protecting investors (rank)	33	Cost (% of claim)	14.3
Difficulty of hiring index (0–100)	33	Extent of disclosure index (0–10)	10		
Rigidity of hours index (0–100)	20	Extent of director liability index (0–10)	2	Closing a business (rank)	44
Difficulty of firing index (0–100)	0	Ease of shareholder suits index (0–10)	6	Time (years)	2.7
Rigidity of employment index (0–100)	18	Strength of investor protection index (0–10)	6.0	Cost (% of estate)	36
Nonwage labor cost (% of salary)	6			Recovery rate (cents on the dollar)	41.8
Firing cost (weeks of salary)	54	Paying taxes (rank)	89		
		Payments (number per year)	35		
		Time (hours per year)	264		
		Total tax rate (% of profit)	37.7		
TIMOR-LESTE		East Asia & Pacific		GNI per capita (US\$)	
Ease of doing business (rank)	168	Low income		Population (m)	1.0
Starting a business (rank)	140	Registering property (rank)	178	Trading across borders (rank)	78
Procedures (number)	9	Procedures (number)	NO PRACTICE	Documents to export (number)	6
Time (days)	82	Time (days)	NO PRACTICE	Time to export (days)	25
Cost (% of income per capita)	11.9	Cost (% of property value)	NO PRACTICE	Cost to export (US\$ per container)	990
Minimum capital (% of income per capita)	595.2			Documents to import (number)	7
		Getting credit (rank)	170	Time to import (days)	26
Dealing with licenses (rank)	100	Strength of legal rights index (0–10)	2	Cost to import (US\$ per container)	995
Procedures (number)	22	Depth of credit information index (0–6)	0		
Time (days)	208	Public registry coverage (% of adults)	0.0	Enforcing contracts (rank)	178
Cost (% of income per capita)	113.1	Private bureau coverage (% of adults)	0.0	Procedures (number)	51
				Time (days)	1,800
Employing workers (rank)	73	Protecting investors (rank)	122	Cost (% of claim)	163.2
Difficulty of hiring index (0–100)	33	Extent of disclosure index (0–10)	3		
Rigidity of hours index (0–100)	20	Extent of director liability index (0–10)	4	Closing a business (rank)	178
Difficulty of firing index (0–100)	50	Ease of shareholder suits index (0–10)	5	Time (years)	NO PRACTICE
Rigidity of employment index (0–100)	34	Strength of investor protection index (0–10)	4.0	Cost (% of estate)	NO PRACTICE
Nonwage labor cost (% of salary)	0			Recovery rate (cents on the dollar)	0.0
Firing cost (weeks of salary)	17	Paying taxes (rank)	62		
		Payments (number per year)	15		
		Time (hours per year)	640		
		Total tax rate (% of profit)	28.3		



TOGO		Sub-Saharan Africa		GNI per capita (US\$)		350					
Ease of doing business (rank)		156		Low income		Population (m)		6.3			
Starting a business (rank)		176		Registering property (rank)		150		Trading across borders (rank)		81	
Procedures (number)		13		Procedures (number)		5		Documents to export (number)		6	
Time (days)		53		Time (days)		295		Time to export (days)		24	
Cost (% of income per capita)		245.7		Cost (% of property value)		13.9		Cost to export (US\$ per container)		872	
Minimum capital (% of income per capita)		546.4						Documents to import (number)		8	
				Getting credit (rank)		135		Time to import (days)		29	
Dealing with licenses (rank)		143		Strength of legal rights index (0–10)		3		Cost to import (US\$ per container)		894	
Procedures (number)		15		Depth of credit information index (0–6)		1					
Time (days)		277		Public registry coverage (% of adults)		2.7		Enforcing contracts (rank)		153	
Cost (% of income per capita)		1,366.3		Private bureau coverage (% of adults)		0.0		Procedures (number)		41	
								Time (days)		588	
Employing workers (rank)		146		Protecting investors (rank)		138		Cost (% of claim)		47.5	
Difficulty of hiring index (0–100)		61		Extent of disclosure index (0–10)		6					
Rigidity of hours index (0–100)		60		Extent of director liability index (0–10)		1		Closing a business (rank)		90	
Difficulty of firing index (0–100)		40		Ease of shareholder suits index (0–10)		4		Time (years)		3.0	
Rigidity of employment index (0–100)		54		Strength of investor protection index (0–10)		3.7		Cost (% of estate)		15	
Nonwage labor cost (% of salary)		25						Recovery rate (cents on the dollar)		26.3	
Firing cost (weeks of salary)		36		Paying taxes (rank)		138					
				Payments (number per year)		53					
				Time (hours per year)		270					
				Total tax rate (% of profit)		48.2					
TONGA		East Asia & Pacific		GNI per capita (US\$)		2,170					
Ease of doing business (rank)		47		Lower middle income		Population (m)		0.1			
Starting a business (rank)		24		Registering property (rank)		106		Trading across borders (rank)		44	
Procedures (number)		4		Procedures (number)		4		Documents to export (number)		7	
Time (days)		32		Time (days)		108		Time to export (days)		19	
Cost (% of income per capita)		10.8		Cost (% of property value)		10.2		Cost to export (US\$ per container)		545	
Minimum capital (% of income per capita)		0.0						Documents to import (number)		6	
				Getting credit (rank)		158		Time to import (days)		25	
Dealing with licenses (rank)		30		Strength of legal rights index (0–10)		3		Cost to import (US\$ per container)		620	
Procedures (number)		14		Depth of credit information index (0–6)		0					
Time (days)		88		Public registry coverage (% of adults)		0.0		Enforcing contracts (rank)		58	
Cost (% of income per capita)		183.6		Private bureau coverage (% of adults)		0.0		Procedures (number)		37	
								Time (days)		350	
Employing workers (rank)		4		Protecting investors (rank)		98		Cost (% of claim)		30.5	
Difficulty of hiring index (0–100)		0		Extent of disclosure index (0–10)		3					
Rigidity of hours index (0–100)		20		Extent of director liability index (0–10)		3		Closing a business (rank)		93	
Difficulty of firing index (0–100)		0		Ease of shareholder suits index (0–10)		8		Time (years)		2.7	
Rigidity of employment index (0–100)		7		Strength of investor protection index (0–10)		4.7		Cost (% of estate)		22	
Nonwage labor cost (% of salary)		0						Recovery rate (cents on the dollar)		25.3	
Firing cost (weeks of salary)		0		Paying taxes (rank)		24					
				Payments (number per year)		23					
				Time (hours per year)		164					
				Total tax rate (% of profit)		25.0					
TRINIDAD AND TOBAGO		Latin America & Caribbean		GNI per capita (US\$)		13,340					
Ease of doing business (rank)		67		Upper middle income		Population (m)		1.3			
Starting a business (rank)		40		Registering property (rank)		157		Trading across borders (rank)		49	
Procedures (number)		9		Procedures (number)		8		Documents to export (number)		5	
Time (days)		43		Time (days)		162		Time to export (days)		14	
Cost (% of income per capita)		0.9		Cost (% of property value)		7.0		Cost to export (US\$ per container)		693	
Minimum capital (% of income per capita)		0.0						Documents to import (number)		7	
				Getting credit (rank)		48		Time to import (days)		26	
Dealing with licenses (rank)		79		Strength of legal rights index (0–10)		5		Cost to import (US\$ per container)		1,100	
Procedures (number)		20		Depth of credit information index (0–6)		4					
Time (days)		261		Public registry coverage (% of adults)		0.0		Enforcing contracts (rank)		168	
Cost (% of income per capita)		5.9		Private bureau coverage (% of adults)		34.4		Procedures (number)		42	
								Time (days)		1,340	
Employing workers (rank)		38		Protecting investors (rank)		15		Cost (% of claim)		33.5	
Difficulty of hiring index (0–100)		0		Extent of disclosure index (0–10)		4					
Rigidity of hours index (0–100)		0		Extent of director liability index (0–10)		9		Closing a business (rank)		178	
Difficulty of firing index (0–100)		20		Ease of shareholder suits index (0–10)		7		Time (years)		NO PRACTICE	
Rigidity of employment index (0–100)		7		Strength of investor protection index (0–10)		6.7		Cost (% of estate)		NO PRACTICE	
Nonwage labor cost (% of salary)		3						Recovery rate (cents on the dollar)		0.0	
Firing cost (weeks of salary)		67		Paying taxes (rank)		45					
				Payments (number per year)		40					
				Time (hours per year)		114					
				Total tax rate (% of profit)		33.1					



<b>TUNISIA</b>		Middle East & North Africa		GNI per capita (US\$)	2,970
Ease of doing business (rank)	88	Lower middle income		Population (m)	10.1
<b>Starting a business</b> (rank)	68	<b>Registering property</b> (rank)	66	<b>Trading across borders</b> (rank)	28
Procedures (number)	10	Procedures (number)	5	Documents to export (number)	5
Time (days)	11	Time (days)	49	Time to export (days)	17
Cost (% of income per capita)	8.3	Cost (% of property value)	6.1	Cost to export (US\$ per container)	540
Minimum capital (% of income per capita)	25.3			Documents to import (number)	7
		<b>Getting credit</b> (rank)	97	Time to import (days)	22
<b>Dealing with licenses</b> (rank)	96	Strength of legal rights index (0–10)	2	Cost to import (US\$ per container)	810
Procedures (number)	20	Depth of credit information index (0–6)	4		
Time (days)	93	Public registry coverage (% of adults)	13.7	<b>Enforcing contracts</b> (rank)	80
Cost (% of income per capita)	922.1	Private bureau coverage (% of adults)	0.0	Procedures (number)	39
				Time (days)	565
<b>Employing workers</b> (rank)	113	<b>Protecting investors</b> (rank)	147	Cost (% of claim)	21.8
Difficulty of hiring index (0–100)	28	Extent of disclosure index (0–10)	0		
Rigidity of hours index (0–100)	40	Extent of director liability index (0–10)	4	<b>Closing a business</b> (rank)	30
Difficulty of firing index (0–100)	80	Ease of shareholder suits index (0–10)	6	Time (years)	1.3
Rigidity of employment index (0–100)	49	Strength of investor protection index (0–10)	3.3	Cost (% of estate)	7
Nonwage labor cost (% of salary)	22			Recovery rate (cents on the dollar)	51.5
Firing cost (weeks of salary)	17	<b>Paying taxes</b> (rank)	148		
		Payments (number per year)	46		
		Time (hours per year)	268		
		Total tax rate (% of profit)	61.0		
<b>TURKEY</b>		Eastern Europe & Central Asia		GNI per capita (US\$)	5,400
Ease of doing business (rank)	57	Upper middle income		Population (m)	72.9
<b>Starting a business</b> (rank)	43	<b>Registering property</b> (rank)	31	<b>Trading across borders</b> (rank)	56
Procedures (number)	6	Procedures (number)	6	Documents to export (number)	7
Time (days)	6	Time (days)	6	Time to export (days)	14
Cost (% of income per capita)	20.7	Cost (% of property value)	3.1	Cost to export (US\$ per container)	865
Minimum capital (% of income per capita)	16.2			Documents to import (number)	8
		<b>Getting credit</b> (rank)	68	Time to import (days)	15
<b>Dealing with licenses</b> (rank)	128	Strength of legal rights index (0–10)	3	Cost to import (US\$ per container)	1,013
Procedures (number)	25	Depth of credit information index (0–6)	5		
Time (days)	188	Public registry coverage (% of adults)	10.3	<b>Enforcing contracts</b> (rank)	34
Cost (% of income per capita)	369.9	Private bureau coverage (% of adults)	2.7	Procedures (number)	36
				Time (days)	420
<b>Employing workers</b> (rank)	136	<b>Protecting investors</b> (rank)	64	Cost (% of claim)	18.8
Difficulty of hiring index (0–100)	56	Extent of disclosure index (0–10)	8		
Rigidity of hours index (0–100)	40	Extent of director liability index (0–10)	4	<b>Closing a business</b> (rank)	112
Difficulty of firing index (0–100)	30	Ease of shareholder suits index (0–10)	4	Time (years)	3.3
Rigidity of employment index (0–100)	42	Strength of investor protection index (0–10)	5.3	Cost (% of estate)	15
Nonwage labor cost (% of salary)	22			Recovery rate (cents on the dollar)	20.3
Firing cost (weeks of salary)	95	<b>Paying taxes</b> (rank)	54		
		Payments (number per year)	15		
		Time (hours per year)	223		
		Total tax rate (% of profit)	45.1		
<b>UGANDA</b>		Sub-Saharan Africa		GNI per capita (US\$)	300
Ease of doing business (rank)	118	Low income		Population (m)	29.9
<b>Starting a business</b> (rank)	114	<b>Registering property</b> (rank)	163	<b>Trading across borders</b> (rank)	141
Procedures (number)	18	Procedures (number)	13	Documents to export (number)	6
Time (days)	28	Time (days)	227	Time to export (days)	39
Cost (% of income per capita)	92.0	Cost (% of property value)	4.6	Cost to export (US\$ per container)	2,940
Minimum capital (% of income per capita)	0.0			Documents to import (number)	7
		<b>Getting credit</b> (rank)	158	Time to import (days)	37
<b>Dealing with licenses</b> (rank)	81	Strength of legal rights index (0–10)	3	Cost to import (US\$ per container)	2,990
Procedures (number)	16	Depth of credit information index (0–6)	0		
Time (days)	143	Public registry coverage (% of adults)	0.0	<b>Enforcing contracts</b> (rank)	119
Cost (% of income per capita)	811.8	Private bureau coverage (% of adults)	0.0	Procedures (number)	38
				Time (days)	535
<b>Employing workers</b> (rank)	11	<b>Protecting investors</b> (rank)	122	Cost (% of claim)	44.9
Difficulty of hiring index (0–100)	0	Extent of disclosure index (0–10)	2		
Rigidity of hours index (0–100)	0	Extent of director liability index (0–10)	5	<b>Closing a business</b> (rank)	48
Difficulty of firing index (0–100)	10	Ease of shareholder suits index (0–10)	5	Time (years)	2.2
Rigidity of employment index (0–100)	3	Strength of investor protection index (0–10)	4.0	Cost (% of estate)	30
Nonwage labor cost (% of salary)	10			Recovery rate (cents on the dollar)	41.0
Firing cost (weeks of salary)	13	<b>Paying taxes</b> (rank)	55		
		Payments (number per year)	33		
		Time (hours per year)	237		
		Total tax rate (% of profit)	32.3		

UKRAINE		Eastern Europe & Central Asia		GNI per capita (US\$)		1,950
Ease of doing business (rank)	139	Lower middle income		Population (m)		46.6
Starting a business (rank)	109	Registering property (rank)	138	Trading across borders (rank)		120
Procedures (number)	10	Procedures (number)	10	Documents to export (number)		6
Time (days)	27	Time (days)	93	Time to export (days)		31
Cost (% of income per capita)	7.8	Cost (% of property value)	3.3	Cost to export (US\$ per container)		1,045
Minimum capital (% of income per capita)	203.1			Documents to import (number)		10
		Getting credit (rank)	68	Time to import (days)		39
Dealing with licenses (rank)	174	Strength of legal rights index (0–10)	8	Cost to import (US\$ per container)		1,065
Procedures (number)	29	Depth of credit information index (0–6)	0			
Time (days)	429	Public registry coverage (% of adults)	0.0	Enforcing contracts (rank)		46
Cost (% of income per capita)	668.5	Private bureau coverage (% of adults)	0.0	Procedures (number)		30
				Time (days)		354
Employing workers (rank)	102	Protecting investors (rank)	141	Cost (% of claim)		41.5
Difficulty of hiring index (0–100)	44	Extent of disclosure index (0–10)	1			
Rigidity of hours index (0–100)	60	Extent of director liability index (0–10)	3	Closing a business (rank)		140
Difficulty of firing index (0–100)	30	Ease of shareholder suits index (0–10)	7	Time (years)		2.9
Rigidity of employment index (0–100)	45	Strength of investor protection index (0–10)	3.7	Cost (% of estate)		42
Nonwage labor cost (% of salary)	38			Recovery rate (cents on the dollar)		9.1
Firing cost (weeks of salary)	13	Paying taxes (rank)	177			
		Payments (number per year)	99			
		Time (hours per year)	2,085			
		Total tax rate (% of profit)	57.3			
UNITED ARAB EMIRATES		Middle East & North Africa		GNI per capita (US\$)		26,147
Ease of doing business (rank)	68	High income		Population (m)		4.6
Starting a business (rank)	158	Registering property (rank)	8	Trading across borders (rank)		24
Procedures (number)	11	Procedures (number)	3	Documents to export (number)		7
Time (days)	62	Time (days)	6	Time to export (days)		13
Cost (% of income per capita)	36.9	Cost (% of property value)	2.0	Cost to export (US\$ per container)		462
Minimum capital (% of income per capita)	312.4			Documents to import (number)		8
		Getting credit (rank)	115	Time to import (days)		13
Dealing with licenses (rank)	38	Strength of legal rights index (0–10)	3	Cost to import (US\$ per container)		462
Procedures (number)	21	Depth of credit information index (0–6)	2			
Time (days)	125	Public registry coverage (% of adults)	1.4	Enforcing contracts (rank)		144
Cost (% of income per capita)	1.5	Private bureau coverage (% of adults)	0.0	Procedures (number)		50
				Time (days)		607
Employing workers (rank)	65	Protecting investors (rank)	107	Cost (% of claim)		26.2
Difficulty of hiring index (0–100)	0	Extent of disclosure index (0–10)	4			
Rigidity of hours index (0–100)	60	Extent of director liability index (0–10)	7	Closing a business (rank)		139
Difficulty of firing index (0–100)	0	Ease of shareholder suits index (0–10)	2	Time (years)		5.1
Rigidity of employment index (0–100)	20	Strength of investor protection index (0–10)	4.3	Cost (% of estate)		30
Nonwage labor cost (% of salary)	13			Recovery rate (cents on the dollar)		10.1
Firing cost (weeks of salary)	84	Paying taxes (rank)	4			
		Payments (number per year)	14			
		Time (hours per year)	12			
		Total tax rate (% of profit)	14.4			
UNITED KINGDOM		OECD: High Income		GNI per capita (US\$)		40,180
Ease of doing business (rank)	6	High income		Population (m)		60.4
Starting a business (rank)	6	Registering property (rank)	19	Trading across borders (rank)		27
Procedures (number)	6	Procedures (number)	2	Documents to export (number)		4
Time (days)	13	Time (days)	21	Time to export (days)		13
Cost (% of income per capita)	0.8	Cost (% of property value)	4.1	Cost to export (US\$ per container)		940
Minimum capital (% of income per capita)	0.0			Documents to import (number)		4
		Getting credit (rank)	1	Time to import (days)		13
Dealing with licenses (rank)	54	Strength of legal rights index (0–10)	10	Cost to import (US\$ per container)		1,267
Procedures (number)	19	Depth of credit information index (0–6)	6			
Time (days)	144	Public registry coverage (% of adults)	0.0	Enforcing contracts (rank)		24
Cost (% of income per capita)	64.6	Private bureau coverage (% of adults)	84.6	Procedures (number)		30
				Time (days)		404
Employing workers (rank)	21	Protecting investors (rank)	9	Cost (% of claim)		23.4
Difficulty of hiring index (0–100)	11	Extent of disclosure index (0–10)	10			
Rigidity of hours index (0–100)	0	Extent of director liability index (0–10)	7	Closing a business (rank)		10
Difficulty of firing index (0–100)	10	Ease of shareholder suits index (0–10)	7	Time (years)		1.0
Rigidity of employment index (0–100)	7	Strength of investor protection index (0–10)	8.0	Cost (% of estate)		6
Nonwage labor cost (% of salary)	11			Recovery rate (cents on the dollar)		84.6
Firing cost (weeks of salary)	22	Paying taxes (rank)	12			
		Payments (number per year)	8			
		Time (hours per year)	105			
		Total tax rate (% of profit)	35.7			

**UNITED STATES**

OECD: High Income		GNI per capita (US\$)		44,970
High income		Population (m)		299.0
Ease of doing business (rank)	3	<b>Registering property</b> (rank)		10
<b>Starting a business</b> (rank)	4	Procedures (number)		4
Procedures (number)	6	Time (days)		12
Time (days)	6	Cost (% of property value)		0.5
Cost (% of income per capita)	0.7	<b>Getting credit</b> (rank)		7
Minimum capital (% of income per capita)	0.0	Strength of legal rights index (0–10)		7
<b>Dealing with licenses</b> (rank)	24	Depth of credit information index (0–6)		6
Procedures (number)	19	Public registry coverage (% of adults)		0.0
Time (days)	40	Private bureau coverage (% of adults)		100.0
Cost (% of income per capita)	13.4	<b>Protecting investors</b> (rank)		5
<b>Employing workers</b> (rank)	1	Extent of disclosure index (0–10)		7
Difficulty of hiring index (0–100)	0	Extent of director liability index (0–10)		9
Rigidity of hours index (0–100)	0	Ease of shareholder suits index (0–10)		9
Difficulty of firing index (0–100)	0	Strength of investor protection index (0–10)		8.3
Rigidity of employment index (0–100)	0	<b>Paying taxes</b> (rank)		76
Nonwage labor cost (% of salary)	8	Payments (number per year)		10
Firing cost (weeks of salary)	0	Time (hours per year)		325
		Total tax rate (% of profit)		46.2
		<b>Trading across borders</b> (rank)		15
		Documents to export (number)		4
		Time to export (days)		6
		Cost to export (US\$ per container)		960
		Documents to import (number)		5
		Time to import (days)		5
		Cost to import (US\$ per container)		1,160
		<b>Enforcing contracts</b> (rank)		8
		Procedures (number)		32
		Time (days)		300
		Cost (% of claim)		9.4
		<b>Closing a business</b> (rank)		18
		Time (years)		1.5
		Cost (% of estate)		7
		Recovery rate (cents on the dollar)		75.9

**URUGUAY**

Latin America & Caribbean		GNI per capita (US\$)		5,310
Upper middle income		Population (m)		3.3
Ease of doing business (rank)	98	<b>Registering property</b> (rank)		139
<b>Starting a business</b> (rank)	151	Procedures (number)		8
Procedures (number)	11	Time (days)		66
Time (days)	44	Cost (% of property value)		7.1
Cost (% of income per capita)	46.0	<b>Getting credit</b> (rank)		26
Minimum capital (% of income per capita)	180.6	Strength of legal rights index (0–10)		5
<b>Dealing with licenses</b> (rank)	137	Depth of credit information index (0–6)		6
Procedures (number)	30	Public registry coverage (% of adults)		14.1
Time (days)	234	Private bureau coverage (% of adults)		93.8
Cost (% of income per capita)	135.5	<b>Protecting investors</b> (rank)		83
<b>Employing workers</b> (rank)	72	Extent of disclosure index (0–10)		3
Difficulty of hiring index (0–100)	33	Extent of director liability index (0–10)		4
Rigidity of hours index (0–100)	60	Ease of shareholder suits index (0–10)		8
Difficulty of firing index (0–100)	0	Strength of investor protection index (0–10)		5.0
Rigidity of employment index (0–100)	31	<b>Paying taxes</b> (rank)		131
Nonwage labor cost (% of salary)	6	Payments (number per year)		53
Firing cost (weeks of salary)	31	Time (hours per year)		304
		Total tax rate (% of profit)		40.7
		<b>Trading across borders</b> (rank)		125
		Documents to export (number)		10
		Time to export (days)		24
		Cost to export (US\$ per container)		925
		Documents to import (number)		10
		Time to import (days)		23
		Cost to import (US\$ per container)		1,180
		<b>Enforcing contracts</b> (rank)		91
		Procedures (number)		40
		Time (days)		720
		Cost (% of claim)		16.2
		<b>Closing a business</b> (rank)		37
		Time (years)		2.1
		Cost (% of estate)		7
		Recovery rate (cents on the dollar)		44.8

**UZBEKISTAN**

Eastern Europe & Central Asia		GNI per capita (US\$)		610
Low income		Population (m)		26.5
Ease of doing business (rank)	138	<b>Registering property</b> (rank)		119
<b>Starting a business</b> (rank)	54	Procedures (number)		12
Procedures (number)	7	Time (days)		78
Time (days)	13	Cost (% of property value)		1.4
Cost (% of income per capita)	14.2	<b>Getting credit</b> (rank)		170
Minimum capital (% of income per capita)	25.3	Strength of legal rights index (0–10)		2
<b>Dealing with licenses</b> (rank)	145	Depth of credit information index (0–6)		0
Procedures (number)	26	Public registry coverage (% of adults)		0.0
Time (days)	260	Private bureau coverage (% of adults)		0.0
Cost (% of income per capita)	140.7	<b>Protecting investors</b> (rank)		107
<b>Employing workers</b> (rank)	67	Extent of disclosure index (0–10)		4
Difficulty of hiring index (0–100)	33	Extent of director liability index (0–10)		6
Rigidity of hours index (0–100)	40	Ease of shareholder suits index (0–10)		3
Difficulty of firing index (0–100)	30	Strength of investor protection index (0–10)		4.3
Rigidity of employment index (0–100)	34	<b>Paying taxes</b> (rank)		159
Nonwage labor cost (% of salary)	25	Payments (number per year)		118
Firing cost (weeks of salary)	22	Time (hours per year)		196
		Total tax rate (% of profit)		96.3
		<b>Trading across borders</b> (rank)		165
		Documents to export (number)		7
		Time to export (days)		80
		Cost to export (US\$ per container)		2,550
		Documents to import (number)		11
		Time to import (days)		104
		Cost to import (US\$ per container)		4,050
		<b>Enforcing contracts</b> (rank)		48
		Procedures (number)		42
		Time (days)		195
		Cost (% of claim)		22.2
		<b>Closing a business</b> (rank)		119
		Time (years)		4.0
		Cost (% of estate)		10
		Recovery rate (cents on the dollar)		18.7

VANUATU		East Asia & Pacific		GNI per capita (US\$)		1,710	
Ease of doing business (rank)	62	Lower middle income		Population (m)		0.2	
Starting a business (rank)	73	Registering property (rank)	111	Trading across borders (rank)		142	
Procedures (number)	8	Procedures (number)	2	Documents to export (number)		7	
Time (days)	39	Time (days)	188	Time to export (days)		26	
Cost (% of income per capita)	54.9	Cost (% of property value)	11.0	Cost to export (US\$ per container)		1,815	
Minimum capital (% of income per capita)	0.0			Documents to import (number)		9	
		Getting credit (rank)	135	Time to import (days)		30	
Dealing with licenses (rank)	24	Strength of legal rights index (0–10)	4	Cost to import (US\$ per container)		2,225	
Procedures (number)	7	Depth of credit information index (0–6)	0				
Time (days)	51	Public registry coverage (% of adults)	0.0	Enforcing contracts (rank)		66	
Cost (% of income per capita)	357.7	Private bureau coverage (% of adults)	0.0	Procedures (number)		30	
				Time (days)		430	
Employing workers (rank)	77	Protecting investors (rank)	64	Cost (% of claim)		74.7	
Difficulty of hiring index (0–100)	22	Extent of disclosure index (0–10)	5				
Rigidity of hours index (0–100)	40	Extent of director liability index (0–10)	6	Closing a business (rank)		49	
Difficulty of firing index (0–100)	10	Ease of shareholder suits index (0–10)	5	Time (years)		2.6	
Rigidity of employment index (0–100)	24	Strength of investor protection index (0–10)	5.3	Cost (% of estate)		38	
Nonwage labor cost (% of salary)	4			Recovery rate (cents on the dollar)		39.3	
Firing cost (weeks of salary)	56	Paying taxes (rank)	18				
		Payments (number per year)	31				
		Time (hours per year)	120				
		Total tax rate (% of profit)	8.4				
VENEZUELA		Latin America & Caribbean		GNI per capita (US\$)		6,070	
Ease of doing business (rank)	172	Upper middle income		Population (m)		27.0	
Starting a business (rank)	134	Registering property (rank)	74	Trading across borders (rank)		156	
Procedures (number)	16	Procedures (number)	8	Documents to export (number)		8	
Time (days)	141	Time (days)	47	Time to export (days)		45	
Cost (% of income per capita)	28.2	Cost (% of property value)	2.2	Cost to export (US\$ per container)		2,400	
Minimum capital (% of income per capita)	0.0			Documents to import (number)		9	
		Getting credit (rank)	135	Time to import (days)		65	
Dealing with licenses (rank)	95	Strength of legal rights index (0–10)	4	Cost to import (US\$ per container)		2,400	
Procedures (number)	11	Depth of credit information index (0–6)	0				
Time (days)	395	Public registry coverage (% of adults)	0.0	Enforcing contracts (rank)		70	
Cost (% of income per capita)	326.0	Private bureau coverage (% of adults)	0.0	Procedures (number)		29	
				Time (days)		510	
Employing workers (rank)	177	Protecting investors (rank)	165	Cost (% of claim)		43.7	
Difficulty of hiring index (0–100)	78	Extent of disclosure index (0–10)	3				
Rigidity of hours index (0–100)	60	Extent of director liability index (0–10)	3	Closing a business (rank)		146	
Difficulty of firing index (0–100)	100	Ease of shareholder suits index (0–10)	2	Time (years)		4.0	
Rigidity of employment index (0–100)	79	Strength of investor protection index (0–10)	2.7	Cost (% of estate)		38	
Nonwage labor cost (% of salary)	16			Recovery rate (cents on the dollar)		6.6	
Firing cost (weeks of salary)	NOT POSSIBLE	Paying taxes (rank)	174				
		Payments (number per year)	70				
		Time (hours per year)	864				
		Total tax rate (% of profit)	53.3				
VIETNAM		East Asia & Pacific		GNI per capita (US\$)		690	
Ease of doing business (rank)	91	Low income		Population (m)		84.1	
Starting a business (rank)	97	Registering property (rank)	38	Trading across borders (rank)		63	
Procedures (number)	11	Procedures (number)	4	Documents to export (number)		6	
Time (days)	50	Time (days)	67	Time to export (days)		24	
Cost (% of income per capita)	20.0	Cost (% of property value)	1.2	Cost to export (US\$ per container)		669	
Minimum capital (% of income per capita)	0.0			Documents to import (number)		8	
		Getting credit (rank)	48	Time to import (days)		23	
Dealing with licenses (rank)	63	Strength of legal rights index (0–10)	6	Cost to import (US\$ per container)		881	
Procedures (number)	13	Depth of credit information index (0–6)	3				
Time (days)	194	Public registry coverage (% of adults)	9.2	Enforcing contracts (rank)		40	
Cost (% of income per capita)	373.6	Private bureau coverage (% of adults)	0.0	Procedures (number)		34	
				Time (days)		295	
Employing workers (rank)	84	Protecting investors (rank)	165	Cost (% of claim)		31.0	
Difficulty of hiring index (0–100)	0	Extent of disclosure index (0–10)	6				
Rigidity of hours index (0–100)	40	Extent of director liability index (0–10)	0	Closing a business (rank)		121	
Difficulty of firing index (0–100)	40	Ease of shareholder suits index (0–10)	2	Time (years)		5.0	
Rigidity of employment index (0–100)	27	Strength of investor protection index (0–10)	2.7	Cost (% of estate)		15	
Nonwage labor cost (% of salary)	17			Recovery rate (cents on the dollar)		18.0	
Firing cost (weeks of salary)	87	Paying taxes (rank)	128				
		Payments (number per year)	32				
		Time (hours per year)	1,050				
		Total tax rate (% of profit)	41.1				

**WEST BANK AND GAZA**

WEST BANK AND GAZA		Middle East & North Africa		GNI per capita (US\$)		1,120
Ease of doing business (rank)	117	Lower middle income		Population (m)		3.7
<b>Starting a business</b> (rank)	166	<b>Registering property</b> (rank)	118	<b>Trading across borders</b> (rank)	77	
Procedures (number)	12	Procedures (number)	10	Documents to export (number)	6	
Time (days)	92	Time (days)	72	Time to export (days)	25	
Cost (% of income per capita)	280.4	Cost (% of property value)	2.2	Cost to export (US\$ per container)	830	
Minimum capital (% of income per capita)	9.3			Documents to import (number)	6	
		<b>Getting credit</b> (rank)	68	Time to import (days)	40	
<b>Dealing with licenses</b> (rank)	132	Strength of legal rights index (0–10)	5	Cost to import (US\$ per container)	995	
Procedures (number)	21	Depth of credit information index (0–6)	3			
Time (days)	199	Public registry coverage (% of adults)	1.8	<b>Enforcing contracts</b> (rank)	125	
Cost (% of income per capita)	726.1	Private bureau coverage (% of adults)	0.0	Procedures (number)	44	
				Time (days)	700	
<b>Employing workers</b> (rank)	103	<b>Protecting investors</b> (rank)	33	Cost (% of claim)	21.2	
Difficulty of hiring index (0–100)	33	Extent of disclosure index (0–10)	6			
Rigidity of hours index (0–100)	40	Extent of director liability index (0–10)	5	<b>Closing a business</b> (rank)	178	
Difficulty of firing index (0–100)	20	Ease of shareholder suits index (0–10)	7	Time (years)	NO PRACTICE	
Rigidity of employment index (0–100)	31	Strength of investor protection index (0–10)	6.0	Cost (% of estate)	NO PRACTICE	
Nonwage labor cost (% of salary)	0			Recovery rate (cents on the dollar)	0.0	
Firing cost (weeks of salary)	91	<b>Paying taxes</b> (rank)	22			
		Payments (number per year)	27			
		Time (hours per year)	154			
		Total tax rate (% of profit)	17.1			

**YEMEN**

YEMEN		Middle East & North Africa		GNI per capita (US\$)		760
Ease of doing business (rank)	113	Low income		Population (m)		21.6
<b>Starting a business</b> (rank)	175	<b>Registering property</b> (rank)	44	<b>Trading across borders</b> (rank)	128	
Procedures (number)	12	Procedures (number)	6	Documents to export (number)	6	
Time (days)	63	Time (days)	21	Time to export (days)	33	
Cost (% of income per capita)	178.8	Cost (% of property value)	3.9	Cost to export (US\$ per container)	1,129	
Minimum capital (% of income per capita)	2,003.2			Documents to import (number)	9	
		<b>Getting credit</b> (rank)	158	Time to import (days)	31	
<b>Dealing with licenses</b> (rank)	35	Strength of legal rights index (0–10)	3	Cost to import (US\$ per container)	1,475	
Procedures (number)	13	Depth of credit information index (0–6)	0			
Time (days)	107	Public registry coverage (% of adults)	0.1	<b>Enforcing contracts</b> (rank)	41	
Cost (% of income per capita)	239.2	Private bureau coverage (% of adults)	0.0	Procedures (number)	37	
				Time (days)	520	
<b>Employing workers</b> (rank)	63	<b>Protecting investors</b> (rank)	122	Cost (% of claim)	16.5	
Difficulty of hiring index (0–100)	0	Extent of disclosure index (0–10)	6			
Rigidity of hours index (0–100)	60	Extent of director liability index (0–10)	4	<b>Closing a business</b> (rank)	83	
Difficulty of firing index (0–100)	40	Ease of shareholder suits index (0–10)	2	Time (years)	3.0	
Rigidity of employment index (0–100)	33	Strength of investor protection index (0–10)	4.0	Cost (% of estate)	8	
Nonwage labor cost (% of salary)	9			Recovery rate (cents on the dollar)	28.6	
Firing cost (weeks of salary)	17	<b>Paying taxes</b> (rank)	84			
		Payments (number per year)	32			
		Time (hours per year)	248			
		Total tax rate (% of profit)	41.4			

**ZAMBIA**

ZAMBIA		Sub-Saharan Africa		GNI per capita (US\$)		630	
Ease of doing business (rank)	116	Low income		Population (m)		11.9	
<b>Starting a business</b> (rank)	82	<b>Registering property</b> (rank)		125	<b>Trading across borders</b> (rank)		160
Procedures (number)	6	Procedures (number)		6	Documents to export (number)		8
Time (days)	33	Time (days)		70	Time to export (days)		53
Cost (% of income per capita)	30.5	Cost (% of property value)		9.6	Cost to export (US\$ per container)		2,098
Minimum capital (% of income per capita)	2.2				Documents to import (number)		11
		<b>Getting credit</b> (rank)		97	Time to import (days)		64
<b>Dealing with licenses</b> (rank)	148	Strength of legal rights index (0–10)		6	Cost to import (US\$ per container)		2,840
Procedures (number)	17	Depth of credit information index (0–6)		0			
Time (days)	254	Public registry coverage (% of adults)		0.0	<b>Enforcing contracts</b> (rank)		86
Cost (% of income per capita)	1,518.0	Private bureau coverage (% of adults)		0.0	Procedures (number)		35
					Time (days)		471
<b>Employing workers</b> (rank)	121	<b>Protecting investors</b> (rank)		64	Cost (% of claim)		38.7
Difficulty of hiring index (0–100)	33	Extent of disclosure index (0–10)		3			
Rigidity of hours index (0–100)	40	Extent of director liability index (0–10)		6	<b>Closing a business</b> (rank)		84
Difficulty of firing index (0–100)	30	Ease of shareholder suits index (0–10)		7	Time (years)		2.7
Rigidity of employment index (0–100)	34	Strength of investor protection index (0–10)		5.3	Cost (% of estate)		9
Nonwage labor cost (% of salary)	9				Recovery rate (cents on the dollar)		28.4
Firing cost (weeks of salary)	178	<b>Paying taxes</b> (rank)		30			
		Payments (number per year)		37			
		Time (hours per year)		132			
		Total tax rate (% of profit)		16.1			

<b>ZIMBABWE</b>		Sub-Saharan Africa		GNI per capita (US\$)	325
Ease of doing business (rank)	152	Low income		Population (m)	13.1
<b>Starting a business</b> (rank)	143	<b>Registering property</b> (rank)	79	<b>Trading across borders</b> (rank)	169
Procedures (number)	10	Procedures (number)	4	Documents to export (number)	9
Time (days)	96	Time (days)	30	Time to export (days)	52
Cost (% of income per capita)	21.3	Cost (% of property value)	25.0	Cost to export (US\$ per container)	1,879
Minimum capital (% of income per capita)	54.6			Documents to import (number)	13
		<b>Getting credit</b> (rank)	97	Time to import (days)	67
<b>Dealing with licenses</b> (rank)	172	Strength of legal rights index (0–10)	6	Cost to import (US\$ per container)	2,420
Procedures (number)	19	Depth of credit information index (0–6)	0		
Time (days)	952	Public registry coverage (% of adults)	0.0	<b>Enforcing contracts</b> (rank)	74
Cost (% of income per capita)	11,799.0	Private bureau coverage (% of adults)	0.0	Procedures (number)	38
				Time (days)	410
<b>Employing workers</b> (rank)	123	<b>Protecting investors</b> (rank)	107	Cost (% of claim)	32.0
Difficulty of hiring index (0–100)	0	Extent of disclosure index (0–10)	8		
Rigidity of hours index (0–100)	40	Extent of director liability index (0–10)	1	<b>Closing a business</b> (rank)	151
Difficulty of firing index (0–100)	60	Ease of shareholder suits index (0–10)	4	Time (years)	3.3
Rigidity of employment index (0–100)	33	Strength of investor protection index (0–10)	4.3	Cost (% of estate)	22
Nonwage labor cost (% of salary)	4			Recovery rate (cents on the dollar)	0.1
Firing cost (weeks of salary)	446	<b>Paying taxes</b> (rank)	144		
		Payments (number per year)	52		
		Time (hours per year)	256		
		Total tax rate (% of profit)	53.0		





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